



PRINCE RUPERT TRANSPORTATION PLAN

Engagement Round 1 Summary Report



Prepared for:

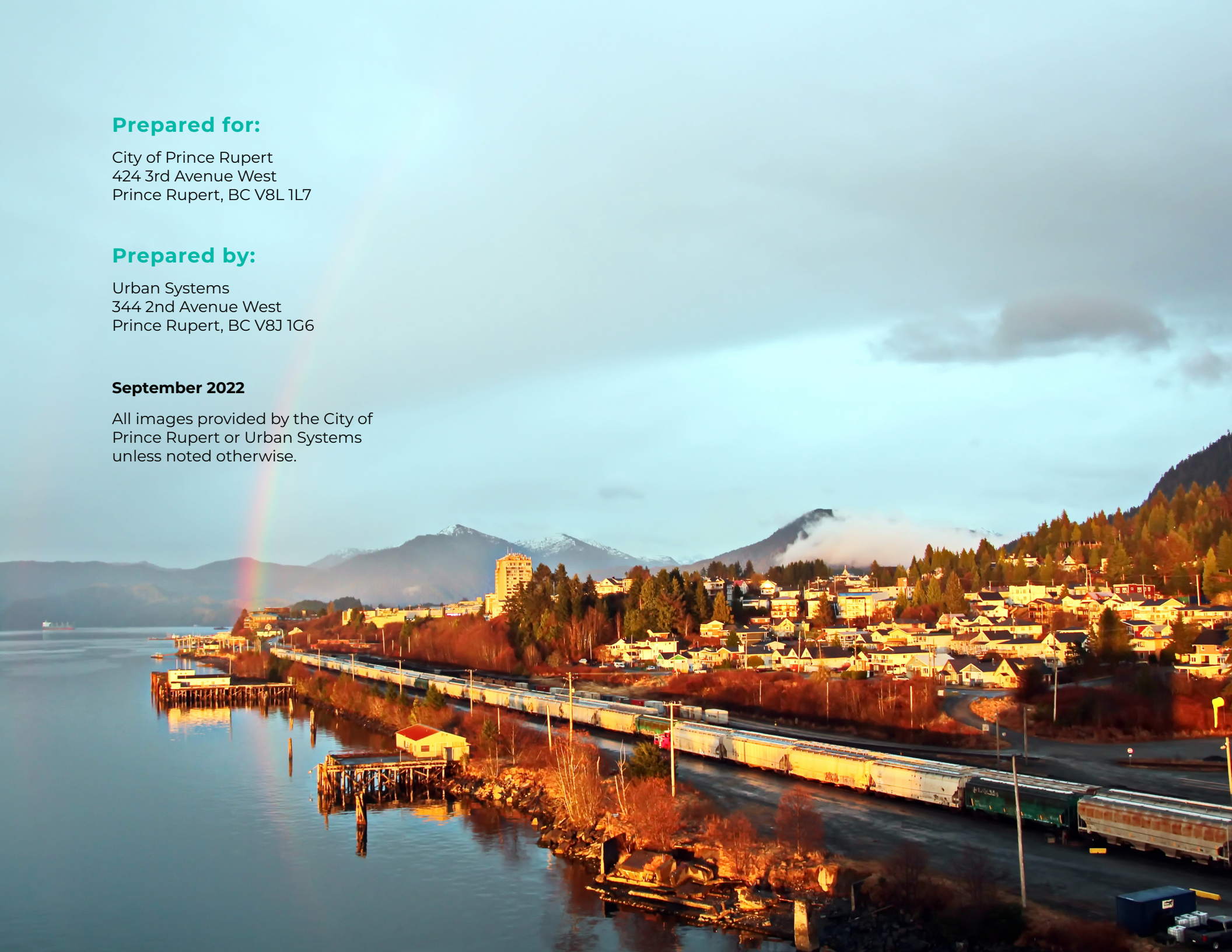
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1.0 INTRODUCTION



1.1 PROJECT OVERVIEW

In June 2022, the City of Prince Rupert launched the planning and public engagement process for Connect Rupert. Connect Rupert is name of the Transportation Plan that the City is developing. Connect Rupert will provide an opportunity for the City to take stock of all forms of transportation in Prince Rupert today, plan for the future, and strategically guide its growth today and over the long-term.

The plan will establish a strategic vision that will guide the City's transportation and land use decisions as well as public investments over the next 5-10 years and beyond. It will help guide the City towards its vision of being a world-class port city that is vibrant, resilient, and sustainable. As a port city that is continuing to grow in its role in importing and exporting goods for the rest of the country, the plan will need to balance both the city's commercial and personal transportation needs.

The plan is a crucial step towards creating a transportation network that serves community members of all ages and abilities and will support the bold visions in recent and existing initiatives, including the recently adopted Official Community Plan and the 2030 Vision document.

The Transportation Plan will be developed through a five-phase process (see Interim Report #1: Project Backgrounder). There will be a variety of opportunities for the community members to participate in the planning process and provide input.

1.2 ACTIVITY OVERVIEW

The first round of public engagement for the Transportation Plan was held from June 27 to August 7, 2022. During this period, a variety of activities were hosted to understand current transportation patterns and develop a vision for travelling in Prince Rupert.

Specifically, this round of engagement focused on informing community members and stakeholders about the project and how they could be involved, and consulting with community members and stakeholders to gather feedback on current transportation challenges and opportunities.

The first round of engagement activities included:

- An online survey and interactive mapping activity, hosted on Rupert Talks;
- Two community pop-ups; and
- An in-person stakeholder workshop.

The following is a summary of the engagement activities and what was heard. Verbatim comments were recorded and can be found in **Appendix A** and in the documents library on the [Connect Rupert project site](#).

Across all engagement activities, participants were asked to share what they like about travelling in Prince Rupert and what they think could be improved.

2.0 WHAT'S BEEN DONE SO FAR



A variety of marketing tools and promotional materials were used to raise awareness for the Transportation Plan and opportunities for the public to get involved in the first round of engagement.

2.1 CONNECT RUPERT WEB PAGE

A project page was set up on the City's Rupert Talks site. The project page shares background information on the project, the engagement process, and relevant City documents including the City's Official Community Plan. The project page included the community survey and interactive mapping activity, which are summarized later in this report. Emails were sent through Rupert Talks to all subscribers to announce the project and promote online engagement opportunities, and the site received a total of 1000 visits during our first round of engagement.

2.2 SOCIAL MEDIA

The City promoted the community survey on their Facebook page. There were five posts shared, 2 of which were sponsored to help reach a larger audience. In total, the social media posts received eight comments and 37 shares.



2.3 PROJECT POSTER

An interactive poster was designed and distributed to local businesses and community destinations. The poster included a short description of the project and a QR code that linked to the Rupert Talks project page where community members could complete the survey and interactive map. The poster was also sent digitally to project stakeholders to share with their networks.



2.4 TARGETED STAKEHOLDER OUTREACH

An email was distributed to 28 impacted stakeholders during the first round of engagement. A complete list of stakeholders who received emails and/or with whom the City of Prince Rupert engaged is included in **Appendix B**.

The email included information on the project background, asked stakeholders to share the online survey link with their networks, and invited stakeholders to participate in an in-person World Café workshop on July 26, 2022. The email also referenced the Rupert Talks project page and how project updates can be found there. All stakeholders received follow-up emails and/or telephone calls.

2.5 ENGAGEMENT WITH FIRST NATIONS

Initial contact and conversations with local First Nations occurred in the first round of engagement. We value the perspectives that the First Nations are able to provide and their feedback will be incorporated throughout the development of the plan.

3.0 WHAT WE HEARD

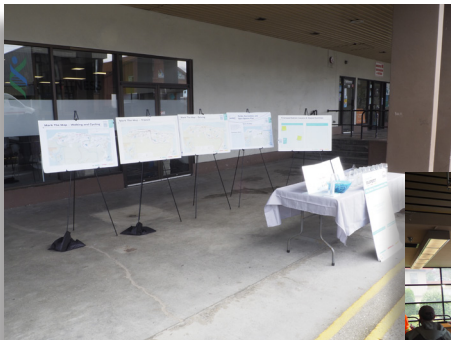


3.1 COMMUNITY POP-UPS

The project team hosted two pop-up events to collect feedback on current transportation issues and opportunities in Prince Rupert. Pop-up events are intended to be spontaneous engagement events that are designed to meet residents where they are and raise awareness of the planning process. Pop-ups events are great opportunities to introduce the planning process to people who do not normally participate in the process. The first pop-up was held on Sunday, July 24 at the Prince Rupert Safeway from 2:00 PM to 6:00 PM and attracted approximately 69 participants. The second pop-up was held on Monday, July 25 from 4:00 PM to 6:00 PM outside of the Ocean Centre, across from the City's transit loop, and attracted approximately 16 participants.

For both events, interactive posters and activities were offered to encourage community members to engage with the project team. The locations were selected to help ensure that a diverse audience was being reached.

The interactive posters provided information about the project and invited participants to add stickers and comments on a variety of maps to show what they like about walking, cycling, using transit, and driving in Prince Rupert, and what they would like to see improved.



A summary of what we heard at the pop-ups, broken down by theme, is outlined below.

Opportunities for Improvement

- Expand transit service (7 responses)
 - » Provide transit service to neighbouring communities
 - » Extend transit service on evenings and weekends
 - » Provide more accessible transit for seniors
 - » Address transit delays
- Improve visibility and safety for pedestrians at intersections (5 responses)
 - » Highway 16 and 5th Street
- Improve sidewalks and trails (5 responses)
 - » Improve accessibility for those with mobility challenges and pushing strollers
 - » Clear overgrowth (from trails)
- Fix potholes (3 responses)
- Invest in alternative ride-sharing/ride-hailing services (3 responses)
 - » Introduce ride-sharing services
 - » Implement a safe ride home program
- Add more parking downtown (2 responses)
- Install bicycle lanes (2 responses)
- Improve safety (general) (1 response)

Transit

Locations for transit improvements:

- 8th Avenue W between Fulton Street and Lotbiniere Street (2 stickers)
- 7th Avenue E between Young Street and Green Street (1 sticker)
- Highway 16 bus to the ferry terminal (1 sticker)

Other opportunities for transit improvements:

- Expand transit routes (3 responses)
 - » Route to Fairview Terminal
 - » Routes to residential areas
 - » More stops in downtown
- Extend transit service on weekends (Sunday) (1 response)
- Invest in options for integrating transit with scooters or bikes (1 response)
- Install transit amenities, including benches and bus shelters (1 response)
- Establish a transit hub on 2nd Street (1 response)
- Invest in more buses (1 response)

Active Transportation

Locations for suggested active transportation improvements:

- Highway 16 between 9th Street and 2nd Street (5 stickers)
- 6th Avenue E and McBride Street (1 sticker)
- Where McBride and Highway 16 separate (1 sticker)
- Trails at the end of Omineca Avenue (1 sticker)
- Rushbrook Trail at Seal Cove Road (1 sticker)

Other opportunities for walking and cycling improvements:

- Crosswalks are not visible enough (1 response)
- Need a crosswalk near McBride Street and 9th Avenue (1 response)
- Improve maintenance of trails (1 response)
- Like using the trails around Prince Rupert (1 response)



Driving

Locations for suggested driving improvements:

- Where 2nd Avenue W meets Highway 16 (2 stickers)
- Highway 16 and McBride Street (2 stickers)
- 1st Avenue W at 7th Street (difficult intersection) (1 sticker)
- 3rd Avenue at 2nd Street (1 sticker)
- 6th Avenue W between Fulton Street and Tatlow Street (1 sticker)
- 6th Avenue W at Young Street (1 sticker)
- 8th Avenue W between Lotbiniere Street and Dunsmuir Street (1 sticker)
- Where McBride Street and Highway 16 separate (1 sticker)
- 6th Avenue E at Hays Cove Avenue and Ambrose Avenue (1 sticker)
- 6th Avenue E at Donald Street (1 sticker)
- Ambrose Avenue near Donald Street (1 sticker)
- 6th Avenue E at Seal Cove Circle (1 sticker)
- Seal Cove Road and Bellis Road (1 sticker)

Other opportunities for transit improvements:

- Make Bill Murray Drive pedestrian only (1 response)
- Make a road link to Metlakatla (1 response)



3.2 STAKEHOLDER WORKSHOP

A stakeholder workshop was held on July 26, 2022, at the Crest Hotel in Prince Rupert. The workshop began with a brief presentation introducing the project and sharing what is known about current transportation trends in Prince Rupert. The presentation was followed by a series of facilitated discussions focused on developing a vision for transportation in Prince Rupert and hearing from stakeholders what they think is currently working well and what needs improvement.

Thirteen (13) stakeholders attended the workshop. The attendees represented a diverse group of interests and perspectives, including seniors, recent immigrants, local businesses, public health, Prince Rupert RCMP, pedestrians, cyclists, trail users, as well as representatives from BC Ferries and the Prince Rupert Port Authority.



TABLE 1: STAKEHOLDER WORKSHOP ATTENDEES

Organization
BC Ferries
Coast Mountain College / Complete Streets Prince Rupert
Kaien Island Trail Enhancement and Recreation Society
North Coast Immigrants and Multicultural Services Society / School Trustee
Prince Rupert and District Chamber of Commerce
Prince Rupert Port Authority
Prince Rupert RCMP
Provincial Commercial Inspection
Residents

Vision

The Visioning session at the stakeholder workshop was centered around gathering and developing a discussion around three main questions about the future of transportation in Prince Rupert:

1. What does it look like?
2. What makes it great?
3. What goals can we set to get there?

The majority of the feedback was centered around the first question (what does it look like?) and spanned everything from increasing active transportation options to the frequency of flights in and out of the community. Important parts of the discussion also included the impact of inclement weather on active transportation options (e.g., planning for sheltered spaces, etc.) and major transportation projects that could impact the transportation network (e.g., Fairview-Ridley Connector Road and the Harbour Landing Park ferry landing).

Participants focused on safety, reliability, and efficiency when asked what will make the transportation system great. However, discussions also broadly acknowledged the role of a well-designed transportation system in creating a complete community in terms of public spaces, active transportation, recreation, and tourism.

Lastly, goals for realizing the vision for the future transportation network included addressing safety concerns through accessibility upgrades, making areas more walkable, and providing options that make it possible to reduce car reliance for everyday tasks.

A complete summary of visioning feedback can be found in **Appendix A**.

Discussion Tables

Discussions were led around four topic areas: connections to air-, water- and rail-based modes, transit, active transportation, as well as driving, goods movement, and parking. A facilitator was available at each table to lead and moderate the discussion for opportunities and challenges related to each topic. Discussions were timed so that participants could engage with two topics each.

Each table was asked to discuss what was working for their topic in Prince Rupert and what needed improvement. Themes from the table discussions are summarized below, and a complete summary of discussion table feedback can be found in **Appendix A**.

Connections to Air-, Water-, and Rail-based Modes

The main themes of discussion included multi-modal improvements between all three modes and improvements to the frequency and quality of transportation. Participants acknowledged Prince Rupert has basic infrastructure and transportation connections; however, getting in and out of the community could be improved. Suggestions for improvements included: strengthening connections to surrounding communities, increasing the frequency of air, water, and rail options, and integrated scheduling of flights, trains, and shuttles.

Transit

Participant feedback indicated that the transit and taxi systems were convenient. However, improvements could be made to improve coverage and timing. For example, participants indicated that the taxi supply is short when there is an influx of ferry passengers. Another suggested improvement was to re-organize the transit network to provide service to trails, Cow Bay, and reduce the need to transfer buses downtown. It was also noted that Prince Rupert is very walkable, which supports the transit system.

Active Transportation

The main discussion themes were walkability, the trail network, bike infrastructure, and connectivity with other modes and amenities. Stakeholders noted that they were generally satisfied with the trail network, waterfront routes, and accessibility features but that improvements could be made to improve existing routes and add new active transportation infrastructure. Amenity improvement opportunities included more tree canopy, placemaking, vibrant retail beside pedestrian routes, bicycle infrastructure (parking and lanes), shelters, and weather protection. Other amenity suggestions include adding public washrooms where public spaces connect and introducing more walkable infrastructure.

Driving, Goods Movement, and Parking

Discussion participants indicated that the grid system and the urban trail network were important assets to the current transportation network. However, they also indicated that improvements are needed to reduce instances of vehicle and pedestrian conflicts, especially at peak times (e.g., port staff shift changes and arrival of tourists and visitors on ferries or cruise ships). Potential suggested improvements included visibility of crosswalks through lighting or reflective materials, introducing safe school pick-up and drop-off zones, updating municipal parking signage, and optimizing on-street parking and/or making better use of empty lots. Employee and goods movement through the city were noted sources of congestion, especially near port facilities and in Cow Bay. Exploring options for improved or alternative connections to these areas were suggested. Lastly, participants noted that certain areas could benefit from improved loading zones or alternative delivery modes to aid deliveries and goods movement.



3.3 COMMUNITY SURVEY

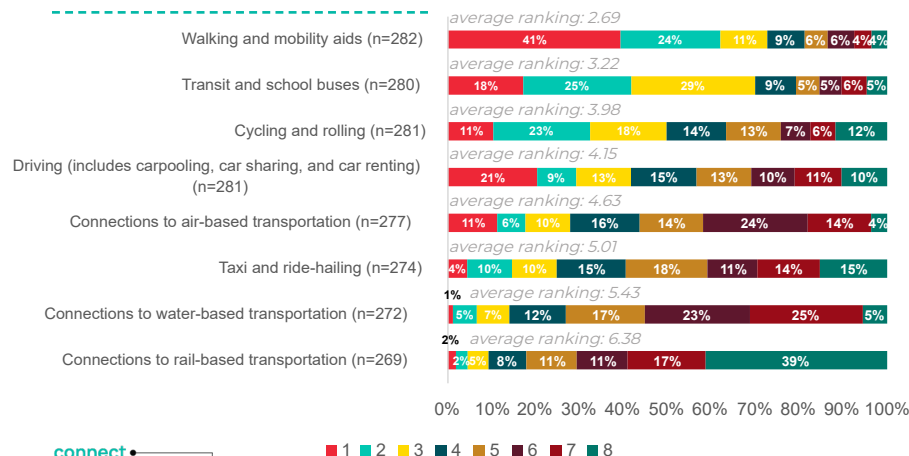
An online survey was available on the project website between June 27 and August 7, 2022 and received 309 responses. The survey was designed to gather feedback on current transportation patterns and community priorities.

A summary of survey responses, broken down by question, is outlined in the following pages.

Identifying Priorities

Survey respondents were asked to identify which aspects of the City's transportation system should be considered the highest priority. A list of 8 priorities were provided for participants to rank from 1 (most important) to 8 (least important). **Walking and mobility aids** was identified as the highest priority, with 41% of respondents identifying this as their top priority and 76% of respondents identifying this as one of their top three priorities. This was followed by **transit and school buses** which received an average ranking of 3.22. Connections to rail-based transportation was identified as the lowest priority among respondents with an average ranking of 6.38.

WHAT ASPECTS OF THE CITY OF PRINCE RUPERT'S TRANSPORTATION SYSTEM SHOULD BE CONSIDERED THE HIGHEST PRIORITY?



Issues and Challenges

What are the top three transportation issues and challenges facing Prince Rupert today?

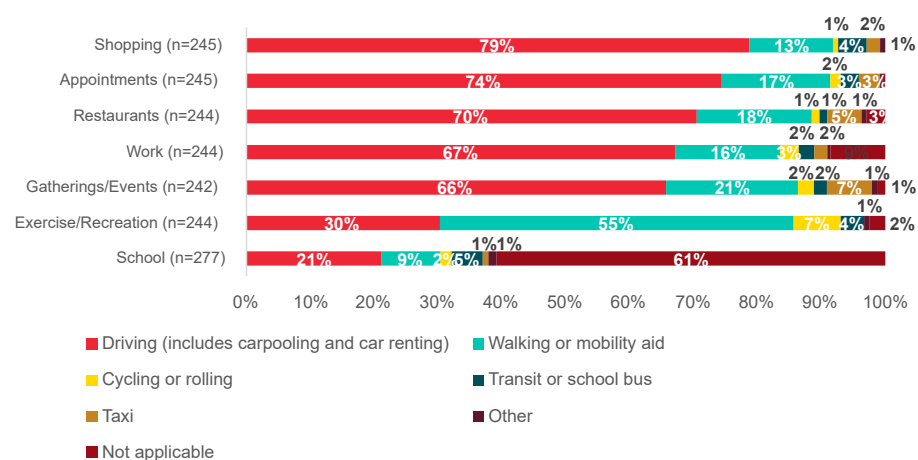
Respondents were also asked what issues and challenges they face when travelling in Prince Rupert. 267 respondents answered this open-ended question and the top response themes included:

- Poorly maintained roads (i.e., potholes) (68 responses)
- Limited transit service (64 responses)
 - » Limited service on evenings and weekends
 - » Bus routes do not travel where riders need to go
 - » Long wait times
- Poorly maintained walking and cycling routes (39 responses)
 - » Sidewalks and cycling routes are not adequately cleared in the winter
 - » Sidewalks are cracked and uneven
 - » Routes are poorly lit
- Lack of cycling infrastructure (35 responses)
 - » Want dedicated bicycle lanes
- Insufficient parking (26 responses)
- Intersection safety concerns (21 responses)
- Commercial vehicles in community areas (17 responses)
- Pedestrian safety concerns (17 responses)
- Sidewalks are not fully accessible (16 responses)
- Difficult to access airport (15 responses)
- Limited taxi service (15 responses)

Travel Patterns

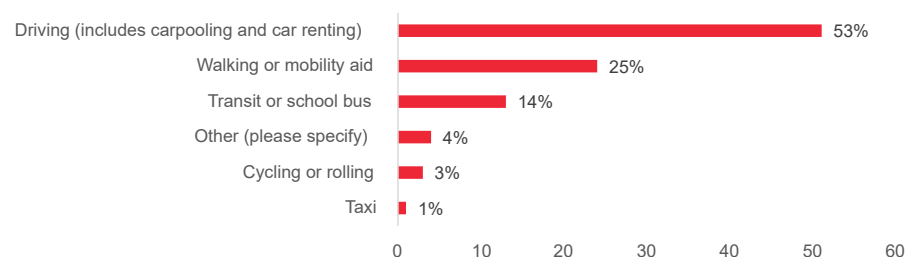
Respondents were asked how they typically travel to various destinations. Driving was identified as the most popular mode for most activities, with the exception of exercise and recreation which was most frequently accessed by walking or mobility aid.

HOW DO YOU TYPICALLY TRAVEL?



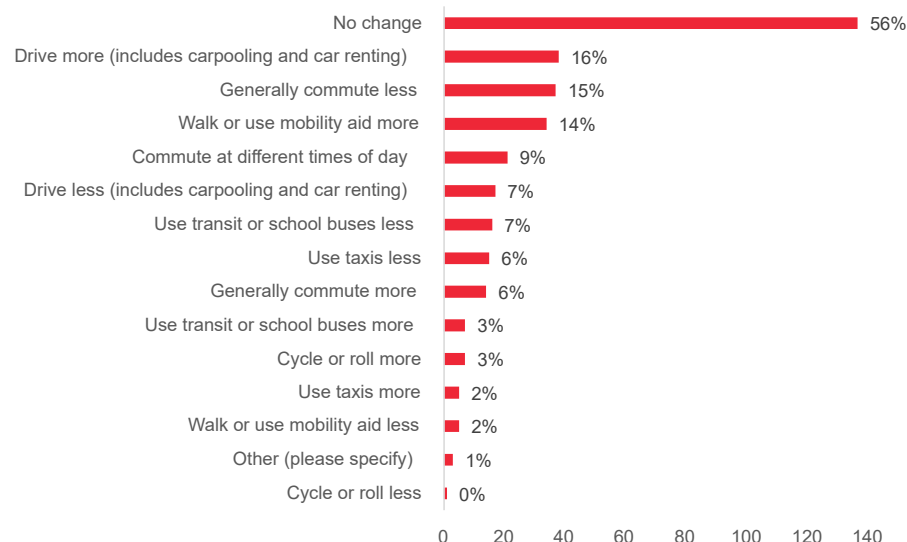
The majority of respondents who have children who attend school in Prince Rupert typically travel by **car** (53%), followed by **walking or mobility aid** (25%). Respondents who selected other specified that they typically drive to school and walk home (2 responses), or that they take a ferry (1 response).

IF YOU HAVE CHILDREN WHO ATTEND SCHOOL IN PRINCE RUPERT, HOW DO THEY TYPICALLY TRAVEL TO SCHOOL? (N=96)



More than half (56%) of survey respondents said that COVID-19 has **not impacted their travel habits**, with 44% indicating their travel patterns have changed in a variety of ways. The most common change was respondents indicating that they **drive more** (16% of responses). Respondents also said that they are **generally commuting less** (15%) and are **walking or using a mobility aid more** (14%). Respondents who selected other did not provide additional comments. For this question, respondents were able to select as many options as they felt applied to them.

IN GENERAL, HOW HAS COVID-19 IMPACTED YOUR TRANSPORTATION HABITS AND TRAVEL PATTERNS? (N=244)



Issues and Opportunities

Walking or Rolling (includes motorized assistive mobility devices)

Respondents were asked to identify the issues or challenges for walking or using a mobility aid in Prince Rupert by selecting all of the options that applied to them. The most popular selection (78%) was **sidewalks and/or pathways are in poor condition**. This was followed by 59% of respondents who identified **poor weather** and 56% who selected **lack of sidewalks and/or pathways**.

Respondents who selected other specified:

- Key community destinations are spread out (2 responses)
- Personal safety concerns (2 responses)
- Sidewalks are poorly maintained (overgrown vegetation, uneven surface, lack of snow removal) (2 responses)

WHAT ARE THE ISSUES OR CHALLENGES IN TERMS OF WALKING OR USING A MOBILITY AID IN PRINCE RUPERT? (N=246)



Sidewalks/pathways in poor condition



Poor weather



Lack of sidewalks/pathways



Respondents were then asked to indicate which infrastructure improvements they would like to see more of in Prince Rupert by selecting up to three options. **Multi-use pathways (paved)** (50%), **sidewalks** (49%), and **well-marked crosswalks** (35%) were the most popular responses.

Respondents who selected other specified:

- Amenities along walking routes (i.e., shelters from the rain, garbage cans, benches) (5 responses)
- Enhance accessibility (i.e., curb ramps) (3 responses)
- Traffic calming (2 responses)

WHAT TYPES OF WALKING OR MOBILITY AID INFRASTRUCTURE WOULD YOU LIKE TO SEE MORE OF IN PRINCE RUPERT? (N=243)



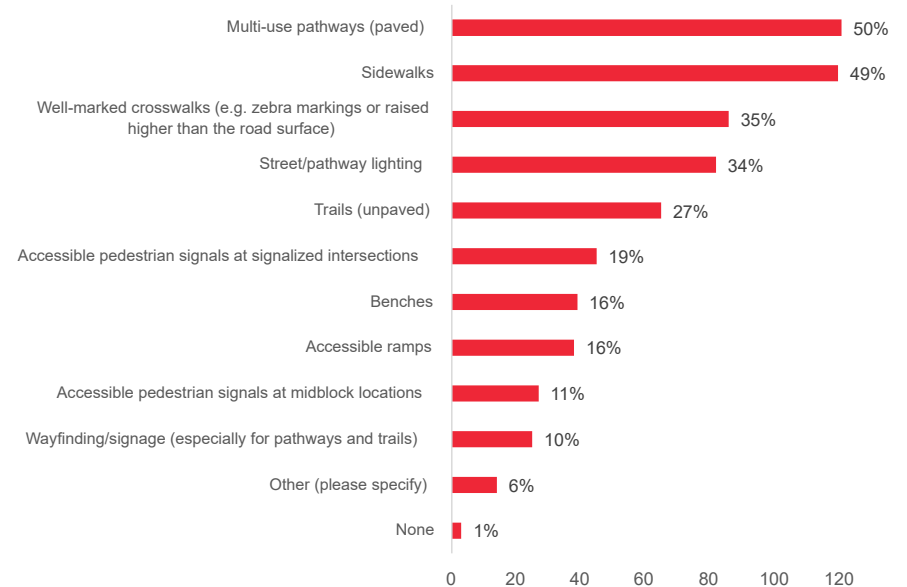
Paved multi-use pathways



Sidewalks



Well-marked crosswalks



Cycling and Rolling

Respondents were asked to identify the issues or challenges for cycling and rolling in Prince Rupert by selecting all options that applied to them. The most popular selection (62%) was **lack of cycling lanes and/or pathways**. This was followed by 45% of respondents who identified **roads are in poor condition** and 43% who selected **poor weather**.

