

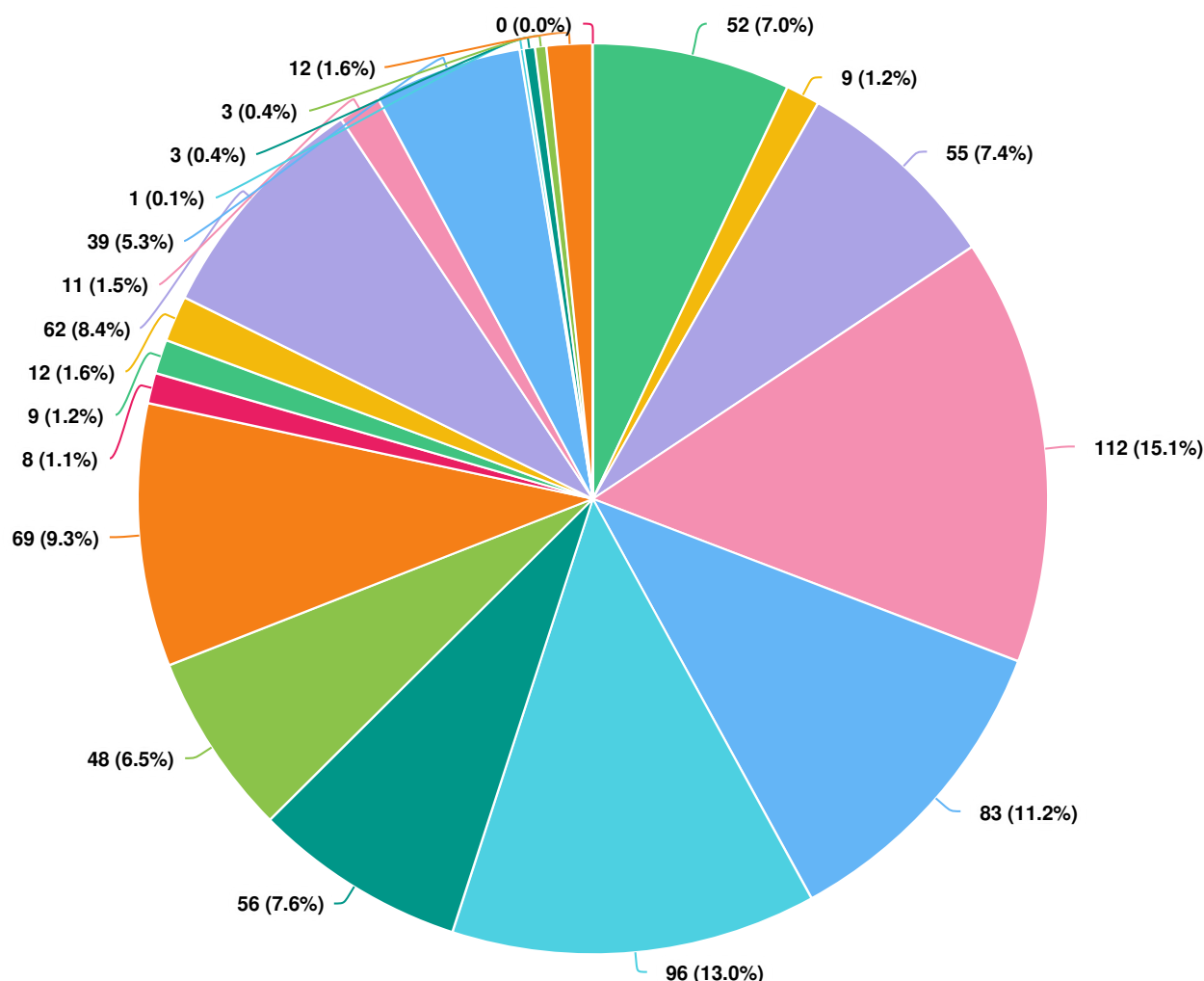
2023 Citizen Survey

SURVEY RESPONSE REPORT

01 April 2023 - 29 May 2023

PROJECT NAME:
Citizen Survey

Q1 | In which Electoral Area, municipality, or Indigenous community is your principal residence?



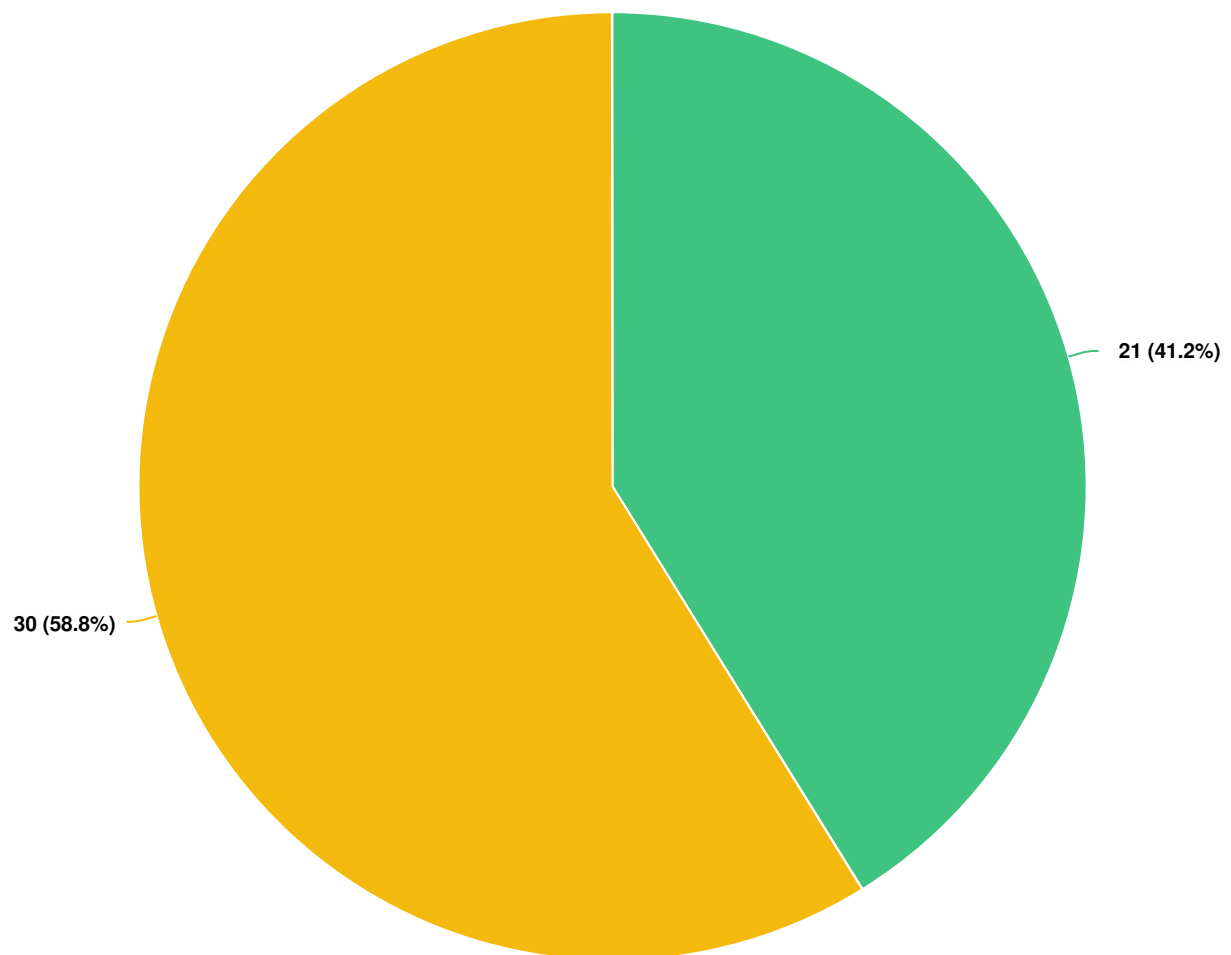
Question options

- Electoral Area "A" – Osoyoos Rural
 ● Electoral Area "B" – Cawston
 ● Electoral Area "C" – Oliver Rural
- Electoral Area "D" – Skaha East and Okanagan Falls
 ● Electoral Area "E" – Naramata
- Electoral Area "F" – Okanagan Lake West
 ● Electoral Area "G" – Keremeos Rural, Hedley, Olalla
- Electoral Area "H" – Princeton Rural
 ● Electoral Area "I" – Skaha West, Kaleden, Apex
 ● Village of Keremeos
- Town of Oliver
 ● Town of Osoyoos
 ● City of Penticton
 ● Town of Princeton
 ● District of Summerland
- Lower Similkameen Indian Band
 ● Osoyoos Indian Band
 ● Penticton Indian Band
- My principal residence is not within the RDOS
 ● Upper Similkameen Indian Band

Mandatory Question (740 response(s))

Question type: Dropdown Question

Q2 | Area "A" - Please specify (the closest community).



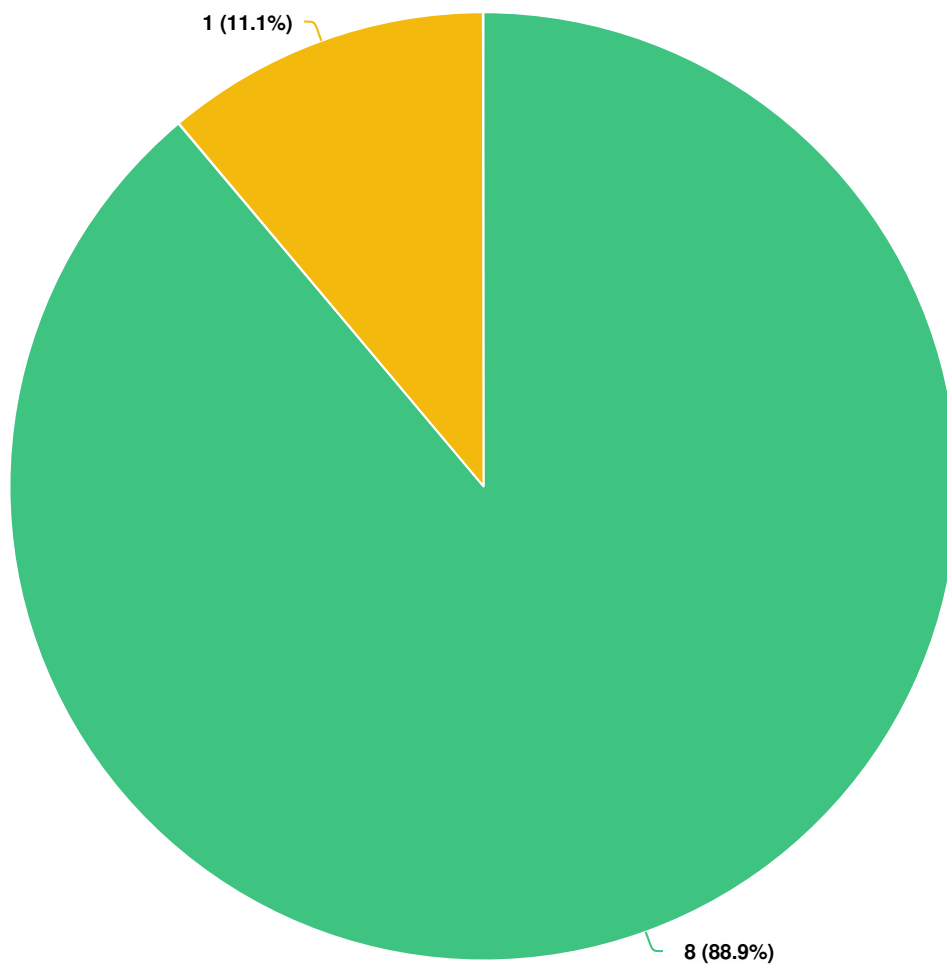
Question options

● Anarchist Mountain ● Osoyoos Rural

Optional question (51 response(s), 689 skipped)

Question type: Dropdown Question

Q3 | Area "B" - Please specify (the closest community).

