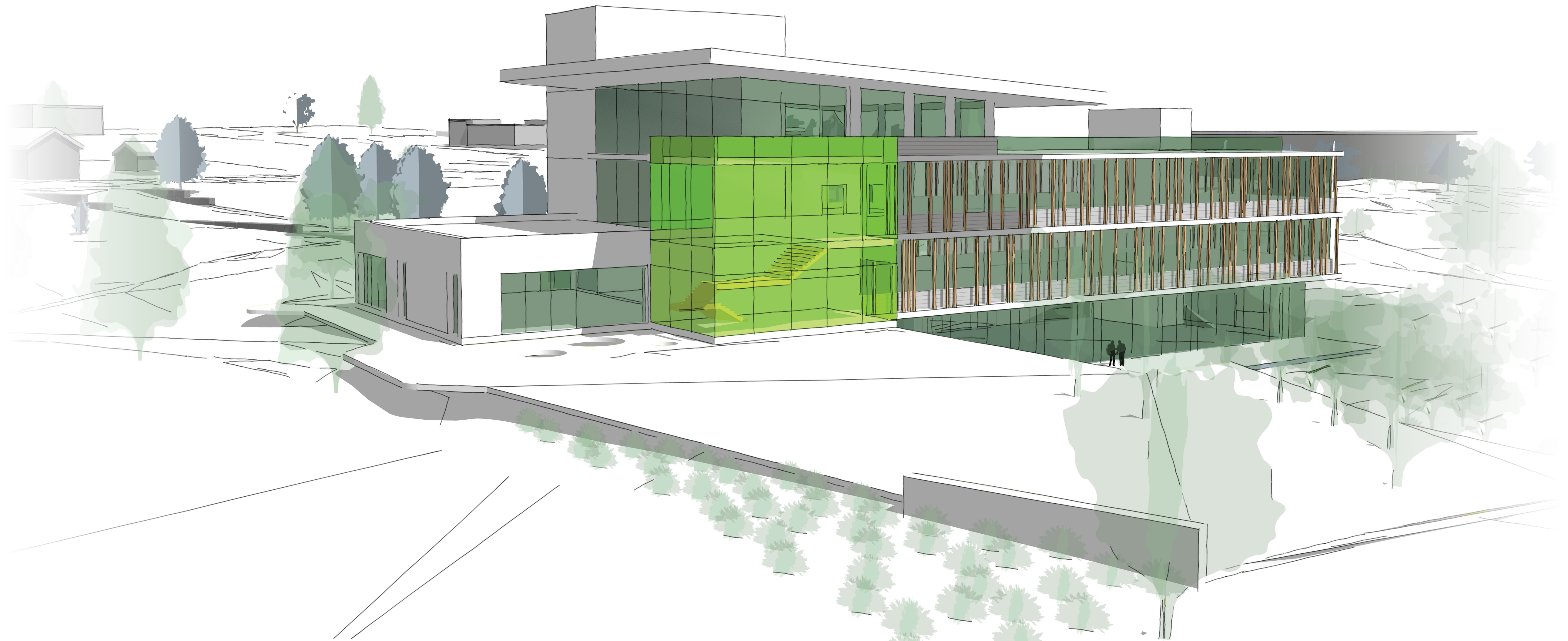


City Hall Project: Detailed Design Consultation



City Hall/Library Building Detailed Design Consultation
September 20 - October 3, 2021



About the project

This year, the City of West Kelowna is designing its first purpose-built City Hall, 14 years after our incorporation in 2007. Council, together with the Okanagan Regional Library, is moving our community forward.

The City-owned site, located at 3731 Old Okanagan Highway, includes a new building that the Okanagan Regional Library is an equity partner in. The City Hall/Library Building will centralize the City's administration, provide a permanent home for the West Kelowna Library, and include constituency offices of the Member of Parliament and Member of the Legislative Assembly. Combining these public services in one location enables access to greater civic-centre services to the community.

With the City Hall/Library Building's location in the Westbank Centre, and adjacent to Johnson Bentley Memorial Aquatic Centre and the Annette Beaudreau Memorial Amphitheatre, the area will be a welcoming place to gather and act as a catalyst to local area revitalization.

Public Consultation

This first round of Preliminary Design consultation took place from June 14 through June 27, 2021. We are now in the second round for Detailed Design.



Okanagan Regional Library: Equity Partner

In addition to providing City services, the Okanagan Regional Library (Library) is an equity partner in the building that serves the Greater Westside. As an equity partner, the Library owns approximately one-third of the building and will pay approximately one-third of outdoor and indoor capital and operating costs.