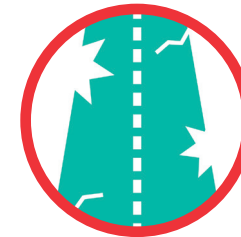
Respondents who selected other specified:

- Not enough secure bicycle parking (4 responses)
- Unsure of the road rules for those on bicycles, skateboards, and longboards (2 responses)

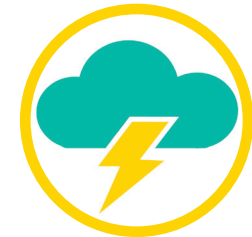
WHAT ARE THE ISSUES OR CHALLENGES IN TERMS OF CYCLING OR ROLLING IN PRINCE RUPERT? (N=237)



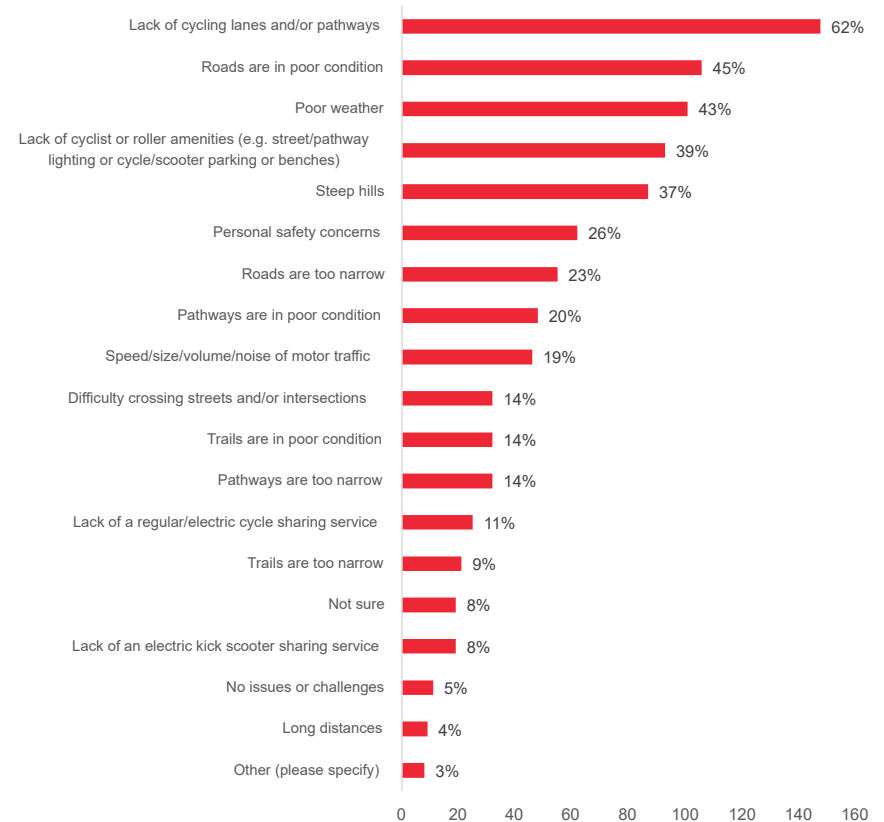
Lack of cycling lanes/pathways



Roads in poor condition



Poor weather



Respondents were then asked to indicate which infrastructure improvements they would like to see more of in Prince Rupert by selecting up to three options. **Physically-separated cycle lanes** (37%), **painted cycling lanes** (35%), and **multi-use pathways (paved)** (33%) were the most popular responses.

Respondents who selected other specified:

- Install separated bicycle lanes (2 responses)
- Provide amenities including better lighting and end of trip facilities (2 responses)

WHAT TYPES OF CYCLING OR ROLLING INFRASTRUCTURE WOULD YOU LIKE TO SEE IN PRINCE RUPERT? (N=240)



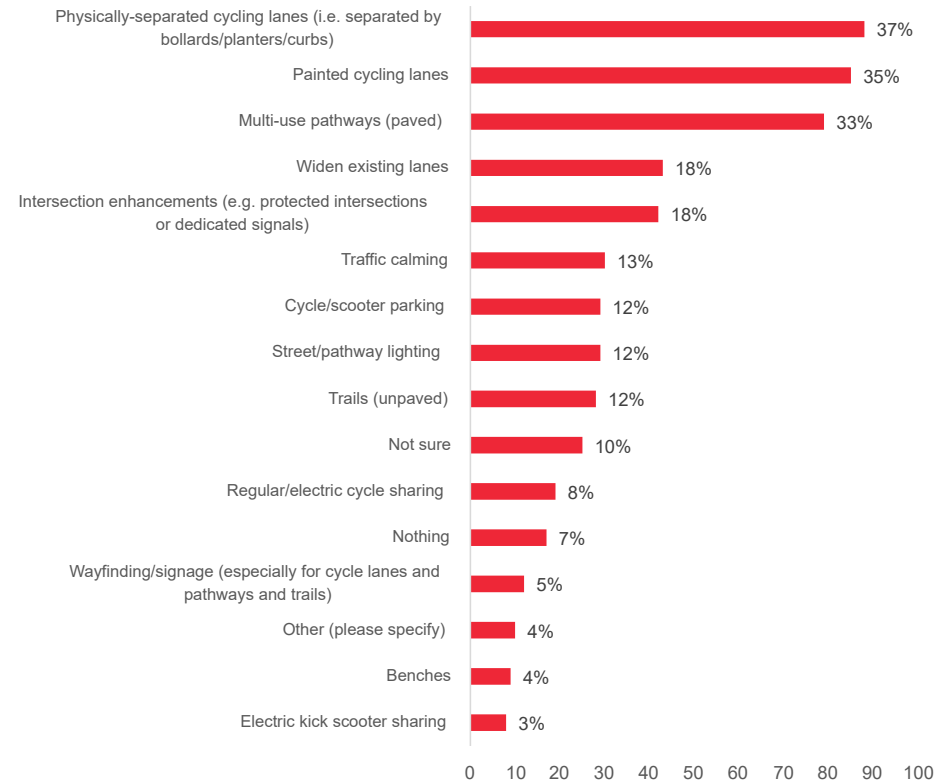
Physically-separated cycling lanes



Painted cycling lanes



Paved multi-use pathways



Transit and School Buses

Respondents were asked to identify the issues or challenges for transit and school in Prince Rupert by selecting all options that applied to them. The most popular selection (33%) was **transit buses do not run on Sundays**. This was followed by 29% of respondents who identified that **transit buses are not frequent enough during the evening on weekdays** and 28% who selected **transit buses are not frequent enough during the day on weekdays**.

Respondents who selected other specified:

- Transit is inconvenient (6 responses)
- Transit service does not go where they need to go (4 responses)

WHAT ARE THE ISSUES OR CHALLENGES IN TERMS OF USING TRANSIT OR SCHOOL BUSES IN PRINCE RUPERT? (N=234)



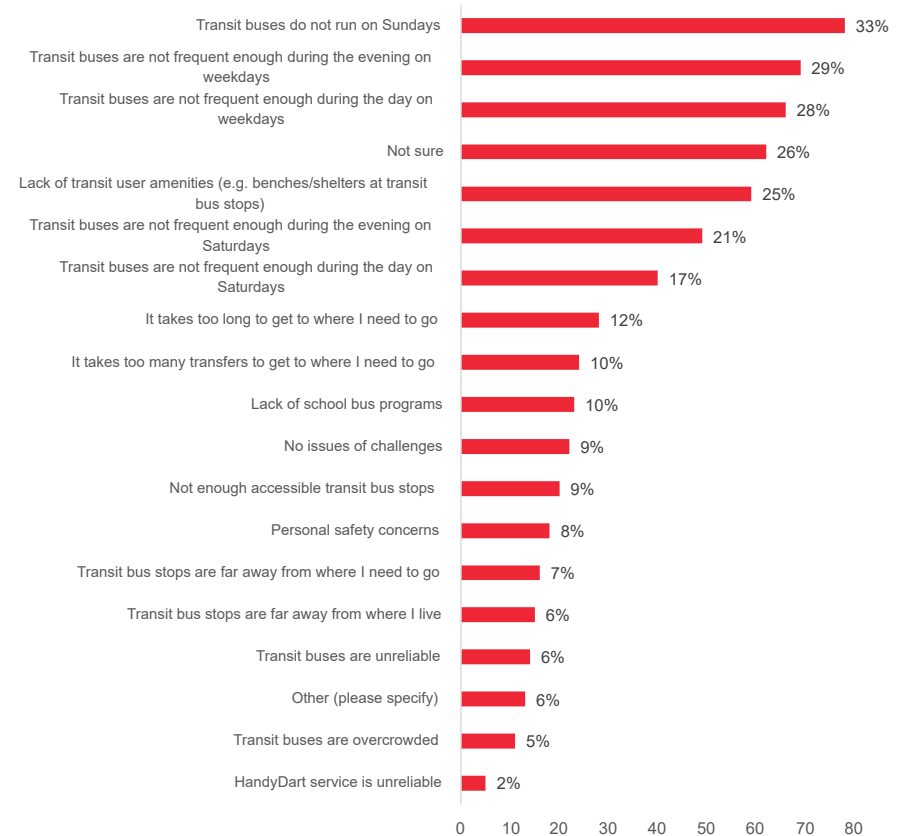
Transit does not run on Sundays



Infrequent service during weekday evenings



Infrequent service during weekdays

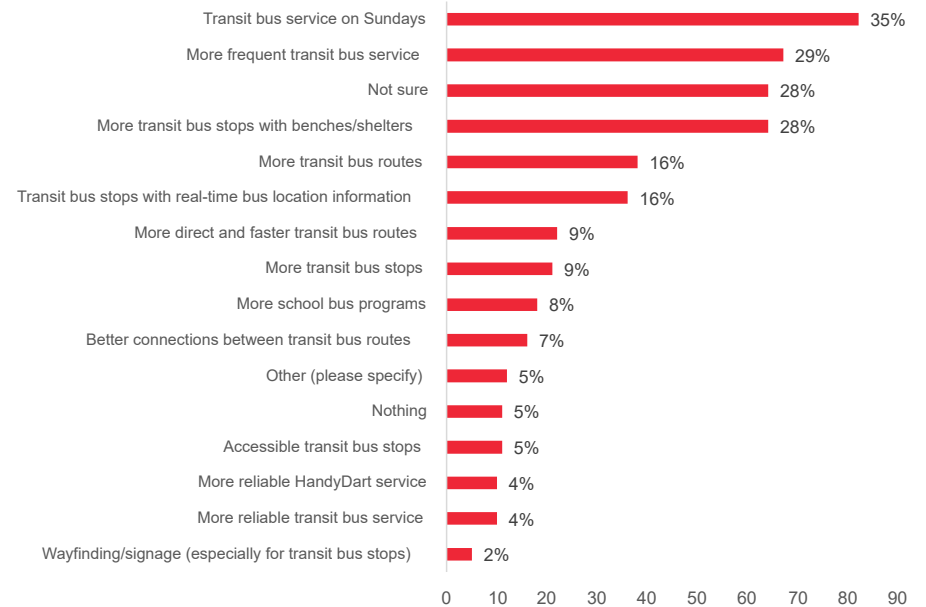


Respondents were then asked to indicate what transit or school bus improvements they would like to see in Prince Rupert by selecting up to three options. **Transit bus service on Sundays** (35%), **more frequent transit bus service** (29%), and **more transit bus stops with benches /shelters** (28%) were the most popular responses.

Respondents who selected other specified:

- Extended transit and school bus service (routes and times) (7 responses)
- Additional mobility options and new mobility investments (2 responses)

WHAT TRANSIT OR SCHOOL BUS IMPROVEMENTS WOULD YOU LIKE TO SEE IN PRINCE RUPERT? (N=232)



Taxi and Ride-Hailing

Survey respondents were asked to identify the main issues and challenges for using taxis and ride-hailing services in Prince Rupert by selecting all options that applied to them. 30% of respondents identified that **taxis are unreliable** and 26% selected **lack of ride-hailing services**.

Respondents who selected other specified:

- Taxis in Prince Rupert only accept cash payments (11 responses)
- Taxis are unclean and poorly maintained (6 responses)
- Taxis are expensive (3 responses)
- There are not enough taxis (3 responses)
- Lack of accessible taxis (i.e., for those with wheelchairs or other mobility aids) (2 responses)
- Drivers are unfriendly (2 responses)
- Drivers are not following the rules of the road (2 responses)

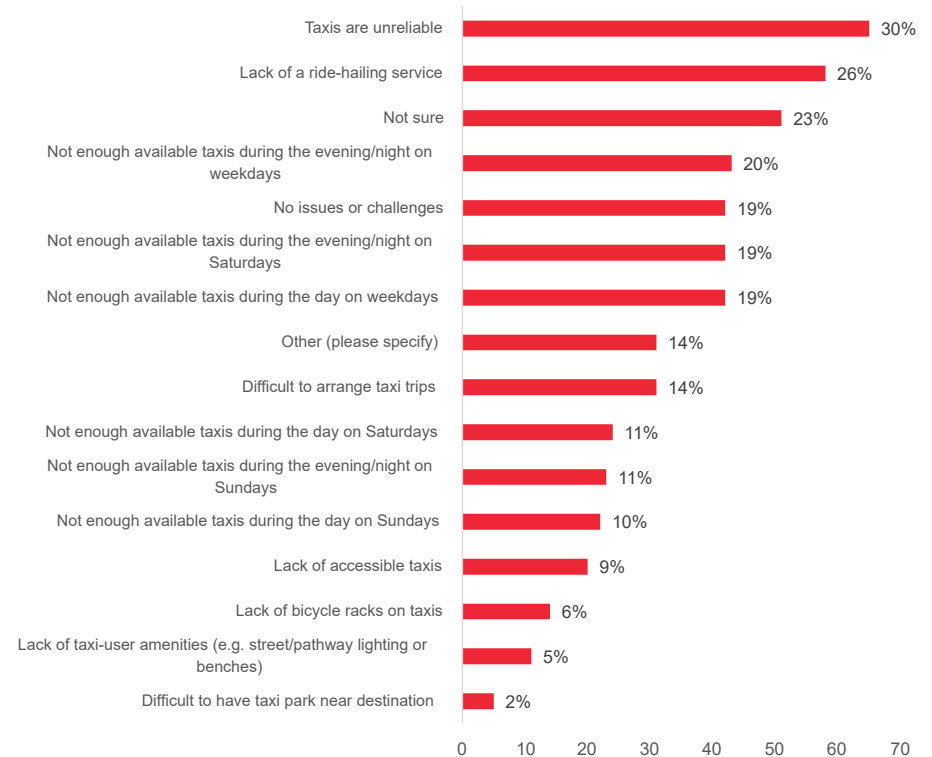
WHAT ARE THE ISSUES OR CHALLENGES IN TERMS OF TAXIS AND RIDE-HAILING IN PRINCE RUPERT? (N=219)



Taxis are unreliable



Lack of ride-hailing service



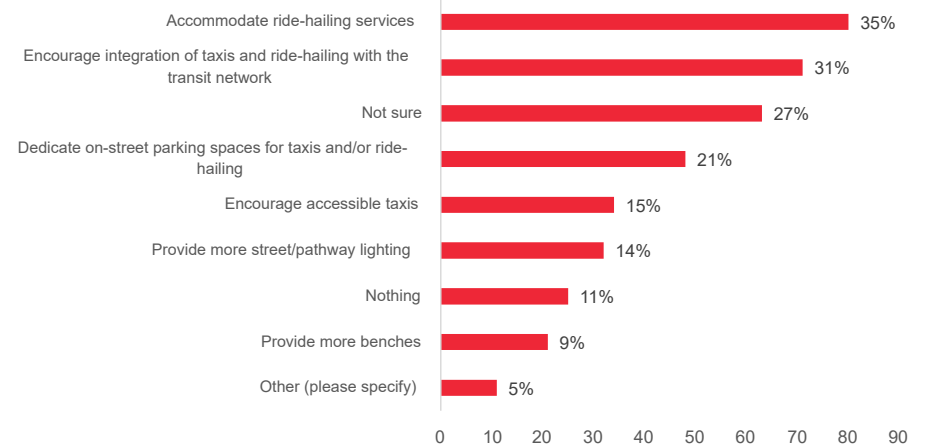
Respondents were then asked to indicate what they believe the City could do to support the use of taxis and ride-hailing in Prince Rupert by selecting up to three options.

Accommodate ride-hailing services (35%) and **encourage integration of taxis and ride-hailing with the transit network** (31%) were the most popular responses.

Respondents who selected other specified:

- They would like the City to allow for more ride-share services and taxi companies (3 responses)
- Have taxis accept debit and credit payments (2 responses)

WHAT COULD THE CITY DO TO SUPPORT THE USE OF TAXIS AND RIDE-HAILING IN PRINCE RUPERT? (N=231)



Driving (including carpooling, car sharing, and car renting)

Respondents were asked to identify the issues or challenges for driving in Prince Rupert by selecting all options that applied to them. The most popular selection (83%) was **roads are in poor condition**. This was followed by 49% of respondents who identified **unsafe interaction with pedestrians and cyclists**, 44% who selected **unsafe driving behaviour**, 44% who selected **difficult to find parking**, and 43% who selected **unsafe and/or inefficient intersections**.

Respondents who selected other specified:

- There is insufficient parking (3 responses)
- Concerned about intersection safety (2 responses)
- Concerned about commercial vehicles routed through downtown (2 responses)

WHAT ARE THE ISSUES OR CHALLENGES IN TERMS OF DRIVING IN PRINCE RUPERT? (N=239)



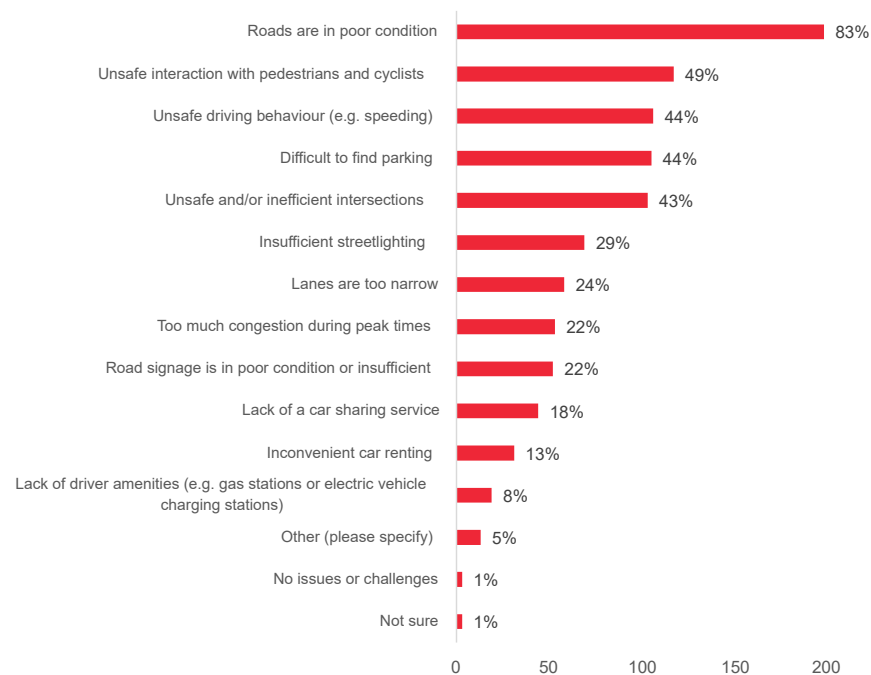
Roads in poor condition



Unsafe interactions with other road users



Unsafe driving behaviour

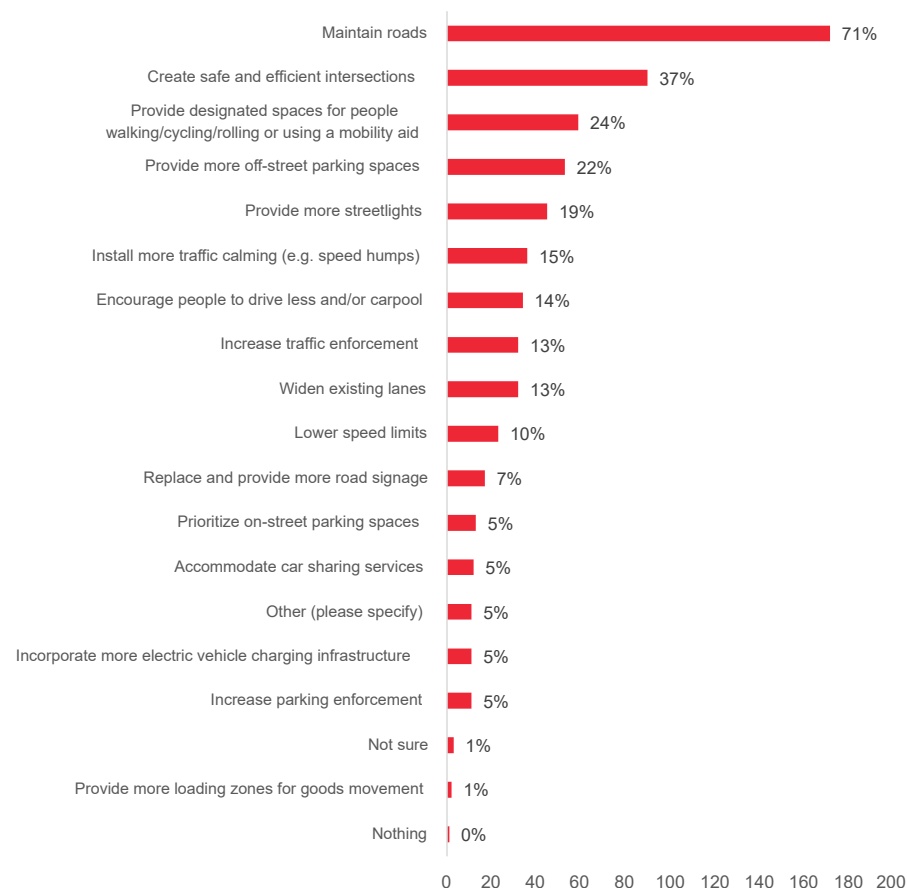


Respondents were then asked to indicate what road improvements they would like to see in Prince Rupert by selecting up to three options. **Maintain roads** (71%) was the most popular response, followed by **create safe and efficient intersections** (37%), **provide designated spaces for people walking/cycling/rolling or using a mobility aid** (24%), and **provide more off-street parking spaces** (22%).

Respondents who selected other specified:

- Add more parking (4 responses)
- Have more traffic enforcement (2 responses)
- Improve lighting and road signs (2 responses)
- Prioritize pedestrian and cyclist safety (2 responses)

WHAT COULD THE CITY DO TO IMPROVE DRIVING IN PRINCE RUPERT? (N=242)



Connections to Air-, Water-, and Air-based Transportation

What are the issues or challenges in terms of connections to air-, water-, and/or rail-based transportation in Prince Rupert?

149 respondents answered this question. Each response was reviewed in detail and several key themes were identified, as shown below.

Theme 1: It is difficult to access air-, water-, and rail-based transportation (47 comments)

Respondents noted that it is difficult to access the airport, ferry terminals, and the train station. With limited transit options, it can be challenging to access these transportation services.

Theme 2: Air-, water-, and rail-based transportation is expensive and inconvenient (54 comments)

Respondents noted that it is expensive to travel by plane, ferry, or train, and that these services, particularly passenger train service, is unreliable.

Theme 3: Difficult to find up-to-date information on air-, water-, and rail-based transportation (11 comments)

Respondents noted that there are limited communication channels for communicating travel delays or issues. When there are delays, customers are unaware of the need to make alternative arrangements.

Theme 4: Limited service options (10 comments)

Respondents noted that there are limited options for air-, water-, and rail-based transportation, which makes it difficult to travel in and out of Prince Rupert.

What could the City do to improve connections to air-, water-, and/or rail-based transportation in Prince Rupert?

131 respondents answered this question. Each response was reviewed in detail and several themes were identified, as shown below:

Theme 1: Expand and improve transportation service offerings (49 comments)

Respondents would like to see additional options for air-, water-, and rail-based transportation. This included additional travel times and service providers, as well as improving connections to areas outside of Prince Rupert. Respondents also noted that they would like to see air-, water-, and rail-based transportation become more reliable and convenient.

Theme 2: Improve access to the airport, ferry terminals, and the train station (28 comments)

Respondents felt that building a bridge to the airport or centralizing access to the airport, ferry terminals, and train station would help improve access to these transportation options.

Theme 3: Address affordability issues (12 comments)

Respondents would like to see more affordable options for travelling by air, water, or rail. Bringing in more competition was suggested as one way to help bring down prices.

Theme 4: Provide more travel information (13 comments)

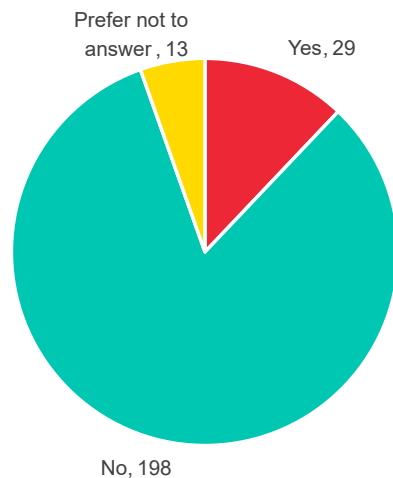
Respondents felt that providing more information to those travelling would be helpful. Helpful information could include details about travel options, how to get around the city, how best to get to destinations, as well as real-time updates on delays and service interruptions.

Barriers

43 respondents provided additional comments for this question. Their responses were themed below:

- Respondents have concerns for their personal safety when walking, cycling, on transit, or in taxis (13 comments)
- There is a lack of accessible infrastructure in Prince Rupert (11 comments)
- Respondents have experienced discrimination in Prince Rupert based on their race or mobility challenges, specifically while on transit or taking taxis (9 comments)
- Respondents noted that a lack of affordable transportation options is a barrier (6 comments)

HAVE YOU FACED ANY BARRIERS OR CHALLENGES RELATED TO TRANSPORTATION BECAUSE OF YOUR AGE, GENDER IDENTITY, SEXUAL ORIENTATION, FAMILY MAKEUP, NATIONALITY, ETHNICITY, DISABILITY, CONVICTION FOR AN OFFENSE, OR OTHER FACTOR? (N=240)



What could the City of Prince Rupert do to address these transportation barriers or challenges?

42 respondents answered this question. Their responses were themed as shown below:

- Improve road and sidewalk conditions (7 comments)
- Install more public and transit amenities, including more lighting, public washrooms, and bus shelters (6 comments)
- Prioritize improving accessibility for all, including seniors and those with mobility aids (5 comments)
- Expand transit service and routes (4 comments)
- Provide Equity, Diversity, and Inclusion training to transit operators and taxi drivers (4 comments)
- Implement programs that help make everyone feel safe and welcome on transit (i.e., develop an alert system for when someone is feeling unsafe, implement “Safe Spaces” on transit) (3 comments)

Final Comments and Suggestions

Do you have any final comments or suggestions related to transportation in Prince Rupert that you would like to share?

93 respondents answered this question. Each response was reviewed in detail and several key themes were identified, as shown below:

Theme 1: Improve transportation infrastructure (39 comments)

Respondents noted that they would like to see better maintenance of roads, sidewalks, cycling routes, and trails in Prince Rupert. Respondents felt that these improvements would help incentivize people to use more active modes when travelling in the city.

Theme 2: Improve safety and enforcement (28 comments)

Respondents felt that increased enforcement or security, including additional lighting, improved visibility at intersections, and installing more traffic calming would help make Prince Rupert roads safer.

Theme 3: Expand and enhance transit service in and around Prince Rupert (19 comments)

Respondents noted that they want to see transit improvements that will make the bus a more convenient option. Extending current service times, expanding routes, installing amenities (i.e., benches and bus shelters), and developing a transit app were all suggestions for improving transit in the city.

Theme 4: Install more parking (7 comments)

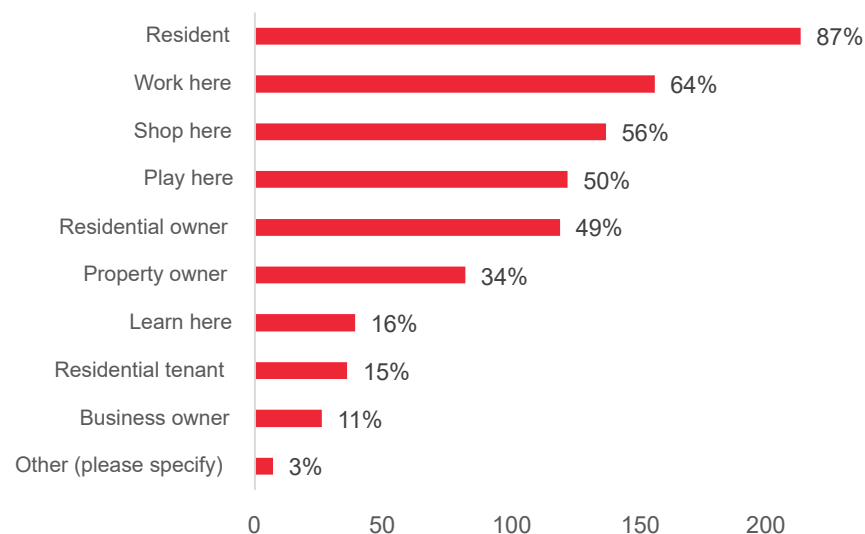
Respondents noted that would like to see more parking available downtown to more easily access shops and other community destinations.



Demographics

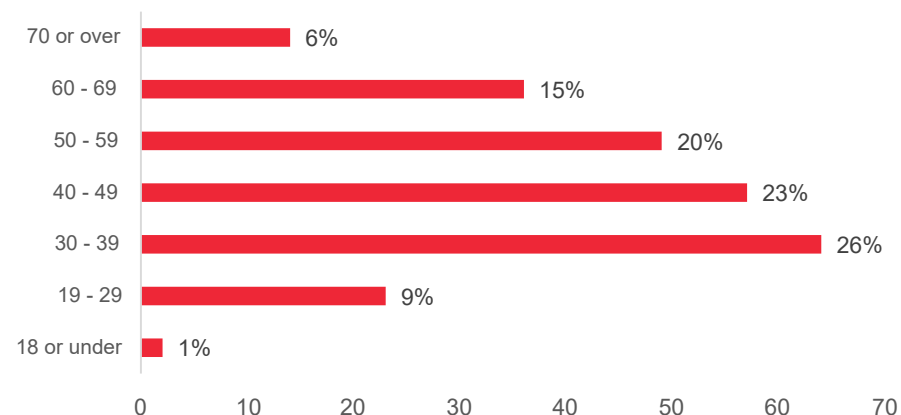
87% of respondents identified as residents of Prince Rupert and 64% identified that they work in Prince Rupert.

WHAT IS YOUR CONNECTION TO PRINCE RUPERT (CHOOSE ALL THAT APPLY)? (N=244)



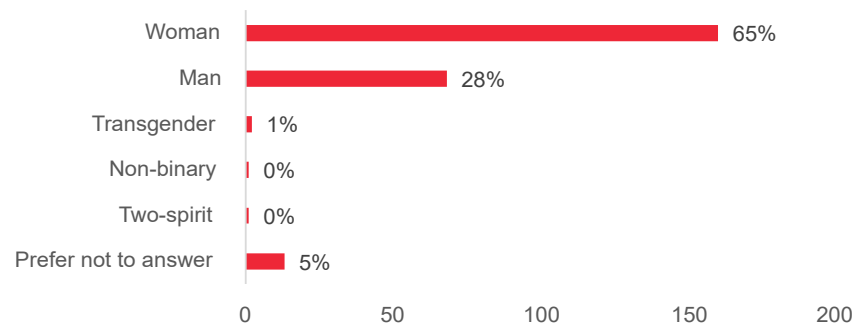
The majority of respondents (69%) were between the ages of 30 and 59, 21% were above the age of 60, and only 10% were under the age of 30. Those under the age of 30 are underrepresented in these survey results.