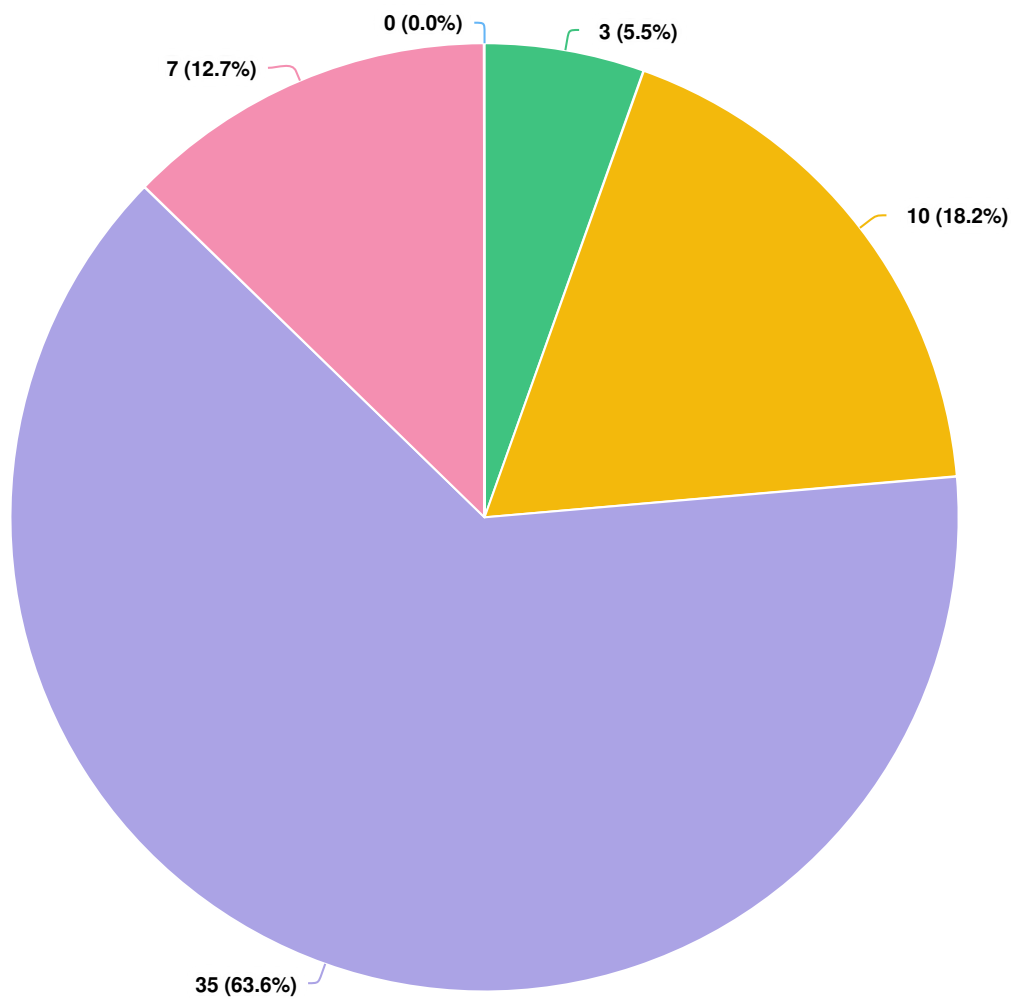


Question options

● Cawston ● Lower Similkameen

Optional question (9 response(s), 731 skipped)
Question type: Dropdown Question

Q4 | Area "C" - Please specify (the closest community).



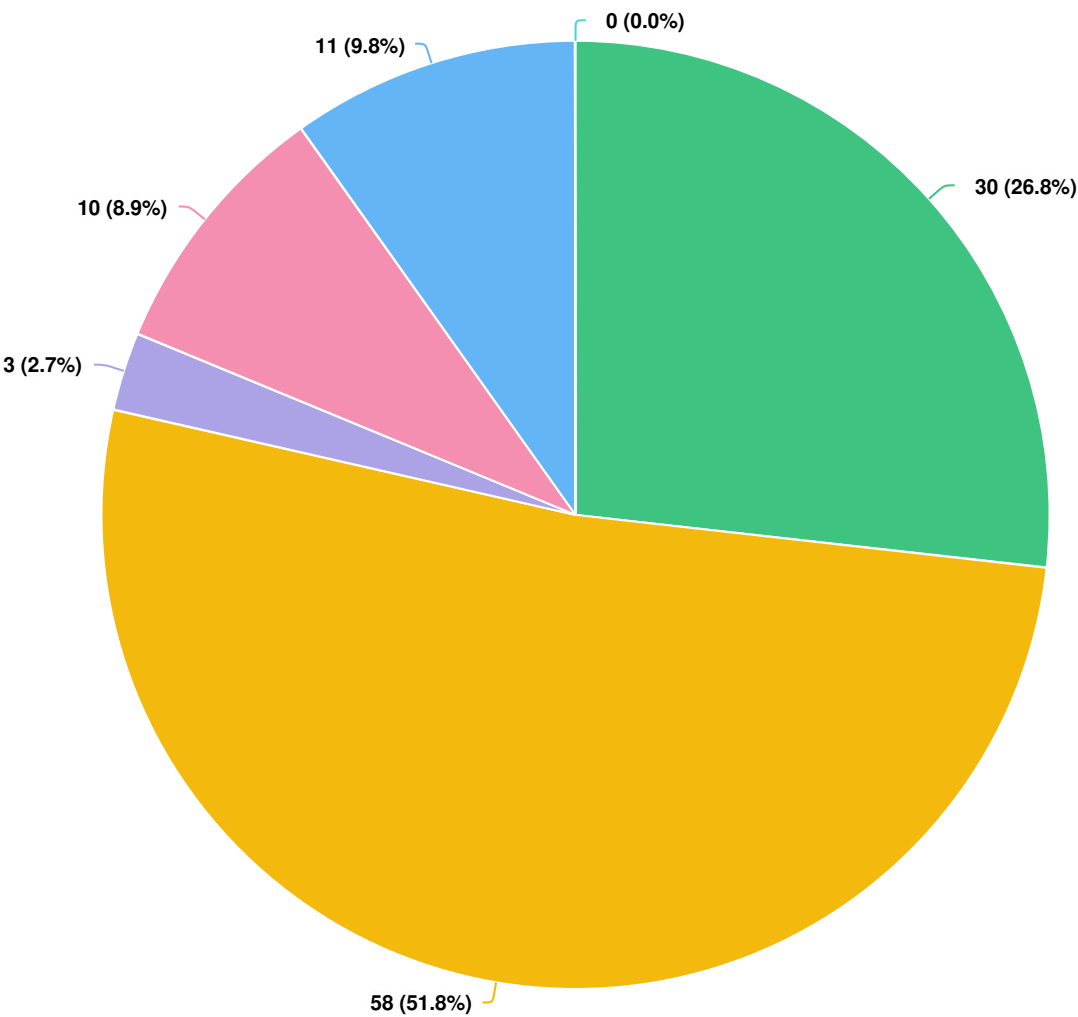
Question options

Fairview Gallagher Lake Oliver Rural Willowbrook Vaseux Lake

Optional question (55 response(s), 685 skipped)

Question type: Dropdown Question

Q5 | Area "D" - Please specify (the closest community).

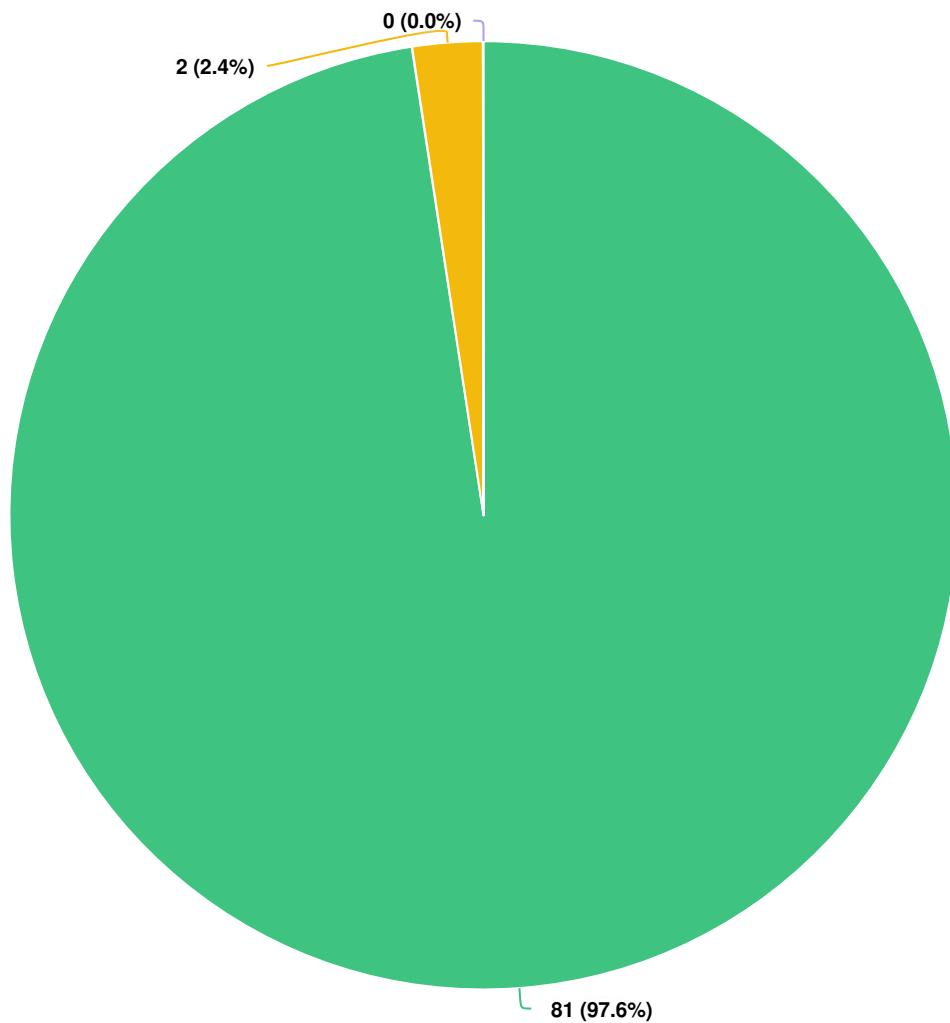


Question options

- Heritage Hills/Lakeshore Highlands/Vintage Views
- Okanagan Falls
- Skaha East
- Skaha Estates
- Upper Carmi
- Vaseux Lake

Optional question (112 response(s), 628 skipped)
Question type: Dropdown Question

Q6 Area "E" - Please specify (the closest community).



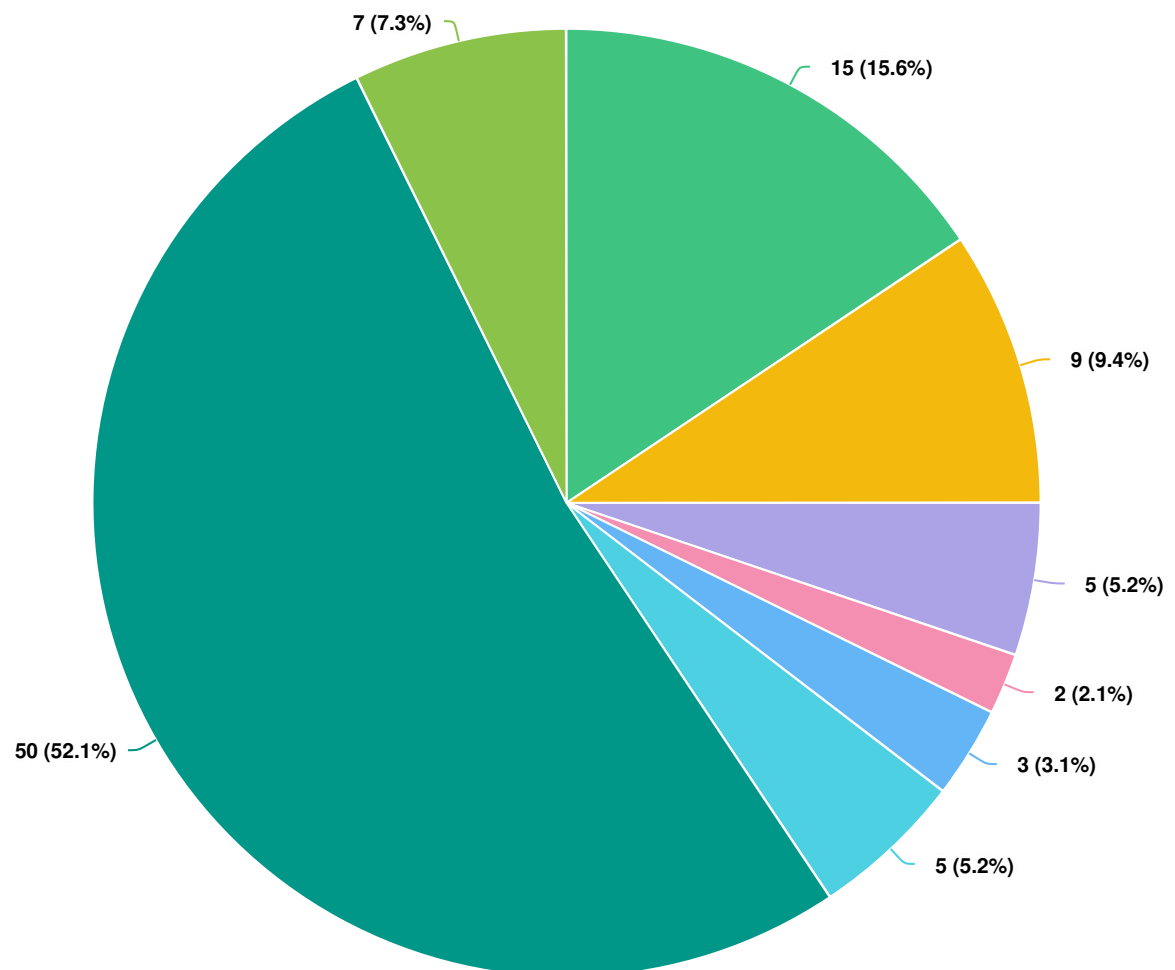
Question options

● Naramata Proper ● Indian Rock ● Falconridge

Optional question (83 response(s), 657 skipped)

Question type: Dropdown Question

Q7 Area "F" - Please specify (the closest community).

