Stay Informed—Service Notices and X



Stay informed with Service Notices

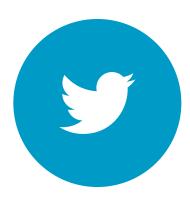
Service notices provide daily operational updates, including information about delays, cancellations or schedule changes on your route. A service notice is posted to the BC Ferries website and distributed via email and mobile push notifications to subscribers to give warning of a potential cancellation, and once all the details of a cancellation or delay are known.



Sign up to recieve service notices

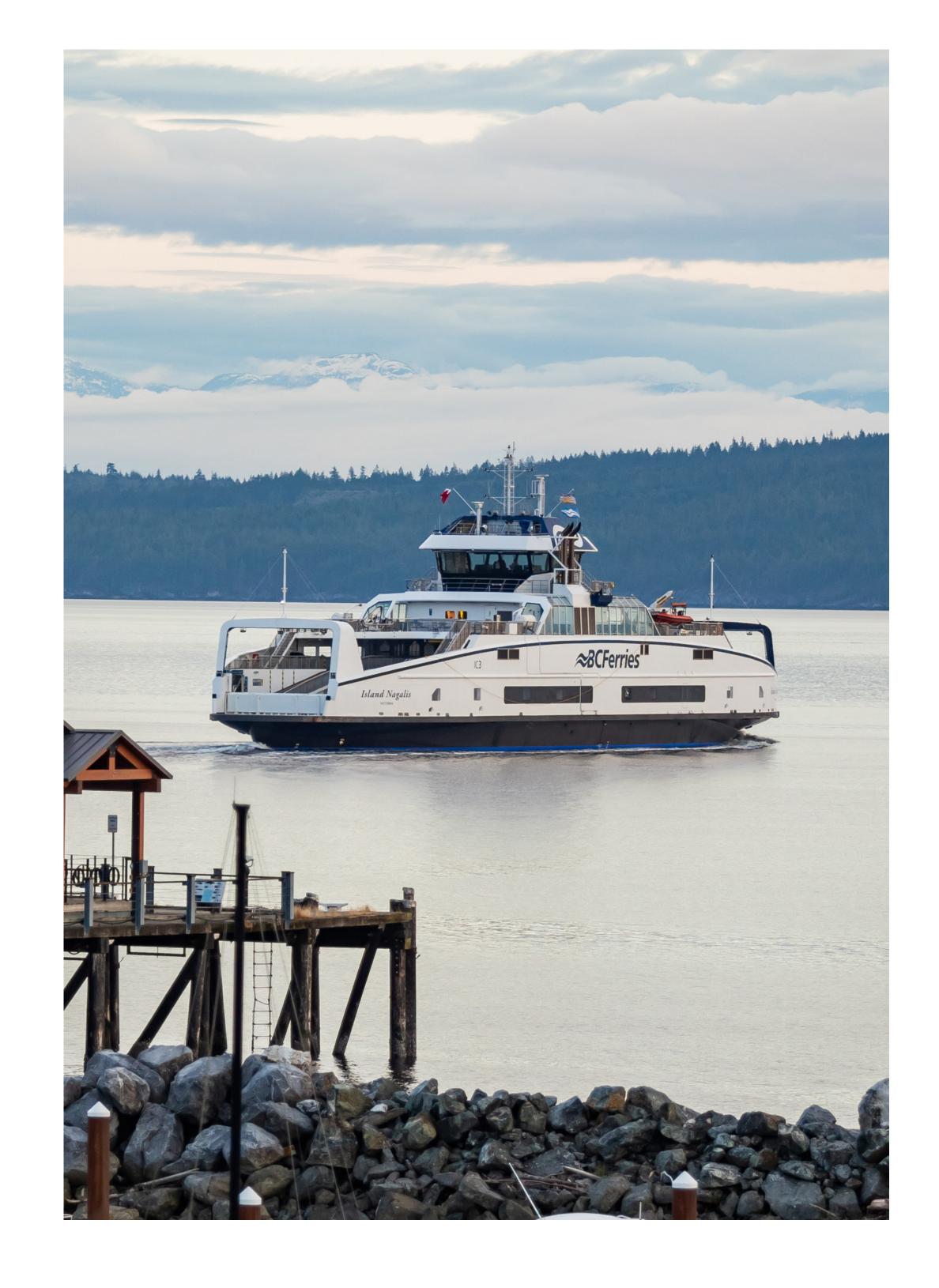
To receive service notices to your email, create or sign into your BC Ferries account at **bcferries.com/login** and follow the steps below:

- 1. Select my subscriptions
- 2. Click on service notices
- 3. Select your routes
- 4. Save details