WHAT IS YOUR AGE BRACKET? (N=245)



65% of respondents identify as female. Women were overrepresented in this survey, as they represent 49% of Prince Rupert's population.

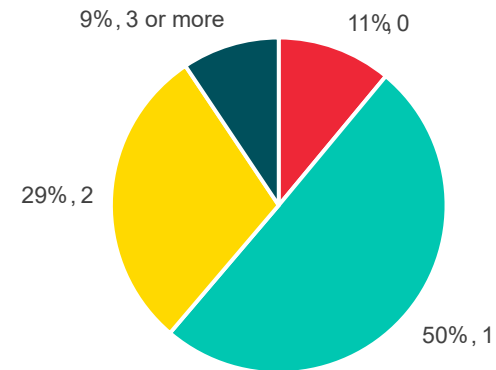
WHAT IS YOUR GENDER IDENTITY? (N=245)





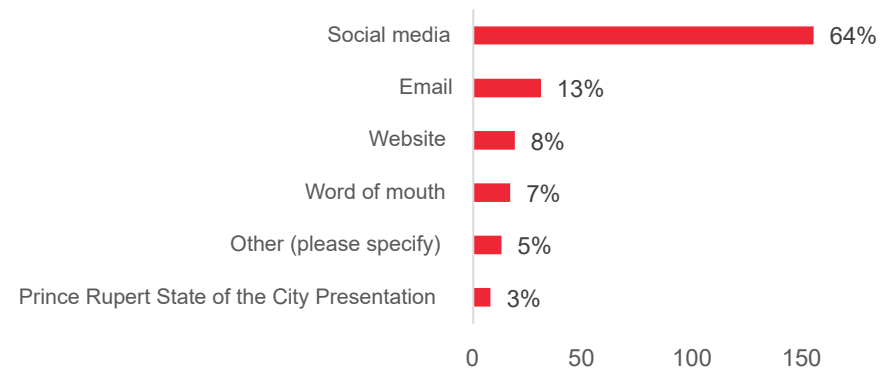
Half of respondents indicated they have one vehicle registered to their household. 11% of respondents do not have any vehicles registered to their household.

HOW MANY VEHICLES DO YOU OWN? (N=245)



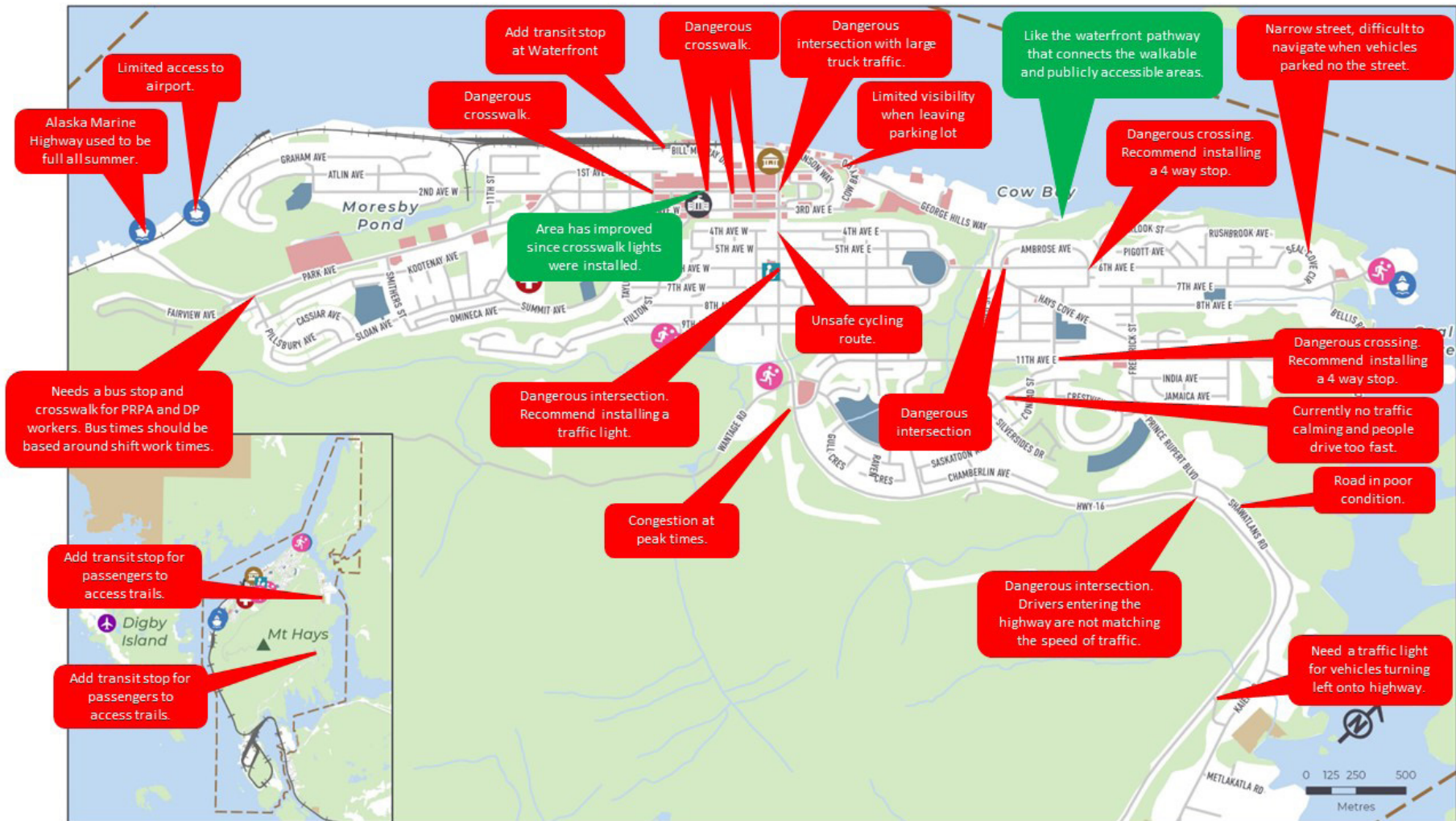
The majority of respondents (64%) heard about this survey through social media (Facebook).

HOW DID YOU HEAR ABOUT THIS SURVEY? (N=244)



3.4 MAPPING TOOL

Included on Rupert Talks was an interactive map that allowed respondents to place a point on the map and indicate a location with a strength or weakness. The points included space to provide a detailed comment. Respondents identified 32 weakness points and 2 strength points that are summarized on the map below.



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APPENDIX A: VERBATIM INPUT



STAKEHOLDER WORKSHOP

What's working well with Connections to Air-, Water-, and Rail?

- Basic infrastructure
- BC Ferries
- Metlakatla Ferry
- Lax Kw'alaams Ferry
- Alaska Ferry
- VIA Rail

What needs improvement with Connections to Air-, Water-, and Rail?

- Check-in at Prince Rupert for flights
- Move airport connector terminal to Harbour Landing Park and consider parking implications
- Improve airport buses (e.g., warm buses during winter)
- Scheduled ferry for multiple purposes (airport, tourism, Indigenous communities)
- Bridge from Metlakatla to Digby Island to Prince Rupert (Tsimshian connector)
- Shuttle to/from the BC Ferries terminal, Alaska Ferry terminal, and VIA Rail station
- Connectivity to Vancouver
- More affordable/frequent flights and trains
- Scheduling of flights considering work hours and connections
- Coordinated, especially in terms of schedules, modes of transportation (air, water, rail, transit, taxis, ride-hailing)
- Tours for cruise ship passengers
- Better sidewalk on 1st Avenue connecting to the cruise ship terminal

- Boat tours
- Intercity Bus Service (BC Bus)

What's working well with Active Transportation?

- Rushbrook, McClymont, amazing potential
- Urban Trail Network
- Town situated in nature, connections off street (corridors)
- Potential for trails to accommodate biking, no street cycling needed
- Waterfront routes
- Existing trail network design/supported
- Walkability (dense/proximity)
- Awnings downtown
- Opportunities for greening walkable spaces downtown
- Visibility surrounding handicapped parking for wheelchair users
- Kaien trail riders - accessibility for wheelchair users
- Walk in half and hour anywhere
- Ride bike to get anywhere in 5 minutes
- Well-defined plan for trails downtown / outer areas, plans to connect mountain bike community
- Proximity/distance between things
- Some sidewalks (better than elsewhere)
- Safe to cycle for adults outside downtown
- Redirection of industrial traffic will help

What needs improvement with Active Transportation?

- Sidewalks with letdowns, and multi-use pathways
- Visibility at crosswalks

- Tree planting (2nd Avenue)
- Placemaking in neighbourhoods
- Bicycle racks but also shelters for e-bikes (at nodes such as Cow Bay, 3 blocks East, Central, and West, and Civic Centre)
- Bicycle lanes - consideration of topography for routes
- Opportunity for complete streets, separation between transportation modes
- Driver speed and awareness - enforcement opportunities
- Opportunity for signage indicating crosswalks / speed zones changes - 30km/hr in high traffic areas
- Removal of industrial traffic
- Safety for cycling in city centre, cycling for kids anywhere (recreation vehicle parking reduces visibility)
- Opportunity for City-held lots to be used for recreational vehicle parking
- Completing trail network
- Integration with industry / Maclean Ship Yard
- Integration with transit (bicycle racks on buses)
- Washrooms in public spaces that are connected
- Road painting and/or rumble patches in walkable areas (Cow Bay, 3rd Avenue)
- Less parking on road, more pedestrian orientation
- “Granville Island” in Cow Bay
- Perceptions of safety for kids walking (group walks / walk share - ways to inform about where kids walk)

What’s working well with Public Transportation?

- Public transit map
- School buses
- Taxis (fair number of them unless there is a large influx, but only one company)

What needs improvement with Public Transportation?

- Issue of taxis when airport shuttle comes in
- Need more taxis, better quality taxis
- Ride hailing
- No matter where you live, you have to go downtown (and transfer)
- Better connectivity
- Tourists - Cow Bay lack of service
- No bus to Butze Trail/North Pacific Cannery
- More frequent service per hour
- Faster to walk than take transit in many case
- Need bus schedules at every bus stop
- Port - need to incentivize transit/carpooling to industry/DP world; will run out of parking with 900 staff, almost all of them driving
- Cannot set to Port Edward at night
- Seafarers Volunteer Shuttle (not too reliable)
- Transit to ferry terminal (taxis)
- Taxis are cash only on most cars (challenge for visitors)
- Transit is cash only
- Sidewalk connections to bus stops
- Accessibility
- Lack of shelters (climate change makes this important)
- “Embrace the rain” - rain-activated paint, music (work with art community)
- Wayfinding
- Things to read at bus stops (interpretive signage)
- Need to make sure vulnerable people are safe

What's working well with Driving, Goods Movement, and Parking?

- Grid System (where it exists)

What needs improvement with Driving, Goods Movement, and Parking?

- Potholes
- Complicated intersections
- McBride Street and 2nd Avenue intersection (roundabout?)
- Signage for ferry line ups
- Congestion from ferry and Port traffic
- Industrial area parking (central park and ride?)
- Congestion on Summit (Northern Health; school pick up/drop-off; employee traffic; 4-way at Taylor/Borden)
- Awkward goods / movement routes (Seal Cove, Fairview)
- Waterfront access
- Connections from Cow Bay to downtown
- Cow Bay, 2nd Avenue, and 3rd Avenue parking
- Implement high-turnover parking
- Staff versus customer/tourist parking
- Accommodation of delivery vehicles (distributors and loading zones, cargo bicycle delivery)
- On-street parking in residential areas
- School pick-up/drop off zones (all schools)
- Osolete signage
- General inconsistency in enforcement/signage
- Street naming (similar ones - e.g., Kootenay Avenue/Place)

Visioning

What does the future of transportation in Prince Rupert look like?

- Spread of Cow Bay's walkable vibe
- Possible to live in Prince Rupert without driving everywhere
- Accessibility for those who walk or take transit (sidewalks)
- Sidewalks on 2nd Avenue and 3rd Avenue with bicycle lanes and reconfigured parking (back-in)
- Snow removal on sidewalks
- Curb pull outs / bump-outs
- Slow traffic
- Pedestrian safety (especially on McBride Street)
- More bicycle-friendly options (bicycle lanes)
- Safe and secure parking for e-bikes and e-scooters
- Some shield against whether (walking and cycling)
- Car sharing and bicycle sharing (including electric)
- Ride-hailing
- Shuttles / alternative transit
- Infrastructure for active transportation
- Infrastructure for electrification
- Maintenance of road infrastructure (e.g., no potholes)
- Individual houses (future development) could require EV chargers
- Trucks (?) - more emphasis on larger vehicles in northern communities
- New subdivisions with transit
- Connectivity between Atlin Terminal and Rotary Park
- Coordinated, especially in terms of schedules, modes of transportation (air, water, rail, transit, taxis, ride-hailing)
- More affordable/frequent flights and trains

- Better buses for airport connector and/or moving airport connector terminal
- Bridge from Metlakatla to Digby Island to Prince Rupert (Tsimshian connector)
- Increased road and multi-use pathway connections to surrounding communities
- Wantage Road Bypass
- Bus service for post-secondary education (Saturday, Sunday, and evenings)
- Bus stops at Cedar Village, mobile home area, and Port
- Benches and bus stop amenities
- Common “stops” for hubs of activity (buses, deliveries, bicycle shares)
- More transportation choices for secondary service areas (not just downtown); follow 15-minute city model
- Places to gather with amenities (“nodes”) within neighbourhoods that are well connected
- Sufficient parking
- Marine parks
- Access to water for recreational users
- Green space connectivity - opening closed and new areas
- Kaien Trail Network implementation
- Gondola up Mount Hays to increase access to the top of the mountain
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What makes it great?

- Accessible
- Equitable
- Safe
- Maintained
- Connected
- Walkable
- Choice
- Coordinated
- Amenities
- Destinations
- Tourist-friendly
- Efficient
- Fast
- Reliable
- Cost-effective
- Sustainable



Connect Rupert: Community Survey #1

SURVEY RESPONSE REPORT

06 February 2019 - 08 September 2022

PROJECT NAME:

Connect Rupert: Transportation Plan

SURVEY QUESTIONS



Q1 What are the top 3 transportation issues or challenges facing Prince Rupert today?

Screen Name Redacted
6/28/2022 02:57 PM

1) lack of cycling infrastructure (bike racks, lanes, paths); 2) 2nd ave (busy roadway, narrow lanes, few crossings that terrible turn from mcbride); 3) road maintenance (potholes, bumpy roads)

Screen Name Redacted
6/28/2022 03:28 PM

Few and poorly maintained walking/cycling routes, poor safety at crosswalks, crowded parking

Screen Name Redacted
6/28/2022 03:56 PM

A need for better cross walk control. Clutter of parked vehicles of all types on residential roadways. Inebriated pedestrians on our road ways.

Screen Name Redacted
6/28/2022 04:18 PM

sidewalks inaccessible

Screen Name Redacted
6/28/2022 04:51 PM

Reliable air service,

Screen Name Redacted
6/28/2022 05:08 PM

Buses that don't run at night, Sundays, and holidays. Potholes and other street problems. Lack of connection to other places by air, ground, or water.

Screen Name Redacted
6/28/2022 05:08 PM

No bike lanes, really poor sidewalks, air transport really expensive

Screen Name Redacted
6/28/2022 07:02 PM

Unsafe angled sidewalks and kerbs for people with mobility aids. Public transit not running on Sundays or often and not being able to pay online or by card. Also we should have a streetcar on third ave.

Screen Name Redacted
6/28/2022 11:40 PM

1. Limited bus service in town (longer hours, Sunday service), 2. insufficient flights in/out of PR (just one a day at a crap time creates many challenges), and 3. reliable/frequent public transit to Terrace given airport and hospital access there

Screen Name Redacted
6/29/2022 10:48 AM

affordability, expanded accesibility, maintainence



Screen Name Redacted 6/29/2022 12:07 PM	Poor sidewalks that make using them difficult
Screen Name Redacted 7/04/2022 12:38 PM	Transport trucks sharing same space with community within down town core. Distance from other communities. High cost of transport ie flights/rail, ferry.
Screen Name Redacted 7/04/2022 01:42 PM	Airport access, Second Ave safety, walkability
Screen Name Redacted 7/04/2022 07:29 PM	Bike lanes
Screen Name Redacted 7/04/2022 11:08 PM	Lack of infrastructure for biking. Our roads are narrow there are no bike lanes - in many ways it's unsafe for kids and others to bike on the street and I can only imagine how awful it is to get around town in a wheel chair.
Screen Name Redacted 7/05/2022 11:33 AM	1) Sidewalk width, cleanliness, and width
Screen Name Redacted 7/05/2022 11:54 AM	1. Need better bike paths. Mclymont to chss/PRB?
Screen Name Redacted 7/05/2022 12:52 PM	1) Sidewalks are are not clear of gravel from the winter, too narrow for walkers/strollers, in poor condition overall. 2) Roadways are poorly marked/lit 3) Pedestrian safety is not a priority
Screen Name Redacted 7/05/2022 02:46 PM	1, the roads are terrible ,2 the bus routes & sybs need to be updated they are not serving the public well , 3 no bus shelters in front of the bank of Montreal on 2nd no place for a senior to sit down while waiting for a bus & the shelters we are fi filth
Screen Name Redacted 7/05/2022 03:05 PM	No traffic enforcement, no traffic enforcement, no parking enforcement
Screen Name Redacted 7/05/2022 03:26 PM	Sidewalks and the many trails, stairs etc. that connect streets i. e. Stairs connecting Overlook Street to Pigott Ave are in dismal conditions. The walking infrastructure has been neglected for too long and needs to be looked after



Screen Name Redacted 7/05/2022 03:52 PM	Poor road conditions
Screen Name Redacted 7/05/2022 03:52 PM	Infrastructure deficit, late night and Sunday bus, pedestrian safety
Screen Name Redacted 7/05/2022 03:55 PM	Sidewalks and curbs need to be replaced, busses should get gps location services and be more reliable.
Screen Name Redacted 7/05/2022 04:06 PM	Rain, inadequate bus routes and bus frequency, road quality
Screen Name Redacted 7/05/2022 04:08 PM	Poor road conditions. Aging infostructure Lack of bike trails.
Screen Name Redacted 7/05/2022 04:27 PM	No bike lanes
Screen Name Redacted 7/05/2022 04:27 PM	1. Pedestrian safety - hard to see pedestrians on sidewalk hidden by parked vehicles. 2. Moving larger vehicles (pick-ups, SUV's, semi's) through downtown and the Cow Bay Area. 3. Cycling connectivity.
Screen Name Redacted 7/05/2022 05:25 PM	Cleaner taxi's!!! Some are disgusting!! Smoking should not be allowed in cab whether you have a rider or not! Who wants to smell second hand smoke!!??
Screen Name Redacted 7/05/2022 05:39 PM	Poorly lit sidewalks, crosswalks not visible enough for drivers, potholes.
Screen Name Redacted 7/05/2022 07:37 PM	Pedestrian Safety crossing 2nd Avenue.
Screen Name Redacted 7/05/2022 11:58 PM	Road conditions 1
Screen Name Redacted 7/06/2022 11:26 AM	Poor condition of all transportation infrastructure (sidewalks, roads, trails), barriers to 4 season cycling/rolling/walking modes, too many large vehicles (commercial but also "light" pickups and RVs) in all of town but particularly in downtown.



Screen Name Redacted 7/06/2022 01:43 PM	Sidewalks/letdowns could be improved for rolling residents; currently no bike lane through busy downtown corridor; bumpouts and reduced speed limits could improve downtown safety;
Screen Name Redacted 7/06/2022 02:17 PM	Lack of shared roads with cyclists, unmarked street names, poor road quality
Screen Name Redacted 7/06/2022 02:20 PM	No access to airport
Screen Name Redacted 7/06/2022 02:22 PM	Some residential streets have no side walks, glade hitch cause a concern for someone could potentially be hit. No bus route to PRMS and hay's ville trailer park. Getting to and from airport.
Screen Name Redacted 7/06/2022 02:27 PM	Road to airport, large trucks downtown, bikes on road
Screen Name Redacted 7/06/2022 02:35 PM	Airport being on Digby Island. Ancient infrastructure. City bus service
Screen Name Redacted 7/06/2022 02:40 PM	no buses on wknds
Screen Name Redacted 7/06/2022 02:47 PM	Large trucks turning off McBride and large trucks coming towards town turning into the industrial area both require two lanes
Screen Name Redacted 7/06/2022 02:47 PM	Long wait times for transit and cabs especially early in the morning. Congested 2nd and 3rd avenue west. Finding parking
Screen Name Redacted 7/06/2022 02:51 PM	rough roads street closures
Screen Name Redacted 7/06/2022 02:58 PM	Safe bike routes through town to reach downtown.
Screen Name Redacted 7/06/2022 03:01 PM	Several of the walking paths are closed and have dim lighting. Safe crosswalks for pedestrians are minimal and taxis are few and far between (with long wait times)



Screen Name Redacted

7/06/2022 03:06 PM

1. Bus stops not being plowed/shoveled/sanded in winter. 2. Bus drivers can be a bit rude especially to seniors when the bus is in a rush (maybe make times at stops slightly longer) 3. Clean up/reopen the small trails around town and make them safer

Screen Name Redacted

7/06/2022 03:40 PM

Parking, taxi's, crosswalks on 2nd Ave

Screen Name Redacted

7/06/2022 03:47 PM

1. Lack of traffic calming and too high speed limits in downtown and residential areas.

Screen Name Redacted

7/06/2022 03:48 PM

Poor road conditions, highway maintenance, potholes

Screen Name Redacted

7/06/2022 04:03 PM

1. Lack of traffic calming and too high speed limits in downtown and residential areas. 2. Lack of bike lanes/paths. 3. Accessible sidewalks and safe crosswalks.

Screen Name Redacted

7/06/2022 04:11 PM

Potholes. Odd traffic signs. Not enough 4 ways stops

Screen Name Redacted

7/06/2022 04:30 PM

1. Lack of sidewalks, and sidewalks in terrible repair. (New subdivisions built with NO sidewalks.) 2. Prince Rupert is a terrible place to cycle; bike lanes and better road conditions would help. 3. Getting to and from the airport.

Screen Name Redacted

7/06/2022 04:46 PM

1. Digby Airport costs.

Screen Name Redacted

7/06/2022 04:48 PM

1. Digby Island flight costs.

Screen Name Redacted

7/06/2022 04:55 PM

Parking, lack of stop lights, not enough crosswalk lights

Screen Name Redacted

7/06/2022 05:02 PM

Digby island flight costs, lack of consistent bus options out of Rupert and lack of ferry sailings.

Screen Name Redacted

Buses more consistent and running later



7/06/2022 05:08 PM

Screen Name Redacted

Transit break down, limited bus schedule times

7/06/2022 05:21 PM

Screen Name Redacted

At times there are no cabs available. No buses on Sundays. The buses used for the airport are disgusting. Old and cold and not always clean. Embarrassed when I think of Investors or anyone coming here for any reason the have to ride them

7/06/2022 05:23 PM

Screen Name Redacted

High barriers to walking, cycling, and transit as forms of transit.
Walking - unfinished sidewalks, closed staircases Biking - no bike lanes Transit - unreliable bus schedules

7/06/2022 05:29 PM

Screen Name Redacted

Accessibility for people in wheelchairs or using a walker and/or cane.
Also, for those who walk or push baby buggies

7/06/2022 05:38 PM

Screen Name Redacted

Terrible sidewalks/road conditions, missing sidewalks in my places

7/06/2022 06:10 PM

Screen Name Redacted

Access to airport.

7/06/2022 06:20 PM

Screen Name Redacted

Bus hours need to be extended to earlier times and later times.
Sidewalks need upgrading to be more mobility friendly. More crosswalk lights.

7/06/2022 06:30 PM

Screen Name Redacted

Acess to air transport

7/06/2022 06:41 PM

Screen Name Redacted

Lack of air transportation, no designated bike lanes, not enough transit and transit stops

7/06/2022 07:47 PM

Screen Name Redacted

Poor sidewalks and sometimes no sidewalks.

7/06/2022 07:58 PM

Screen Name Redacted

Affordability, hours of public transit is limited I, could have offer longer service, airport accessibility, length of time it takes to fly out of Prince Rupert

7/06/2022 09:29 PM



Screen Name Redacted 7/06/2022 09:48 PM	Poor sidewalks, limited visibility for pedestrians and cars alike, lack of safe bicycle routes.
Screen Name Redacted 7/06/2022 10:21 PM	Access to our airport and affordable air connection to Vancouver
Screen Name Redacted 7/06/2022 10:25 PM	The sidewalks are horrible with dips and uneven surfaces.
Screen Name Redacted 7/06/2022 10:51 PM	Port Ed busses no late ones going out the bus system basically sucks should be all hours
Screen Name Redacted 7/06/2022 11:13 PM	Only 1 taxi service and isn't kept to a high standard,
Screen Name Redacted 7/06/2022 11:14 PM	Only 1 taxi service,
Screen Name Redacted 7/06/2022 11:24 PM	Only 1 taxi service, no buses on Sunday, little parking in town core
Screen Name Redacted 7/06/2022 11:43 PM	The condition of the roads and sidewalks.
Screen Name Redacted 7/07/2022 12:45 AM	Air transportation to go out of Rupert.
Screen Name Redacted 7/07/2022 08:20 AM	Lack of help and ease for health referrals to places outside of Rupert. Financial obligations left to individual even though they have no choice in going somewhere else
Screen Name Redacted 7/07/2022 08:33 AM	not enough bike trails, crappy roads and not enough stop lights
Screen Name Redacted 7/07/2022 09:04 AM	1. No sidewalks for pedestrians
Screen Name Redacted 7/07/2022 09:35 AM	1. pedestrian pathways on sidewalks. There are no sidewalks. 2. Road budget 3. Taxis here only take cash. It's 2022



Screen Name Redacted 7/07/2022 09:35 AM	1. Lack of bike lanes
Screen Name Redacted 7/07/2022 10:15 AM	More stroller friendly walking trails. More covered walking areas.
Screen Name Redacted 7/07/2022 11:23 AM	Bus times , Road work , need Uber
Screen Name Redacted 7/07/2022 11:28 AM	Pot holes
Screen Name Redacted 7/07/2022 11:35 AM	Roads need repairs. Not one street without a pothole. Instead of fixing 20 feet fix the major routes
Screen Name Redacted 7/07/2022 11:54 AM	Congested traffic downtown and parking in the downtown core
Screen Name Redacted 7/07/2022 11:59 AM	Road conditions, no under coverage for walkers, weird bus route
Screen Name Redacted 7/07/2022 12:39 PM	Sidewalks without lowered parts for wheeled supports to get up on
Screen Name Redacted 7/07/2022 12:59 PM	Waiting for the train.
Screen Name Redacted 7/07/2022 01:44 PM	1) Constant stream of heavy container trucks though the centre of town; 2) lack of pay parking encourages automobile use and makes the public pay for private vehicle use 3) Unpleasant place to walk and cycle.
Screen Name Redacted 7/07/2022 02:21 PM	Air travel, Transit North Pacific Fishing Village, taxi availability
Screen Name Redacted 7/07/2022 03:28 PM	1. Poor sidewalks - not wide enough for wheelchair/stroller, cracked/uneven, some places no sidewalks. 2. Poor bus service - infrequent and too few routes. 3. No cycling infrastructure - no bike lanes, very poor bike parking options (covered!)



Screen Name Redacted 7/07/2022 03:01 PM	Air Travel, Transit to North Pacific Fishing Village, taxi availability
Screen Name Redacted 7/07/2022 03:25 PM	lack of paved sidewalks, paved trails to get from one side of town to the other, poor nonslip stairways
Screen Name Redacted 7/07/2022 03:44 PM	While it's going to be addressed, the semi trucks going to/from Fairview. A lack of dedicated bicycle lanes with safety measures employed (curb, divider etc). Overall condition of roads in Rupert. Asphalt degradation/pot holes are unsafe.
Screen Name Redacted 7/07/2022 08:21 PM	There are too many big trucks on 2nd Ave and big Riggs going down 11th Avenue East
Screen Name Redacted 7/07/2022 09:57 PM	1- keeping walking routes clear (Reopen closed walk and stairways/ in winter, not plowing snow from the roads onto the sidewalks). 2- A lot of curb letdowns too steep for wheelchairs. 3- bike lanes and routes
Screen Name Redacted 7/07/2022 10:29 PM	Longer bus hours, better biking areas, road maintenance
Screen Name Redacted 7/08/2022 07:31 AM	City streets are in terrible shape, increase flights, more buses in and out
Screen Name Redacted 7/08/2022 07:45 AM	Residential sidewalks are horrible to walk and some areas don't even have a sidewalk. Potholes are causing damage to vehicles and safe areas for cyclists.
Screen Name Redacted 7/08/2022 08:27 AM	Evening and Sunday transit and bus/train east
Screen Name Redacted 7/08/2022 09:29 AM	1. Over-reliance on personal vehicles. 2. Unclear and unsafe intersections for vehicles, pedestrians and cyclists. 3. Poor condition or limited sidewalks
Screen Name Redacted 7/08/2022 11:23 AM	Parking, ride share



Screen Name Redacted 7/08/2022 02:51 PM	The roads aren't clean,no proper bike lanes,having to go on an ferry to go to the airport.
Screen Name Redacted 7/08/2022 11:24 PM	1. Reliance on one 3 season transportation corridor makes us vulnerable if corridor is blocked. 2 Monopoly of air carriers. Why not look for smaller carriers to do PR Terrace PG route? 3. Designated cycling lanes & accessibility for physical handicaps.
Screen Name Redacted 7/09/2022 12:11 AM	limited public transit, no space to effectively ride a bicycle, taxis with no card machines
Screen Name Redacted 7/09/2022 02:39 AM	Roads in poor condition
Screen Name Redacted 7/09/2022 08:07 AM	We need bicycle lanes for safer travel. We would benefit greatly from improved access to bus system in Cow Bay. We also need road builders to reconsider how is managed esp. On Hills as viewing oncoming traffic is difficult at present time.
Screen Name Redacted 7/09/2022 12:32 PM	Limited hours for busses running.
Screen Name Redacted 7/10/2022 02:16 PM	Aging infrastructure, industrial usage, community participation
Screen Name Redacted 7/10/2022 04:00 PM	Walking routes need upkeep.
Screen Name Redacted 7/10/2022 05:04 PM	Under road water infrastructure, road surfacing, pedestrian crossings
Screen Name Redacted 7/10/2022 05:34 PM	inconsistent curb cuts limit access, unlit crosswalks, generally poor infrastructure
Screen Name Redacted 7/10/2022 09:09 PM	Sidewalks are not handicap accessible
Screen Name Redacted 7/11/2022 12:24 PM	Roads are terrible and way too narrow.