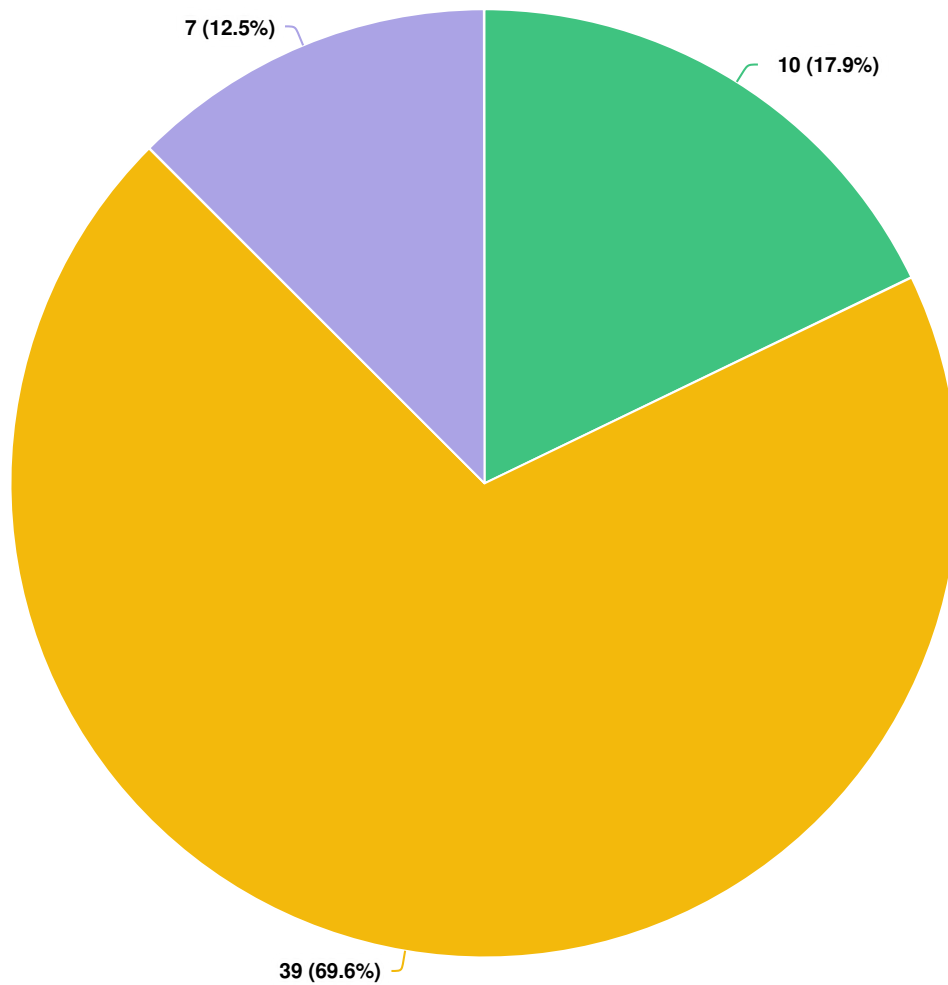


Question options

Faulder Husula Meadow Valley North Beach Red Wing Sage Mesa West Bench
Westwood Properties

Optional question (96 response(s), 644 skipped)
Question type: Dropdown Question

Q8 Area "G" - Please specify (the closest community).



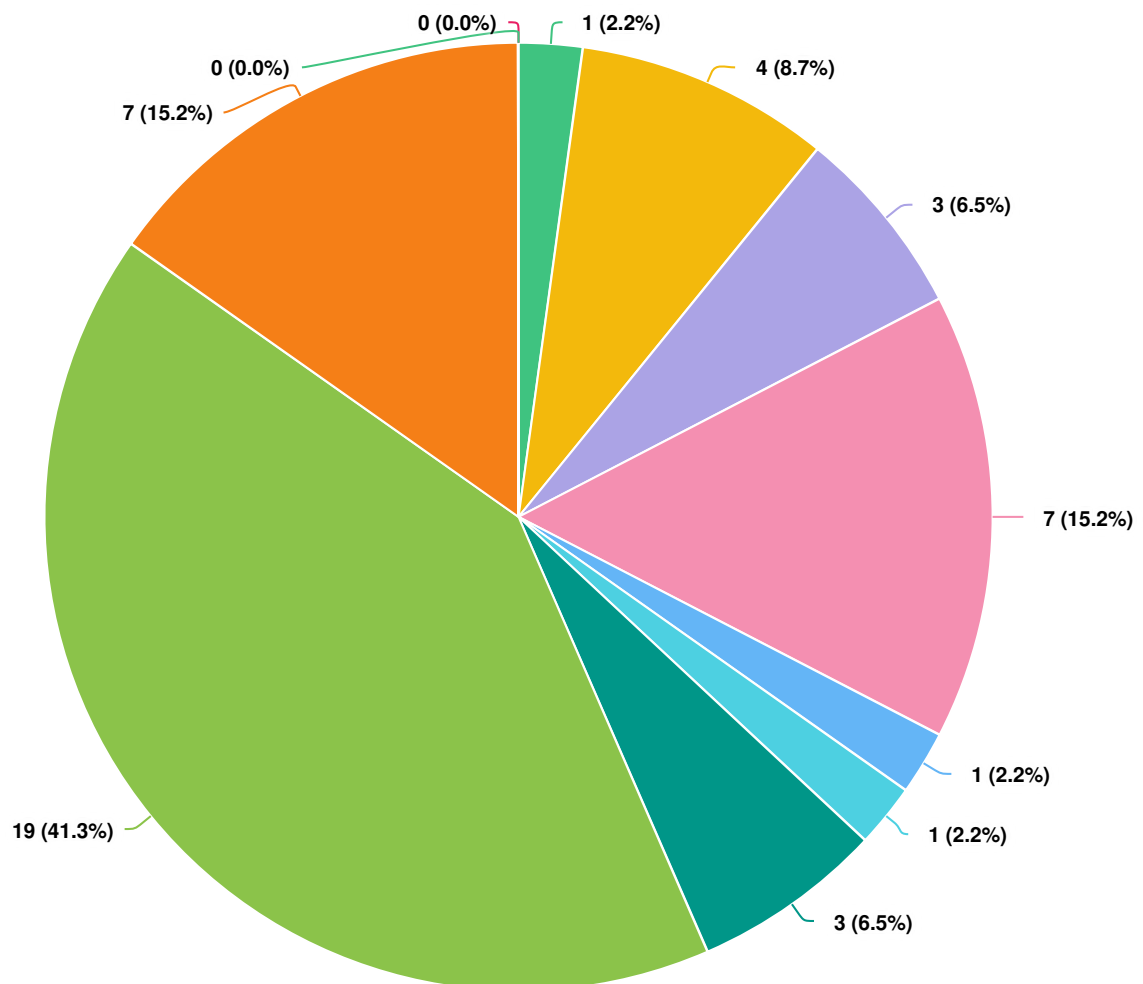
Question options

● Hedley ● Keremeos Rural ● Olalla

Optional question (56 response(s), 684 skipped)

Question type: Dropdown Question

Q9 Area "H" - Please specify (the closest community).



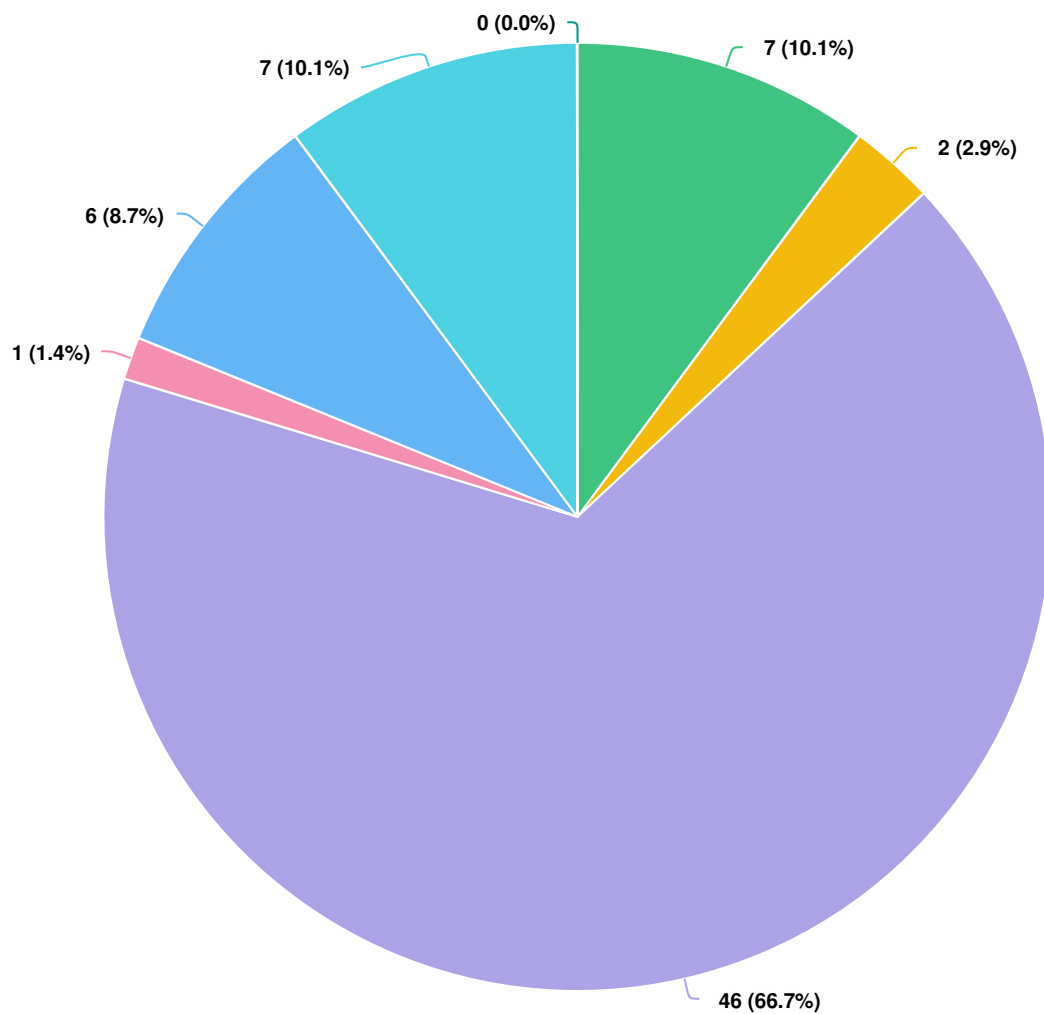
Question options

Allison Lake
Bankeir
Coalmont
Erris
Kennedy Lake
Manning Park/Eastgate
Missezula Lake
Princeton Rural
Tulameen
Elkhart Lodge
Headwaters Lake

Optional question (46 response(s), 694 skipped)