Westbank First Nation: Community Partner

Creating welcoming and culturally rich learning and gathering places also remains a priority. We are excited to strengthen our partnership with Westbank First Nation and collaborate on area and site opportunities, along with incorporating public and Indigenous art and culture as we look to the future.

We are working with Westbank First Nation and the Library to include ways to celebrate learning, heritage, culture and provide gathering places where everyone is welcome and can be inspired. Our civic-centre area is a catalyst for greater place-making and vibrant community development in the Westbank Centre, and more information about incorporating Indigenous and public art, language and culture will be available in the months ahead.

Constituency Offices

City Council's priority is to maximize the public services offered in the civic-centre area. This includes working with our West Kelowna-area MP and MLA as tenants with constituency office leased space as we provide centralized civic-centre services to the community.

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What we heard

Feedback Highlights

Of the **308 responses** to the questionnaire, we heard:



Customer experience: 75% of people said an in-person information desk or customer service area was important to see within the building.



Outdoor landscaping: 75% of people said drought tolerant and sustainable vegetation was important to incorporate into the landscape design.



Exterior seating: 62% said outdoor seating such as chairs, picnic tables and benches were very important and would contribute to the enjoyment of the space.

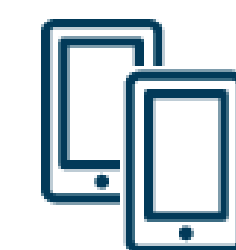


Library space and services: 41% said they visited the library once per month, most often to pick up books on hold.



Community gathering spaces: The top three activities people would like to see in the plaza are artisan markets, arts, cultural and heritage exhibitions, and small music events.

How we connected



9
Digital and social media ads



4
In-person engagement sessions



5
News releases and public service announcements



1,300
Visitors to online engagement platform OurWK.ca



4
Print newspaper ads



50
Total ideas contributed on the engagement platform OurWK.ca

Who we heard from



Demographics:
65+: 40% 25-34: 7%
55-64: 18% 19-24: 2%
45-54: 18% Under 18: 1%
35-44: 15%



Top neighbourhoods:
Lakeview Heights: 16%
Shannon Lake: 14%
Glenrosa: 13%
Rose Valley: 11%
Westbank First Nation: 9%

City Hall Project: Detailed Design Consultation

Welcome to the second round of public input for the West Kelowna City Hall Project.

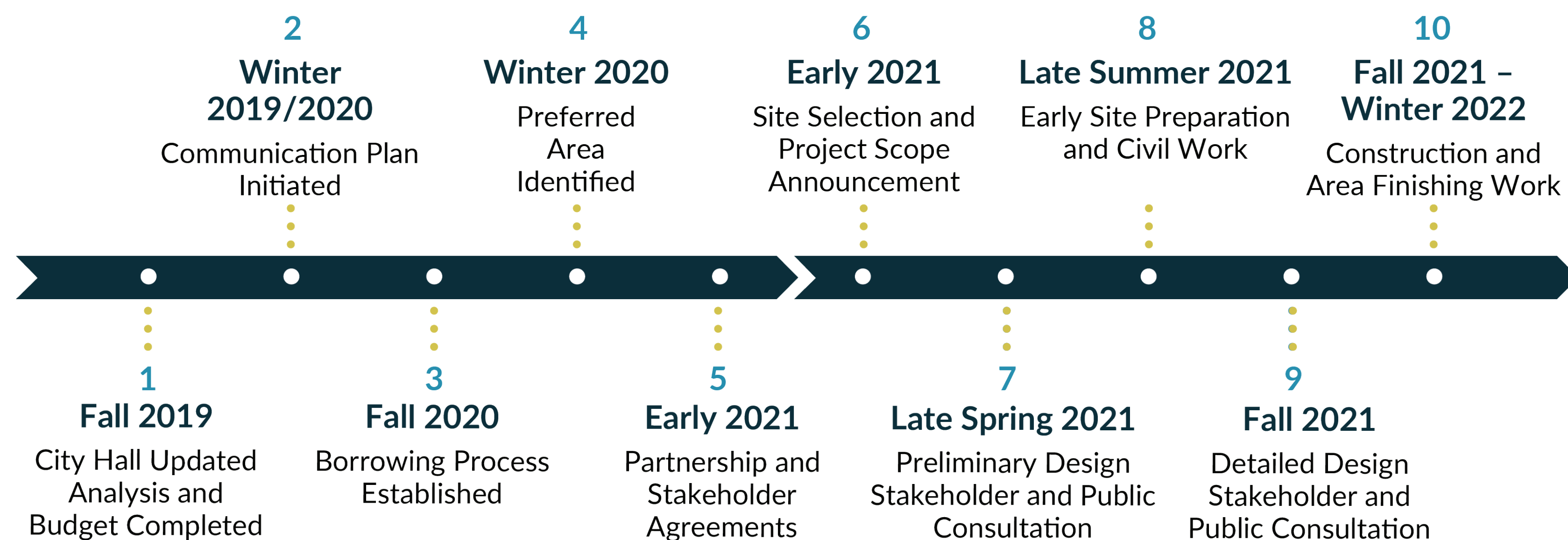
West Kelowna's first City Hall/Library Building is now in the Detailed Design phase. In June and July 2021, we heard from residents about what features and elements of the building are most important. Now, we want your feedback to help finalize the Detailed Design.