Screen Name Redacted 7/12/2022 03:30 PM	Parking. Parking. Parking.
Screen Name Redacted 7/12/2022 05:13 PM	- A lack of evening and Sunday service severely hampers the usefulness of Prince Rupert transit
Screen Name Redacted 7/13/2022 10:24 AM	more sidewalks are needed. some present sidewalks are too narrow. (borden st.)
Screen Name Redacted 7/13/2022 11:22 PM	The quality of the roads is degrading. The transit system is under-utilized. The airport should be mothballed as it is a money pit.
Screen Name Redacted 7/14/2022 10:17 AM	Overcrowding parking downtown. Too many unregulated crosswalks. Poor public transport
Screen Name Redacted 7/14/2022 10:38 AM	The roads and sidewalks are terrible and need to be paved. Even the sidewalks are dangerous when it's slippery/icy. Busses need to come more frequently.
Screen Name Redacted 7/14/2022 10:42 AM	1. Car parking too close to cross walks causes visibility issues
Screen Name Redacted 7/14/2022 10:50 AM	Not enough taxis
Screen Name Redacted 7/14/2022 10:57 AM	Taxis not enough
Screen Name Redacted 7/14/2022 11:33 AM	poor lines on road
Screen Name Redacted 7/14/2022 12:10 PM	Pedestrian safety , driving safety
Screen Name Redacted 7/14/2022 07:36 PM	The transit system is inconvenient, the bus stops need improvement, and the equipment is old. There is no route to the Fairview terminal where many people work. There is not enough emphasis on taking cars off the roads.



Screen Name Redacted 7/14/2022 07:44 PM	No electric vehicle infrastructure, too few bus routes, poor protection from the weather at the bus stops.
Screen Name Redacted 7/14/2022 08:33 PM	Not enough traffic light for night time. Not enough stop signs in high pedestrian areas. Road maintenance is an issue. Not just mcbride...
Screen Name Redacted 7/15/2022 08:53 AM	How expensive it is to get in and out of town. Need a second airline. Also need an alternative to flying, like better train service. The train use to be great.
Screen Name Redacted 7/15/2022 09:58 AM	Lack of walkability (maintained pathways, covers), reliance on personal vehicles rather than public transportation, lack of car rental or car share options (e.g. EVO)
Screen Name Redacted 7/15/2022 01:11 PM	Crossing McBride on foot or bike. Difficulty parking downtown
Screen Name Redacted 7/15/2022 09:00 PM	Limited school buses! Creepy cab drivers cyclist that don't obey road rules
Screen Name Redacted 7/16/2022 03:03 AM	Unreliable
Screen Name Redacted 7/16/2022 11:21 AM	POT HOLES. GETTING TO WORK IN COW BAY AREA. NOT ENOUGH TAXI CABS
Screen Name Redacted 7/20/2022 02:51 PM	Frequency of busses and busses not running on sundays
Screen Name Redacted 7/20/2022 02:54 PM	No consistent sidewalks, making walking difficult. cross walks that are not lite
Screen Name Redacted 7/20/2022 04:16 PM	Car/pedestrian encounters along McBride, degrading sidewalks, lack of affordable rail/air/ferry service
Screen Name Redacted 7/20/2022 07:41 PM	Not enough accessible options for out of town health appointments.



Screen Name Redacted 7/20/2022 08:46 PM	Side walk cleaning during winter, more frequent bus service, reliable air connectivity
Screen Name Redacted 7/20/2022 10:21 PM	School buses, access to the airport, bike lanes
Screen Name Redacted 7/21/2022 08:19 AM	1-we need cost-effective transportation to get to and from medical appointments in Terrace. Transportation that is coordinated with the specialist care providers to enable same-day service alleviating the need to stay overnight in a hotel.
Screen Name Redacted 7/21/2022 12:27 PM	Drivers for hire are impossible. Skeena taxi takes an hour or more to reach people on busy weekends. People drink and drive because of it. We need Uber or some other ride hire program so people can get home safely.
Screen Name Redacted 7/21/2022 01:11 PM	1) like of safe biking routes.
Screen Name Redacted 7/22/2022 04:58 PM	Accidents
Screen Name Redacted 7/22/2022 09:46 PM	Accessible sidewalks, poor lighting makes walking, cycling dangerous especially in dark, wet winter days.
Screen Name Redacted 7/24/2022 06:11 PM	Pot holes, availability for large families/groups, city bus limited hours
Screen Name Redacted 7/25/2022 12:45 PM	Taxi cabs NOT taking credit cards, availability of rental vehicles, having to wait at the airport when there is a delay
Screen Name Redacted 7/26/2022 10:37 AM	Considering the past couple of years of pandemic I am scared to take public transit. I think it would be good if busses were fitted with copper bars and other methods to address cleanliness. I am sure ridership has declined because of this issue.
Screen Name Redacted 7/26/2022 12:01 PM	Dangerous cross walks. Not enough lighting at night. Uneven side walks.



Screen Name Redacted 7/26/2022 03:32 PM	The transit buses do not connect - someone from the east side can not travel to down town and immediately transfer to a bus that will take them to the hospital. They must wait & pay second fare. The semi trucks on city roads. Potholes every where.
Screen Name Redacted 7/26/2022 09:19 PM	1. High infrastructure maintenance costs
Screen Name Redacted 7/26/2022 09:22 PM	1. High infrastructure maintenance costs
Screen Name Redacted 7/26/2022 09:46 PM	Maintenance of infrastructure; lack parking space for businesses; lack of parking for residential areas
Screen Name Redacted 7/27/2022 04:09 PM	1 road conditions
Screen Name Redacted 7/28/2022 09:39 AM	Really poor municipal roadways, steep hills making cycling unattractive, lack of high speed electric vehicle charging in Northern BC.
Screen Name Redacted 7/28/2022 09:51 AM	Roads are poorly maintained (surface, lines, intersection design). If improved would improve multiple modes of transport including walking/cycling, bus, taxi, cars.
Screen Name Redacted 7/28/2022 10:13 AM	Lack of air-based transportation (having one flight daily does not fit the needs of a growing community, and hinders recruitment); no bike lanes, and inability to access beaches on other islands
Screen Name Redacted 7/28/2022 10:29 AM	The Air transportation , Due to lots of cancellation
Screen Name Redacted 7/28/2022 10:31 AM	Rupert is not well connected by air. There's only one flight that goes out everyday and if it's canceled, the whole itinerary gets messed up. The roads are not maintained. Road markings are not visible
Screen Name Redacted 7/28/2022 11:15 AM	Using the downtown core crosswalks is dangerous. Driver education and consistency in ticketing dangerous drivers.



Screen Name Redacted 7/28/2022 11:58 AM	Availability of services, congestion, clear pedestrian crossings
Screen Name Redacted 7/28/2022 04:08 PM	Bus transportation to Terrace
Screen Name Redacted 7/28/2022 05:53 PM	Available short and long term parking in downtown core, road maintenance, speeding in school / playground / residential zones
Screen Name Redacted 7/29/2022 08:40 AM	bus service
Screen Name Redacted 7/29/2022 11:30 AM	No parking downtown for customers, employees park in the spots outside leaving no parking to shoppers.
Screen Name Redacted 7/29/2022 11:37 AM	Lack of options for some. Additional bus routes, or more frequent stops might help?
Screen Name Redacted 7/29/2022 11:39 AM	Downtown parking. Road condition. Did i mention downtown parking?.
Screen Name Redacted 7/29/2022 11:51 AM	Truck traffic
Screen Name Redacted 7/29/2022 11:52 AM	lack of taxi's especially during evening hours. road ways are getting bad with pot hole issues. i personally damaged my jeeps wheel axel which is not repairable. lack of bus service especially in the evening hours. including transport to Port Ed
Screen Name Redacted 7/29/2022 12:19 PM	Bus could be off schedule and miss bus easily
Screen Name Redacted 7/29/2022 12:34 PM	Insufficient bike lanes; too few pedestrian controlled crossings, bright lighting for all pedestrian crossings
Screen Name Redacted 7/29/2022 12:35 PM	Main issues arent even on your list. 1) Safety 2) Review and redo of traffic flow 3) Dealing with the failing infratstruce



Screen Name Redacted 7/29/2022 12:50 PM	1. Not enough coverage throughout the city
Screen Name Redacted 7/29/2022 01:10 PM	1. Not enough transit coverage throughout the community. 2. Not enough scheduled buses throughout the day 3. Unsafe crosswalks downtown.
Screen Name Redacted 7/29/2022 02:08 PM	Parking
Screen Name Redacted 7/29/2022 02:24 PM	parking, traffic light controlled popular crosswalks, speed at which traffic rolls through yellow and red lights
Screen Name Redacted 7/29/2022 02:25 PM	Poor road conditions, poor access to an airport with poor amenities
Screen Name Redacted 7/29/2022 03:13 PM	Lack of lighting and amber crossing signals at dangerous crosswalks such as the crosswalks on second and third Ave, and the crosswalks on major thoroughfares. It's dark and raining often, and crosswalks are poorly lit with no signalling.
Screen Name Redacted 7/29/2022 03:45 PM	Lack of infrastructure rebuilding, Lack of road and sidewalk maintenance, non existent pot hole repairs, waste of money on city logo
Screen Name Redacted 7/29/2022 04:03 PM	School zones should be safer and more accessible for kids walking and biking to school/safe routes to schools. 2. Protected and connected network of cycle paths across town and to popular destinations. 3. Transit on Sundays and more frequent schedules
Screen Name Redacted 7/29/2022 04:21 PM	Transit system, there should be bus stops on Park Avenue across from 11th street or a pedestrian light and crosswalk situated there.
Screen Name Redacted 7/29/2022 05:21 PM	Walkability, controlled intersections, parking
Screen Name Redacted 7/29/2022 06:58 PM	The walking/cycling pathways are falling into disrepair, and roadways that used to be semi cycling friendly are now dangerous because of the increased truck traffic.



Screen Name Redacted 7/29/2022 07:14 PM	Too much car centric design. The walking and cycling trails are falling into disrepair, and the Roadways that were formerly reasonably cyclist friendly are now dangerous due to increased truck traffic are now dangerous due to increased truck traffic.
Screen Name Redacted 7/29/2022 07:35 PM	Busses need to run 7 days a week and on holidays.
Screen Name Redacted 7/29/2022 08:34 PM	1. Lack of maintained, multi-year trails that connect to places and amenities (ie. Rushbrook Trail and McLymont Trail should be bike accessible)
Screen Name Redacted 7/29/2022 09:06 PM	1. Lack of bike accessible/multi-use trails that connect to places and things (ie. Rushbrook and McLymont Trails should be upgraded and bike accessible. 2. The city is not bike friendly. 3. Costs for BC ferries and flights are really high.
Screen Name Redacted 7/30/2022 11:04 AM	There is no way to ferry/train station
Screen Name Redacted 7/30/2022 11:30 AM	Deer hit on Park Avenue, Truck noise on McBride and Third and Park Avenue, Blind spot third at Bargain Store because of sun travelling westvenue,
Screen Name Redacted 7/30/2022 11:47 AM	mobility for disabled on wheels having more taxis for them
Screen Name Redacted 7/30/2022 12:16 PM	Lack of pedestrian lighted crossings, poor street lighting, No Transit for Port worker hours.
Screen Name Redacted 7/30/2022 12:18 PM	Better access to the airport
Screen Name Redacted 7/30/2022 01:38 PM	Parking, sem- trucks , people crossing the streets.
Screen Name Redacted 7/30/2022 01:50 PM	Lack of sidewalks, no bike lanes, poor wheelchair accessibility



Screen Name Redacted 7/30/2022 04:20 PM	Airport accessibility
Screen Name Redacted 7/30/2022 04:21 PM	Airport accessibility
Screen Name Redacted 7/30/2022 04:48 PM	Crumbling sidewalks or lack of sidewalks
Screen Name Redacted 7/30/2022 06:10 PM	Sidewalk quality and pedestrian safety. Safety for cyclists.
Screen Name Redacted 7/30/2022 06:17 PM	For me it is to far between stops or bus not going where I need to go ,senior centre .
Screen Name Redacted 7/30/2022 06:30 PM	, buses to travel, longer bus hours to nighttime's and provide Sundays
Screen Name Redacted 7/31/2022 06:34 AM	Bus service to industrial park for start up times, until at least 9 and then bus service at quitting
Screen Name Redacted 7/31/2022 08:19 AM	1. No safe bike lanes. Bikersare often on sidewalks
Screen Name Redacted 7/31/2022 09:09 AM	The big cargo trucks
Screen Name Redacted 7/31/2022 09:32 AM	we need a ride sharing example Uber it will help create jobs, more shelters at bus stops, better roads
Screen Name Redacted 7/31/2022 09:44 AM	Take simi trailers out of the core.
Screen Name Redacted 7/31/2022 10:09 AM	Air Canada's extremely high prices, airport buses are terrible, roads are in horrible condition
Screen Name Redacted 7/31/2022 10:24 AM	Industrial traffic in downtown, narrow streets resulting in few setbacks,



Screen Name Redacted 7/31/2022 10:30 AM	Road surfaces, safe sidewalks, accessibility
Screen Name Redacted 7/31/2022 11:03 AM	Needs better sidewalks/trails in the city; needs better lighting at night for community safety; more car sharing/pooling/rentals (affordable)
Screen Name Redacted 7/31/2022 12:07 PM	Pot holes
Screen Name Redacted 7/31/2022 01:02 PM	The lack of taxi services and the taxis that are here do not have debit machines. We need debit machines in all taxis it is 2022
Screen Name Redacted 7/31/2022 05:46 PM	The sidewalks not been cleared during the winter time. It's hard to walk around with a walker. Also the sidewalks are cracked and sideways and makes it hard to walk around. the buses should run on Sundays because not everyone has a vehicle.
Screen Name Redacted 7/31/2022 09:16 PM	n/a
Screen Name Redacted 8/01/2022 12:37 AM	A central parking area for downtown workers, more transit, better sidewalks for people with mobility challenges
Screen Name Redacted 8/01/2022 05:50 AM	Accessibility and support for community members who have mobility aids, or require smooth transitions from sidewalk to sidewalk. Areas are worn down, uneven or challenging to roll over with wheels on said devices.
Screen Name Redacted 8/01/2022 09:39 AM	Parking, accessible sidewalks, crosswalk safety
Screen Name Redacted 8/01/2022 11:01 AM	#1 poor parking in downtown area. #2 narrow residential streets in older sections of town. #3 bus transit has gaps in services to sections of town and non existent in evenings.
Screen Name Redacted 8/01/2022 04:50 PM	Uneven sidewalks. Uneven pavement. Bikes ride non sidewalks.
Screen Name Redacted 8/01/2022 10:10 PM	Lack of speed control in school zones.



Screen Name Redacted

8/02/2022 12:23 AM

There are no meaningful connections between rail/air/ferry and bc bus schedules. Transit only seems to be 1/2 thought out and parking near rushbrook is very limited.

Screen Name Redacted

8/02/2022 12:43 AM

Barriers I am working on with students to access public transportation are anxiety, mobility issues and transferring.

Screen Name Redacted

8/02/2022 10:11 AM

Adequate parking, pot holes and having lines painted on the roads and pedestrian walkways.

Screen Name Redacted

8/02/2022 12:40 PM

State of the roads, public transit frequency, airport location

Screen Name Redacted

8/02/2022 01:07 PM

Bus service out of Rupert, Poor infrastructure for bicycling, reduced ferry sailings to Alaska.

Screen Name Redacted

8/02/2022 01:55 PM

Taxi's and transportation to terrace

Screen Name Redacted

8/02/2022 02:24 PM

Bus stops aren't at new high density areas, too crowded in Cow Bay, not enough parking down town or on 3rd.

Screen Name Redacted

8/02/2022 04:56 PM

Taxi-Bus- and Friends

Screen Name Redacted

8/02/2022 05:48 PM

Buses should run longer and every day

Screen Name Redacted

8/02/2022 05:54 PM

Lack of cycling infrastructure and driver awareness of cyclists makes cycling feel unsafe though all distances are cycle-able

Screen Name Redacted

8/02/2022 06:03 PM

Riding bike is dangerous in Rupert, especially on McBride

Screen Name Redacted

8/02/2022 06:06 PM

Lack of cycling infrastructure and driver awareness of cyclists makes cycling feel unsafe. I have a fully equipped commuter bike which I've used for grocery shopping, transportation to work, etc. in most weather in other cities.



Screen Name Redacted 8/02/2022 06:20 PM	Uber is unavailable.
Screen Name Redacted 8/02/2022 07:17 PM	Way longer Yellow zones near corners with crosswalks, IE: scotiabank corner. Or install those bump outs(?) where the corner protrudes out into the street making the crosswalk much shorter and you can see the pedestrians about to step into traffic better.
Screen Name Redacted 8/02/2022 07:57 PM	No parking in the downtown core; no parking for mobility accessible needs
Screen Name Redacted 8/02/2022 09:01 PM	Mobility, connecting buses/ safer drivers
Screen Name Redacted 8/02/2022 09:51 PM	Our roads and sidewalks. Roads are in terrible shape. I weave in and out on my motorcycle on some streets. My late Grandmother couldnt walk around Senior Housing alone. Ripply sidewalks are painful & dangerous for elderly for vision & joints.
Screen Name Redacted 8/03/2022 12:25 AM	Roads, freq
Screen Name Redacted 8/03/2022 03:12 AM	1: Infrastructure improvements that would allow the city to grow/expand
Screen Name Redacted 8/03/2022 03:23 PM	Air transport
Screen Name Redacted 8/03/2022 03:38 PM	the crosswalks in the downtown area need lighting to let drivers know that someone needs to cross the street, the pot holes are awful on a lot of streets in the city which can cause a lot of damage to vehicles, not enough policing 4 speeders on streets
Screen Name Redacted 8/03/2022 07:08 PM	Road conditions, availability of busses, lack of options
Screen Name Redacted 8/04/2022 12:34 AM	Bad roads for cars



Screen Name Redacted 8/04/2022 07:51 AM	No parking for workers downtown ,potholes and uncontrolled pedestrian crossing
Screen Name Redacted 8/04/2022 08:02 AM	public transportation should be 24 hrs available, and passenger train should be given the right of way.
Screen Name Redacted 8/04/2022 08:32 AM	Horrible road conditions. Irresponsible drivers/pedestrians that have no consequences of their actions. No late time for public transit for port workers/port ed folk and local area
Screen Name Redacted 8/04/2022 10:06 AM	Neglected pathways and stairs, prohibitively expensive air travel, lack of inexpensive bus/rail/ferry connections to rest of province
Screen Name Redacted 8/04/2022 11:29 AM	Pot holes. Need more side trails for bikes so we can avoid high traffic roads
Screen Name Redacted 8/04/2022 06:53 PM	Road conditions, and bus routes should be adjusted, traffic light at 3rd avenue west and Fulton should be policed better, too many people don't obey the posted sign.
Screen Name Redacted 8/04/2022 09:24 PM	Lack of biking lanes etc
Screen Name Redacted 8/05/2022 12:41 AM	School buses for smaller kids
Screen Name Redacted 8/05/2022 12:57 AM	School bus for smaller kids not just high school and middle school
Screen Name Redacted 8/05/2022 04:27 AM	Out dated light systems
Screen Name Redacted 8/05/2022 04:42 AM	Outdated light systems,
Screen Name Redacted 8/05/2022 11:30 AM	Pot holes causing damage to cars. Lack of transportation to other communities.



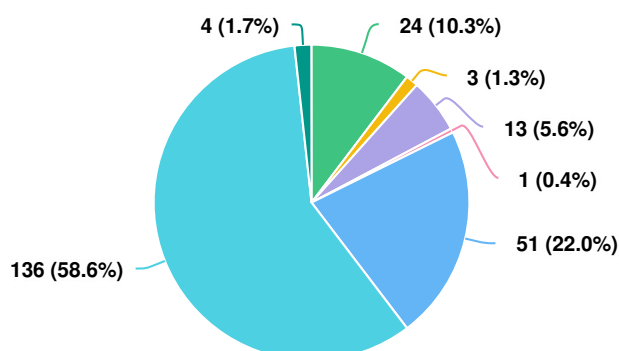
Screen Name Redacted 8/05/2022 03:25 PM	1. Pot holes/poor road conditions 2. Lighting during the winter at night, can barely see pedestrians 3. Parking close to corners, depending if it's on a hill with a vehicle right on the corner you can't see what's coming down the street
Screen Name Redacted 8/05/2022 05:48 PM	Poor sidewalk maintenance, lack of bike paths. Out of commission stairs and other accesses to trails.
Screen Name Redacted 8/05/2022 06:44 PM	I usually see mobility issues, i think it is easier for them to use the road/highway rather than sidewalk, pretty dangerous coming around a curve
Screen Name Redacted 8/06/2022 12:01 AM	No buses on sundays. Bus service ends early. Not enough lighting at night and sidewalks on side streets
Screen Name Redacted 8/06/2022 03:10 AM	Roads are in bad shape, no bike lanes and sidewalks are uneven. Traffic through downtown is busy and feels unsafe for biking.
Screen Name Redacted 8/06/2022 03:36 PM	Safe traveling from north down to Vancouver at fair prices
Screen Name Redacted 8/06/2022 06:23 PM	Extending rouroads like Pigott Plc.
Screen Name Redacted 8/06/2022 06:58 PM	sidewalks need improving, buses should run later and on sundays and perhaps add routes and the sidewalk and empty lots need to have trees and huge clumps of grass removed to make it easier to walk
Screen Name Redacted 8/07/2022 07:53 AM	The bus route is not appropriate for the youth to use. All bus should stop at the library, and the Recreation center. This shiu
Screen Name Redacted 8/07/2022 08:24 AM	The bus route is not appropriate for the youth to use. All bus shoul stop at library and recreation center to engage them to do activities.
Screen Name Redacted 8/07/2022 11:52 AM	Access to taxi

Optional question (267 response(s), 42 skipped)



Question type: Single Line Question

Q2 If you have children who attend school in Prince Rupert, how do they typically travel to school?



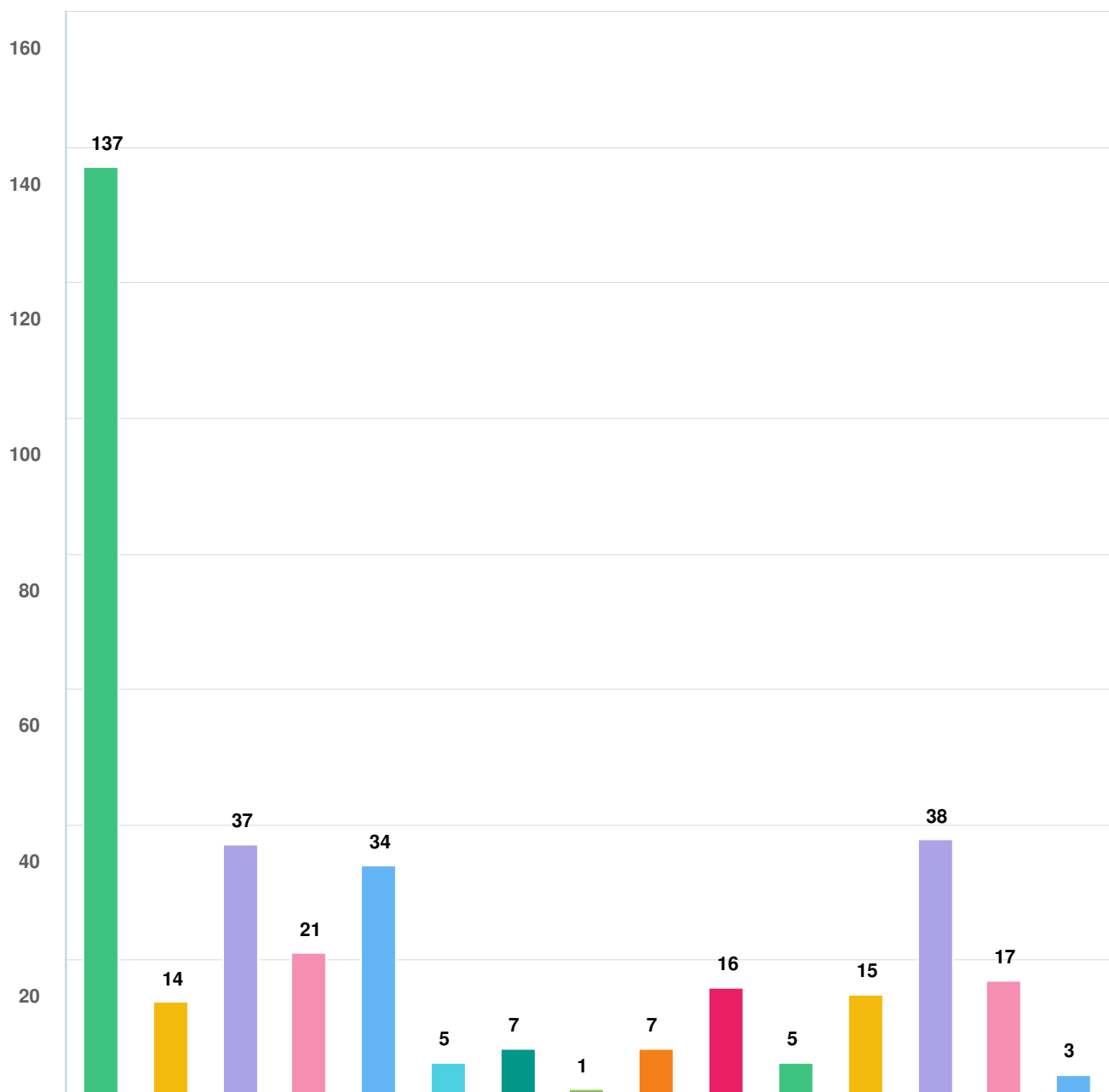
Question options

- Walking or mobility aid
 ● Cycling or rolling
 ● Transit or school bus
 ● Taxi
- Driving (includes carpooling and car renting)
 ● Not applicable
 ● Other (please specify)

Optional question (232 response(s), 77 skipped)

Question type: Radio Button Question

Q3 In general, how has COVID-19 impacted your transportation habits and travel patterns?
(Select all that apply)



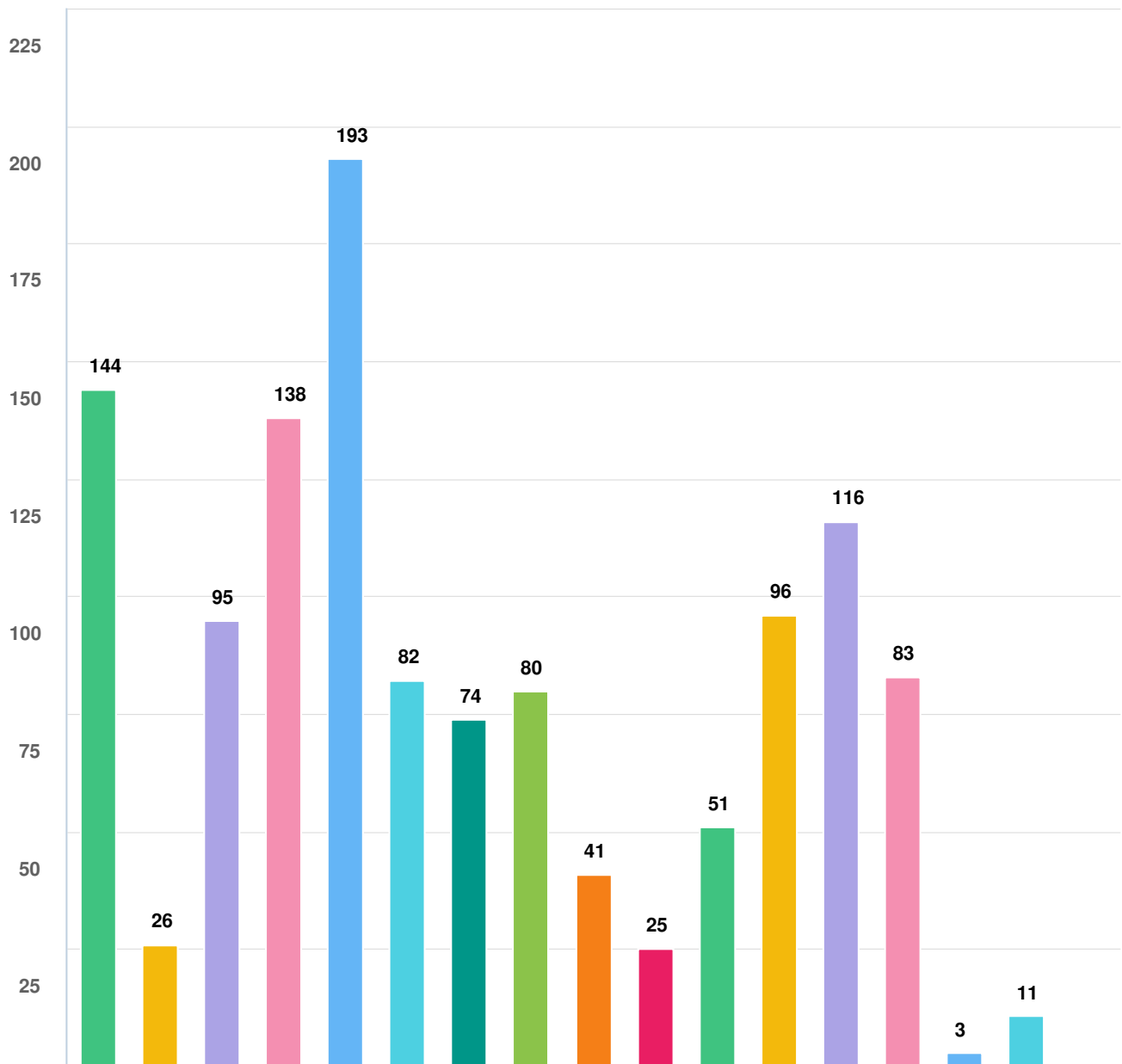
Question options

- No change
 ● Generally commute more
 ● Generally commute less
 ● Commute at different times of day
- Walk or use mobility aid more
 ● Walk or use mobility aid less
 ● Cycle or roll more
 ● Cycle or roll less
- Use transit or school buses more
 ● Use transit or school buses less
 ● Use taxis more
 ● Use taxis less
- Drive more (includes carpooling and car renting)
 ● Drive less (includes carpooling and car renting)
- Other (please specify)