Question type: Dropdown Question

Q10 | **Area "I" - Please specify (the closest community)**

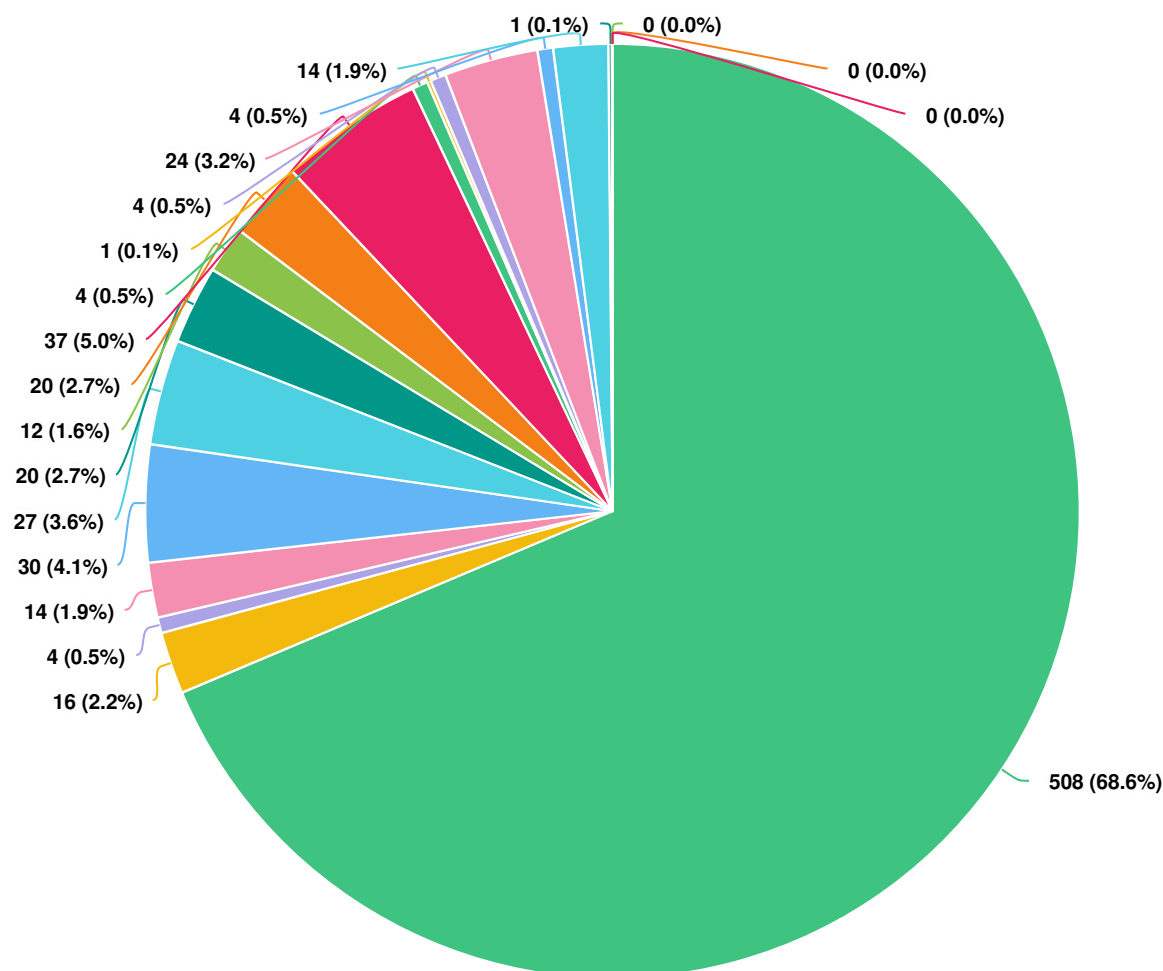


Question options

Apex Farleigh Lake Kaleden Marron Valley St. Andrews Twin Lakes
Green Mountain Road

Optional question (69 response(s), 671 skipped)
Question type: Dropdown Question

Q11 | In which Electoral Area, municipality, or Indigenous community do you own property that is not your principal residence?



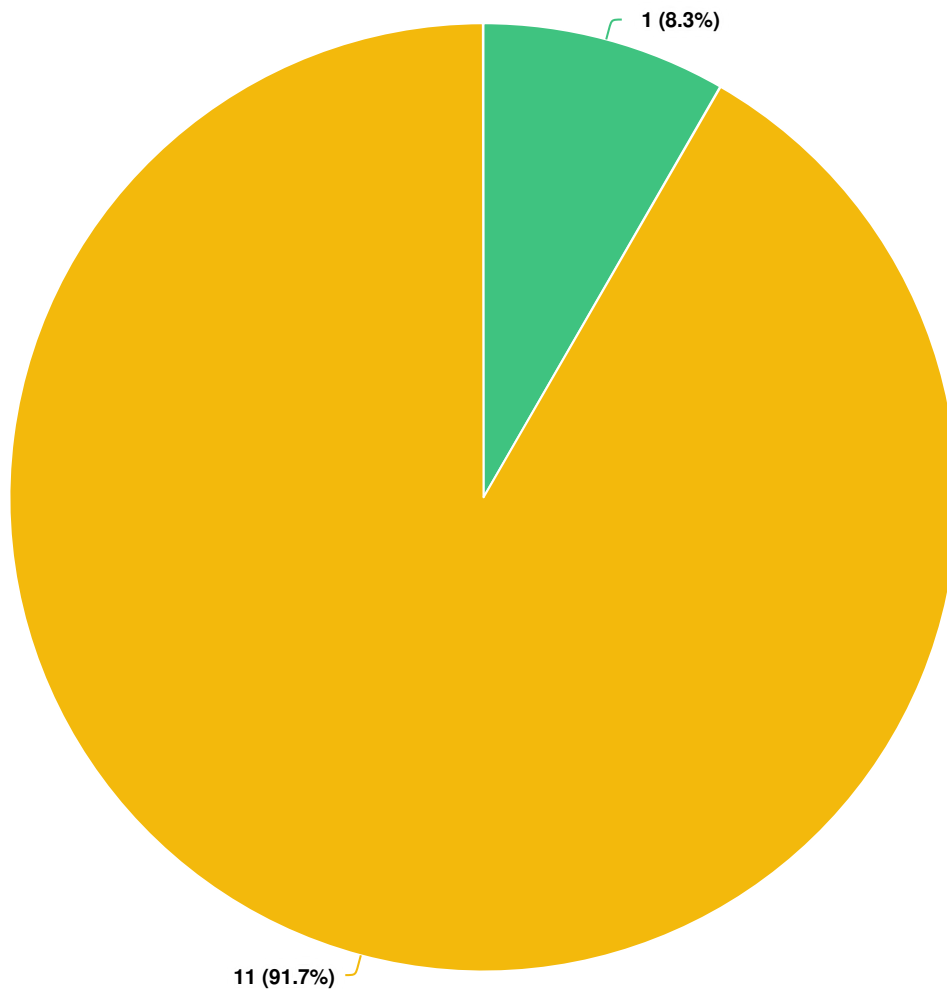
Question options

- Not applicable
 ● Electoral Area "A" – Osoyoos Rural
 ● Electoral Area "B" – Cawston
- Electoral Area "C" – Oliver Rural
 ● Electoral Area "D" – Skaha East and Okanagan Falls
 ● Electoral Area "E" – Naramata
- Electoral Area "F" – Okanagan Lake West
 ● Electoral Area "G" – Rural Keremeos, Hedley, Olalla
- Electoral Area "H" – Princeton Rural
 ● Electoral Area "I" – Skaha West, Kaleden, Apex
 ● Village of Keremeos
- Town of Oliver
 ● Town of Osoyoos
 ● City of Penticton
 ● Town of Princeton
 ● District of Summerland
- Osoyoos Indian Band
 ● Lower Similkameen Indian Band
 ● Penticton Indian Band
 ● Upper Similkameen Indian Band

Mandatory Question (740 response(s))

Question type: Dropdown Question

Q12 | **Area "A" - Please specify (the closest community).**



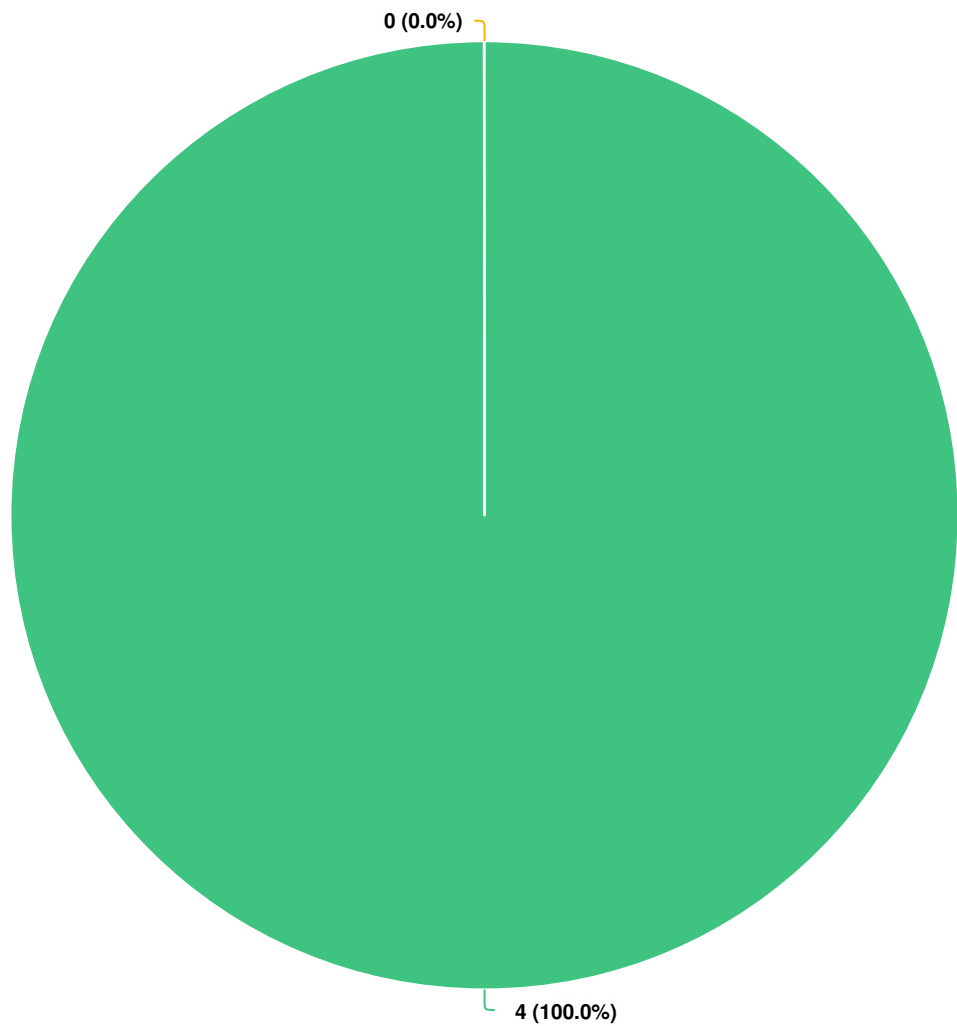
Question options

● Anarchist Mountain ● Osoyoos Rural

Optional question (12 response(s), 728 skipped)

Question type: Dropdown Question

Q13 | Area "B" - Please specify (the closest community).