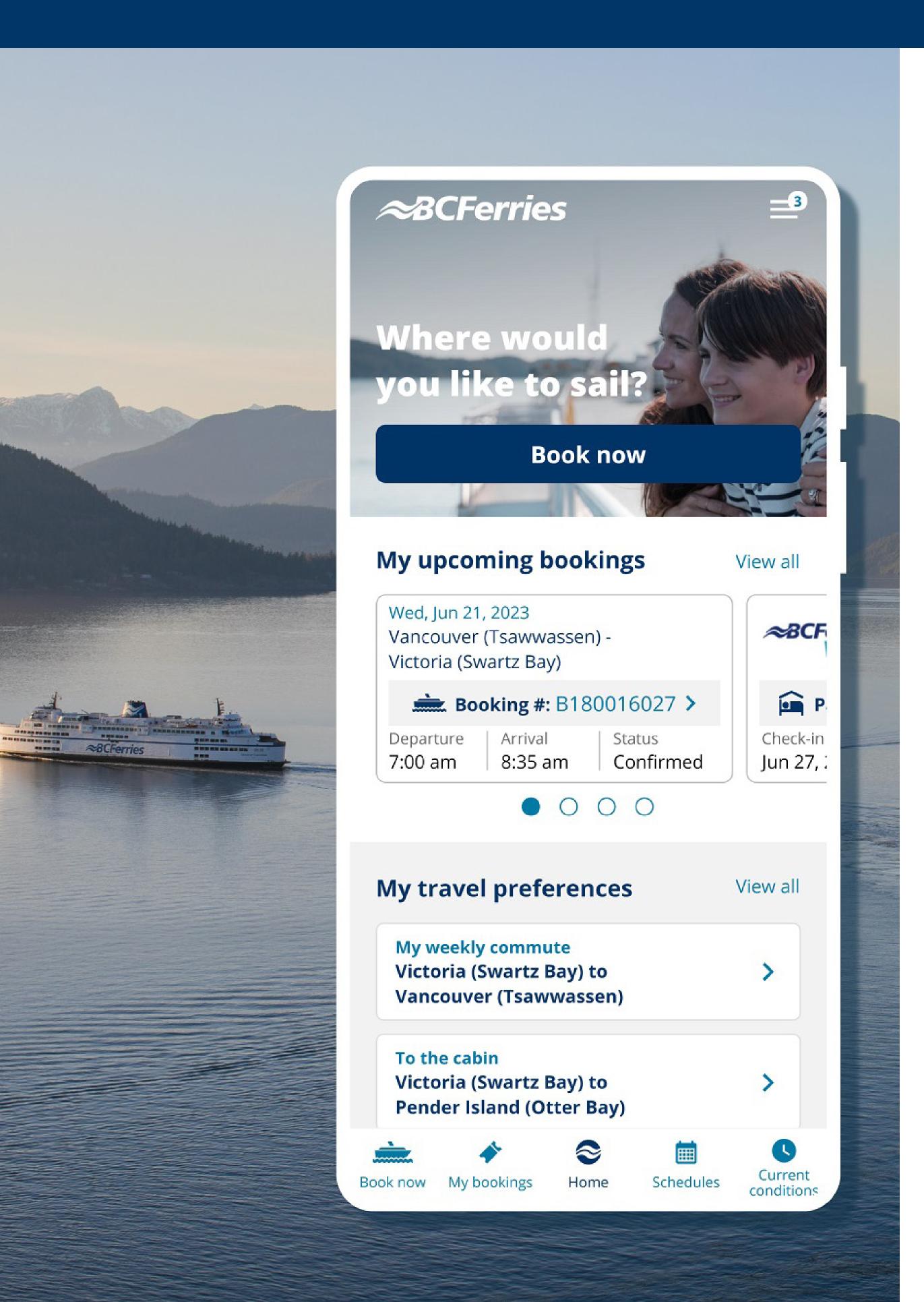
Stay up-to-the-minute — follow us on X (formerly Twitter)

For the most up-to-date information on changes to sailings and departures for your route you can also follow us on X @BCFerries