Optional question (245 response(s), 64 skipped)

Question type: Checkbox Question

Q4 What are the issues or challenges in terms of walking or using a mobility aid in Prince Rupert? (Select all that apply)



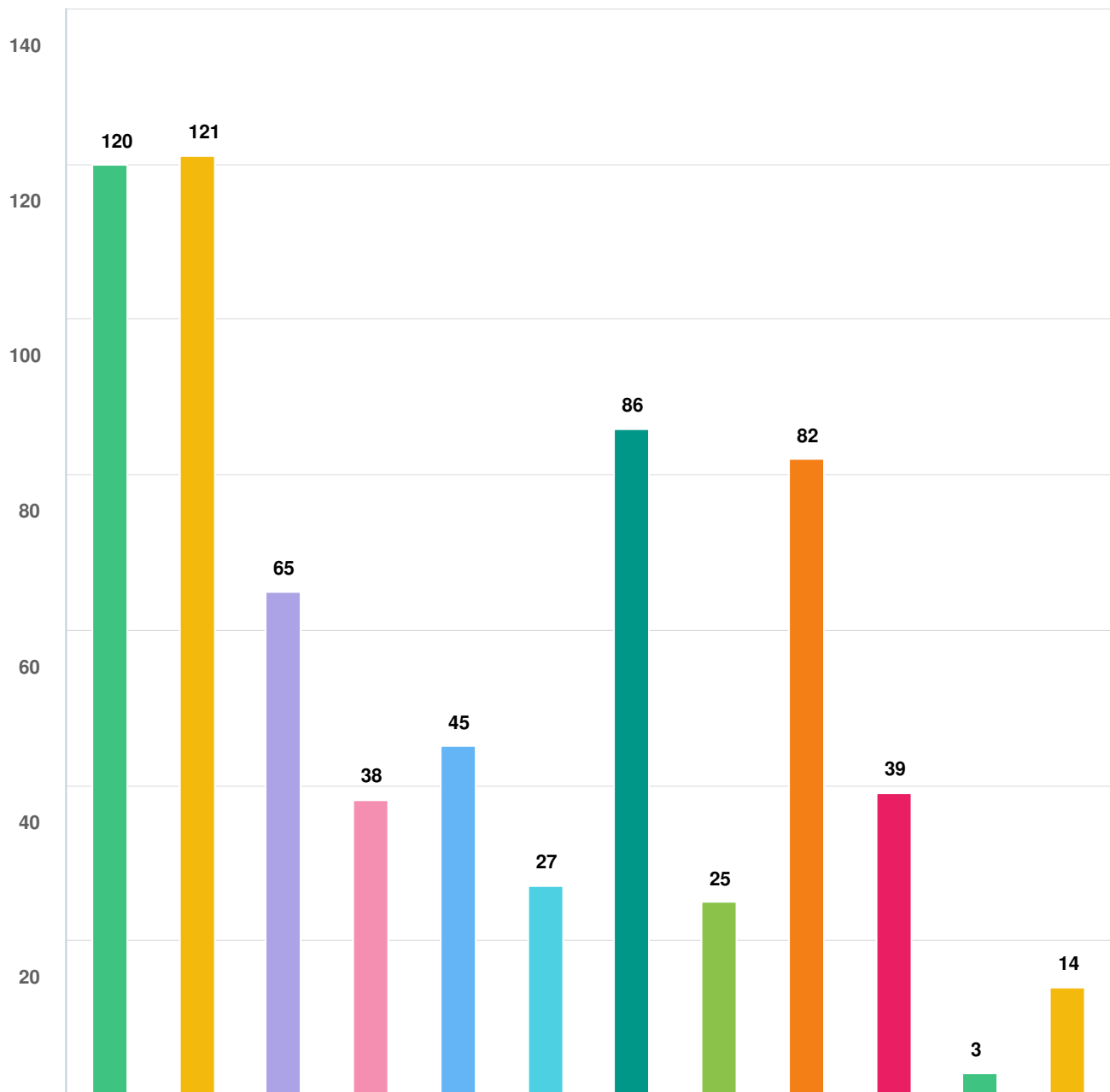
Question options

- Poor weather
 ● Long distances
 ● Steep hills
 ● Lack of sidewalks and/or pathways
- Sidewalks and/or pathways are in poor condition
 ● Sidewalks and/or pathways are not accessible
- Sidewalks and/or pathways are too narrow
 ● Trails are in poor condition
 ● Trails are not accessible
- Trails are too narrow
 ● Speed/size/volume/noise of motor traffic
 ● Difficulty crossing streets and/or intersections
- Lack of pedestrian amenities (e.g. street/pathway lighting or benches)
 ● Personal safety concerns
- No issues or challenges
 ● Other (please specify)
 ● Not sure

Optional question (246 response(s), 63 skipped)

Question type: Checkbox Question

Q5 What types of walking or mobility aid infrastructure would you like to see more of in Prince Rupert? (Pick your top three)



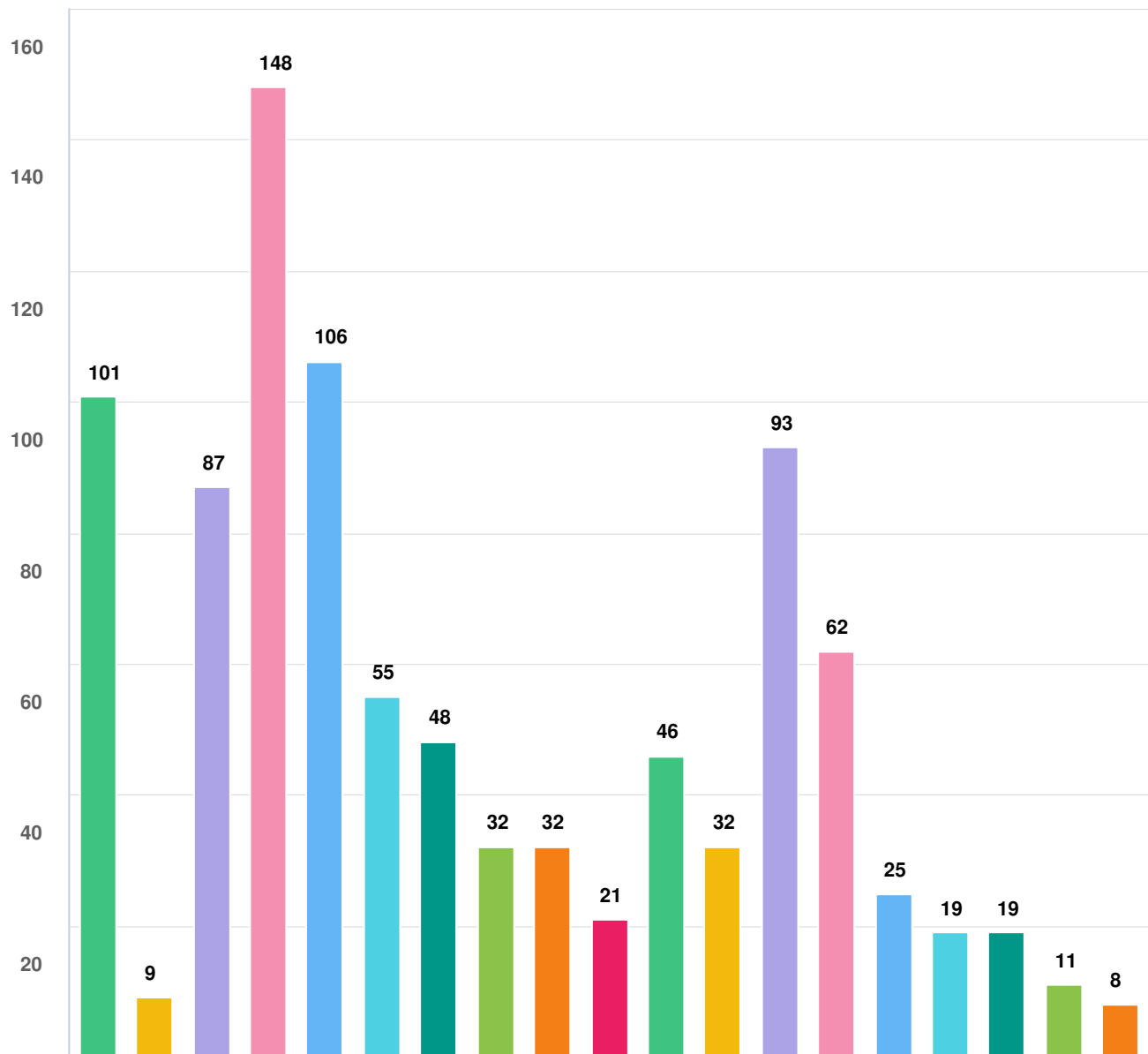
Question options

- Sidewalks
 ● Multi-use pathways (paved)
 ● Trails (unpaved)
 ● Accessible ramps
- Accessible pedestrian signals at signalized intersections
 ● Accessible pedestrian signals at midblock locations
- Well-marked crosswalks (e.g. zebra markings or raised higher than the road surface)
- Wayfinding/signage (especially for pathways and trails)
 ● Street/pathway lighting
 ● Benches
 ● None
- Other (please specify)

Optional question (245 response(s), 64 skipped)

Question type: Checkbox Question

Q6 What are the issues or challenges in terms of cycling or rolling in Prince Rupert? (Select all that apply)



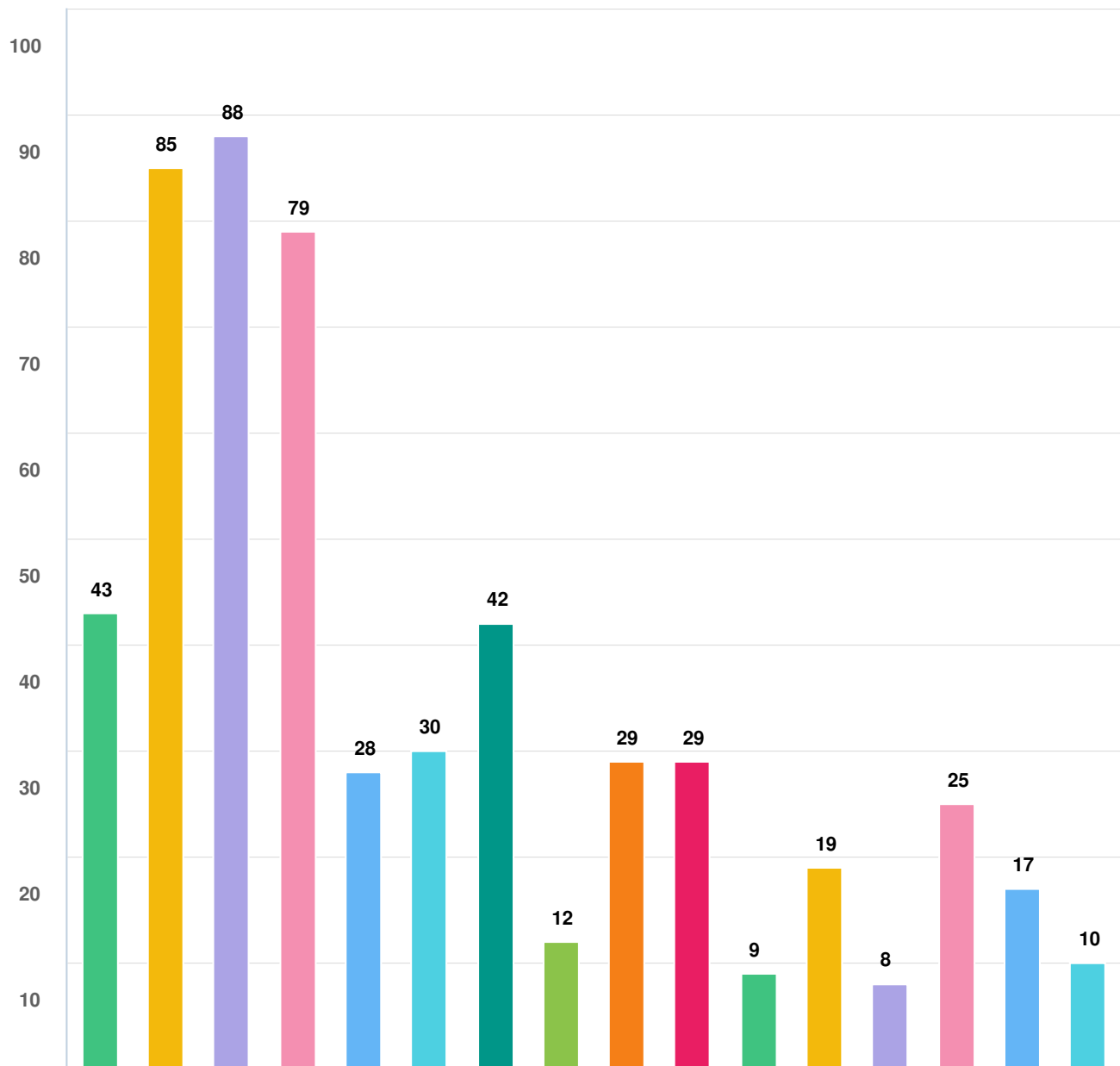
Question options

- Poor weather
 ● Long distances
 ● Steep hills
 ● Lack of cycling lanes and/or pathways
- Roads are in poor condition
 ● Roads are too narrow
 ● Pathways are in poor condition
 ● Pathways are too narrow
- Trails are in poor condition
 ● Trails are too narrow
 ● Speed/size/volume/noise of motor traffic
- Difficulty crossing streets and/or intersections
- Lack of cyclist or roller amenities (e.g. street/pathway lighting or cycle/scooter parking or benches)
 ● Personal safety concerns
- Lack of a regular/electric cycle sharing service
 ● Lack of an electric kick scooter sharing service
 ● Not sure
- No issues or challenges
 ● Other (please specify)

Optional question (238 response(s), 71 skipped)

Question type: Checkbox Question

Q7 What types of cycling or rolling infrastructure would you like to see in Prince Rupert?
(Pick your top three)

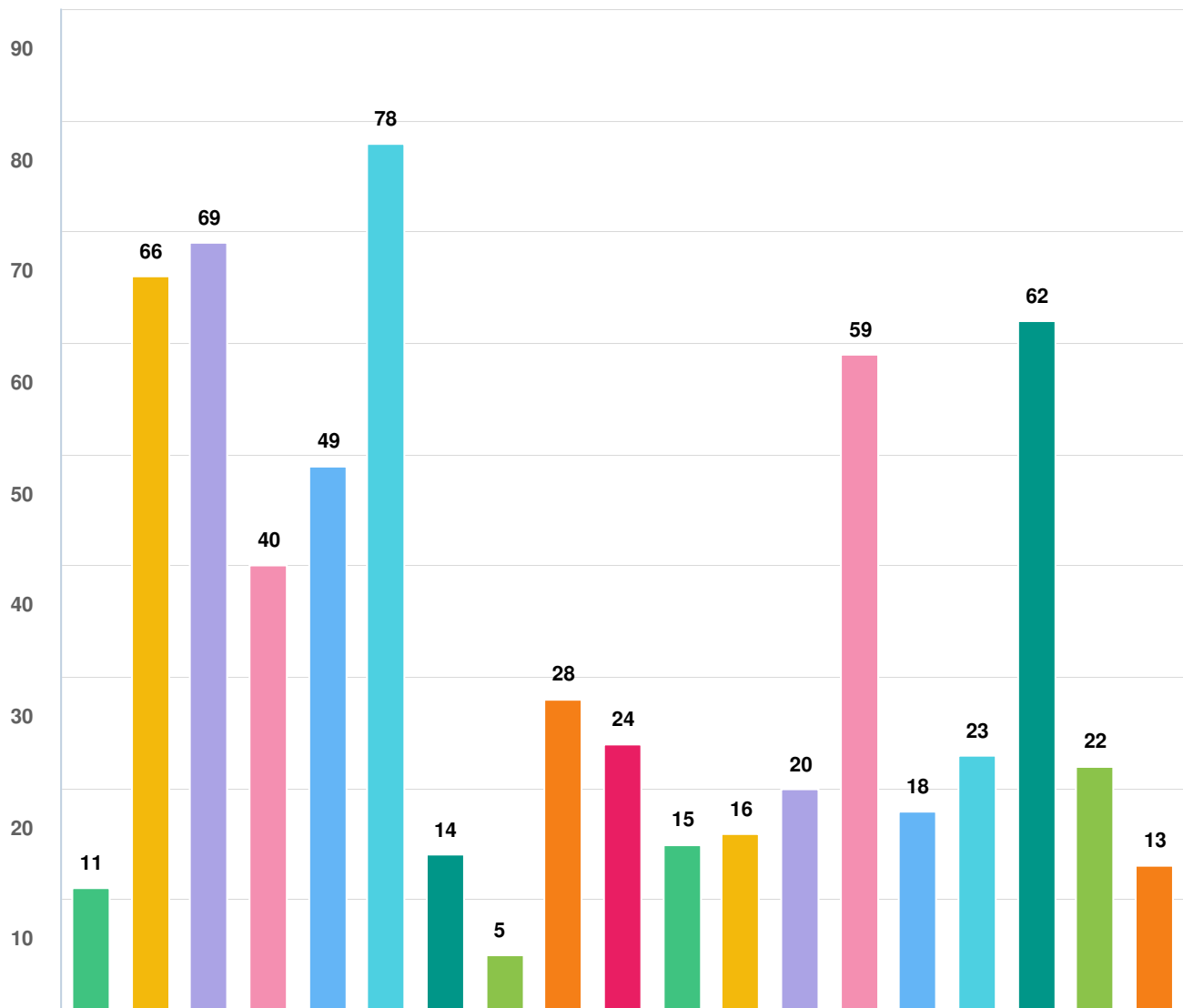


Question options

- Widen existing lanes
 ● Painted cycling lanes
- Physically-separated cycling lanes (i.e. separated by bollards/planters/curbs)
 ● Multi-use pathways (paved)
- Trails (unpaved)
 ● Traffic calming
 ● Intersection enhancements (e.g. protected intersections or dedicated signals)
- Wayfinding/signage (especially for cycle lanes and pathways and trails)
 ● Street/pathway lighting
 ● Cycle/scooter parking
- Benches
 ● Regular/electric cycle sharing
 ● Electric kick scooter sharing
 ● Not sure
 ● Nothing
- Other (please specify)

Optional question (241 response(s), 68 skipped)
Question type: Checkbox Question

Q8 What are the issues or challenges in terms of using transit or school buses in Prince Rupert? (Select all that apply)



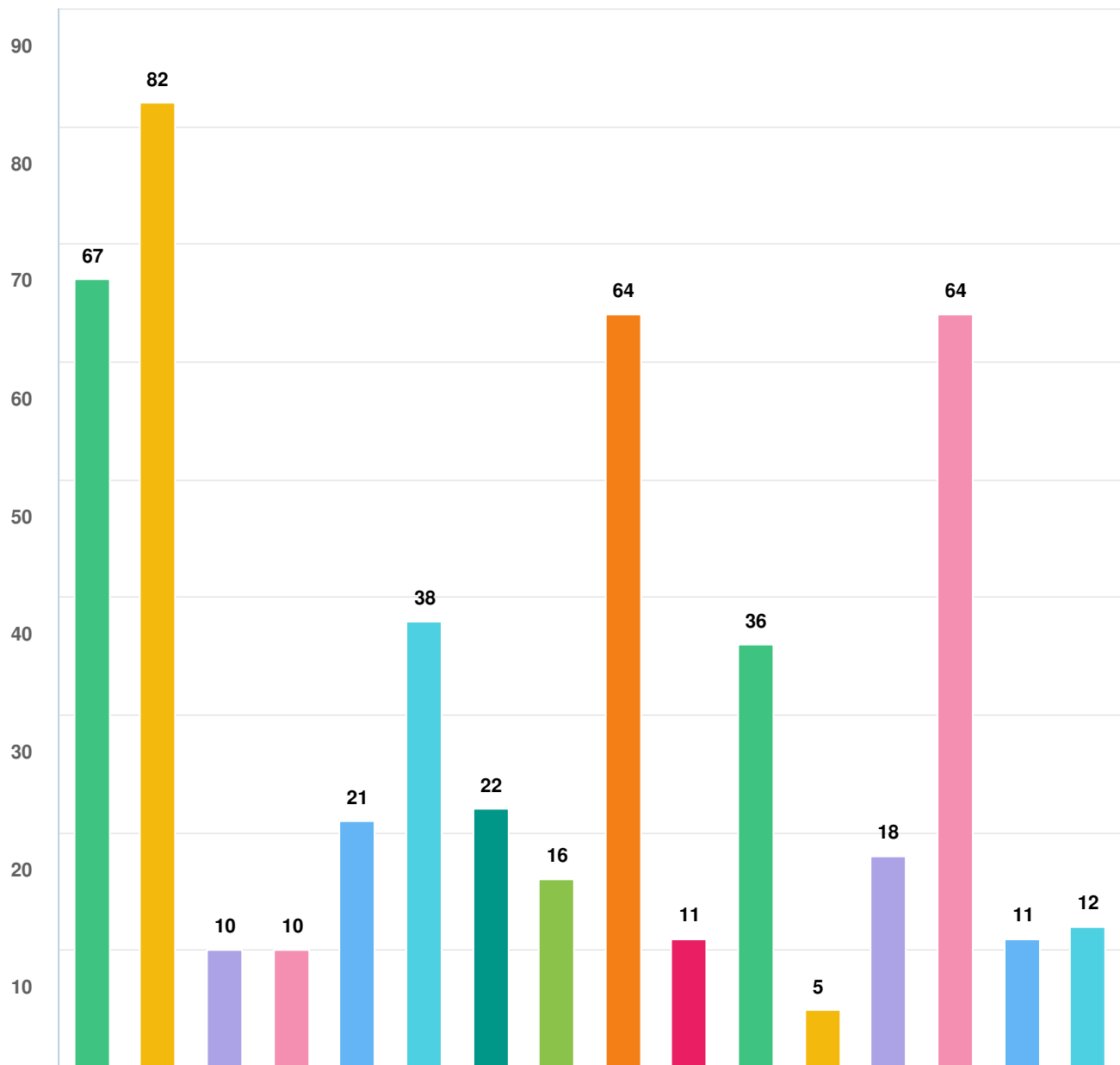
Question options

- Transit buses are overcrowded ● Transit buses are not frequent enough during the day on weekdays
- Transit buses are not frequent enough during the evening on weekdays
- Transit buses are not frequent enough during the day on Saturdays
- Transit buses are not frequent enough during the evening on Saturdays ● Transit buses do not run on Sundays
- Transit buses are unreliable ● HandyDart service is unreliable ● It takes too long to get to where I need to go
- It takes too many transfers to get to where I need to go ● Transit bus stops are far away from where I live
- Transit bus stops are far away from where I need to go ● Not enough accessible transit bus stops
- Lack of transit user amenities (e.g. benches/shelters at transit bus stops) ● Personal safety concerns
- Lack of school bus programs ● Not sure ● No issues of challenges ● Other (please specify)

Optional question (238 response(s), 71 skipped)

Question type: Checkbox Question

Q9 What transit or school bus improvements would you like to see in Prince Rupert? (Pick your top three)



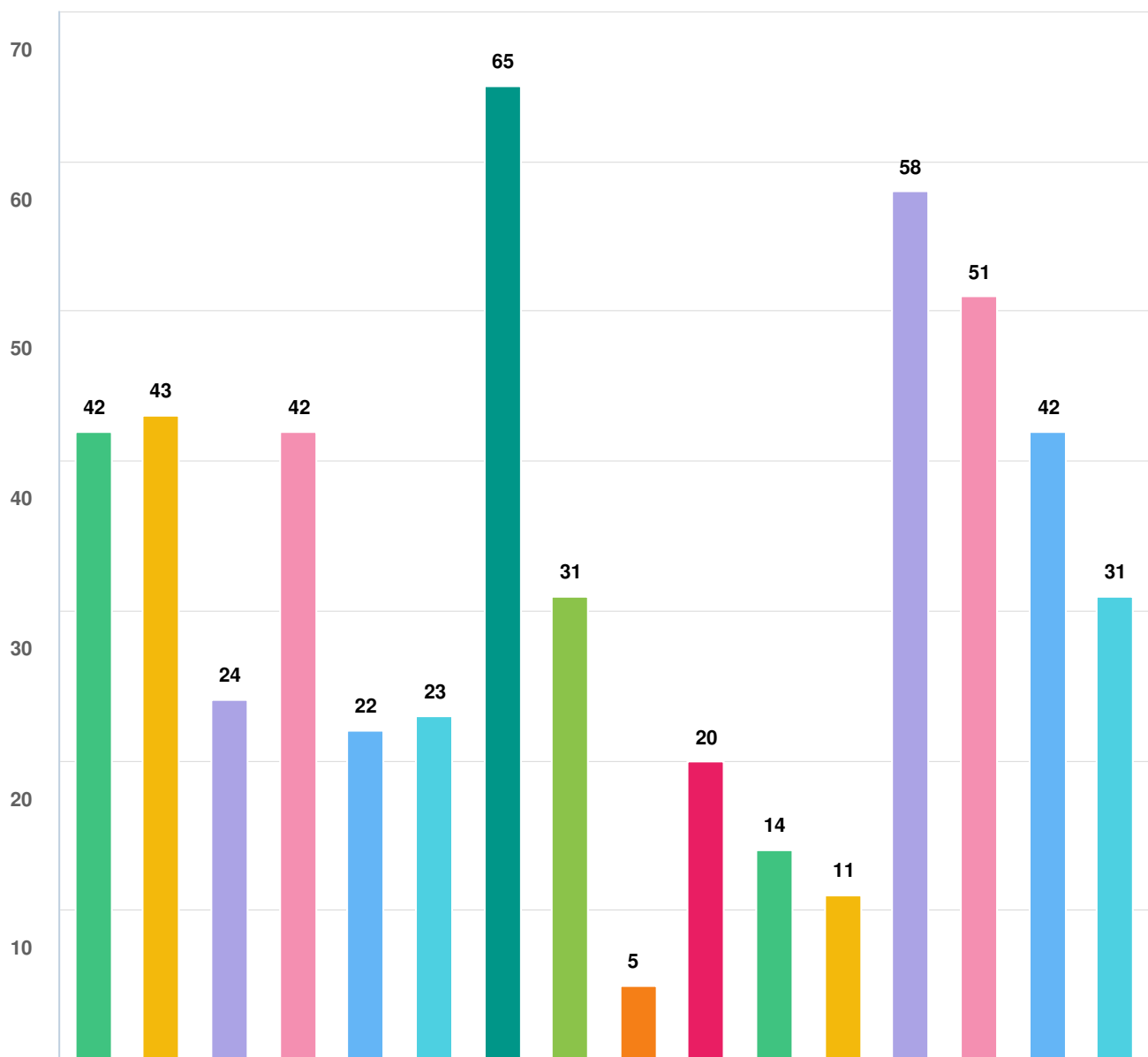
Question options

- More frequent transit bus service
 ● Transit bus service on Sundays
 ● More reliable transit bus service
- More reliable HandyDart service
 ● More transit bus stops
 ● More transit bus routes
- More direct and faster transit bus routes
 ● Better connections between transit bus routes
- More transit bus stops with benches/shelters
 ● Accessible transit bus stops
- Transit bus stops with real-time bus location information
 ● Wayfinding/signage (especially for transit bus stops)
- More school bus programs
 ● Not sure
 ● Nothing
 ● Other (please specify)

Optional question (236 response(s), 73 skipped)

Question type: Checkbox Question

Q10 What are the issues or challenges in terms of taxis and ride-hailing in Prince Rupert?
(Select all that apply)