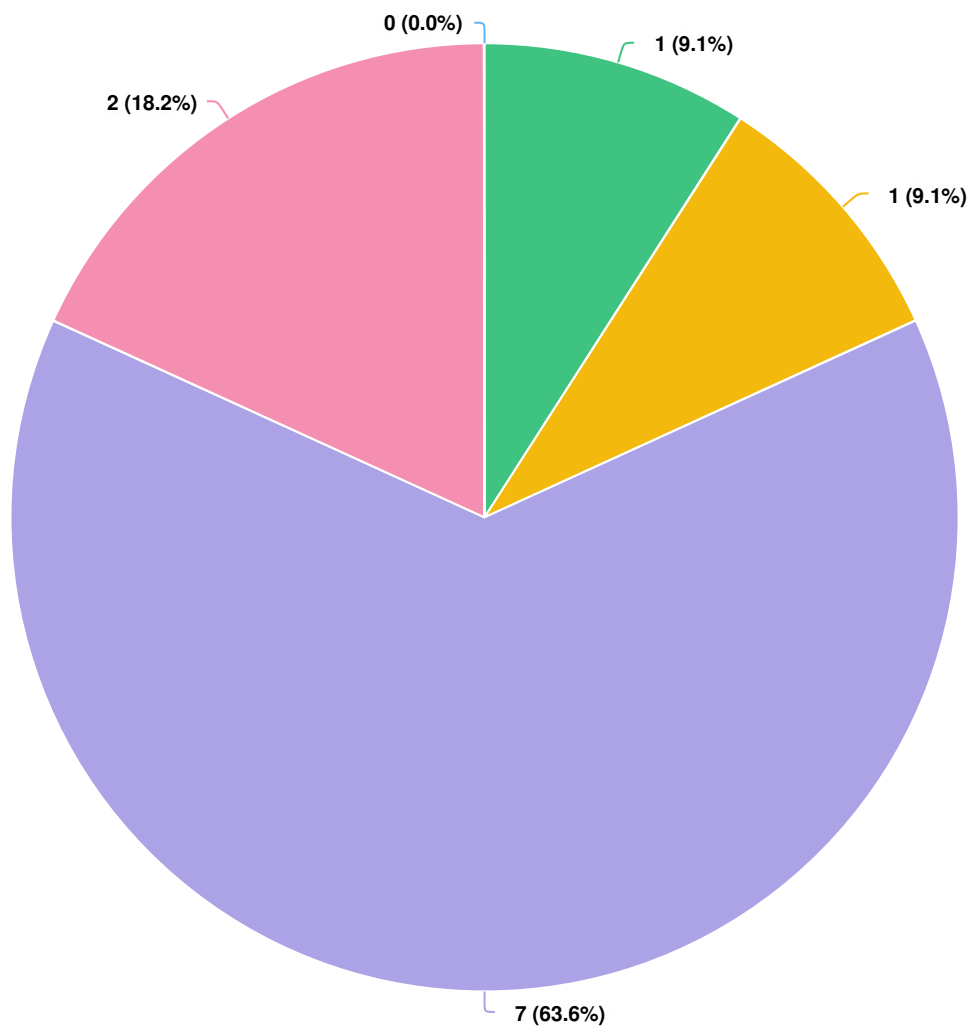


Question options

- Cawston
- Lower Similkameen

Optional question (4 response(s), 736 skipped)
Question type: Dropdown Question

Q14 | **Area "C" - Please specify (the closest community).**



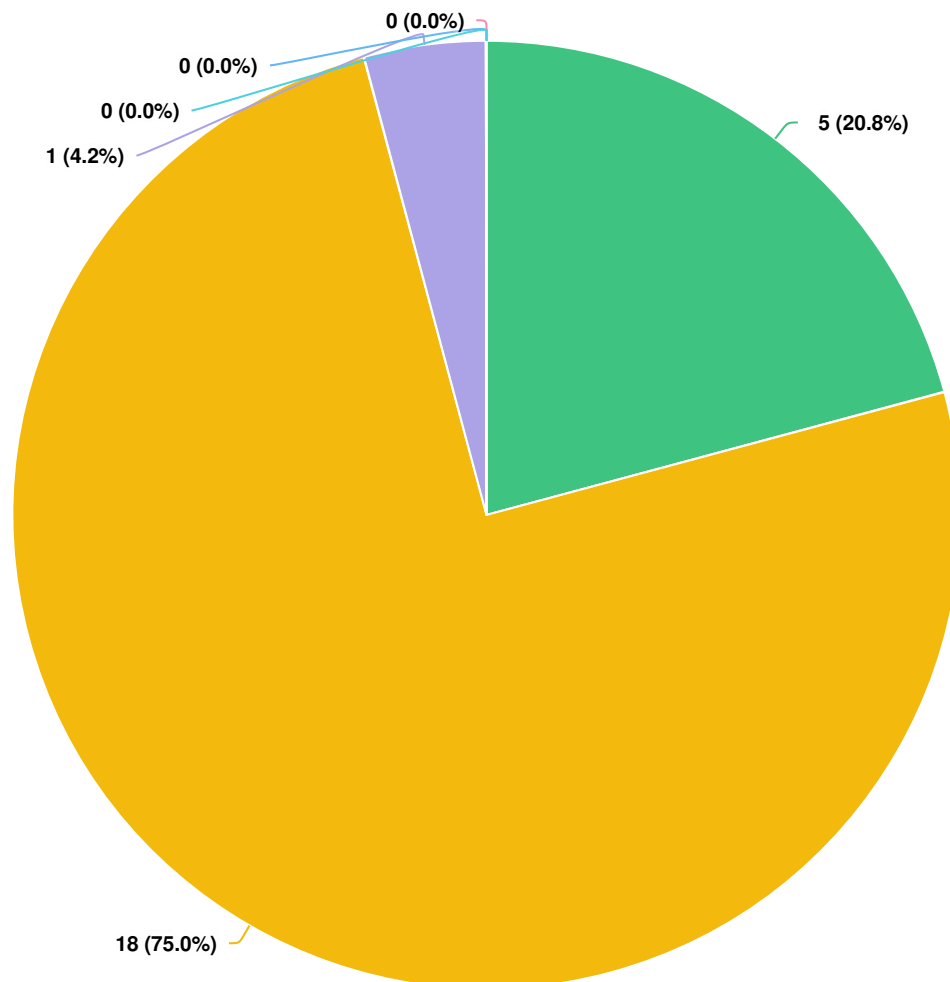
Question options

Fairview Gallagher Lake Oliver Rural Willowbrook Vaseux Lake

Optional question (11 response(s), 729 skipped)

Question type: Dropdown Question

Q15 | **Area "D" - Please specify (the closest community).**

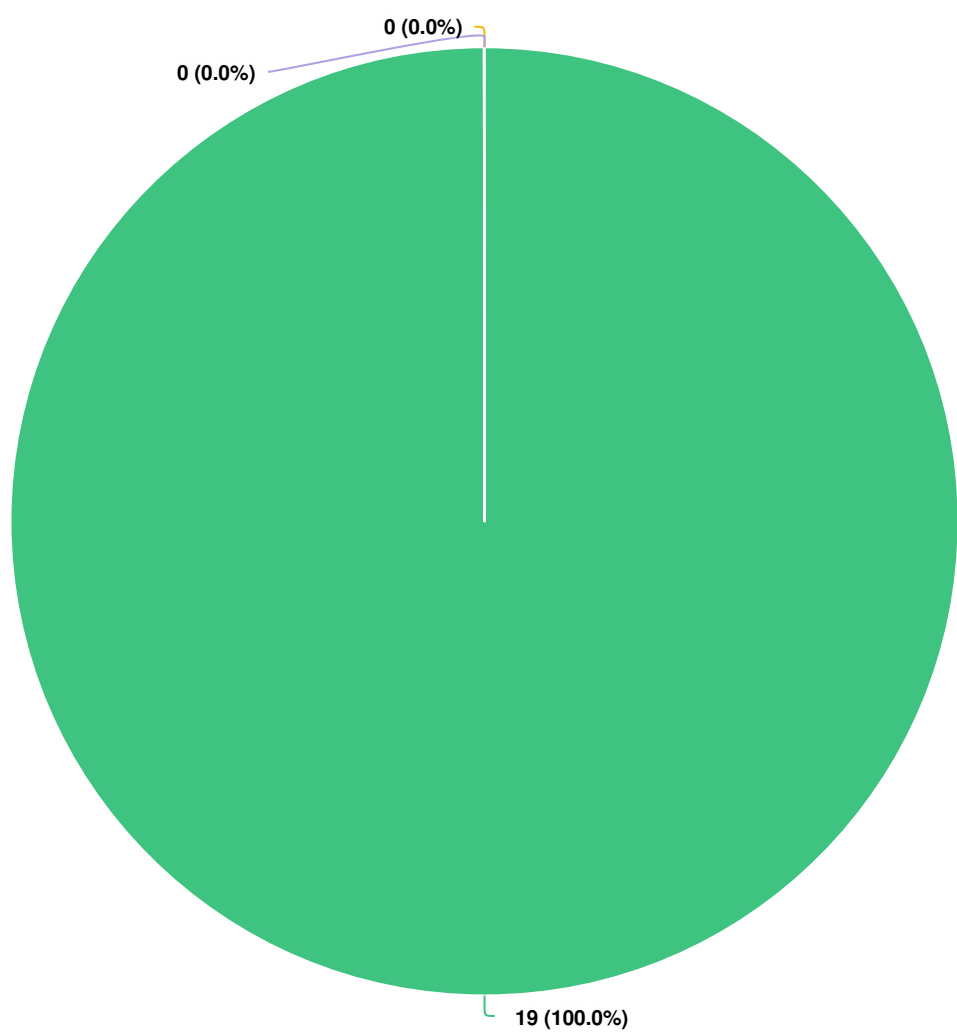


Question options

Heritage Hills/Lakeshore Highlands/Vintage Views Okanagan Falls Upper Carmi Skaha East
Skaha Estates Vaseux Lake

Optional question (24 response(s), 716 skipped)
Question type: Dropdown Question

Q16 | Area "E" - Please specify (the closest community).