Let's make history together!



Key dates

Public feedback is open from **September 20 to October 3, 2021.**



↑
WE ARE HERE

Fixed elements of the project that are not open to consultation include:

- site and building location
- size of the building
- no new tax increases to the City's budget
- equity and tenant partnerships

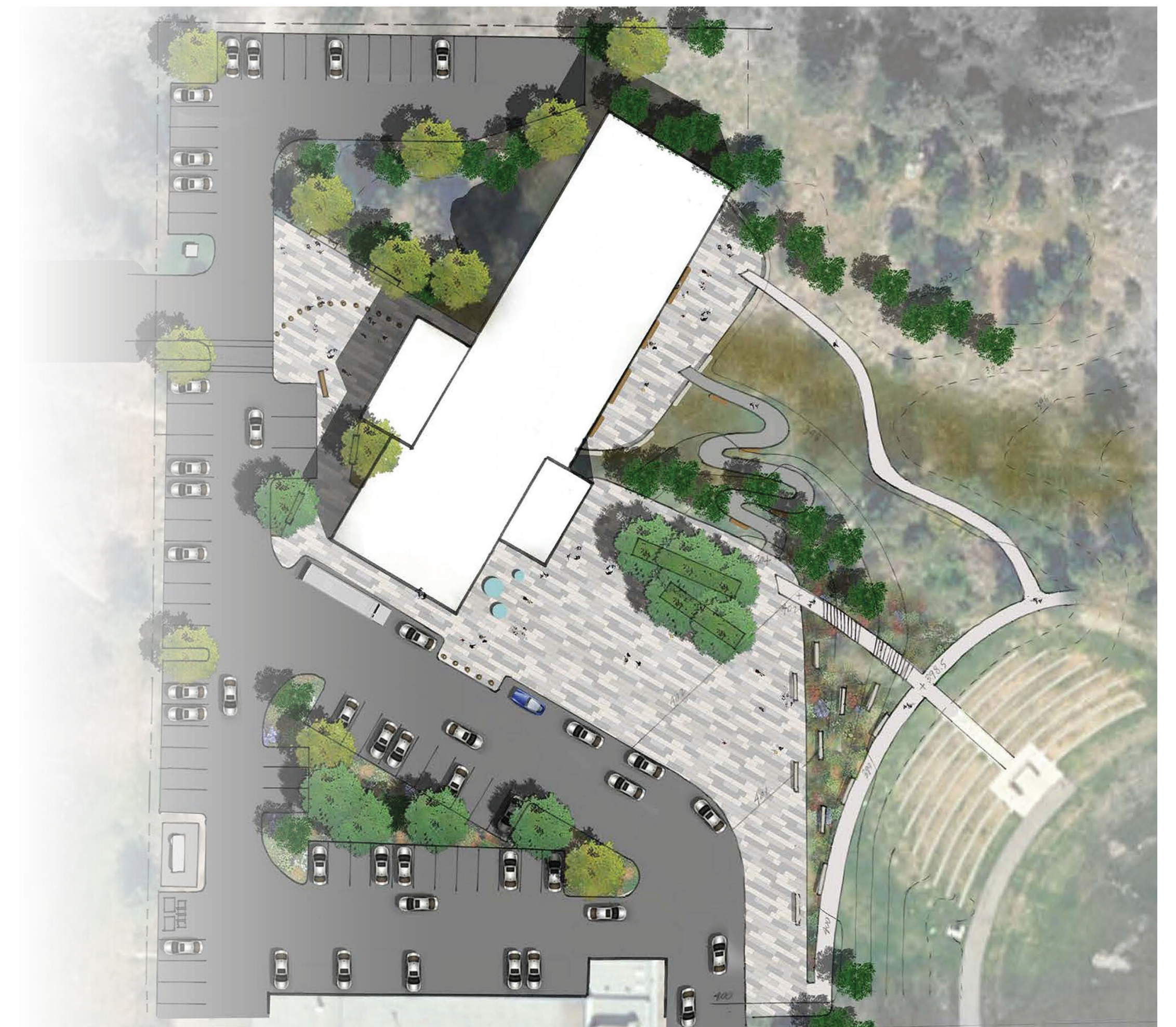
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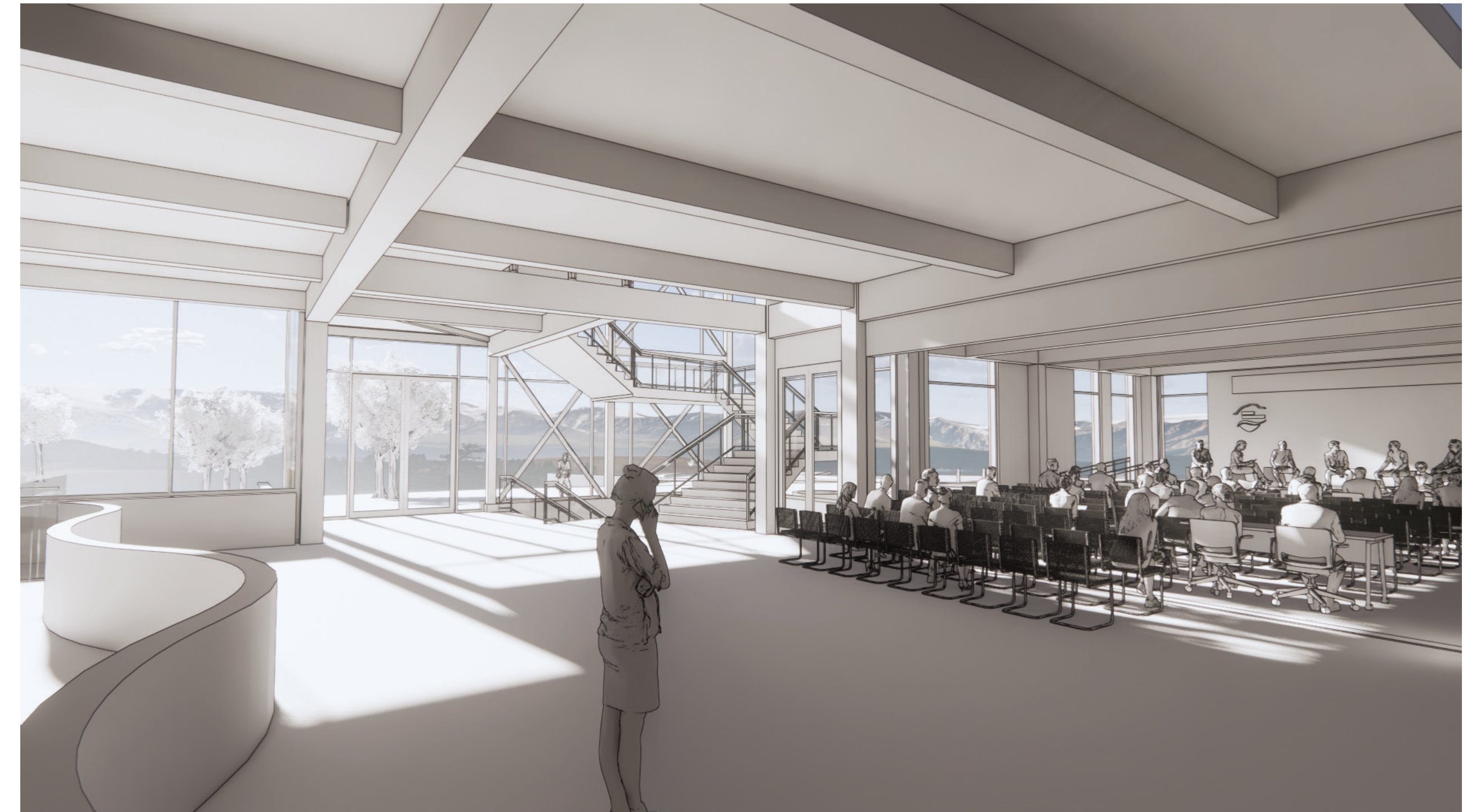
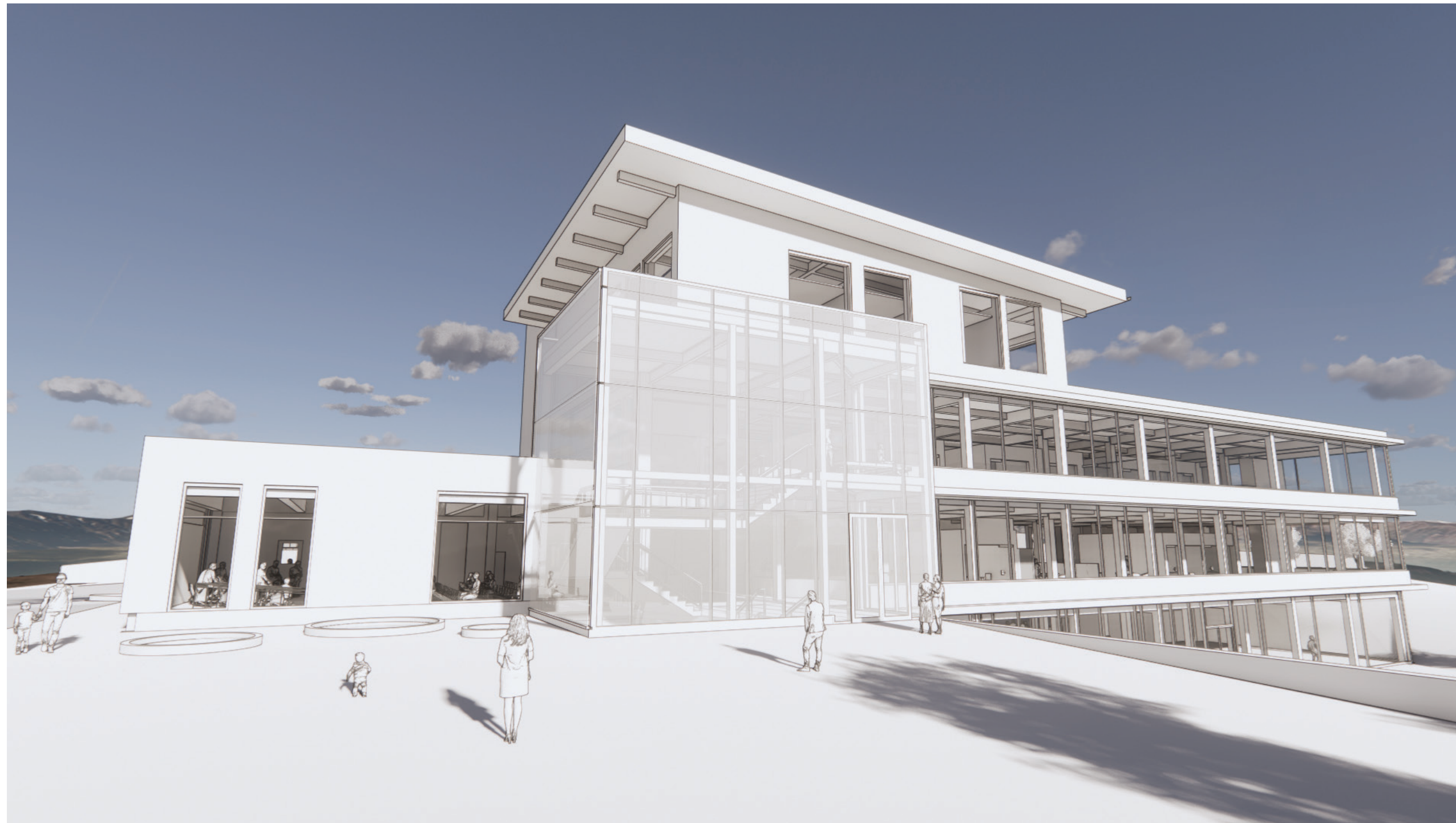
The principles of design