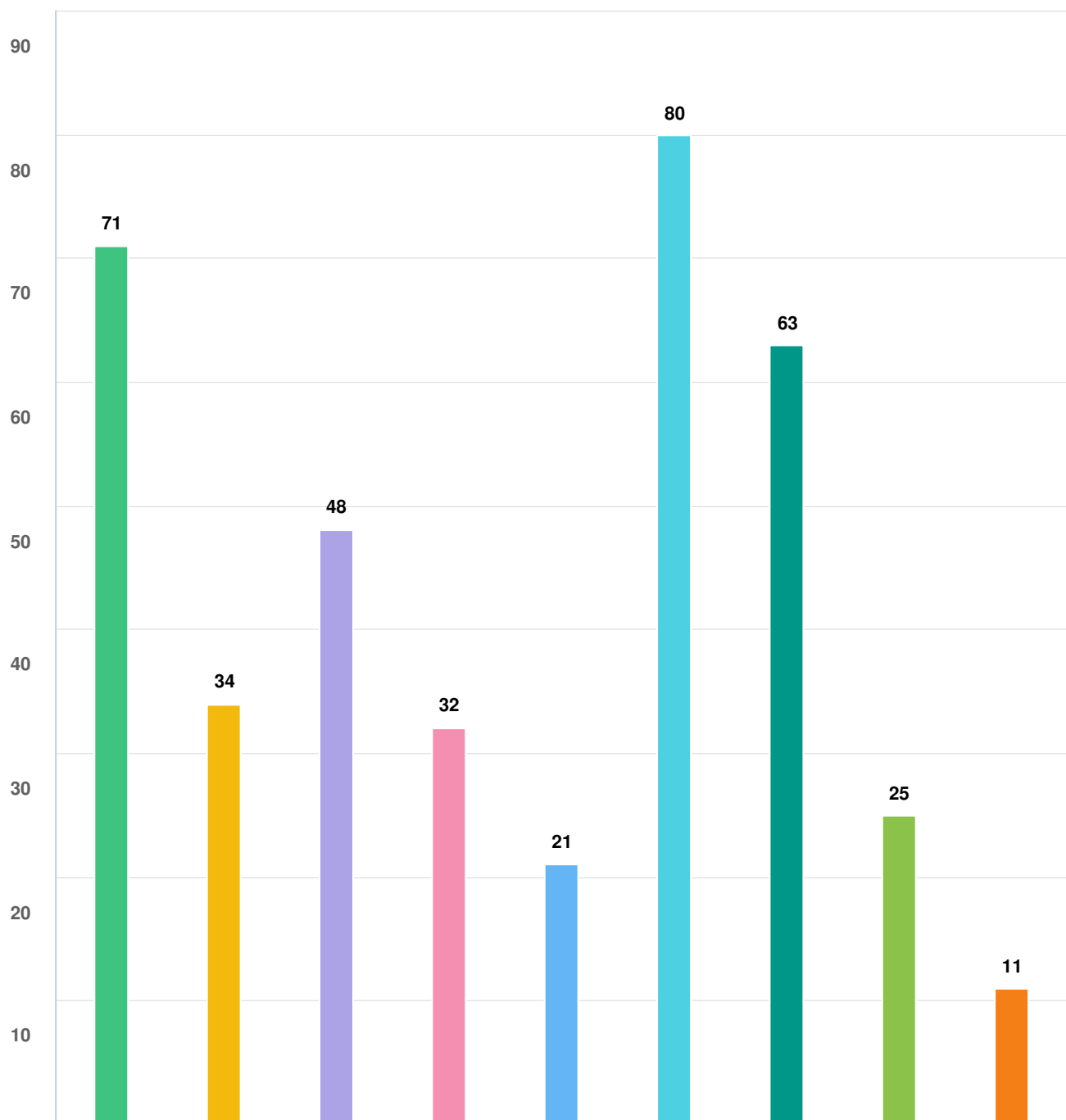
Question options

- Not enough available taxis during the day on weekdays
- Not enough available taxis during the evening/night on weekdays
- Not enough available taxis during the day on Saturdays
- Not enough available taxis during the evening/night on Saturdays
- Not enough available taxis during the day on Sundays
- Not enough available taxis during the evening/night on Sundays
- Taxis are unreliable
- Difficult to arrange taxi trips
- Difficult to have taxi park near destination
- Lack of accessible taxis
- Lack of bicycle racks on taxis
- Lack of taxi-user amenities (e.g. street/pathway lighting or benches)
- Lack of a ride-hailing service
- Not sure
- No issues or challenges
- Other (please specify)

Optional question (231 response(s), 78 skipped)

Question type: Checkbox Question

Q11 What could the City do to support the use of taxis and ride-hailing in Prince Rupert?
(Pick your top three)

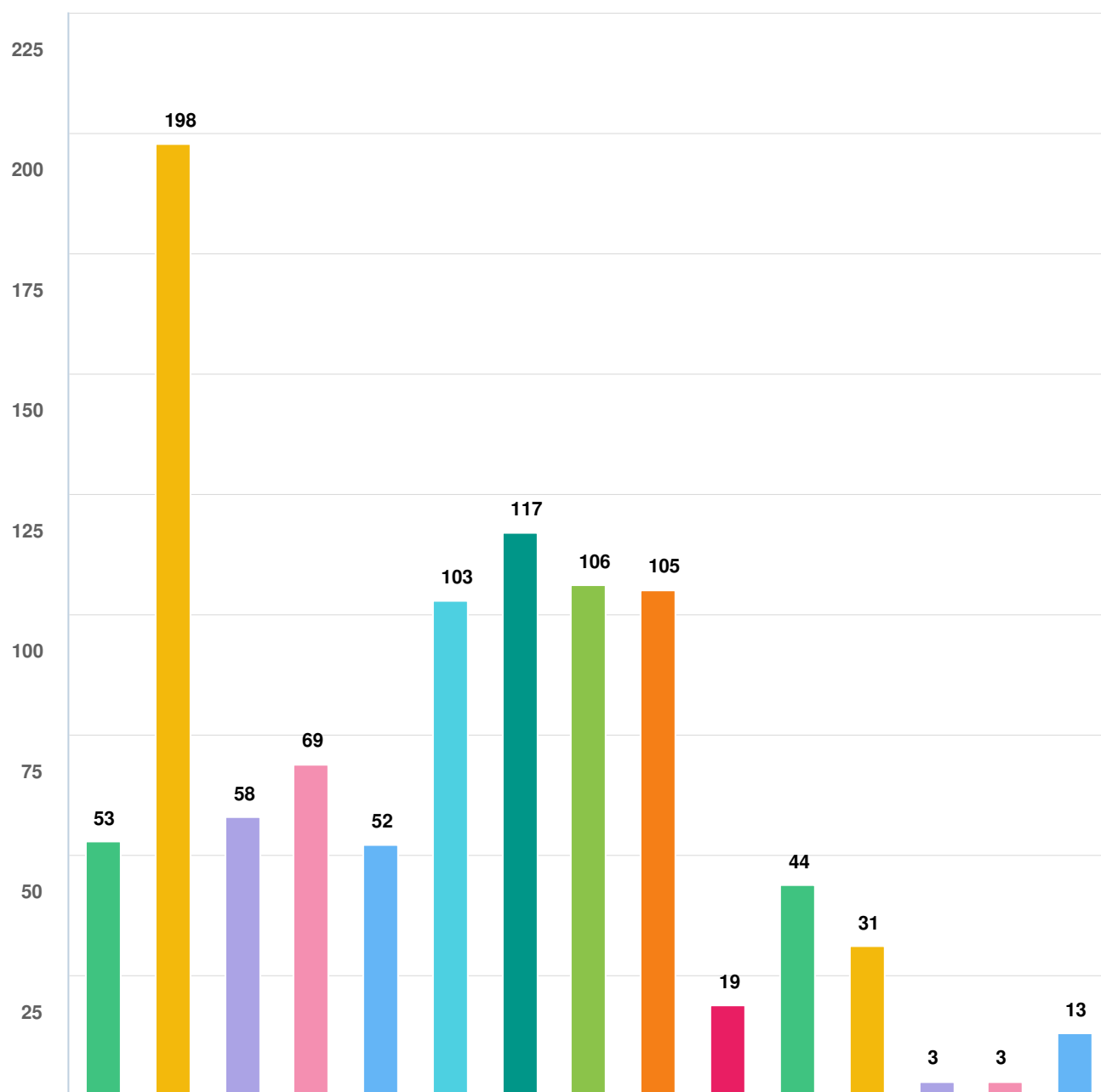


Question options

- Encourage integration of taxis and ride-hailing with the transit network
 ● Encourage accessible taxis
- Dedicate on-street parking spaces for taxis and/or ride-hailing
 ● Provide more street/pathway lighting
- Provide more benches
 ● Accommodate ride-hailing services
 ● Not sure
 ● Nothing
 ● Other (please specify)

Optional question (235 response(s), 74 skipped)

Question type: Checkbox Question

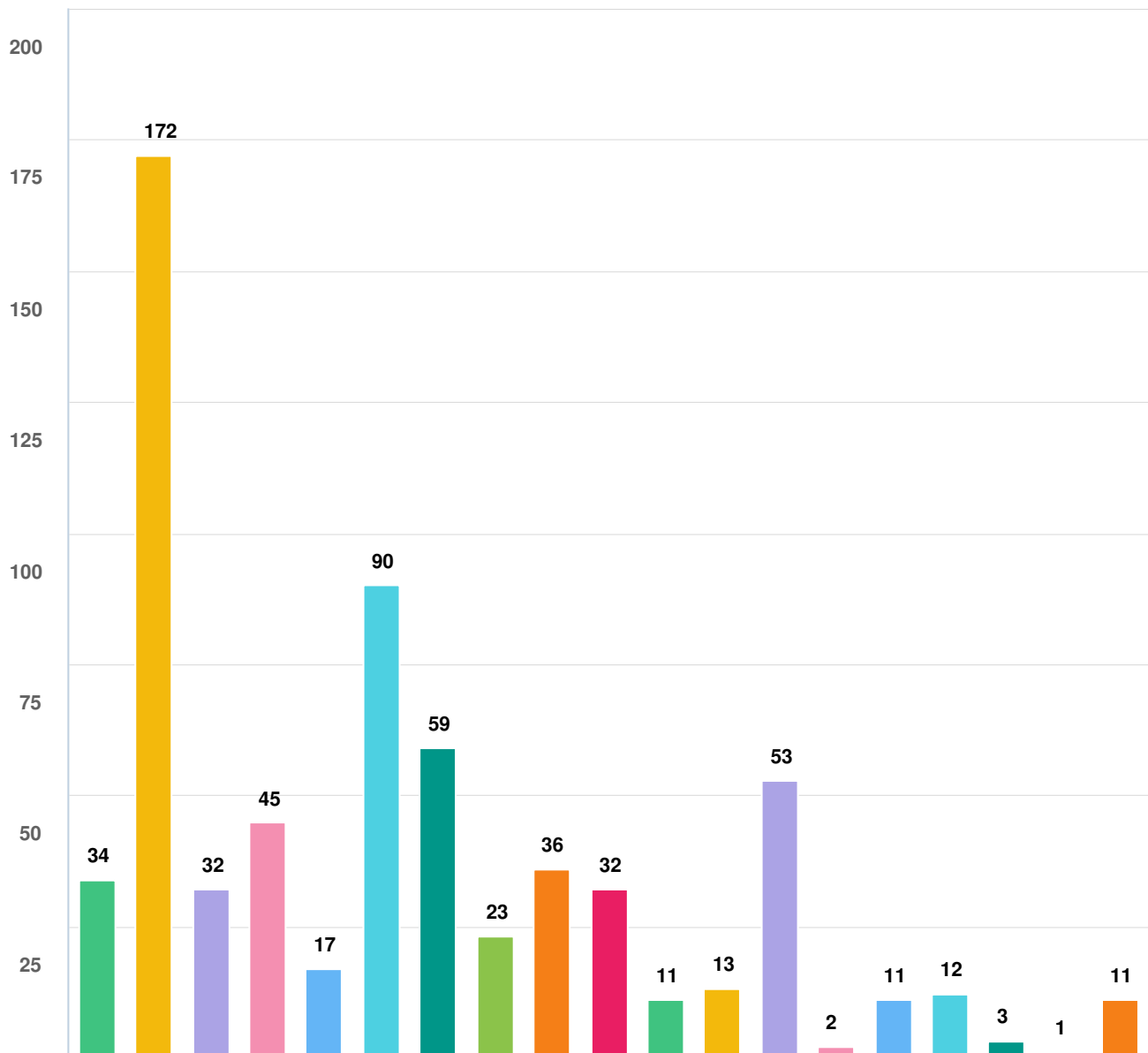
Q12 What are the issues or challenges in terms of driving in Prince Rupert? (Select all that apply)

Question options

- Too much congestion during peak times
 ● Roads are in poor condition
 ● Lanes are too narrow
- Insufficient streetlighting
 ● Road signage is in poor condition or insufficient
 ● Unsafe and/or inefficient intersections
- Unsafe interaction with pedestrians and cyclists
 ● Unsafe driving behaviour (e.g. speeding)
 ● Difficult to find parking
- Lack of driver amenities (e.g. gas stations or electric vehicle charging stations)
 ● Lack of a car sharing service
- Inconvenient car renting
 ● Not sure
 ● No issues or challenges
 ● Other (please specify)

Optional question (242 response(s), 67 skipped)

Question type: Checkbox Question

Q13 What could the City do to improve driving in Prince Rupert? (Pick your top three)



Question options

- Encourage people to drive less and/or carpool
 ● Maintain roads
 ● Widen existing lanes
 ● Provide more streetlights
- Replace and provide more road signage
 ● Create safe and efficient intersections
- Provide designated spaces for people walking/cycling/rolling or using a mobility aid
 ● Lower speed limits
- Install more traffic calming (e.g. speed humps)
 ● Increase traffic enforcement
 ● Increase parking enforcement
- Prioritize on-street parking spaces
 ● Provide more off-street parking spaces
- Provide more loading zones for goods movement
 ● Incorporate more electric vehicle charging infrastructure
- Accommodate car sharing services
 ● Not sure
 ● Nothing
 ● Other (please specify)

Optional question (243 response(s), 66 skipped)

Question type: Checkbox Question

**Q14 | What are the issues or challenges in terms of connections to air-, water-, and/or rail-based transportation in Prince Rupert?**

Screen Name Redacted

6/28/2022 03:28 PM

Air connections limited and seasonally unreliable. Rail transportation unrealistic in most cases due to delays from cargo trains on narrow rail lines. Insufficient capacity/frequency of sailings on ferries

Screen Name Redacted

6/28/2022 03:56 PM

Convolved process to access airport

Screen Name Redacted

6/28/2022 05:08 PM

There's not enough! One flight a day, which cannot get us to the city in time for appointments, transfers to ongoing flights. One ferry a week, ditto. Rail transport which sits for hours on sidings and cannot promise to get us there on time.

Screen Name Redacted

6/28/2022 05:08 PM

Air transport too expensive

Screen Name Redacted

6/28/2022 11:40 PM

Usually confusing to figure out exactly when the airport shuttle leaves as there are several places (airport, city pages, hotels) with inconsistent or out of date times and some talk about ferry times rather than bus departure times. It is a bit of a chore to get to the airport. Dunno the feasibility of a city-wide bus service (esp. since this is just once a day at this point) but if I could just get on/off a bus from home and be done with the other details that'd be great. Railway is too unreliable for me to risk taking, but I imagine getting to the rail station would be a fair adventure by bus.

Screen Name Redacted

7/04/2022 12:38 PM

Costs is a factor scheduling

Screen Name Redacted

7/04/2022 07:29 PM

Unsure where services are provided

Screen Name Redacted

7/04/2022 11:08 PM

Can't find current information about the flights/ bus. Or water taxis

Screen Name Redacted

7/05/2022 12:52 PM

The buses currently used to the airport are costly, they run on diesel, and are not aesthetically pleasant.



Screen Name Redacted 7/05/2022 02:46 PM	the water stinks , 6 years here & I cant drink the water & have to buy it ? second largest country in the world , endless lakes rivers & streams & we have to buy water ???????
Screen Name Redacted 7/05/2022 03:05 PM	None
Screen Name Redacted 7/05/2022 03:52 PM	We need 2 flights a day or a shuttle to Terrace, the Alaska ferry is important to keep going, having the regional ferries in one location can improve efficiency and support downtown services
Screen Name Redacted 7/05/2022 03:55 PM	Needs to be at kwanitsa, so we can walk to it. And it needs less layovers. (Rail) the kwanitsa track crossing needs redone.
Screen Name Redacted 7/05/2022 04:08 PM	Due to the airport on an island creates many challenges. ie, costly ferry, lack of transportation to airport due to location for taxis, etc., private aircraft passengers require extra ordinary measures to get to town, plus many more issues result in a lack of travel opportunities to leave by air.
Screen Name Redacted 7/05/2022 04:27 PM	Highly restricted access to airport. Increases travel time and makes planning more stressful
Screen Name Redacted 7/05/2022 04:36 PM	boarding a ferry before a plane...😞
Screen Name Redacted 7/05/2022 07:37 PM	Airline schedule still too limited and impacted by weather when better technology could enhance poor weather approach capability.
Screen Name Redacted 7/06/2022 11:26 AM	All these modes are inefficient/slow and very expensive. The airport ferry connections isn't great but is it makes the best of a bad situation (airport being on an island)
Screen Name Redacted 7/06/2022 01:43 PM	frequency and pricing of local flights; challenge of airport ferry in terms of additional logistics;
Screen Name Redacted 7/06/2022 02:22 PM	Would benefit having a way to travel to airport other then boat.



Screen Name Redacted 7/06/2022 02:27 PM	Have to ferry to airport
Screen Name Redacted 7/06/2022 02:35 PM	Having to ferry to Digby Island. Really support the vision of having the ferry go to Salt Lakes with road / bridge to Metlakatla and Digby Island. This could also open up opportunity for a road to Port Simpson which would significant increase transportation opportunity in the region as well as tourism etc...
Screen Name Redacted 7/06/2022 02:40 PM	the old ferry to digby isl could be updated
Screen Name Redacted 7/06/2022 02:47 PM	Expensive, no water taxis available
Screen Name Redacted 7/06/2022 02:58 PM	The ferry makes flying inconvenient
Screen Name Redacted 7/06/2022 03:01 PM	Flights to Prince Rupert are few and cost a lot more than flights out of Terrace. Flights to the coastal communities are few and cost a lot for both flight and freight. Water taxi service is expensive to the 4 coastal communities and freight is expensive for locals to bring their groceries home. Passenger rail service is minimal and unreliable in terms of scheduling as passenger trains are secondary to the freight trains (and often have to be delayed to allow the freight trains to pass)
Screen Name Redacted 7/06/2022 03:40 PM	Not sure
Screen Name Redacted 7/06/2022 04:30 PM	The main issue is traveling to and from the airport. The ferry ride is lovely, but train-caused delay to the bus is problematic, as are the long waits at the airport. Food service should be available at the airport when there are delays.
Screen Name Redacted 7/06/2022 04:55 PM	Not sure
Screen Name Redacted 7/06/2022 05:02 PM	Flights out of Digby are cost prohibitive, no reliable bus service out of Rupert, and ferry service is spotty.



Screen Name Redacted 7/06/2022 05:23 PM	I only can say about our airport. When a flight is delayed why does the bus and ferry still go on time to the airport when there is nothing there. No food or beverages.
Screen Name Redacted 7/06/2022 06:10 PM	Many drive to Terrace to fly out due to the prices at YPR and the long time commute(bus/ferry etc)
Screen Name Redacted 7/06/2022 06:30 PM	Accessibility. For the ferry not having bus services for late ferries
Screen Name Redacted 7/06/2022 06:41 PM	If terrace is going to be cheaper..transport to terrace
Screen Name Redacted 7/06/2022 07:47 PM	Having bus service for flights out of Terrace, oe more flights out of YPR
Screen Name Redacted 7/06/2022 07:58 PM	Ugly buses to the airport. What an embarrassment esp when new people to town have to get on it
Screen Name Redacted 7/06/2022 09:29 PM	Frequency of departures would benefit locals. It's cheaper to fly out of Terrace
Screen Name Redacted 7/06/2022 09:48 PM	Ferry is inconvenient for airport
Screen Name Redacted 7/06/2022 10:21 PM	I can't speak for rail based connections but for both air and water I use personally. Air connections are horrible, expensive, and time consuming. I can easily fly out of Terrace early in the morning and return home at a reasonable time in the same day. This is impossible through PrinceRupert Airport. The cost of flying out of PR for a family is so expensive, it's not even worth considering even in the middle of winter, not to mention if there is an issue with your flight you are stuck there with nothing to do, no where to eat, no where to go. I can't begin to think of a positive reason to fly out of our airport. Given that even a select few of our city officials fly out of Terrace on city business paid for by Prince Rupert taxpayers speaks volumes of the entire Prince Rupert airport situation. BC Ferries. What a waste of time and money. It's expensive, the schedule is not particularly convenient and it drops you off in a community that no one wants to visit (Port Hardy), at a time of day that you are forced to sleep in one of their crappy hotels. I know I heard the excuses of not being able to build a ship that will handle the various water conditions that the ship

will be exposed to if it were to travel straight from PR to Victoria or Vancouver. Apparently these conditions cause the ship to roll and pitch such that it makes the passengers sick. At least this is what one BC Ferries board member and one BCF official explained to me. I fail to see why even small cruise ships can make the journey without passengers getting sick why can our ferry? I don't see the cruise ships stopping in PH but they do call on Van, Vic and PR. If one had the option to do a more efficient journey directly to destination people want to see or need to go for either medical, business or just pleasure they would use it. Would be nice to see test results of a couple summer seasons of offering direct sailings between PR and Victoria/Vancouver. Don't exclude Klemtu, PH, Bella Bella still provide them service on an other schedule but offer a more desirable alternative.

Screen Name Redacted

7/06/2022 10:51 PM

Expensive

Screen Name Redacted

7/06/2022 11:43 PM

Just the time and accessibility to the airport.

Screen Name Redacted

7/07/2022 12:30 AM

Expensive by air, much cheaper to drive to Terrace and Fly from there. Cost of seaplane to places like Haida Gwaii or the villages is also quite high. Rail stops too much or has too many delays, water the only option to some places is BC Ferries, which is expensive. COST is the main challenge and that it takes a whole day to get Vancouver by air.

Screen Name Redacted

7/07/2022 08:20 AM

Not sure of what is available

Screen Name Redacted

7/07/2022 09:35 AM

Flying out of Rupert is hundreds more than flying out of terrace. With only one service provider the prices are very high.

Screen Name Redacted

7/07/2022 09:38 AM

While not directly the scope of this survey, the frequency and connection of flights to/from YPR/YVR is a challenge when heading to Vancouver for meetings or connecting flights. Also, the reliability of the airport in most weather conditions (eg. fog) would help Prince Rupert become more connected.

Screen Name Redacted

7/07/2022 11:35 AM

The ferry costs,



Screen Name Redacted 7/07/2022 11:54 AM	Presently air and rail connection rather far from center of town.
Screen Name Redacted 7/07/2022 11:59 AM	Bus ferry wait
Screen Name Redacted 7/07/2022 12:59 PM	Bridge to digby, connect metlakatka and lax with the mainland Airport ferry is an extension of highway 16 and the residents should not be having to pay for it.
Screen Name Redacted 7/07/2022 01:44 PM	Poor access to waterfront.
Screen Name Redacted 7/07/2022 03:01 PM	not enough taxi's
Screen Name Redacted 7/07/2022 03:25 PM	It akes too long to get to airport, drivers who are certainly not ambassadors for the City. No signage or information about water taxi. Rail is known to be 6 to 8 hours late. Unreliable and schedule is infrequent.
Screen Name Redacted 7/07/2022 03:44 PM	The docks at the seaplane base are in terrible condition and the risk of slipping and falling is high. The buses used to shuttle people to/from the airport are a bit embarrassing and visitors to our city are always surprised for all the wrong reasons when they see them
Screen Name Redacted 7/07/2022 09:57 PM	With rail, the problem is a lack of rail-based transportation to connect with. The same could be said for air travel.
Screen Name Redacted 7/07/2022 10:29 PM	Not readily available
Screen Name Redacted 7/08/2022 07:31 AM	Lack of flights
Screen Name Redacted 7/08/2022 07:45 AM	Not sure. I have not had to use these transaction modes recently.
Screen Name Redacted 7/08/2022 09:29 AM	Cost and limited availability



Screen Name Redacted 7/08/2022 02:51 PM	I think having use a ferry to go to the airport is overcomplicated
Screen Name Redacted 7/08/2022 11:52 PM	Bus, commercial and private vehicles, trains (supply chain) all reliant on one corridor that is very susceptible to road closures. Monopoly of air carriers = cost prohibitive for many. No smaller carrier service directly to Terrace and PG. Few safe places to get around on and park a bike, especially downtown.
Screen Name Redacted 7/09/2022 02:39 AM	People need a vehicle to connect to these services. Air travel out of Prince Rupert is outrageously priced so transportation to Terrace would be beneficial.
Screen Name Redacted 7/09/2022 08:07 AM	Need better communication about travel delays or issues with air travel. Eg. We should not have to travel to Digby island until ground transport is sure the planes are arriving.
Screen Name Redacted 7/10/2022 02:16 PM	A ferry to access the airport.
Screen Name Redacted 7/10/2022 04:00 PM	Tax payers on the hook for the airport ferry
Screen Name Redacted 7/10/2022 05:04 PM	With the availability of water taxi ferry service works. Would be nice to have less lead time required but it is what it is
Screen Name Redacted 7/11/2022 12:24 PM	Air travel doesn't exist and a joke here.
Screen Name Redacted 7/14/2022 10:17 AM	No rail based acces. Poor options from YPR
Screen Name Redacted 7/14/2022 10:38 AM	I personally don't have issues with any.
Screen Name Redacted 7/14/2022 10:57 AM	Not enough plane service and having to do planes trains and automobiles to get here is dumb. A bridge to connect so we can drive to the airport.



Screen Name Redacted 7/14/2022 07:44 PM	The rail base transportation hub should be in the central business district, not by the ferry terminal.
Screen Name Redacted 7/14/2022 08:33 PM	Inadequate shelter, bathroom facilities, information
Screen Name Redacted 7/15/2022 08:53 AM	Can't drive yourself to the airport. BUT would still need a shuttle for those who don't drive. The system now is weird but at least it's a free shuttle. The train has too many delays now. Air and rail are also not frequent enough.
Screen Name Redacted 7/15/2022 09:58 AM	Very little public waterfront access for recreational purposes - makes accessing waterfront difficult for those who do not own motor boats.
Screen Name Redacted 7/16/2022 03:03 AM	Just 1 flight a day and it's expensive
Screen Name Redacted 7/20/2022 02:54 PM	Parking
Screen Name Redacted 7/20/2022 04:16 PM	Infrequency for all three; lack of competition for air; infrequency, delays and slowness for rail.
Screen Name Redacted 7/20/2022 07:41 PM	More frequent and efficient options needed
Screen Name Redacted 7/20/2022 10:21 PM	Access to the airport is inconvenient
Screen Name Redacted 7/21/2022 10:25 AM	N/a
Screen Name Redacted 7/21/2022 12:27 PM	There should be a regular bus to terrace
Screen Name Redacted 7/24/2022 06:11 PM	Not enough air canada flights
Screen Name Redacted 7/25/2022 12:45 PM	access to the airport



Screen Name Redacted 7/26/2022 10:37 AM	Ferry to and from airport is inconvenient. Air fares too high. Rail too slow due to container traffic
Screen Name Redacted 7/26/2022 03:32 PM	I think it would be nicer if the airport ferry left closer to the plane leaving - understand that it takes time to check through passengers and luggage. Don't use water and rail-based transportation.
Screen Name Redacted 7/26/2022 09:46 PM	Time
Screen Name Redacted 7/28/2022 09:39 AM	Cost to fly out of Prince Rupert almost equals the inconvenience to fly out of Terrace, unfortunately the road to Terrace in winter is often closed, negating the savings of going to Terrace.
Screen Name Redacted 7/28/2022 10:13 AM	Having only one flight a day which does not connect well with other flights in Vancouver. This then forces people to use the Terrace Airport
Screen Name Redacted 7/28/2022 10:31 AM	Prince Rupert should be connected at least by air. Just one flight a day is not good if connectivity is concerned.
Screen Name Redacted 7/28/2022 11:15 AM	Cost of air travel
Screen Name Redacted 7/28/2022 05:53 PM	Long-term parking
Screen Name Redacted 7/29/2022 08:40 AM	Current timetable information on a regular basis
Screen Name Redacted 7/29/2022 11:37 AM	More frequent public transit or a ride sharing service would help everyone get there sooner.
Screen Name Redacted 7/29/2022 11:51 AM	Too costly
Screen Name Redacted 7/29/2022 11:52 AM	cost and availability are a growing issue



Screen Name Redacted 7/29/2022 12:34 PM	travel times are few, and finding and understanding the information is difficult; there is a lot of guesswork involved particularly with the Airport shuttle service
Screen Name Redacted 7/29/2022 01:10 PM	Bus, ferry travel to airport is too long. Low tide at the docks is very unsafe for people with mobility issues.
Screen Name Redacted 7/29/2022 02:24 PM	unreliable taxi or bus services according to departure times
Screen Name Redacted 7/29/2022 02:25 PM	The ferry to the airport is inefficient and time consuming, there needs to be road access to the airport and then some amenities installed at the airport to encourage the growth of aviation in Prince Rupert.
Screen Name Redacted 7/29/2022 03:04 PM	lack of options, overpriced, unreliable and time consuming.
Screen Name Redacted 7/29/2022 03:45 PM	None
Screen Name Redacted 7/29/2022 04:21 PM	Build bridge to airport
Screen Name Redacted 7/29/2022 05:21 PM	Infrequency of routes for all types of transportation. There aren't enough flights in and out, there aren't enough ferries in and out, there aren't enough trains in and out. The routes available for all of these modes don't have enough stops for use in short range travel.
Screen Name Redacted 7/29/2022 07:14 PM	Very limited service; limited destinations
Screen Name Redacted 7/29/2022 09:06 PM	The costs of taking a BC Ferry or a flight from Prince Rupert is prohibitive to general local public. Friends and family don't come here to visit because they can travel anywhere in the world for cheaper. Also, the planes, trains, and ferries don't connect to each other efficiently. The flight schedule requires taking 2 extra days off work/travel because flights are mid-day. Consultants coming to town for 1 day of work need to take 3 days off because they arrive in the afternoon then work next day and have to fly the following (3rd) day. Plus the bus, ferry, bus, plane combo is very inefficient.



Screen Name Redacted 7/30/2022 11:04 AM	Transit into town from station
Screen Name Redacted 7/30/2022 11:30 AM	:Rail you have to overnight in Prince George
Screen Name Redacted 7/30/2022 12:16 PM	The Via Rail location is far from town, and when you come in at night the station is not open for anyone to wait inside, we wait outside in the dark in the rain for taxis. Oftentimes families need 2 taxis because of luggage.
Screen Name Redacted 7/30/2022 12:18 PM	Making schedule work together
Screen Name Redacted 7/30/2022 01:38 PM	Not sure, but, a lot of folks go to Terrace to fly south. Maybe cheaper?
Screen Name Redacted 7/30/2022 01:50 PM	Not sure
Screen Name Redacted 7/30/2022 02:42 PM	Unreliable and overpriced flights compared to terrace. Rail is also unreliable.
Screen Name Redacted 7/30/2022 06:30 PM	Provide more access parking lookout to be near waters.
Screen Name Redacted 7/31/2022 09:09 AM	Takes to long to get ...
Screen Name Redacted 7/31/2022 09:32 AM	the taxi service is poor. We need a ride shar. it will help for jobs as well.
Screen Name Redacted 7/31/2022 10:09 AM	Lack of choice and service
Screen Name Redacted 7/31/2022 10:24 AM	Industry owns or controls much of the land to limit access so its challenging. . Access to water(front) has been named a priority in previous polls. More waterfront access at kwinitisa will help.