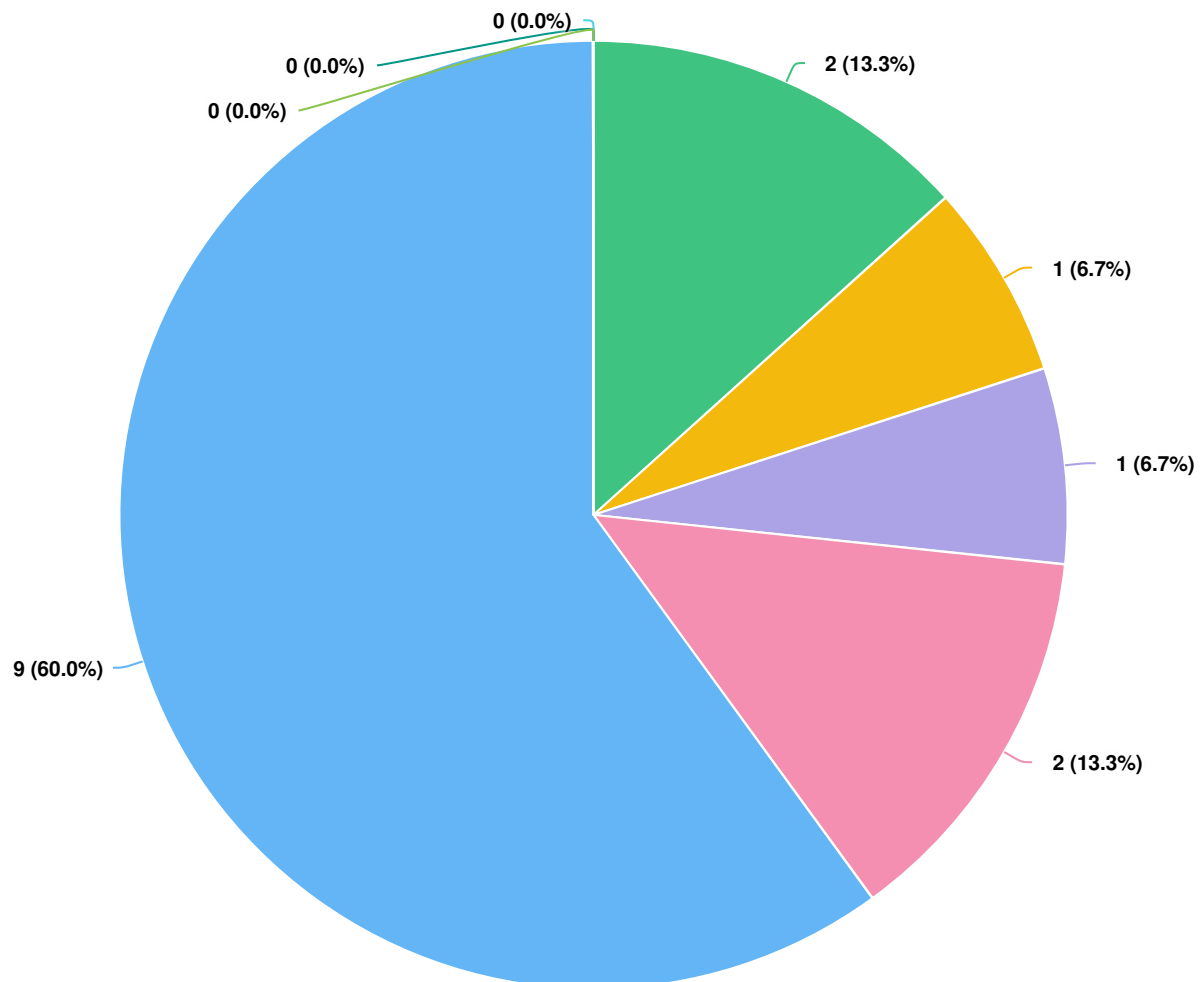


Question options

- Naramata Proper
- Falconridge
- Indian Rock

Optional question (19 response(s), 721 skipped)
Question type: Dropdown Question

Q17 | **Area "F" - Please specify (the closest community).**

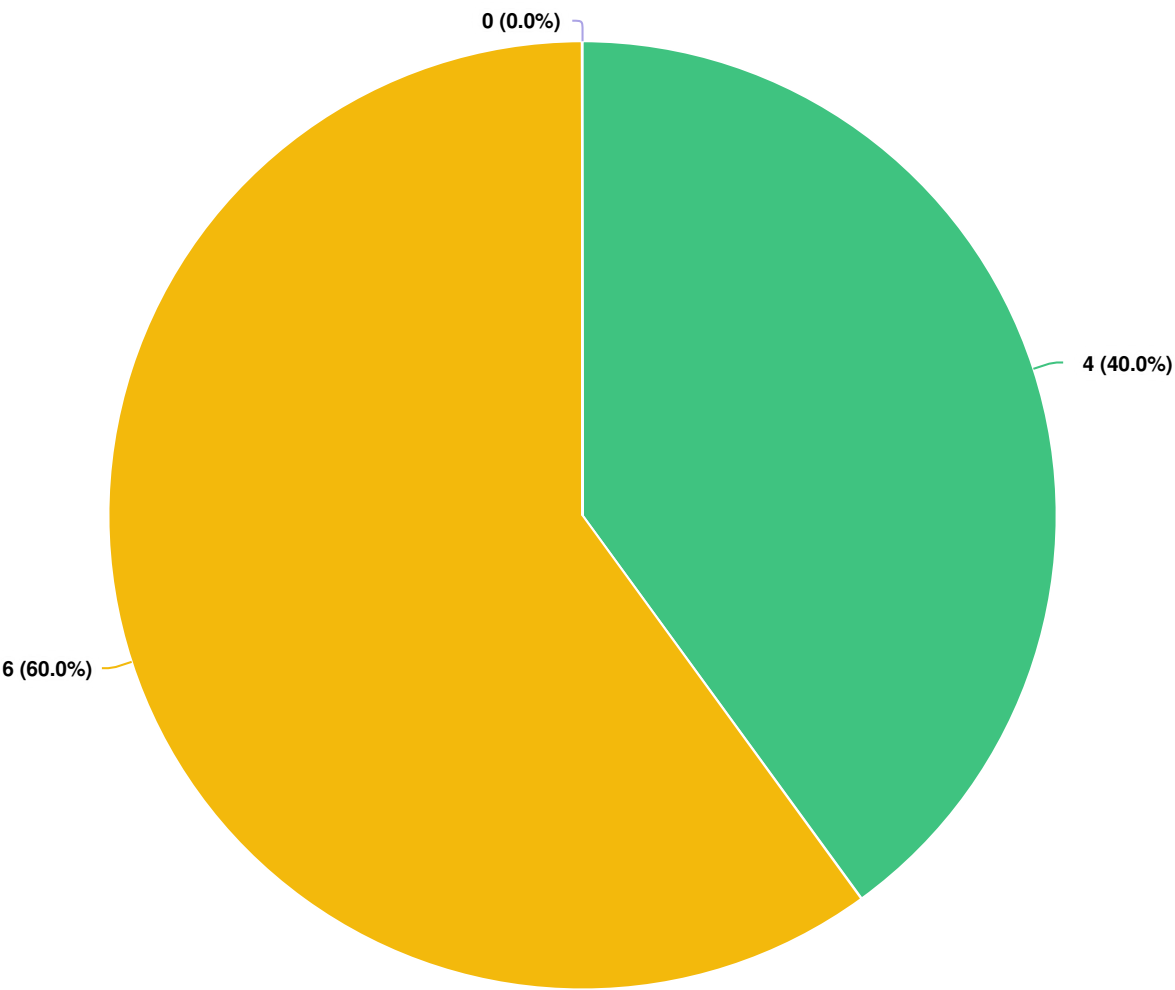


Question options

● Faulder
 ● Husula
 ● North Beach
 ● Red Wing
 ● West Bench
 ● Meadow Valley
 ● Sage Mesa
 ● Westwood Properties

Optional question (15 response(s), 725 skipped)
Question type: Dropdown Question

Q18 | Area "G" - Please specify (the closest community).

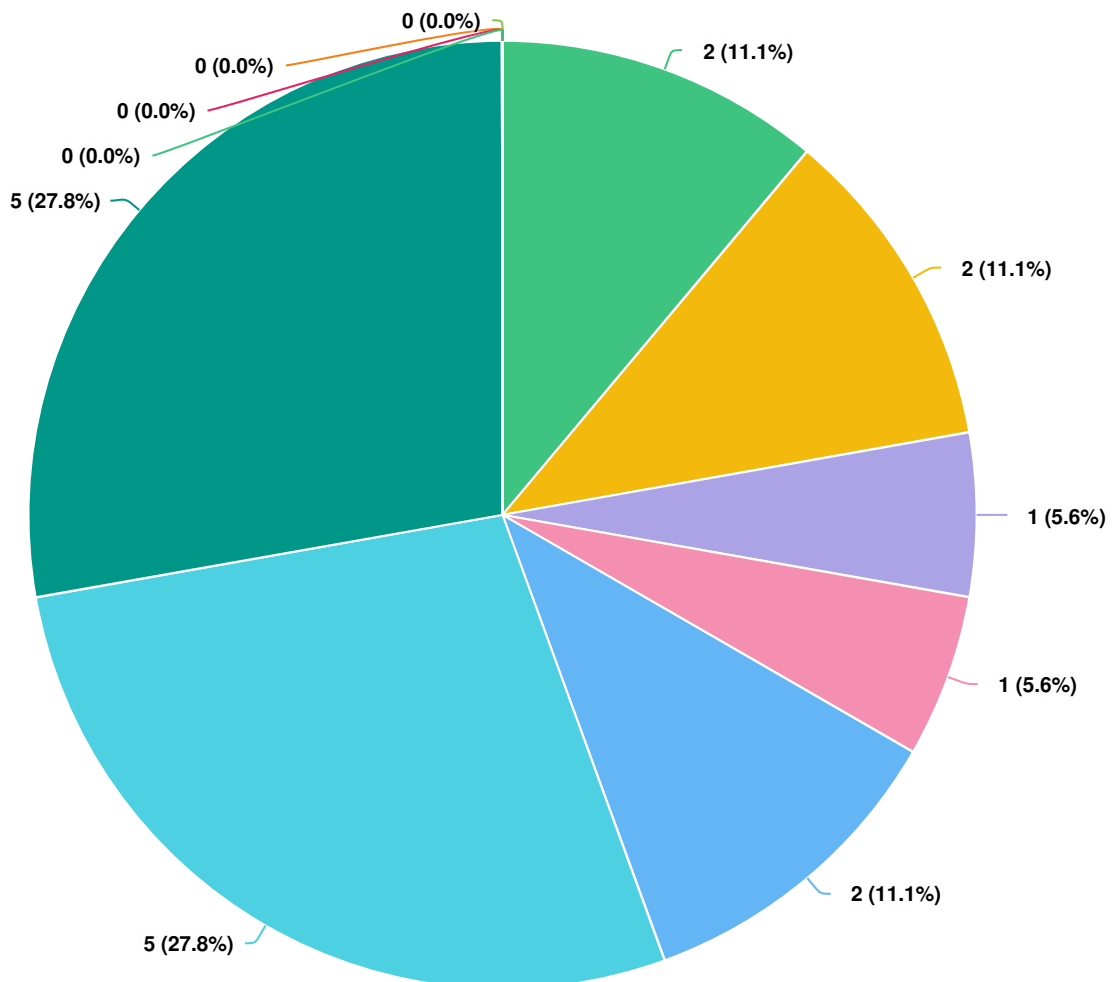


Question options

● Hedley ● Rural Keremeos ● Olalla

Optional question (10 response(s), 730 skipped)
Question type: Dropdown Question

Q19 Area "H" - Please specify (the closest community).



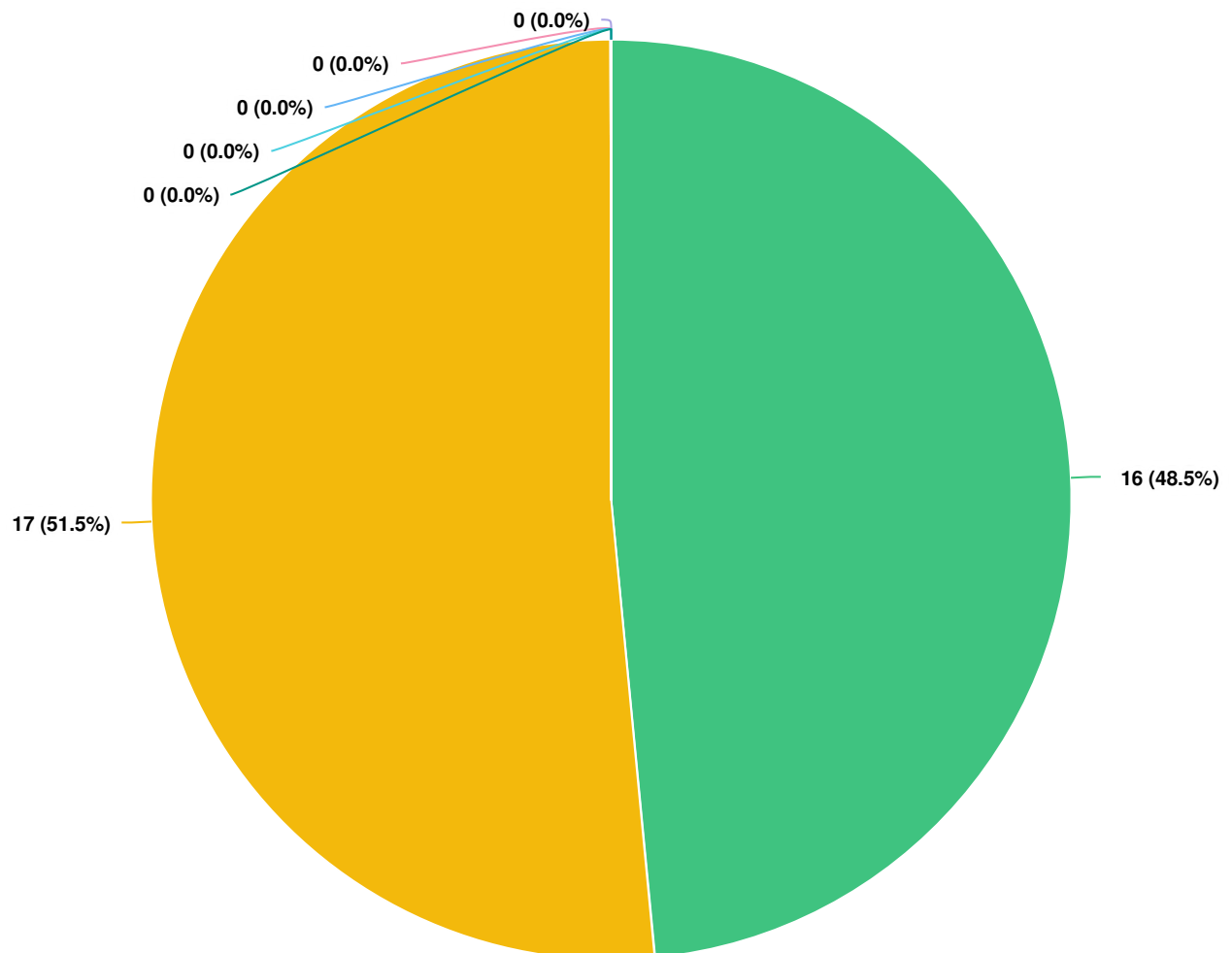
Question options

● Bankeir
 ● Coalmont
 ● Erris
 ● Manning Park/Eastgate
 ● Missezula Lake
 ● Princeton Rural
 ● Tulameen
 ● Allison Lake
 ● Elkhart Lodge
 ● Headwaters Lake
 ● Kennedy Lake

Optional question (18 response(s), 722 skipped)

Question type: Dropdown Question

Q20 | **Area "I" - Please specify (the closest community)**

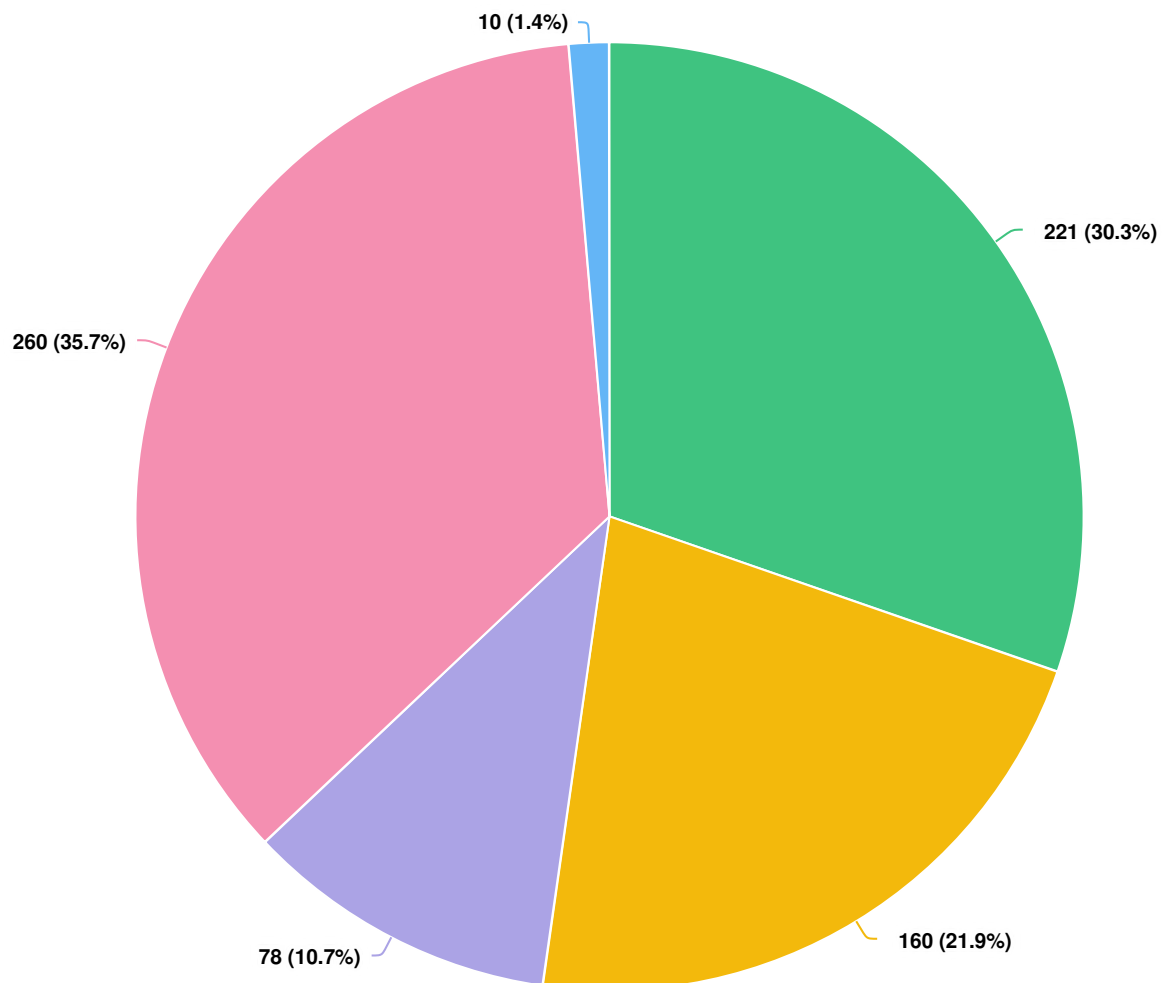


Question options

Apex Kaleden Farleigh Lake Green Mountain Road Marron Valley St. Andrews
Twin Lakes

Optional question (33 response(s), 707 skipped)
Question type: Dropdown Question

Q21 | How long have you lived within the RDOS (Electoral Area, municipality, or Indigenous community)?