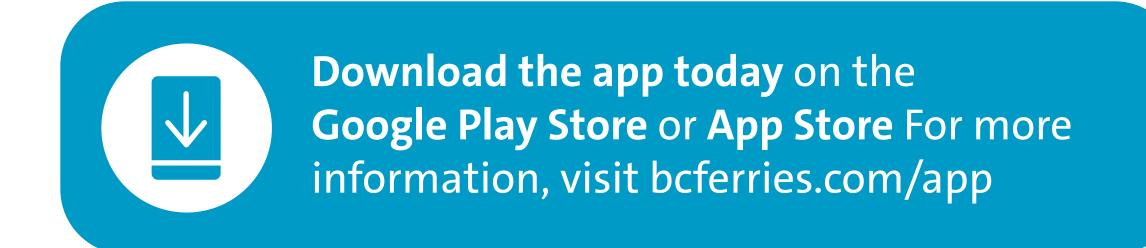
BC Ferries Mobile App



Enhancing the digital customer experience

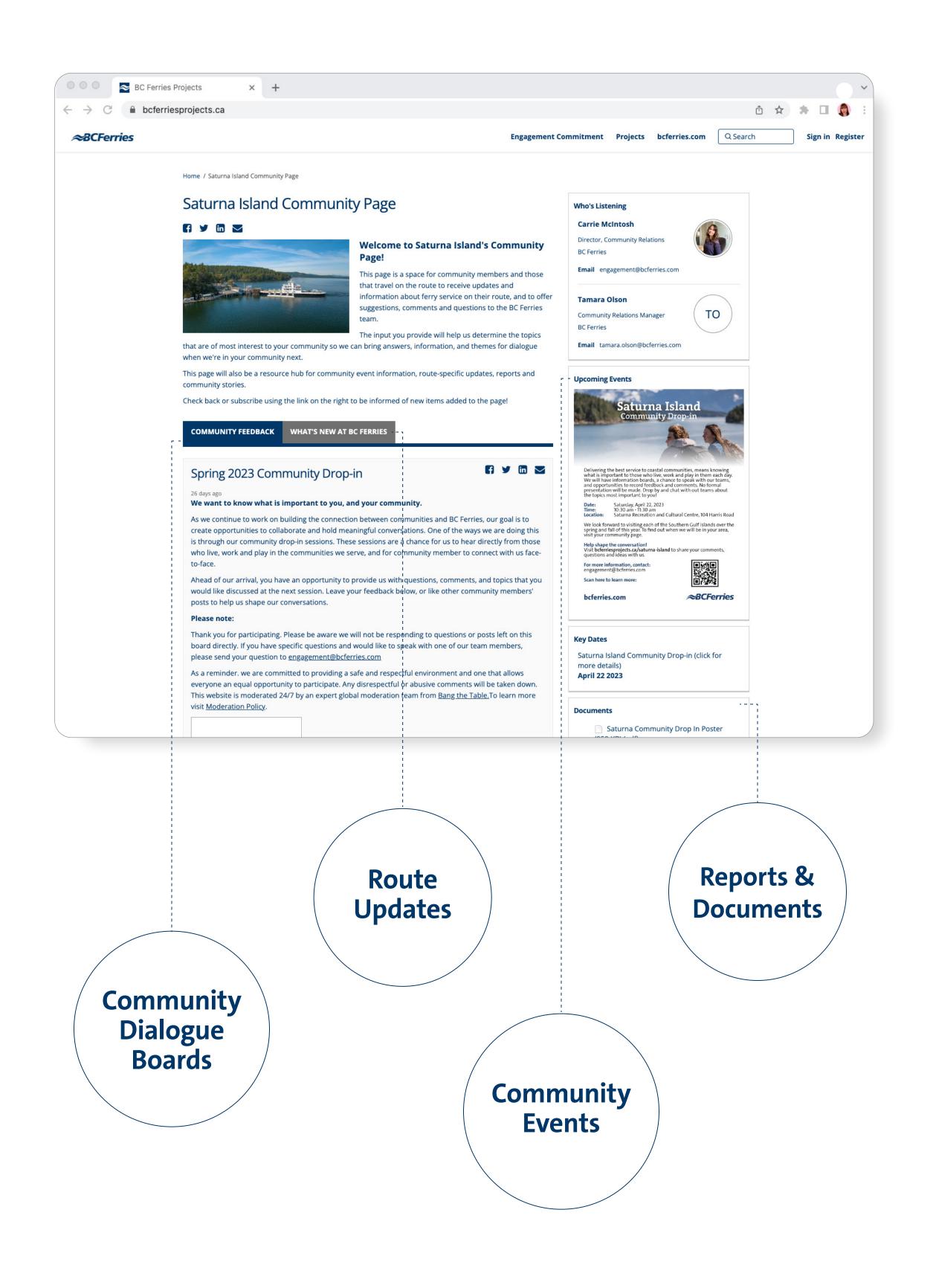
The BC Ferries app was designed with convenience and personalization in mind, making it easier than ever to check schedules and current conditions, book sailings and manage your trips.

- Stay up to date with alerts: Receive timely push notifications for the service notices you subscribe to, as well as upcoming sailing reminders for all of your bookings.
- Customize your experience: Set up travel preferences for the routes you frequently travel to quickly check schedules and current conditions and book sailings.
- **Simplified trip-planning:** Updated designs for schedules and current conditions make it easier to plan your travel. Travel preferences provide quick access to the route information you need, no searching required.





Stay Informed – Your Community Page



Sign up for your community page:

As part of our ongoing efforts to improve the way we engage the communities we serve and to be more accessible and transparent to all community members, we have launched online pages for all minor route communities.

- Read updates and information
- Post suggestions
- Comment on new and upcoming projects
- Ask questions to the BC Ferries team

The input you provide will help us determine the topics that are of most interest to your community so we can bring answers, information, and themes for dialogue at our next community event.



Visit bcferriesprojects.ca/in-your-community to access your community page.