The following objectives were identified that informed the concept for the City Hall/Library Building:

- ✓ Delivering a design that is functional and flexible to accommodate future growth.
- ✓ Centralizing City administration services under one roof.
- ✓ Implementing environmental sustainability designs to minimize the environmental impacts (including orientation, topographical consideration, drainage, heating/cooling, electrical, etc.)
- ✓ Offering the community civic-centre services within Westbank Centre, adjacent to Memorial Park, Johnson Bentley Memorial Aquatic Centre and the Annette Beaudreau Memorial Amphitheatre.
- ✓ Enhancing outdoor public gathering spaces and programming opportunities.
- ✓ Creating the opportunity for a development anchor to revitalize the Westbank Centre area.



Customer service experience



What we heard

The key features the community said they would like to see at the City Hall/Library Building are:

- open and inviting main foyer space
- in-person customer service desk
- easily accessible program information and wayfinding
- drop box for payments

Provide your feedback about customer service experience in the questionnaire.



City Hall/Library Building Detailed Design Consultation
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Community gathering spaces

With the City Hall/Library Building's location in Westbank Centre, and adjacent to Johnson Bentley Memorial Aquatic Centre and the Annette Beaudreau Memorial Amphitheatre, the area will be a welcoming place to gather and act as a catalyst to local area revitalization.