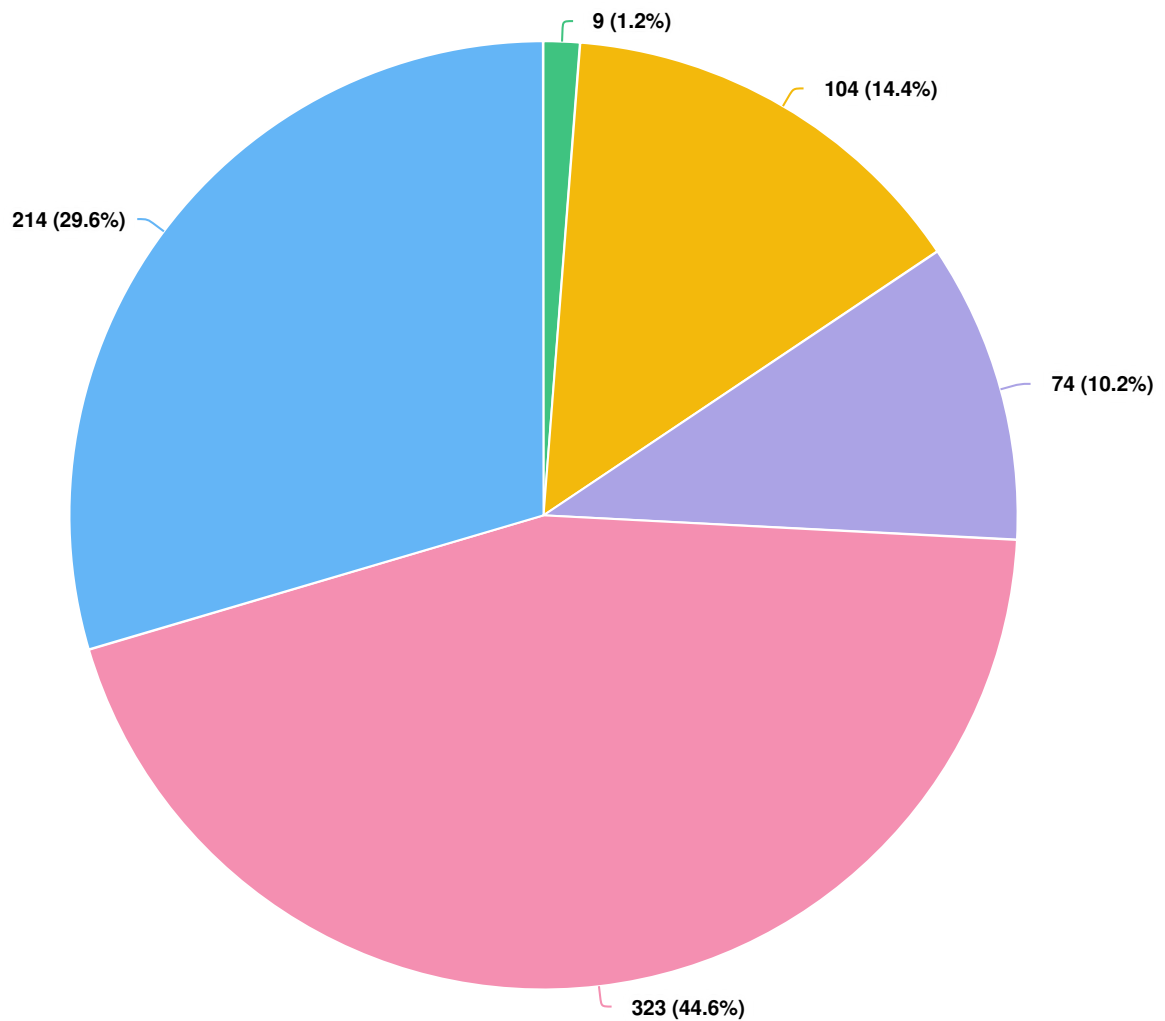


Question options

0-5 years 6-10 years 11-15 years 16+ years I do not live within the RDOS

Optional question (729 response(s), 11 skipped)
Question type: Dropdown Question

Q22 Which best describes your quality of life in the community?



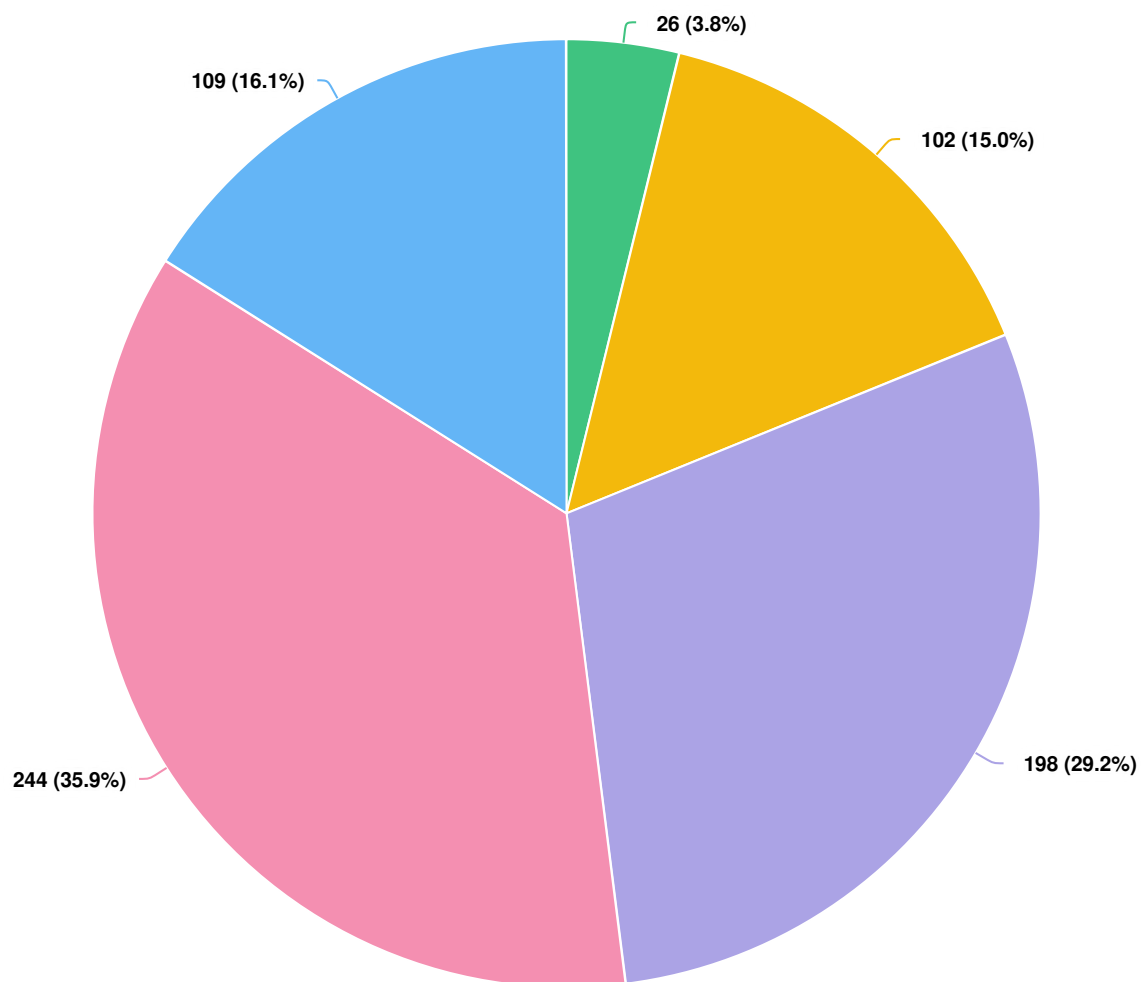
Question options

Poor Needs improvement Neutral Good Very good

Optional question (724 response(s), 16 skipped)

Question type: Dropdown Question

Q23 Which best describes your community as a place to raise children?



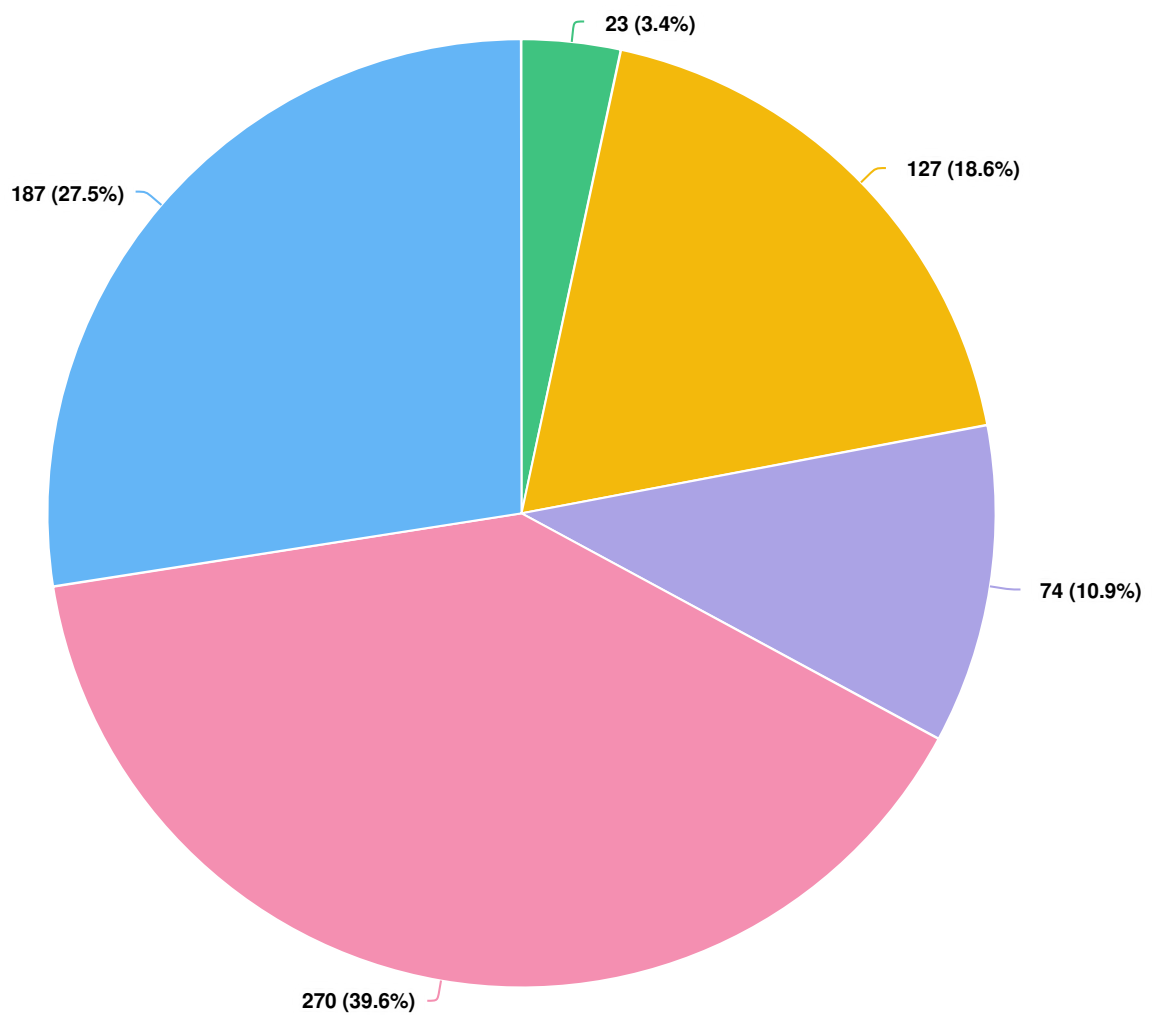
Question options

Poor Needs improvement Neutral Good Very good

Optional question (679 response(s), 61 skipped)

Question type: Dropdown Question

Q24 Which best describes your community as a place to retire?



