# **Route 11 Overview**

Prince Rupert - North Coast (Prince Rupert) to Skidegate - Graham Island (Skidegate)



#### What is AEQ?

An AEQ represents the amount of vessel capacity occupied by a particular vehicle type, expressed as the number of under height vehicles it displaces (e.g. a bus which displaces three under height vehicles – or cars – would have an AEQ of three).

AEQ = Automobile Equivalent: 1 AEQ = 6.1m x 2.6m



#### Northern Expedition

Car capacity: 115

Passenger & crew capacity: 638

#### **Route Reliability October - December 2021**

Route	Minimum (daily) Round Trips Required	Controllable Core Round Trip Cancellations	Vessel Reliability	Cancellation due to Weather, Medical and Rescues	All Core Round Trip Cancellations
11	39	0	89.74%	4	4

	Passengers	AEQ Capacity Provided	AEQ's Carried	Capacity Utilization
October 2021 - December 2021	6822	7406	4705	63.50%
Fiscal 2022	16.660	0.060	0.764	07.000/
July 2021 - September 2021 Q2 Fiscal 2022	16,660	9,968	8,764	87.90%
April 1, 2020 – March 31, 2021	17,385	32,012	13,839	43.2%
Fiscal 2021				
April 1, 2019 – March 31, 2020  Fiscal 2020	47,070	35,617	24,724	69.4%
April 1, 2018 – March 31, 2019	46,749	32,509	24,362	74.9%

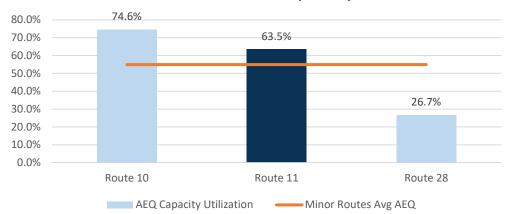
	Round Trips Delivered	Round Trips Required	Variance	% Sailings Full	Sailings within 10 minutes
October 2021 - December 2021	35	39	-4	2.9%	87.1%
Q3 Fiscal 2022					
July 2021 - September 2021	63	61	2	7.9%	83.3%
Q2 Fiscal 2022					
April 1, 2020 - March 31, 2021	146	176	-30	0.0%	93.8%
Fiscal 2021					
April 1, 2019 - March 31, 2020	177.5	176.5	1.0	0.8%	92.1%
Fiscal 2020					
April 1, 2018 - March 31, 2019	163.5	159.5	4.0	1.50%	92.4%
Fiscal 2019					

# **How does Route 11 Compare?**

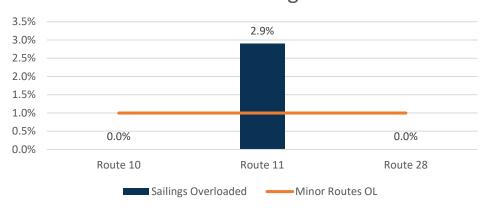
#### Northern Routes Passenger Count



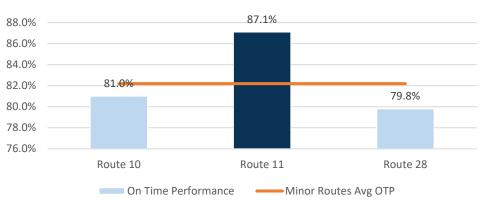
## Northern Routes AEQ Capacity Utilization



#### Northern Routes Sailings Overloaded



#### Northern Routes On Time Performance



## **Links and Resources**

## Reports

- 2020-2021 Annual Commissioners Report
- 2021 Customer Satisfaction Tracking All Waves
- July September 2022 (Q2) Feedback and Engagement reports
- Annual Performance and Sustainability Report
- View the latest BC Ferries News <u>here</u>

#### **Current Projects and Engagement Opportunities:**

• To find out more about on going projects and opportunities please visit: **BC Ferries Projects Page**