What we heard

The top three activities people said they would like to see in the plaza are:

- local artisan markets
- arts, cultural and heritage exhibitions
- small music events



Tell us your ideas

Do you have any other ideas or design elements that you think are important to include in this space?

Show us your favourite public space by uploading a photo or video to ourwk.ca/cityhallproject.



Outdoor landscaping, lighting and seating

Reflecting the character of our natural landscape

The areas surrounding the City Hall/Library Building will be designed to allow the various streetscape elements to work together to promote use, comfort, and reflect the area's identity.

Streetscape elements include benches, bicycle racks, trash receptacles, and traffic bollards, which support walkability, provide added comfort and promote safety.

Coordinating the streetscape elements will keep styles and colours consistent and make them more inviting places to be.

What we heard

Outdoor landscaping: 75% of people said drought tolerant and sustainable vegetation was very important to incorporate into the landscape design.

Exterior seating: 62% said outdoor seating such as chairs, picnic tables, and benches were very important and would contribute to the enjoyment of the space.



Provide your feedback:

Select which character elements you prefer.



*Concepts only for illustration purposes

Getting around

What we heard

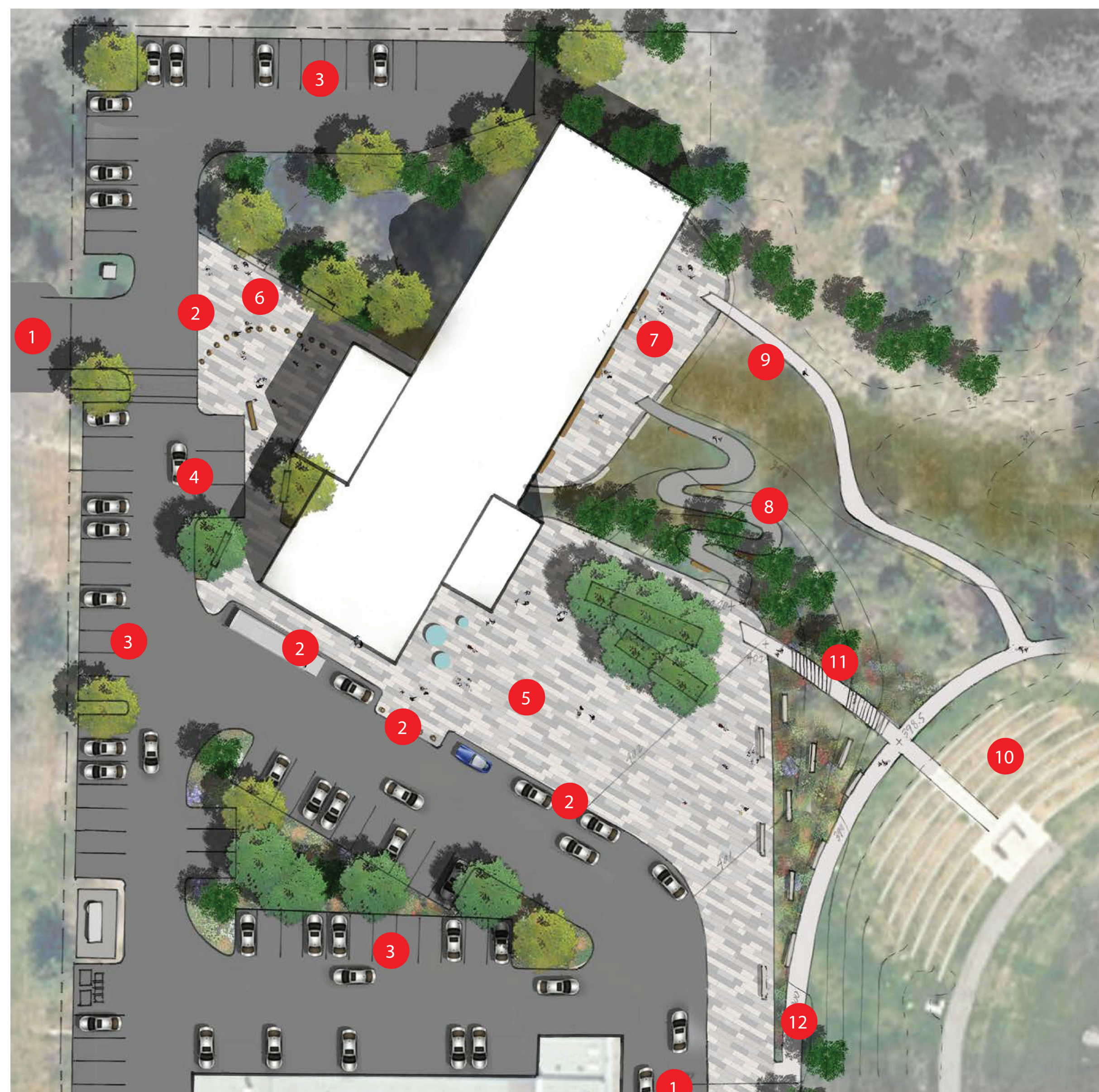
The majority of participants indicated they spend less than one hour when visiting City Hall, which suggests consistent turnover of parking spaces at the future City Hall/Library Building.