Screen Name Redacted 7/31/2022 11:03 AM	Lack of options, limited connections/accessibility, poor unkeep
Screen Name Redacted 7/31/2022 12:07 PM	Water taxis are too expensive
Screen Name Redacted 7/31/2022 09:16 PM	the airport ferry can be inconvenient
Screen Name Redacted 8/01/2022 12:37 AM	Everything is super spread out and nothing connects timingwise.
Screen Name Redacted 8/01/2022 09:39 AM	Costs and availability.
Screen Name Redacted 8/01/2022 11:01 AM	Air-only 1 airline so no choice, fares extremely high, departure and arrival times not convenient. Not sure about water or rail service
Screen Name Redacted 8/02/2022 12:23 AM	There seems to be no connection between schedules of rail to ferry travel. The bus and train schedule compete with each other instead of complementing each other the last time I tried to use them.
Screen Name Redacted 8/02/2022 12:43 AM	Bus schedule with connection schedule? I've never heard any complaints, folks are usually happy to head down early to make sure to get snacks.
Screen Name Redacted 8/02/2022 10:46 AM	Connections are scattered throughout the community
Screen Name Redacted 8/02/2022 12:40 PM	the amount of time it takes to reach the airport & only one airline flying from town
Screen Name Redacted 8/02/2022 01:55 PM	The ferry system to airport isn't that horrible some find it beautiful and relaxing, it's the prison busses they need to be nicer! The depot for onboarding and off boarding should also be more appealing
Screen Name Redacted 8/02/2022 06:06 PM	Leaving a vehicle parked long term



Screen Name Redacted 8/02/2022 07:17 PM	The only place I know that you have to take a taxi to take a POS bus to take a ferry to catch the plane!
Screen Name Redacted 8/02/2022 09:01 PM	Does not exist
Screen Name Redacted 8/03/2022 03:23 PM	Distance
Screen Name Redacted 8/03/2022 07:08 PM	Very limited options on how to access
Screen Name Redacted 8/04/2022 08:02 AM	Need a bridge to get to the airport and the city need to inform the people about available transportations like buses, water taxi and train where their terminals are and also the schedule.
Screen Name Redacted 8/04/2022 10:06 AM	Too expensive. Not frequent enough.
Screen Name Redacted 8/04/2022 11:29 AM	Difficult access to airport
Screen Name Redacted 8/04/2022 01:16 PM	Travel OUTSIDE of the community (Terrace, etc).
Screen Name Redacted 8/04/2022 06:53 PM	Too many trucks go through downtown
Screen Name Redacted 8/04/2022 09:24 PM	Bridge to Digby
Screen Name Redacted 8/05/2022 12:57 AM	Cn rail sucks for time... it's fun to ride train but sucks you get stuck for hours in one spot
Screen Name Redacted 8/05/2022 03:25 PM	Its inconvenient to be trapped by a ferry to access the airport.
Screen Name Redacted 8/05/2022 05:48 PM	Lack of good wayfinding. Lack of good walking/biking lanes, sidewalks, and multi use paths that connect to transportation.



Screen Name Redacted

No issue

8/05/2022 06:44 PM

Screen Name Redacted

Not sure

8/06/2022 12:01 AM

Screen Name Redacted

The airport ferry is challenging and needs to run more frequently. Rail is dependent on the port traffic and completely unreliable. If passenger travel was prioritized I would take the train to terrace in the winters especially for skiing if a shuttle was available. For people that are nervous about driving the highway, the rail is the solution. We lack airlines and need more companies servicing our airport. We need pacific coastal or CMA or even WestJet, bring in more options! Bc ferries is horribly expensive and northerners should have discounted rates to take the ferry. Car share options for people taking the ferry to access a vehicle in Rupert or Hardy.

8/06/2022 03:10 AM

Screen Name Redacted

Price of air travel from Rupert (as opposed to Terrace) and frequency. Also getting to Terrace to get a flight.

8/06/2022 09:37 AM

Screen Name Redacted

Price and time .the cost to fly to Vancouver isn't for everyone one to access, ferry only go's as far port hardy ,then no regular bus service to nanaimo then Vancouver. Train is two days a week and no direct run to Vancouver.

8/06/2022 03:36 PM

Screen Name Redacted

wish that if the plane can't land here we could be bused to Terrace like we used to. We all are not able to drive to Terrace to catch a flight the next day or so. It seems that they cancel the only flight into Rupert on some occasions but yet still have the 3 or more from AC still going daily and on top of that there is also West Jet and perhaps Central Mountain Air

8/06/2022 06:58 PM

Screen Name Redacted

No application to myself

8/07/2022 08:24 AM

Screen Name Redacted

Not enough flights in and out of Prince Rupert

8/07/2022 11:52 AM

Optional question (149 response(s), 160 skipped)

Question type: Essay Question



Q15 | What could the City do to improve connections to air-, water-, and/or rail-based transportation in Prince Rupert?

Screen Name Redacted 6/28/2022 03:28 PM	Unsure
Screen Name Redacted 6/28/2022 03:56 PM	Build bridges
Screen Name Redacted 6/28/2022 05:08 PM	I don't think this is something the city can solve, except to put pressure on the various corporations and levels of government that do have the power.
Screen Name Redacted 6/28/2022 05:08 PM	Encourage affordable air travel
Screen Name Redacted 6/28/2022 11:40 PM	Direct bus service to connections from more locations. Support reliable railway and more frequent air travel.
Screen Name Redacted 7/04/2022 12:38 PM	subsidize cost for transport
Screen Name Redacted 7/04/2022 07:29 PM	Increase knowledge in the city to services
Screen Name Redacted 7/04/2022 11:08 PM	Update the ypr website
Screen Name Redacted 7/05/2022 12:52 PM	Make the ferry to the airport pedestrian only, and look to integrate used electrified bombardier street cars to transport airport passengers to/from Digby Ferry to Airport. This could be a long term cost reduction and a green option.
Screen Name Redacted 7/05/2022 02:46 PM	FREE WATER DELIVERY
Screen Name Redacted 7/05/2022 03:05 PM	None
Screen Name Redacted	We need 2 flights a day or a shuttle to Terrace, the Alaska ferry is



7/05/2022 03:52 PM

important to keep going, having the regional ferries in one location can improve efficiency and support downtown services

Screen Name Redacted

7/05/2022 03:55 PM

Encourage them to reduce prices, especially from rupert to Vancouver.

Screen Name Redacted

7/05/2022 04:08 PM

Dont think a bridge is feaseable but maybe a shorter ferry distance across harbour?

Screen Name Redacted

7/05/2022 04:27 PM

Road access to airport

Screen Name Redacted

7/05/2022 04:36 PM

claim our waterfront back from CN and the Port infrastructure that is creeping into the old CO-OP site

Screen Name Redacted

7/05/2022 04:48 PM

Work to ensure we have more of all of them.

Screen Name Redacted

7/05/2022 07:37 PM

More flights or competition

Screen Name Redacted

7/06/2022 11:26 AM

The connections are not the primary issue for Water and rail - the cost and the speed are the issues there, but that's not a municipal problem. It might be more convenient if driving to the airport were possible, but I don't really mind the current charter bus/ferry solution, although any solution that would eliminate the ferry would obviously be superior.

Screen Name Redacted

7/06/2022 01:43 PM

Relocate airport ferry landing to accommodate drive on/off airport ferry;

Screen Name Redacted

7/06/2022 02:22 PM

Provide bus times around departures and arrivals

Screen Name Redacted

7/06/2022 02:27 PM

Road to airport, less trucks in town

Screen Name Redacted

7/06/2022 02:35 PM

See above



Screen Name Redacted 7/06/2022 02:40 PM	the old ferry to digby isl could be updated
Screen Name Redacted 7/06/2022 02:58 PM	Unsure of a better system than we currently have
Screen Name Redacted 7/06/2022 03:01 PM	Increase services
Screen Name Redacted 7/06/2022 03:40 PM	Not sure
Screen Name Redacted 7/06/2022 04:30 PM	It's difficult to find solutions to the airport situation. Faster ferry perhaps? Better parking at the bus area for people picking up and dropping off passengers.
Screen Name Redacted 7/06/2022 04:55 PM	Not sure
Screen Name Redacted 7/06/2022 05:02 PM	Invest in a bus route from Rupert to Terrace Airport to Prince George. Potentially to Vancouver.
Screen Name Redacted 7/06/2022 05:23 PM	Have them leave later. Have a message advising customers what happens when a flight is delayed. Eg bus will leave at 3 instead of scheduled 2pm time. Something like that
Screen Name Redacted 7/06/2022 06:10 PM	Build a bridge
Screen Name Redacted 7/06/2022 06:30 PM	Extend transit times
Screen Name Redacted 7/06/2022 06:41 PM	Airport bus to terrace
Screen Name Redacted 7/06/2022 07:58 PM	Better buses to the airport.
Screen Name Redacted 7/06/2022 09:29 PM	Partner with companies to offer discounted travel bundles



Screen Name Redacted 7/06/2022 09:48 PM	Move ferry closer to main parts of downtown
Screen Name Redacted 7/06/2022 10:21 PM	See above. Sailing to destinations people want to travel/visit. Arrive at reasonable hours. Not late at night. Cost effective.
Screen Name Redacted 7/06/2022 10:51 PM	I don't know
Screen Name Redacted 7/06/2022 11:43 PM	Build a bridge.
Screen Name Redacted 7/07/2022 12:30 AM	Increase flights or have more airlines in Prince Rupert. See about offering Northern Residents a reduced rate on BC ferry.
Screen Name Redacted 7/07/2022 08:20 AM	Education or provide easy access to information
Screen Name Redacted 7/07/2022 09:38 AM	As a City owned asset, develop a growth strategy and reliability strategy for YPR will help attract more flights, and make the airport a hub for the surrounding communities.
Screen Name Redacted 7/07/2022 11:35 AM	Build a bridge to the airport
Screen Name Redacted 7/07/2022 11:54 AM	As I understand it, the city is working on a more centralized location for the ferry to the airport. Does this hold true for rail as well?
Screen Name Redacted 7/07/2022 11:59 AM	Bring airport on main land
Screen Name Redacted 7/07/2022 12:59 PM	Build a bridge. Ditch the airport ferry. Push to get the overpass on highway 16 built. Hold these idiots accountable for their election promises
Screen Name Redacted 7/07/2022 01:44 PM	Pursue a low-carbon, unified vision for local water transportation between City, villages, airport https://www.damen.com/catalogue/ferries/city-ferries



Screen Name Redacted 7/07/2022 03:01 PM	I don't think the city can do anything. We just need either more taxi's on the road or another taxi company to open up
Screen Name Redacted 7/07/2022 03:25 PM	Move airport in land or maybe to Lelu island. Water - have a website that lists schedules and who to call for information. I give up on rail, they are not capable of change thus no suggestions.
Screen Name Redacted 7/07/2022 03:44 PM	Get nicer buses and lose the school/prison bus ones
Screen Name Redacted 7/07/2022 09:57 PM	Work with Via rail to improve rail transportation.
Screen Name Redacted 7/07/2022 10:29 PM	Nothing
Screen Name Redacted 7/08/2022 07:31 AM	Have competition for Air Canada, may increase service, decrease cost
Screen Name Redacted 7/08/2022 07:45 AM	Not sure. I have not had to use these transaction modes recently.
Screen Name Redacted 7/08/2022 09:29 AM	Improve communication with the public about various travel options to encourage people to use the alternative travel options over driving
Screen Name Redacted 7/08/2022 02:51 PM	Put an airport somewhere else on the island of prince rupert or maybe on kaien island
Screen Name Redacted 7/08/2022 11:52 PM	Lobby government to improve supply chain corridor for four season safe travel. Encourage smaller air carriers to offer direct service to Terrace and PG a couple times a week. Negotiate more reliable rail travel and BC Ferries discounts for residents of Prince Rupert.
Screen Name Redacted 7/09/2022 02:39 AM	Work with a company to provide bus transportation to Terrace Airport where Prince Rupert residents can access affordable air travel.
Screen Name Redacted 7/10/2022 02:16 PM	Move airport or build a bridge.



Screen Name Redacted 7/10/2022 05:04 PM	Add a second marina. Water traffic space is at a premium
Screen Name Redacted 7/11/2022 12:24 PM	More flights to Vancouver and other cities
Screen Name Redacted 7/14/2022 10:17 AM	Train service to Terrace / Prince George.
Screen Name Redacted 7/14/2022 10:38 AM	N/A
Screen Name Redacted 7/14/2022 10:57 AM	Bridge
Screen Name Redacted 7/14/2022 08:33 PM	What I said we were lacking from previous question. And to add, have more volunteers or employees to assist travellers and/or visitors. Always would be beneficial to have a dedicated information centre for our visitors.
Screen Name Redacted 7/15/2022 08:53 AM	Getting to the airport actually isn't that bad. Better posting of the departure time for tourist and more signage for them on how it all works would help. Rail needs more relatable service ! This should be three separate questions.
Screen Name Redacted 7/15/2022 09:58 AM	Add in more public waterfront! Make deals with current property owners as needed or dedicate funds to it.
Screen Name Redacted 7/16/2022 03:03 AM	More flights
Screen Name Redacted 7/20/2022 02:54 PM	Put in paid parking.
Screen Name Redacted 7/20/2022 04:16 PM	Encourage another airline to use YPR to Vancouver, Victoria or Terrace. Encourage more rail or ferry trips.
Screen Name Redacted 7/20/2022 07:41 PM	More frequent trips



Screen Name Redacted 7/20/2022 08:46 PM	Reliable and frequent air connection Make it less expensive
Screen Name Redacted 7/20/2022 10:21 PM	Build a bridge
Screen Name Redacted 7/21/2022 10:25 AM	N/a
Screen Name Redacted 7/21/2022 12:27 PM	More transportation to terrace
Screen Name Redacted 7/25/2022 12:45 PM	regular ferry accessible to vehicle to the island
Screen Name Redacted 7/26/2022 03:32 PM	Don't have recommendations.
Screen Name Redacted 7/26/2022 09:46 PM	Bridge
Screen Name Redacted 7/28/2022 09:39 AM	Get a second airline in to drive competition. Ideally flying to both Prince George and to Vancouver.
Screen Name Redacted 7/28/2022 10:13 AM	To lobby for better flight options from the YPR.
Screen Name Redacted 7/28/2022 10:31 AM	Increase the flights and lower the fares
Screen Name Redacted 7/28/2022 11:15 AM	Not sure.
Screen Name Redacted 7/29/2022 08:40 AM	Talk to the players with our concerns
Screen Name Redacted 7/29/2022 11:37 AM	Not sure
Screen Name Redacted	Have air and ferries in one place



7/29/2022 11:51 AM

Screen Name Redacted lower costs and more availability

7/29/2022 11:52 AM

Screen Name Redacted a separate location on the ferry website dedicated to airport transport, real-time updates of departure, specified time given for passengers to arrive at shuttle hub; i.e. final boarding for the shuttle is at X time.

7/29/2022 12:34 PM

Screen Name Redacted Bridge to Digby Island! More accessible docks during low tide. More scheduled trains.

7/29/2022 01:10 PM

Screen Name Redacted sync transit and encourage taxis to monopolize on peak times for travel

7/29/2022 02:24 PM

Screen Name Redacted Build a bridge to the airport, encourage the expansion of airline service to our airport (ie. more carriers and more destinations). Add amenities like a restaurant to the airport to encourage traffic to the airport and make time spent there more pleasant.

7/29/2022 02:25 PM

Screen Name Redacted More on-time options and lower costs. Westjet as an option?

7/29/2022 03:04 PM

Screen Name Redacted None

7/29/2022 03:45 PM

Screen Name Redacted Build bridge to Airport

7/29/2022 04:21 PM

Screen Name Redacted All of these modes of transport are privately operated businesses. I suspect the City can't do much to improve these and the provincial and federal governments are unlikely to provide public air, water, rail services.

7/29/2022 05:21 PM

Screen Name Redacted Move the ferry terminal to town and to the airport in order to eliminate the need for bus

7/29/2022 09:06 PM

Screen Name Redacted Offer a shuttle when train/ferries come into dock

7/30/2022 11:04 AM



Screen Name Redacted 7/30/2022 12:18 PM	Meet with all the steck holders
Screen Name Redacted 7/30/2022 01:38 PM	Rail , have Easter access to the train. At the station being fixed up?
Screen Name Redacted 7/30/2022 01:50 PM	Not sure
Screen Name Redacted 7/30/2022 02:42 PM	Not sure how much is in the hands of the city. But if you can convince another airline to come maybe that will help
Screen Name Redacted 7/30/2022 06:30 PM	Provide convenient bus transit to lakes, or highway lookouts.
Screen Name Redacted 7/31/2022 09:32 AM	changes bylaw to allow UBER or Lyft
Screen Name Redacted 7/31/2022 10:09 AM	Get better buses. Prison buses are for prisoners
Screen Name Redacted 7/31/2022 11:03 AM	Improve sidewalks and trails for tourism with better lighting, paving, accessibilty; bring in a ride share / car share (uber, evo, mobi), look into a "skytrain" for key sites to reduce car congestion and be more environmentally friendly, more bus options to and from terrace daily
Screen Name Redacted 7/31/2022 12:07 PM	Cheaper flights
Screen Name Redacted 7/31/2022 09:16 PM	make a bridge to digby!
Screen Name Redacted 8/01/2022 12:37 AM	Probably nothing as these are all things the City has little control over.
Screen Name Redacted 8/01/2022 09:39 AM	Encourage a fluid connecting schedule between these services.
Screen Name Redacted 8/01/2022 11:01 AM	Engage with service providers and encourage additional services and perhaps offer incentives.



Screen Name Redacted 8/02/2022 12:23 AM	I'm not sure it's in the city's power to change anything at the organizations responsible for these modes of transportation, but maybe a dialogue could be started by the city if some solutions were to be proposed.
Screen Name Redacted 8/02/2022 12:43 AM	Schedules in sync?
Screen Name Redacted 8/02/2022 10:46 AM	I would be a good idea to relocate the airport ferry as well as the via train station back to the former CN station site. I think this is in the works already.
Screen Name Redacted 8/02/2022 12:40 PM	encourage more than one provider/air carrier to service airport
Screen Name Redacted 8/02/2022 01:55 PM	Upgrade location of airport shuttle, more appealing covered outside area, coffee shop perhaps. Upgrade the busses.
Screen Name Redacted 8/02/2022 06:06 PM	Bus or shuttle service
Screen Name Redacted 8/02/2022 07:17 PM	A direct bridge to the airport or a road to Tuck Inlet ,cross over at the narrows and punch another road to Venn pass and bridge over. Easy peasy lol
Screen Name Redacted 8/02/2022 09:01 PM	Surveying
Screen Name Redacted 8/03/2022 03:23 PM	Have a hub
Screen Name Redacted 8/03/2022 07:08 PM	Have better accessibility
Screen Name Redacted 8/04/2022 08:02 AM	Give information to the people
Screen Name Redacted 8/04/2022 10:06 AM	More affordable, more frequency.

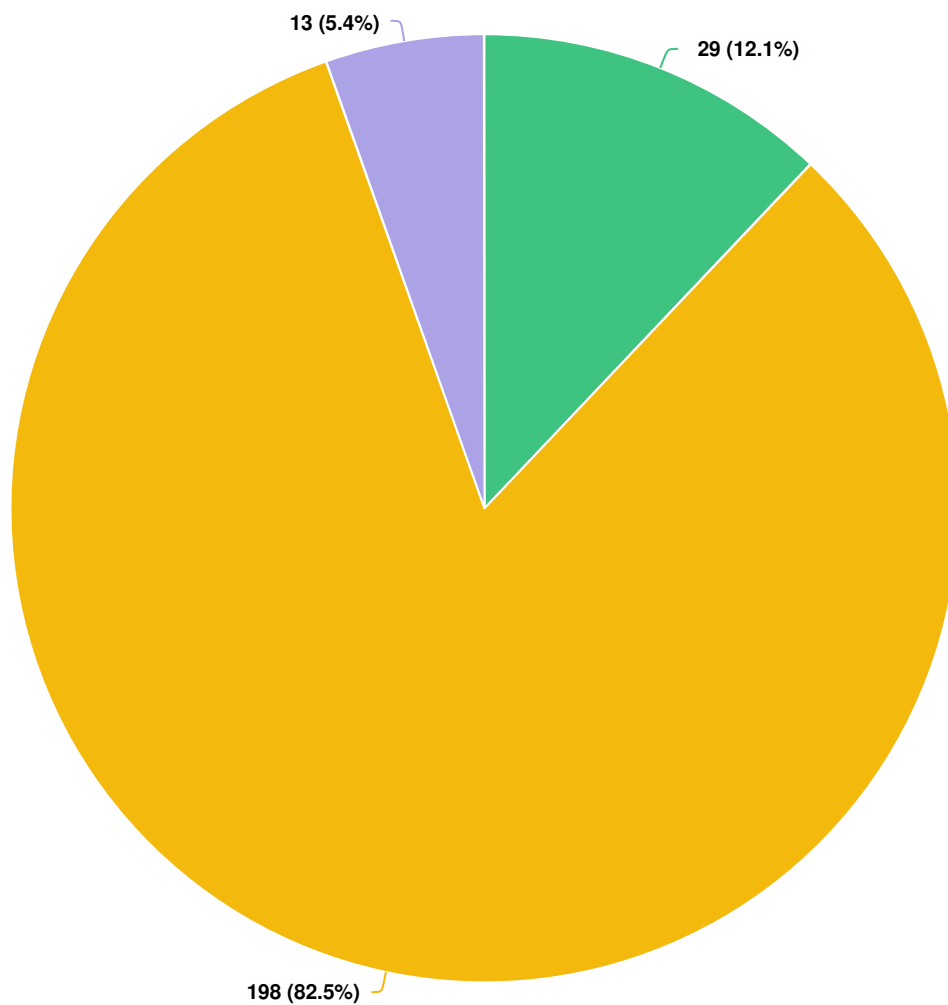


Screen Name Redacted 8/04/2022 01:16 PM	Not allow the port's transport of goods by train cause human transport to be literally sidelined for unreasonable timeframes.
Screen Name Redacted 8/04/2022 06:53 PM	Encourage the route to be open asap
Screen Name Redacted 8/05/2022 12:57 AM	Idk what you can do for CN rail
Screen Name Redacted 8/05/2022 03:25 PM	
Screen Name Redacted 8/05/2022 05:48 PM	Add in signage, bike lanes, sidewalks, and multiuse paths.
Screen Name Redacted 8/05/2022 06:44 PM	No issue
Screen Name Redacted 8/06/2022 12:01 AM	Not sure
Screen Name Redacted 8/06/2022 03:10 AM	Prioritize travel in and out of Rupert. Make it feel accessible and affordable to visit our city.
Screen Name Redacted 8/06/2022 09:37 AM	Encourage more reasonably priced flights from here
Screen Name Redacted 8/06/2022 03:36 PM	Cost for flying out ,have maybe once a week ,try out direct to Vancouver on train ,would need maybe ferry go down to city with better choices to get to Vancouver.
Screen Name Redacted 8/06/2022 06:58 PM	Add another airline, I know there is nothing that can be done about the fog, but realistically it is also hard to drive the highway in the winter to catch a flight from Terrace. More selection in air service would be nice

Optional question (133 response(s), 176 skipped)

Question type: Essay Question

Q16 Have you faced any barriers or challenges related to transportation because of your age, gender identity, sexual orientation, family makeup, nationality, ethnicity, disability, conviction for an offense, or other factor?



Question options

● Yes ● No ● Prefer not to answer

Optional question (240 response(s), 69 skipped)

Question type: Radio Button Question

**Q17 What are some examples of these transportation barriers or challenges?**

Screen Name Redacted

6/28/2022 07:02 PM

Disability makes it hard to access transit and sidewalks are nearly impossible in a wheelchair.

Screen Name Redacted

7/04/2022 12:38 PM

Cost, flexibility schedules accessibility

Screen Name Redacted

7/04/2022 07:29 PM

No safe bike lanes

Screen Name Redacted

7/05/2022 02:46 PM

one bus driver refused to lower the bus so I could get on safely , I put in a complaint . he is a rude little man

Screen Name Redacted

7/05/2022 03:52 PM

High cost to user and low service provision (limited night bus service, etc) plus inaccessible roads, trails and sidewalks are biggest barriers

Screen Name Redacted

7/05/2022 04:36 PM

The bus driver that takes off on a Saturday as I am running to catch it, I am 60 and done with catching city transit because some bus drivers are jerks

Screen Name Redacted

7/05/2022 04:48 PM

I walk with a cane and move slowly. Drivers are impatient as I cross streets, people are impatient when I am entering and exiting buses or cars.

Screen Name Redacted

7/06/2022 01:43 PM

I have not faced these barriers, but there could be improvements to sidewalks/letdowns for those with disabilities, strollers, etc. Buses are also intimate settings where users may feel unsafe with other patrons.

Screen Name Redacted

7/06/2022 02:58 PM

N/A

Screen Name Redacted

7/06/2022 03:40 PM

Not sure

Screen Name Redacted

7/06/2022 04:11 PM

Taxis in this town seem very unsafe. Smoking in cars and being pretty creepy.



Screen Name Redacted 7/06/2022 04:55 PM	Not sure
Screen Name Redacted 7/06/2022 05:02 PM	None.
Screen Name Redacted 7/06/2022 05:29 PM	Street harassment when walking
Screen Name Redacted 7/06/2022 07:58 PM	.
Screen Name Redacted 7/06/2022 10:51 PM	Nothing
Screen Name Redacted 7/07/2022 11:35 AM	Poor roads overpaid city
Screen Name Redacted 7/07/2022 12:59 PM	There are none
Screen Name Redacted 7/08/2022 07:45 AM	Not applicable
Screen Name Redacted 7/08/2022 09:29 AM	As a young woman I often have to consider my safety when walking, especially in the evenings. I've been a victim of verbal harassment and been followed while walking. While I was recovering from an injury I found there were very places to rest while walking through the downtown core and towards the west-side of town.
Screen Name Redacted 7/08/2022 11:52 PM	Physical mobility restrictions. Won't drive the highway in winter.
Screen Name Redacted 7/10/2022 05:04 PM	Public washrooms. I walk all the time and washrooms are a real challenge.
Screen Name Redacted 7/11/2022 12:24 PM	Walking in the city
Screen Name Redacted	N/A



7/14/2022 08:33 PM

Screen Name Redacted Being harrassed/catcalled while out walking or running.

7/15/2022 09:58 AM

Screen Name Redacted Not feeling safe walking due to age and gender

7/15/2022 01:11 PM

Screen Name Redacted N/a

7/16/2022 03:03 AM

Screen Name Redacted Make sure buses are safe for all passengers. Drug free and safe from gang or crime related groups

7/20/2022 07:41 PM

Screen Name Redacted Not sure

7/21/2022 10:25 AM

Screen Name Redacted Vehicles traveling very fast in down town areas Speeding up for cross walks

7/22/2022 05:06 PM

Screen Name Redacted n/a

7/26/2022 03:32 PM

Screen Name Redacted N/A

7/26/2022 09:46 PM

Screen Name Redacted Fuel costs

7/28/2022 09:39 AM

Screen Name Redacted Some payment terminal should be introduced in the buses.
Sometimes we're out of change. One can't swipe their card on the buses

7/28/2022 10:31 AM

Screen Name Redacted Handicaps of all kinds

7/29/2022 08:40 AM

Screen Name Redacted peak travel times are congested and speed limits are not adhered to

7/29/2022 02:24 PM

Screen Name Redacted Poor roads, no bridge to the airport



7/29/2022 02:25 PM

Screen Name Redacted

Have to cross a busy highway to get to bus stop.

7/29/2022 04:21 PM

Screen Name Redacted

Certain business owners in the city use the lack of a driver's license or vehicle as a filter to prevent indigenous people from attaining/keeping jobs with privately owned businesses. For example: requiring a driver's license and vehicle for a cashier's position where the employee would not be expected to leave the business during their shift. This is used even when the business is within reasonable distance of a bus stop or walking distance from the potential employee's residence.

7/29/2022 05:21 PM

Screen Name Redacted

Well, I'm working class, so that makes all of these options seem quite expensive for simply wanting to travel to Vancouver. Elsewhere, people can travel to Europe or South America for the same cost as coming to Rupert.

7/29/2022 09:06 PM

Screen Name Redacted

Safety walking/cycling to/from work when dark (fall/winter shorter amounts of daylight)

7/30/2022 06:10 PM

Screen Name Redacted

Disability slow me down getting off bus transit. Bus drivers need to be more patient. Cranky bus drivers,

7/30/2022 06:30 PM

Screen Name Redacted

nasty name calling on buses, racial abuse should have more cameras on buses

7/31/2022 09:32 AM

Screen Name Redacted

Uncomfortable being a woman out during evenings to walk or wait for transit/taxi if not using own vehicle.

7/31/2022 11:03 AM

Screen Name Redacted

Rude and aggressive taxi drivers

7/31/2022 01:02 PM

Screen Name Redacted

n/a

7/31/2022 09:16 PM

Screen Name Redacted

N/A

8/01/2022 09:39 AM



Screen Name Redacted 8/01/2022 04:50 PM	Sidewalks are uneven with many trapping hazards especially for seniors.
Screen Name Redacted 8/02/2022 12:23 AM	None
Screen Name Redacted 8/02/2022 12:43 AM	Bus tickets available for students and through programming, bus pass allowance if on PWD.
Screen Name Redacted 8/02/2022 01:55 PM	Getting to terrace, airport in PR is difficult for passengers but flight times make it even worse.
Screen Name Redacted 8/02/2022 07:57 PM	No parking for handicapped in downtown core
Screen Name Redacted 8/03/2022 03:38 PM	there aren't enough handicapped parking spots in the downtown area. mainly on 3rd avenue
Screen Name Redacted 8/03/2022 07:08 PM	N/A
Screen Name Redacted 8/04/2022 07:51 AM	Little to no street parking, unsafe crosswalks, lighting is dim causing low visibility
Screen Name Redacted 8/04/2022 08:02 AM	challenges are the limited availability and less information
Screen Name Redacted 8/04/2022 10:06 AM	Being openly LGBTQ can be scary on public transportation or walking.
Screen Name Redacted 8/04/2022 01:16 PM	The loss of greyhound bus depot. Current 'replacement' is online booking/paying only. Not everyone has access to credit card.
Screen Name Redacted 8/05/2022 12:57 AM	Don't have any
Screen Name Redacted 8/05/2022 03:25 PM	N/a



Screen Name Redacted 8/05/2022 06:44 PM	None
Screen Name Redacted 8/06/2022 03:36 PM	Low income barrier * racist towards 1st nations * to understand most don't live in big city's culture appropriation
Screen Name Redacted 8/06/2022 06:58 PM	I don't have any at this time

Optional question (63 response(s), 246 skipped)

Question type: Essay Question

Q18 | What could the City of Prince Rupert do to address these transportation barriers or challenges?

Screen Name Redacted 6/28/2022 07:02 PM	Straighten out sidewalks or create boardwalks.
Screen Name Redacted 7/04/2022 07:29 PM	Safe bike lanes.
Screen Name Redacted 7/05/2022 02:46 PM	don't know but seniors really get treated poorly
Screen Name Redacted 7/05/2022 03:52 PM	Fix the roads and sidewalks, enforce shoveling during snow times, increase bus dats/hours, lower bus fares
Screen Name Redacted 7/05/2022 04:36 PM	Mindful of the public and personal challenges that each are going through
Screen Name Redacted 7/05/2022 04:48 PM	Increase awareness that a lot of elderly people move slowly and it's not a deliberate act.
Screen Name Redacted 7/06/2022 01:43 PM	Install more curb letdowns; Safe spaces stickers could be placed at transit stops and on buses to improve gender/orientation inclusion.
Screen Name Redacted 7/06/2022 02:58 PM	N/A



Screen Name Redacted 7/06/2022 03:40 PM	Not sure
Screen Name Redacted 7/06/2022 04:11 PM	Standardize the taxi services. No self owned taxi services
Screen Name Redacted 7/06/2022 04:55 PM	Not sure
Screen Name Redacted 7/06/2022 05:02 PM	Not applicable.
Screen Name Redacted 7/06/2022 05:29 PM	More lights
Screen Name Redacted 7/06/2022 07:58 PM	.
Screen Name Redacted 7/06/2022 10:51 PM	Not much
Screen Name Redacted 7/07/2022 10:15 AM	Make underground parking. More covered walking areas. Paved and wider sidewalks and trails for strollers.
Screen Name Redacted 7/07/2022 11:35 AM	Stop wasting money
Screen Name Redacted 7/07/2022 03:28 PM	Provide better sidewalks for people with disabilities and strollers.
Screen Name Redacted 7/07/2022 08:21 PM	Fix some roads
Screen Name Redacted 7/08/2022 07:45 AM	Not sure
Screen Name Redacted 7/08/2022 09:29 AM	Improve lighting on 2nd and 3rd avenue. Activating spaces along 2nd and 3rd avenue at night to allow safe spaces for people to retreat to in the event of an emergency. Add benches every few blocks in the downtown core and adjacent neighbourhood to enable people to have



resting spots when walking.

Screen Name Redacted

7/08/2022 11:52 PM

See previous answers

Screen Name Redacted

7/10/2022 05:04 PM

Encourage commercial support by way of opening up to public use of washrooms.

Screen Name Redacted

7/11/2022 12:24 PM

Better intersections

Screen Name Redacted

7/14/2022 08:33 PM

N/A

Screen Name Redacted

7/15/2022 08:53 AM

Second airline like westjet. Second rail system separate from port traffic.

Screen Name Redacted

7/15/2022 09:58 AM

Add more running trails outside of the downtown (or a trail/pathway that goes around downtown).

Screen Name Redacted

7/16/2022 03:03 AM

N/A

Screen Name Redacted

7/20/2022 03:36 PM

Pave the roads

Screen Name Redacted

7/20/2022 07:41 PM

Screening along the way on intercity trips

Screen Name Redacted

7/21/2022 10:25 AM

Not sure

Screen Name Redacted

7/22/2022 05:06 PM

Not sure, consult expert

Screen Name Redacted

7/26/2022 03:32 PM

n/a

Screen Name Redacted

7/26/2022 09:46 PM

N/A



Screen Name Redacted 7/28/2022 09:39 AM	Nothing really. Make taking busses more attractive.
Screen Name Redacted 7/28/2022 10:31 AM	Introduce a hand held payment system or a swiping machine
Screen Name Redacted 7/29/2022 08:40 AM	Talk to the carriers
Screen Name Redacted 7/29/2022 02:24 PM	encourage police patrol and or monitor critical zones of high travel, especially during the school year
Screen Name Redacted 7/29/2022 02:25 PM	spend more on road maintenance and build a bridge to Digby island.
Screen Name Redacted 7/29/2022 04:21 PM	Situate a bus stop on Park Avenue across from 11 th street
Screen Name Redacted 7/29/2022 05:21 PM	Incentivize business owners to encourage their employees to use public transit or walk (if the employee lives within reasonable walking distance) If it hurts business owner's pocketbook to continue this job "requirement" hopefully they will stop.
Screen Name Redacted 7/29/2022 09:06 PM	Not sure. Talk to provincial and federal governments to subsidize or cap rates for locals?
Screen Name Redacted 7/30/2022 06:10 PM	Better lighting, community patrol.
Screen Name Redacted 7/30/2022 06:30 PM	Provide patient transit bus drivers when dealing with disability. Bus drivers need to drive closer to sidewalk letting disabled off bus safely.
Screen Name Redacted 7/31/2022 09:32 AM	have bus drivers contact RCMP when there is an issue
Screen Name Redacted 7/31/2022 11:03 AM	Increase buses/routes, offer "on demand buses", ride share, work with port to develop a "sky train" around sites I.e around downtown and to/from the cannery, the bc ferry terminal and Ridley Island.



Screen Name Redacted 7/31/2022 01:02 PM	More screening of taxi drivers.
Screen Name Redacted 7/31/2022 09:16 PM	n/a
Screen Name Redacted 8/01/2022 09:39 AM	N/A
Screen Name Redacted 8/02/2022 12:23 AM	I'm not sure
Screen Name Redacted 8/02/2022 12:43 AM	Increase mental health awareness and accessibility. Rain shelters on all bus stops :)
Screen Name Redacted 8/02/2022 01:55 PM	Add bridge to airport, encourage air Canada to provide more flight times.
Screen Name Redacted 8/02/2022 07:57 PM	Make more accessible parking
Screen Name Redacted 8/03/2022 03:38 PM	ask a handicapped person where the spots should be as they are the ones that need these spots
Screen Name Redacted 8/04/2022 07:51 AM	The city can look at the best way to fix these problems
Screen Name Redacted 8/04/2022 08:02 AM	make buses available until midnight
Screen Name Redacted 8/04/2022 01:16 PM	Create an actual bus depot that people can use to pay and wait for a bus leaving the city. The current 'BC Bus' is, I assume subsidized by the province...the Municipality should be able to provide a depot.
Screen Name Redacted 8/05/2022 06:44 PM	None
Screen Name Redacted 8/06/2022 03:36 PM	Teachings and it's common sense towards the 1st people's from the waters and lands prince Rupert .



Screen Name Redacted

No comment

8/06/2022 06:58 PM

Optional question (60 response(s), 249 skipped)**Question type:** Essay Question**Q19 | Do you have any final comments or suggestions related to transportation in Prince Rupert that you would like to share?**

Screen Name Redacted

6/28/2022 02:57 PM

I would really love to put in a roundabout for the intersection from McBride to 2nd ave. There's that empty lot next to it and I believe it would increase the safety of the community, decrease traffic speeds, and encourage more pedestrian traffic. The current traffic pattern is incredibly dangerous for drivers and especially pedestrians. Out-of-towners do not recognize the right of way and I have witnessed several close calls.

Screen Name Redacted

6/28/2022 03:28 PM

Rupert has the potential to be a great city with diverse ways to get around - it isn't just the intersection of trucks, trains, and tankers.

Screen Name Redacted

6/28/2022 03:56 PM

With the city allowing more rental capability in family dwellings I can see far more parking congestion in residential areas.

Screen Name Redacted

6/28/2022 05:08 PM

I would not need to have a car at all, which would reduce traffic and pollution, if the transit system ran in the evenings or on Sundays and holidays, if sidewalks and pathways were in better condition for walking, if taxis weren't so expensive, and so on. But the buses should be top priority.

Screen Name Redacted

6/28/2022 07:02 PM

2nd or 3rd ave should be car free with a public downtown free parking lot and a streetcar.

Screen Name Redacted

6/28/2022 11:40 PM

Given lack of air flights, the new Terrace hospital, and nasty road/winter condition, some reliable transport options to Terrace airport/hospital seem in order. Generally I'm fine busing and walking where possible, so I'd generally prefer a concentration on those modalities.



Screen Name Redacted 7/04/2022 07:29 PM	No
Screen Name Redacted 7/04/2022 11:08 PM	Better bike racks, bike trails and lanes
Screen Name Redacted 7/05/2022 12:52 PM	Pedestrian safety and accessibility for strollers and scooters first, bike lanes second.
Screen Name Redacted 7/05/2022 02:46 PM	where can I start ... just fix it . it's a ugly little town with zero housing & all the governments could not care less , why do people want to live here, first chance I get I am outa here even the slums in the lowermainland are better than here
Screen Name Redacted 7/05/2022 03:52 PM	Focus on the basics first - safe roads and sidewalks, good bus services, shuttle to Terrace (or 2 flights a day — add new airline if possible)
Screen Name Redacted 7/05/2022 03:55 PM	A gps located app would help for tracking the busses.
Screen Name Redacted 7/05/2022 04:08 PM	I would like to see better road conditions and more bike trails. I would bike to work a lot more if I didnt have to ride on the narrow streets with vehicles.
Screen Name Redacted 7/05/2022 04:36 PM	Clean our streets and make it safer, tired of the open drinking policy and seeing people fighting or using the streets as public washrooms
Screen Name Redacted 7/06/2022 01:43 PM	Nope! Thank you!
Screen Name Redacted 7/06/2022 02:35 PM	I would really like to see new BC Transit shelters. The current ones are out dated and appear to be in disrepair. I would like to see improvements to the 11th Ave / HWY 16 intersection. I would also like to see the city fund more RCMP traffic enforcement. The City of Prince Rupert needs a dedicated traffic enforcement officer with the RCMP.
Screen Name Redacted 7/06/2022 02:40 PM	walking through town is scary at times ? way too many people speeding , and too many truckers driving through town



Screen Name Redacted

7/06/2022 02:47 PM

There needs to be more space prior to the intersections on 3rd avenue as no parking zones this would allow people turning onto third from side streets to be able to see on coming traffic and would allow drivers to see pedestrians

Screen Name Redacted

7/06/2022 02:58 PM

Bike paths

Screen Name Redacted

7/06/2022 03:26 PM

Need parking lots in town. No place to park when trying to shop.

Screen Name Redacted

7/06/2022 03:40 PM

My main concerns are better acknowledgment of pedestrians walking the crosswalks on 2nd Ave. My last concern is the parking on 3rd Ave. It would be great to have one of the empty buildings not being used, turned into a parking lot.

Screen Name Redacted

7/06/2022 04:03 PM

1. Noise and size of personal vehicles (lift kits on trucks) are excessive. 2. Distracted driving (cell phone) enforcement could be better. 3. Add stop signs in residential areas to make current 3-way intersections 4-way. Break up long roads (PRB, 11th ave, Sloan, etc) with traffic calming or stop signs/roundabouts (if room). 4. Find a safer intersection solution for the 6 ave/dry dock/Ambrose/hays cove intersection.

Screen Name Redacted

7/06/2022 04:11 PM

Need more trails and side walks. Routes and loops through neighborhoods. The intersection are very unclear and unusual. Drivers tend to not know how to use intersections properly. Ex. Two way intersections. Would be great to have traffic calming. Traffic circles or speed bumps. Especially on George Hills Way.

Screen Name Redacted

7/06/2022 04:30 PM

I would like it to be much easier to ride a bike here. Some bike trails and dedicated street lanes would help, as would education for riders and drivers.

Screen Name Redacted

7/06/2022 04:55 PM

No

Screen Name Redacted

7/06/2022 05:02 PM

Bus service out of Rupert would be great. Even if it was a little expensive.



Screen Name Redacted

7/06/2022 05:23 PM

I think this is great and I hope residents take the survey or quit complaining. I realize not everything can be fixed. Baby steps are good

Screen Name Redacted

7/06/2022 05:29 PM

There is not enough physical space in this town for driving a personal vehicle everywhere to be an acceptable solution. An increased number of parking spaces will quickly fill, widened lanes will congest and deter foot traffic and tourism dollars, repaved roads will quickly erode with sustained heavy usage, and none of our existing problems will truly be solved. I would like to see the city move away from car culture and make steps towards a healthy, walkable city that is accessible for all abilities and income levels.

Screen Name Redacted

7/06/2022 05:39 PM

Reduce speed limits in local traffic areas where drivers seem to insist on driving way too fast! ie: dead end streets or non-throughway or non-arterial streets like Rushbrooke or Cassiar; install traffic circles (roundabouts) that folks can't drive over with the jacked up TRUCKS! in main arteries that force drivers to SLOW DOWN in residential areas... prime example is Prince Rupert Blvd where drivers bomb up to Crestview! Reduce speed downtown; install stop-signs EVERY BLOCK on 3rd as per Terrace/Smithers etc. This is one of the world's most compact small towns and even at 30 it takes at the very most 10 minutes to get across town.

Screen Name Redacted

7/06/2022 07:58 PM

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Screen Name Redacted

7/06/2022 09:29 PM

Roads are narrow, streets are too congested with off street parking. Widened roads would benefit all. Road lines the yellow and white should be painted to differentiate sides. Especially for safety while night driving. Pot holes are too deep and can cause significant damage to cars.

Screen Name Redacted

7/06/2022 09:48 PM

More enforcement of vehicle infractions such as noisy, excessively raised trucks. Lower speed limits in residential areas combined with traffic calming measures needed.

Screen Name Redacted

7/06/2022 10:21 PM

Focus on improving what we have. Fix rotting infrastructure, stop wasting taxpayer dollars.

Screen Name Redacted

More late busses connecting port Ed and rupert



7/06/2022 10:51 PM

Screen Name Redacted

7/07/2022 09:35 AM

It's bizarre moving from a large urban Centre to Rupert. The staggering difference in the roads, crosswalks, signals, parking enforcement, available parking. It's like stepping back in time 40 years.

Screen Name Redacted

7/07/2022 09:38 AM

While this survey focused on what seemed like "urban" connections, there was limited discussion on mobility to/from industrial areas (eg. industrial park; Ridley Island; Fairview), which accounts for a large portion of daily vehicle movements. Also, multi-use connections with these facilities, and the neighbouring community of Port Edward is an important consideration that could be explored further.

Screen Name Redacted

7/07/2022 11:35 AM

Fix roads, bus service for school aged children

Screen Name Redacted

7/07/2022 11:54 AM

Some cities have shuttles from one part of town to another. Or shuttles in the center of town for ease of shopping, with parking of personal vehicles further away. (Eg Amsterdam). Paris has bike rentals in the city centre.

Screen Name Redacted

7/07/2022 11:59 AM

Have cctv

Screen Name Redacted

7/07/2022 12:59 PM

This is a waste if money.

Screen Name Redacted

7/07/2022 01:44 PM

Look for evidence-based solutions that are economically sustainable. <https://onlinelibrary.wiley.com/doi/10.1111/caje.12435> Embrace change. Welcome difficult decisions that might put the city on an economically and environmentally sustainable path.

Screen Name Redacted

7/07/2022 03:28 PM

Cycling infrastructure would be amazing in rupert, I currently feel unsafe on many roads while riding my bike. It is an efficient way to get places, especially when the bus service is so poor. Having lived in many small cities in BC, I am shocked at the abysmal bus service provided in Prince Rupert. There needs to be more frequent service during the day and evening, more routes, and operation on Sundays! This isn't the 1950s where people all take Sunday off, people need to get places on the weekend.



Screen Name Redacted

7/07/2022 03:25 PM

Provide tax breaks to home owners and they will re-invest those funds into sidewalk construction and paved bike trails.

Screen Name Redacted

7/07/2022 03:44 PM

The city needs to do a better job in the following areas: Remove uninsured/derelict vehicles parked on city streets Create dedicated, safe, and clearly marked bike lanes on major roads (2nd, E 6th etc) If people feel safe riding a bike near traffic they'll be more inclined to do it which keeps vehicles at home.

Screen Name Redacted

7/08/2022 07:45 AM

I'd like to see the crosswalks shortened for safety. I think residential sidewalks should be a priority and of course road maintenance.

Screen Name Redacted

7/08/2022 09:29 AM

Despite the weather, Prince Rupert is a great city to walk, especially running errands in the downtown core. Improving intersections around the City such as the 1st Ave & McBride , 2nd Ave & McBride, 1st Ave and 2nd St, Dry Dock Road & 6th Ave, Cow Bay Road to make it safer for pedestrians and reduce conflict and confusion between vehicles at these intersections. Sidewalk bumpouts, widening sidewalks, moving barriers on sidewalks such as lampposts and signage would all make walking a more attractive mode of transportation.

Screen Name Redacted

7/09/2022 02:39 AM

Fix the potholes!

Screen Name Redacted

7/09/2022 08:07 AM

I would like to see road .aintenance improvements and that include bicycle lanes.

Screen Name Redacted

7/10/2022 04:00 PM

More garbage/recycling bins along heavy walking routes. Possibly attached to all bus stations would be a good start.

Screen Name Redacted

7/10/2022 05:04 PM

Na

Screen Name Redacted

7/11/2022 12:24 PM

Please repair streets for God sake!

Screen Name Redacted

7/14/2022 10:17 AM

lighting at night is dangerous. Too many unlit, uncontrolled crosswalks. Influx of visitors parking large boats on roads decreasing visibility manoverability. Better dedicated parking for oversized vehicles and increased monitoring of same.



Screen Name Redacted
7/14/2022 10:38 AM

Safety of our citizens should be the City's main concern. The crosswalks are always dangerous on 2nd Ave (I realize this is highways) and our sidewalks are in awful condition in most residential areas. Anyone with mobility issues or the elderly cannot safely walk on the sidewalks. Streets are always an ongoing complaint in PR. Potholes, deterioration of the road, etc make it somewhat unsafe to drive in certain areas.

Screen Name Redacted
7/14/2022 10:57 AM

Would be nice to have an airport to drive too.

Screen Name Redacted
7/14/2022 08:33 PM

Need to focus on the safety of our pedestrians and motorists. Reckless driving is consistent, lack of night time lights, especially in less occupied areas. Traffic lights in certain areas would benefit other from any accidents or near misses.

Screen Name Redacted
7/15/2022 08:53 AM

We need westjet.

Screen Name Redacted
7/15/2022 09:58 AM

Rupert needs to become less vehicle reliant. New transportation infrastructure should limit vehicle access/introduce significant traffic calming in commercial areas.

Screen Name Redacted
7/16/2022 03:03 AM

N/a

Screen Name Redacted
7/20/2022 04:16 PM

Downtown is pretty walkable; once the bypass is open, redirecting the truck traffic, you can probably slow down McBride a bunch and that should help.

Screen Name Redacted
7/20/2022 07:41 PM

Transit needs to be clean, safe, efficient, quiet

Screen Name Redacted
7/21/2022 10:25 AM

No

Screen Name Redacted
7/22/2022 05:06 PM

More interested in revitalized buildings



Screen Name Redacted 7/26/2022 03:32 PM	Hope that you have other means of completing this survey specifically to address participation of seniors in our community.
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Screen Name Redacted 7/26/2022 09:46 PM	Eliminate potholes
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Screen Name Redacted 7/28/2022 10:31 AM	Please introduce more flights with reduced fares, more shades for people to rest they're walking, more flights to various destinations rather than just one which is Vancouver
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Screen Name Redacted 7/29/2022 11:51 AM	Extend 2 hour grace parking at Rushbrooke
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Screen Name Redacted 7/29/2022 11:52 AM	I believe the city has always done good work for the citizens. I would recommend more time and money be spent on upgrading the roadways and lighting. Also to expand the bus hours to include more evening times during the week and on weekends including Sundays so that my children can get home safe after work.
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Screen Name Redacted 7/29/2022 12:35 PM	Stop with the non-priority work like year-round xmas lights and all these little visions that dont address the real issues. Pretty basic stuff to monitor traffic patterns by counting meters, and incorporating basic planning for transport to improve flow for cars and pedestrians, doesn't happen. Intersections clearly need to be rethought for traffic flow. Not sure who is in charge of transportation here but they have not been doing their job for many years. If this "survey" and plan does not address the basic core issues with traffic and has a bunch more waste money and looks pretty actions - fire your planners and city manager. Whoever is in charge of transportation up to this point should get their walking papers. This place is dire on the proactive and informed transportation front. Wasting our tax money all year long - just watch the snow plows scrape clean streets 4 times a day, not dealing with the issues right in front of everyone's faces. Have you consulted beyond a web survey? Talk to businesses, workers, disabled, seniors, moms with strollers. If this is your only consult tool, this plan will be as bad as the transport situation already is.
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Screen Name Redacted 7/29/2022 01:10 PM	I believe the speed limit downtown should be between 30 to 40 km's as there are too many accidents and close calls (people getting struck by vehicles due to low visibility or unsafe driving). There should be more traffic lights at intersections across 2nd especially by Chevron and 7/11. There should be more parking available downtown for people working. As it is, most people have to park several blocks
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away or move their vehicles every two hours which leaves no parking for shoppers, etc. This is the most frustrating thing about downtown - no parking.

Screen Name Redacted

7/29/2022 02:24 PM

specific parking passes for essential service workers - as often there is no opportunity to move a vehicle when entrenched in an emergency or urgent incident

Screen Name Redacted

7/29/2022 02:25 PM

Please expand that annual paving project significantly (paid for by getting more money from the port) our roads are terrible and as someone who uses them every day to move people around that are sometimes in a lot of pain, the conditions of the roads for them are horrific.

Screen Name Redacted

7/29/2022 03:04 PM

A fast and affordable way to get to Vancouver. Something less than the cost of a plane or ferry, quicker than a 2 day drive/ferry, more affordable than a 2 day drive/ferry/airplane. A high speed bullet train?

Screen Name Redacted

7/29/2022 04:21 PM

No

Screen Name Redacted

7/29/2022 05:21 PM

The streets would look better lined with beautiful mature trees and any disrepair wouldn't stand out as much.

Screen Name Redacted

7/29/2022 07:14 PM

Build infrastructure with the idea that walking and rolling are a priority - YEAR ROUND, and build in central transportation hubs, (such as the Civic Center & PAC) so events have transit service rather than a plethora of cars searching for parking.

Screen Name Redacted

7/29/2022 09:06 PM

Lots of work to do. We are eons behind every other town/city in BC for active transportation, multi-use trails, safe cycling routes and pedestrian friendly streets. At least anything we do should be a noticeable improvement. Good luck, let's work hard on this, you've got my support!

Screen Name Redacted

7/30/2022 01:38 PM

Speed on side streets. Def need paving as we all know. People being careful when we King out on the crosswalk Is on 2nd Ave.

Screen Name Redacted

7/30/2022 02:42 PM

Seriously the volume of loud pick up trucks, motorcycles, and occasional poorly tuned vehicles is disturbing - are there no laws



regarding noise pollution? They also dangerously scream around the city at night. And does the fire department have to use their sirens at 2 am?

Screen Name Redacted

7/30/2022 06:30 PM

Bus transit should run to recycling depot for those whom do not have cars. Longer bus hours past 6 p.m. provide transit bus all day and night Saturday and Sundays so, people can shop ,or go for coffee, lunch, dinner , movies too in nighttime on weeknight and weekends. It would improve our economy in Prince Rupert.

Screen Name Redacted

7/31/2022 09:32 AM

Get uber or lyft

Screen Name Redacted

7/31/2022 09:44 AM

Put in many more waste cans for small waste like doggie bags and enforce the bylaws.

Screen Name Redacted

7/31/2022 10:09 AM

Repair the roads and get better airport buses

Screen Name Redacted

7/31/2022 10:24 AM

Prince Rupert has some very odd traffic patterns and signage. 3 way stops that are unnecessary and confusing on 6th Ave e and 11th Ave east come to mind. The intersection of McBride and 2nd could be improved. IT'S A Highway. A confusing stop sign yielding to a left hand turn? It doesn't help having truck traffic needing extra space to make right hand turns. Perhaps a traffic circle. The completion of the port access road cannot come soon enough.

Screen Name Redacted

7/31/2022 11:03 AM

Make new developments environmentally friendly, support the community and support tourism.

Screen Name Redacted

7/31/2022 05:46 PM

yes. please get the sidewalks fixed. also during winter time make sure all sound the town have our sidewalks shoveled or get places like management make sure they do their job at making sure sidewalks and walkways are cleared everyday. need more police presence to catch speeders. our transit doesn't run late at night in Fridays anymore. and on weekdays would be nice to have maybe 2 hours more added to late night bus services. Some cand around Rupert are really old. they need help at getting better cabs and cabs for people with mobility problems. Our roads in rupert are pretty bumpy. they need to be fixed.



Screen Name Redacted 7/31/2022 09:16 PM	n/a
Screen Name Redacted 8/01/2022 12:37 AM	Liveried business vehicles parking on 3rd Ave should automatically get a ticket.
Screen Name Redacted 8/01/2022 07:02 PM	Hello, I don't live in PR, but I love your city and one day I want to move there. I'm a big advocate of public transport and one thing that I believe made a big difference with transit in my current city is an app that allows riders to track the location of buses, live. Each bus has a gps tracker that passes its location to a map on the phone app. This app can inform the rider how long the wait is for the next bus. I won't fill out the rest of the survey, because I don't currently live there. I will give my email, but I don't want a prize. Thank you.
Screen Name Redacted 8/01/2022 09:05 PM	More frequent buses on Park Ave (57) for the Transition house and Crow's Nest lodge
Screen Name Redacted 8/02/2022 12:23 AM	I'd really like to see bus stops added for outdoor recreation sites. Utilizing these sites has been proven to improve a person's wellbeing. I think that the city should encourage their use by removing transportation as a barrier to these sites. Especially since the sites mentioned earlier in the survey are immediately actionable for little to no cost on an existing transit route.
Screen Name Redacted 8/02/2022 12:43 AM	Before I drove, I took the bus walked and cycled. No complaints.
Screen Name Redacted 8/02/2022 12:40 PM	thanks for working towards solutions!
Screen Name Redacted 8/02/2022 09:51 PM	Focus on elderly. Medical tries to maintain independence but our city structure does not accommodate for visibility or walking independence with lighting, sidewalks, rest benches. My late grandmother at 93 walked from Kaiaen Senior Housing to downtown for exercise for groceries, etc. then cabbed home. During winter, she walked halls for exercise. She didn't want to be bedridden. Fall weather hindered her vision by 4:30 for distance and depth. What can YOU do for the elderly if you lived in their shoes for 24 hours???
Screen Name Redacted 8/04/2022 07:51 AM	No



Screen Name Redacted

8/04/2022 08:02 AM

Give importance to the rail transportation it helps more the city's tourism, they bring tourist and stay here for 2 days to a week which help the hotel, restaurants and other business in town.

Screen Name Redacted

8/04/2022 10:06 AM

Please fix all the closed stairs and pathways.

Screen Name Redacted

8/04/2022 11:29 AM

Need potholes fixed

Screen Name Redacted

8/05/2022 12:57 AM

Please even just patch or bandaid the pot holes in the roads specially the most used roads like on 6th west going to the Catholic Church both directions is bad

Screen Name Redacted

8/05/2022 03:25 PM

If your going to pave a street, replace the utilities under it while your at it. Nothing more disheartening than seeing a street that was paved 2 years ago torn up. Lots of people complain about that I'm sure

Screen Name Redacted

8/05/2022 06:44 PM

Keep up the great work, your improvements would be great

Screen Name Redacted

8/06/2022 03:10 AM

Accessibility for transit and biking, manual and electric, should be priority. Making our downtown core more parking and bike friendly to beautify it with curbs and foliage would completely shift the feel of our city. Beautification and functionality of all aspects of transit should be a huge priority to attract people to work and stay in our community.

Screen Name Redacted

8/06/2022 03:36 PM

Bus trains are for most 1st peoples history up here, if can't do as humans who have vehicles

Screen Name Redacted

8/07/2022 08:24 AM

In our ressearch to purchase a house we looked at the bus schedule and bus route, to reduce our dependancy to our car and because we want our children to become independent when they will be teenager and go to places by themself, for activites or their student job in the future. We realize the bus route are not really efficient to go to interesting place for teenage, like the rec centre/ pool library, skate park, cow bay area.

Optional question (103 response(s), 206 skipped)



Question type: Essay Question

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APPENDIX B: STAKEHOLDER LIST



STAKEHOLDER GROUPS

1. Alaska Ferry Terminal
2. BC Ferries
3. BC Ministry of Transportation and Infrastructure
4. BC Transit
5. Bandstra Transportation Systems Ltd.
6. Canadian Coast Guard
7. Coast Mountain College
8. Complete Streets for Prince Rupert
9. Cow Bay Marina
10. Enterprise Rent-A-Car / National Car Rental
11. First Nations Health Authority
12. Gat Leedm Logistics
13. Hecate Strait Employment Development Society
14. HeliJet International
15. Inland Air Charters Ltd.
16. Kaien Island Trail Enhancement and Recreation Society
17. North Coast Epic Hydrobikes
18. North Coast Immigration and Multicultural Services Society
19. North Coast Mountain Bike Association
20. North Coast Regional District
21. Northcoast Helicopters
22. Northern Health
23. Northland Cruise Terminal
24. Ocean Pacific Air
25. Port Edward Harbour Authority
26. Prince Rupert Airport Authority
27. Prince Rupert and District Chamber of Commerce
28. Prince Rupert Fire Department
29. Prince Rupert Lions Club
30. Prince Rupert Outrigger Association
31. Prince Rupert Port Authority
32. Prince Rupert RCMP
33. Prince Rupert Seniors Centre Association
34. School District 52
35. Seal Cove Airport Society
36. Skeena Kayaking
37. Skeena Taxis
38. Tourism Prince Rupert
39. UNBC Northwest Campus