In addition, the following features were important to respondents:

- bike racks/bike parking for cyclists
- future electric vehicle charging stations/exchanges
- drop off/pick up area outside the building

Provide your feedback:

What other features would you like to see to enhance access to and within City Hall and the Library and the surrounding amenities?



LEGEND

- 1 Arrival/entry drive to City Hall/Library Building
- 2 City Hall/Library Building drop off/pick up points
- 3 Vehicle parking
- 4 Universal access parking bays (5 total)
- 5 Main Plaza area
- 6 West Plaza - Loading Zone delineated with bollards
- 7 Library Plaza
- 8 Access pathway to Library Plaza.
- 9 Pathway from the Library Plaza to connect to Annette Beaudreau Amphitheatre and the adjacent park spaces to the east
- 10 Annette Beaudreau Amphitheatre
- 11 Universally accessible ramp to the Annette Beaudreau Amphitheatre
- 12 Pathway with stairs access to the Annette Beaudreau Amphitheatre from the Main Plaza

Skatepark project summary

What's new

Skatepark construction is nearing completion. With an improved design, the new Skatepark will accommodate all abilities and include additional space for potential programs to make it a more vibrant and active space.

Skatepark improvements

As a result of what we heard, the following enhancements were incorporated into the final design:

- moved the manual pad away from the centre of the park and replaced it in a better flow line
- increased the length of the manual pad
- added a scooter roll into the flow bowl
- added perimeter lighting
- added shade trees and benches/tables for seating
- added a water bottle filling station
- additional flex space



Library space and services

The West Kelowna Library Branch will:

- support creativity
- highlight access to technology and digital resources
- provide study and meeting rooms
- have flexible and multi-use environments
- create a synergy between indoor and outdoor spaces

Provide your feedback:

Help us build a library that meets the needs of the community.



At the Library



Social Space



Collaborate



Study



Create



Lounge and Read



Digital Learning



Online

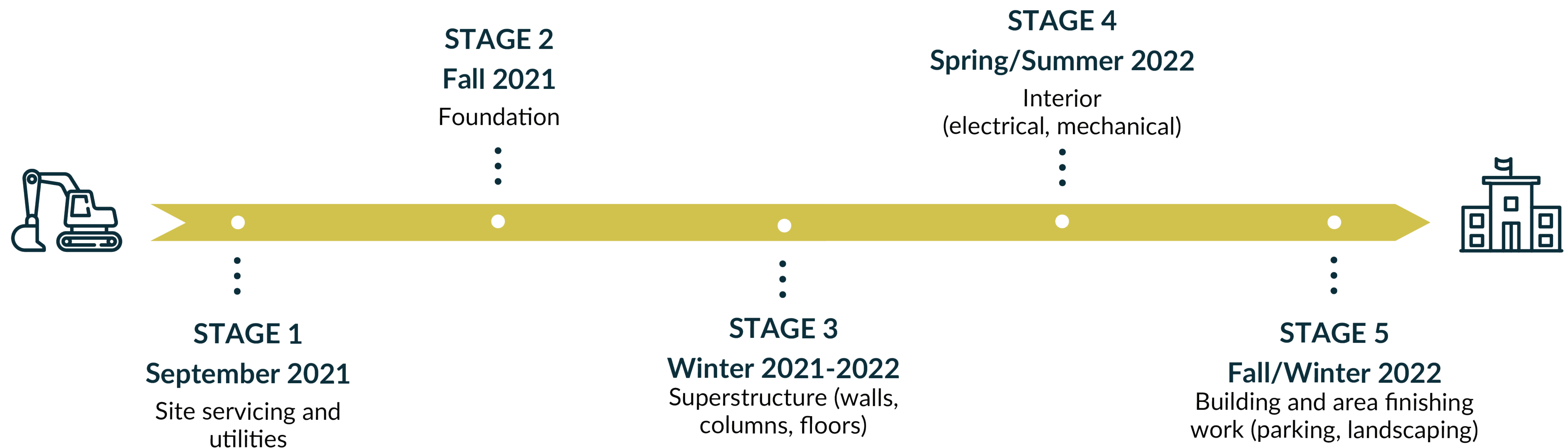


Learn and Play



What's next

Project stages

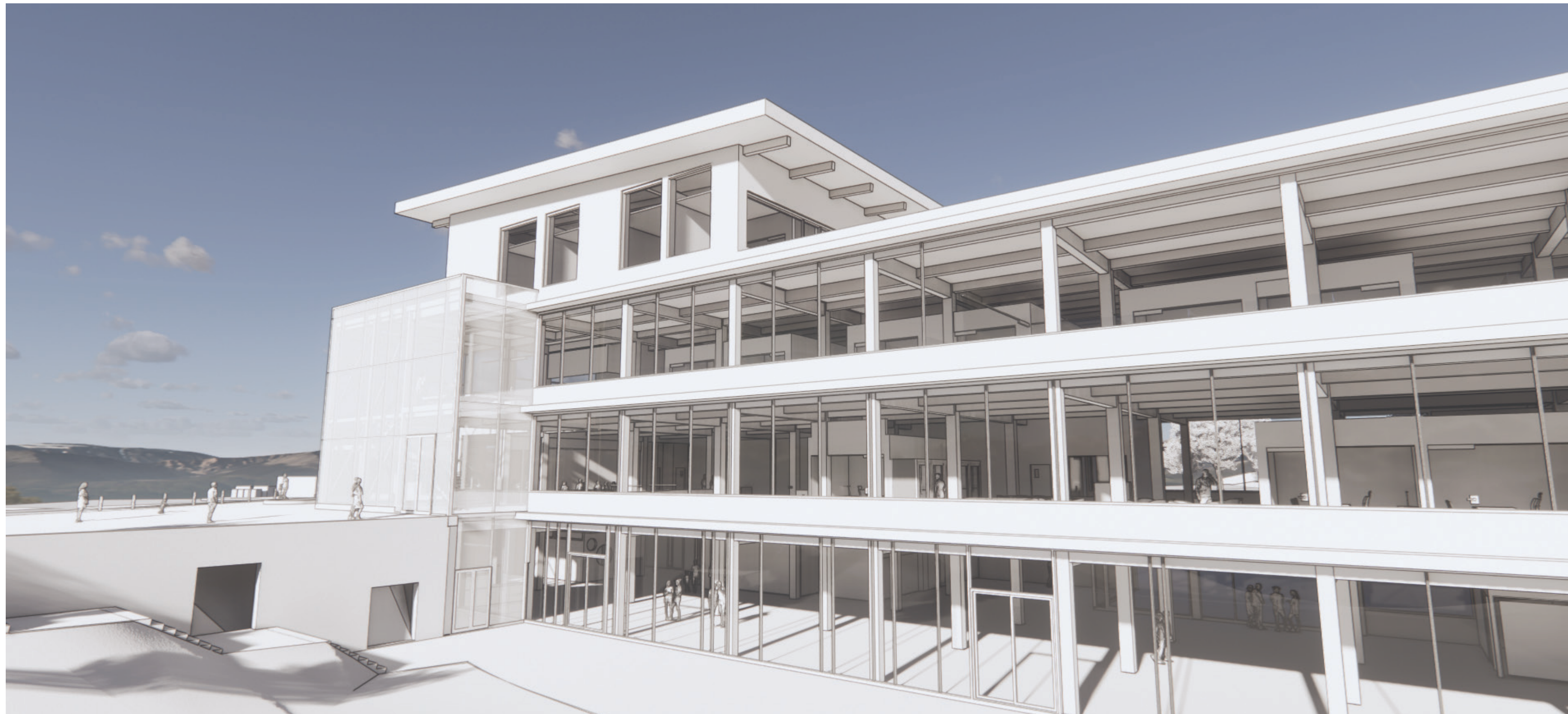


For construction updates, visit westkelownacity.ca/cityhallproject and subscribe for e-updates at westkelownacity.ca/subscribe.

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Share your feedback



Share additional feedback in the questionnaire to finalize the design.



Please complete the questionnaire online or submit a paper copy.

- online at ourwk.ca/cityhallproject
- pop by an in-person engagement session
- drop by Municipal Hall

We welcome your input as we move forward. Your feedback will help finalize the design and inform West Kelowna Council and the Okanagan Regional Library of what is important to you.

Visit ourwk.ca/cityhallproject between **Sept. 20 - Oct. 3, 2021**.

Thank you for your participation!

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