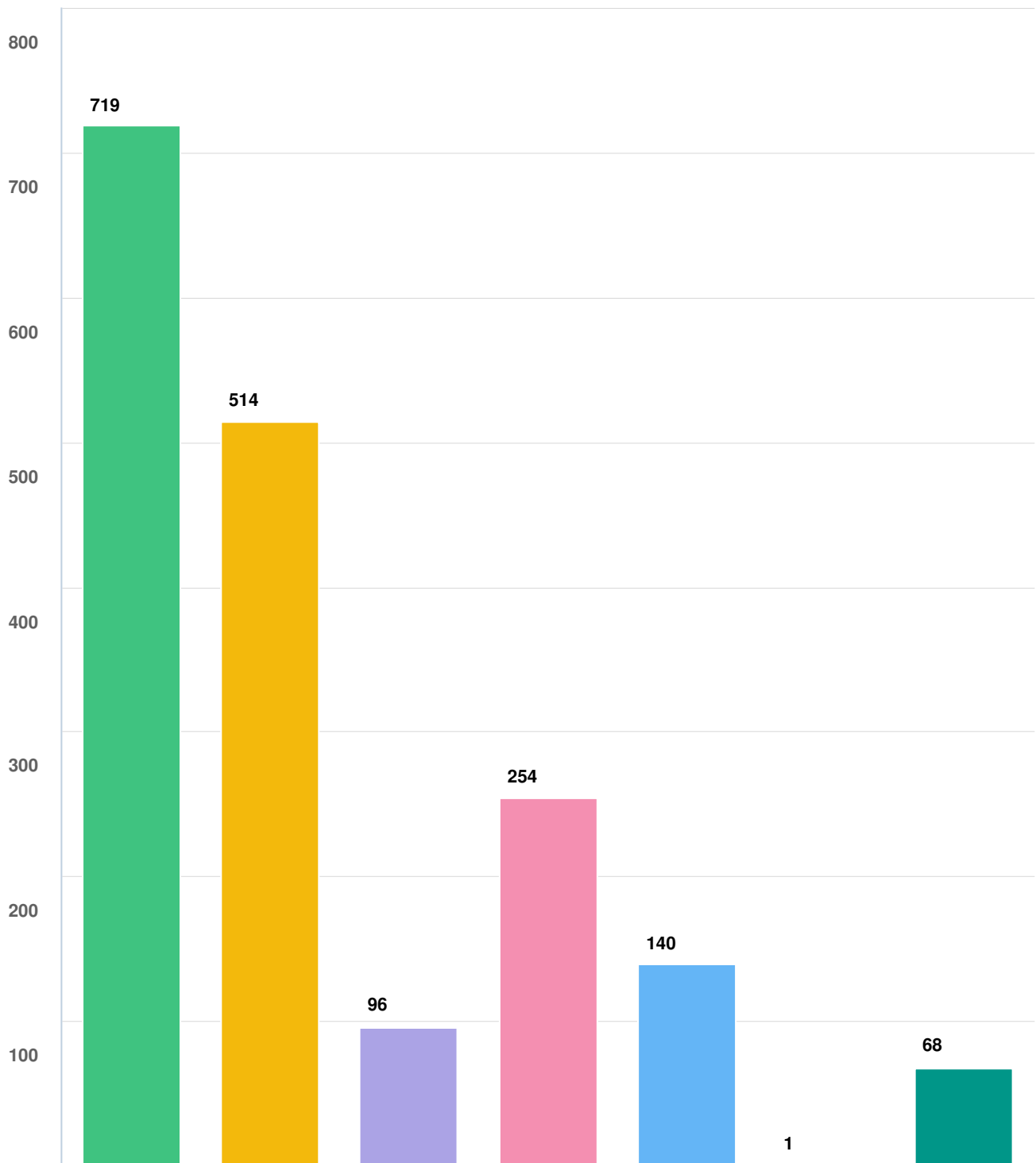
Question options

Poor Needs improvement Neutral Good Very good

Optional question (681 response(s), 59 skipped)

Question type: Dropdown Question

Q25 Do you use email and social media? (please select all that apply)



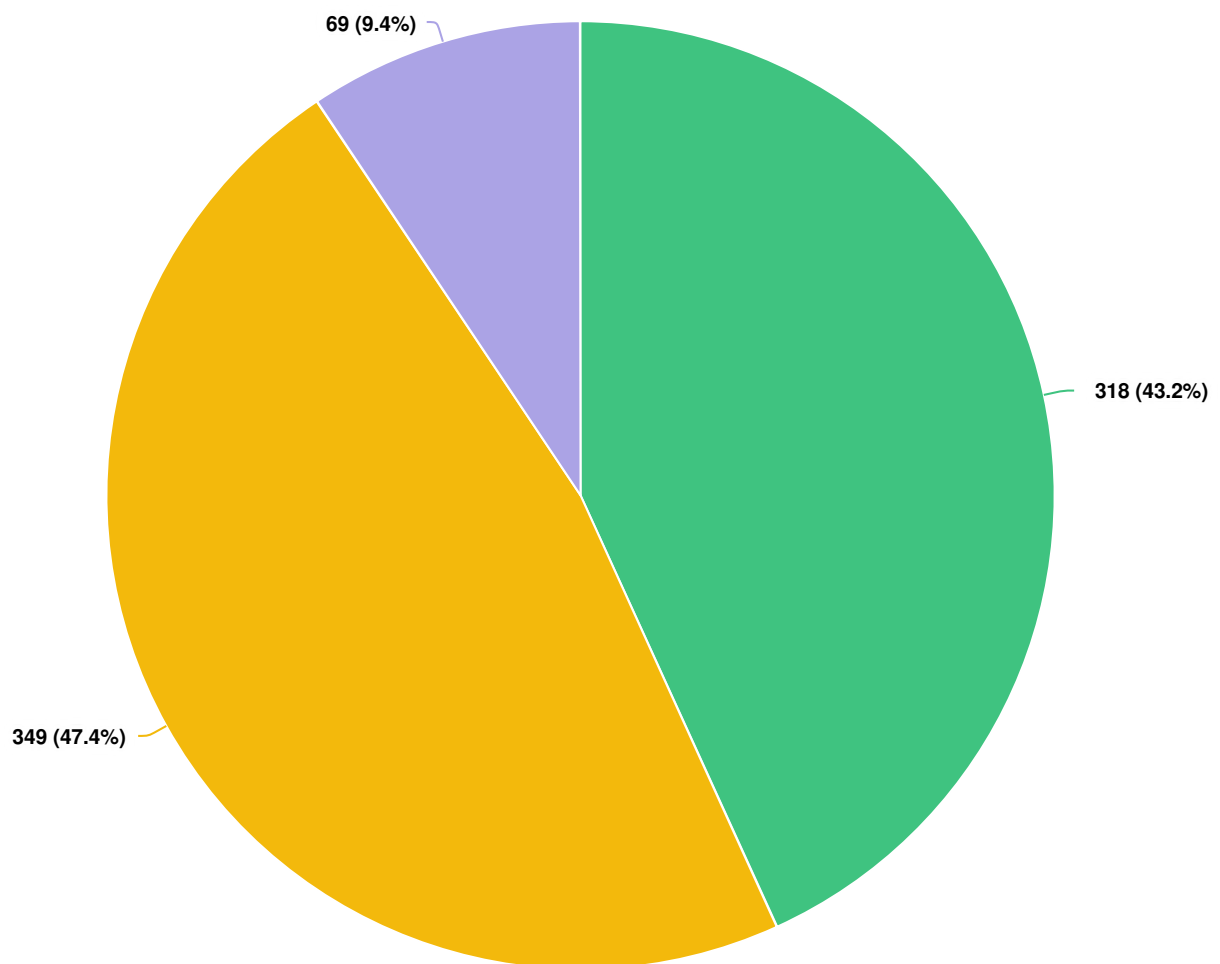
Question options

☒ Email ☒ Facebook ☐ Twitter ☒ Instagram ☐ LinkedIn ☐ I do not use email ☐ I do not use social media

Optional question (732 response(s), 8 skipped)

Question type: Checkbox Question

Q26 Do you follow the RDOS on social media?

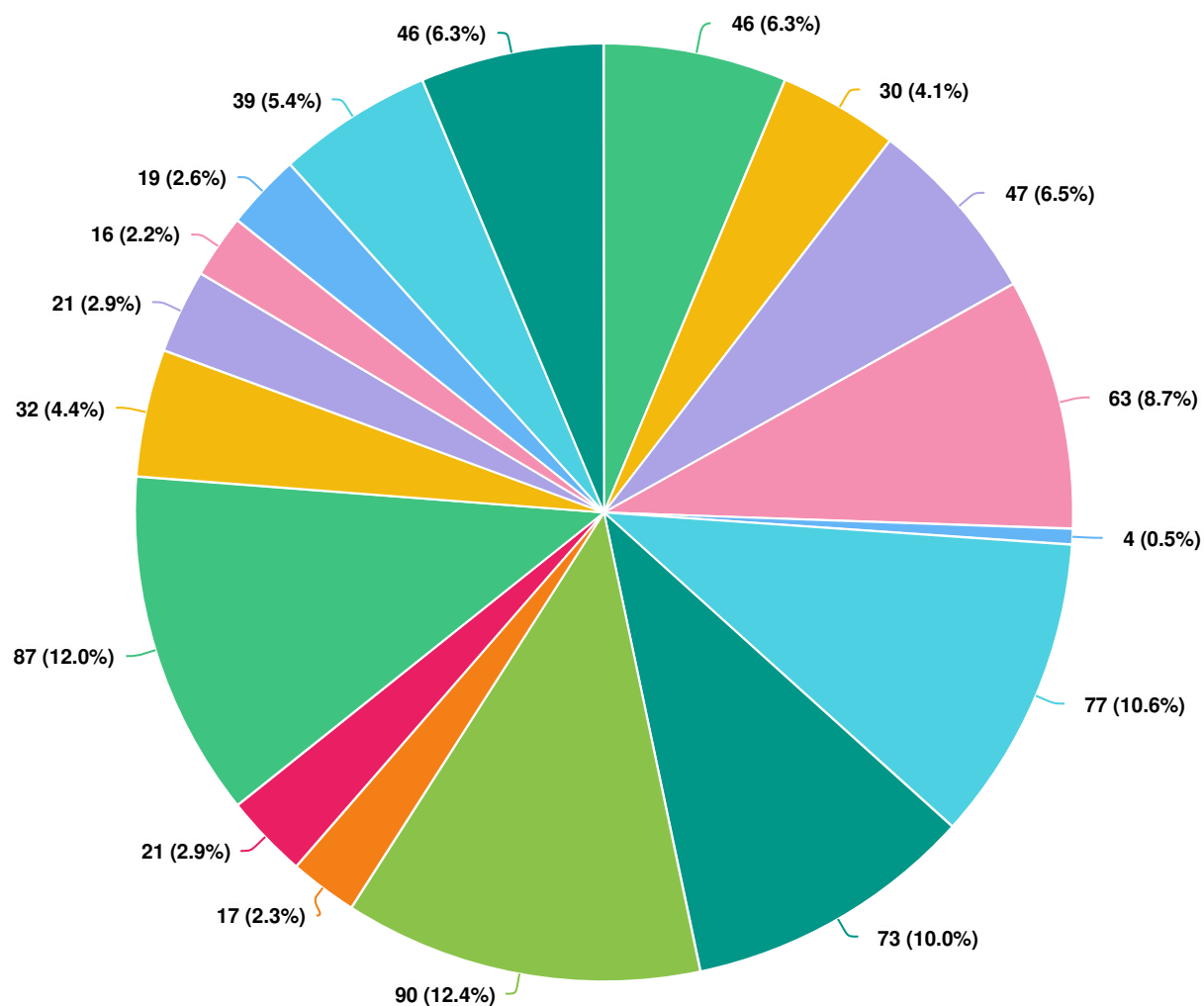


Question options

● Yes ● No ● I do not use social media

Optional question (736 response(s), 4 skipped)
Question type: Dropdown Question

Q27 In your opinion, what is the single most important issue facing the Regional District of Okanagan-Similkameen; that is, the one issue you feel should receive the greatest attention or advocacy from the Regional District to provincial or federal gov...



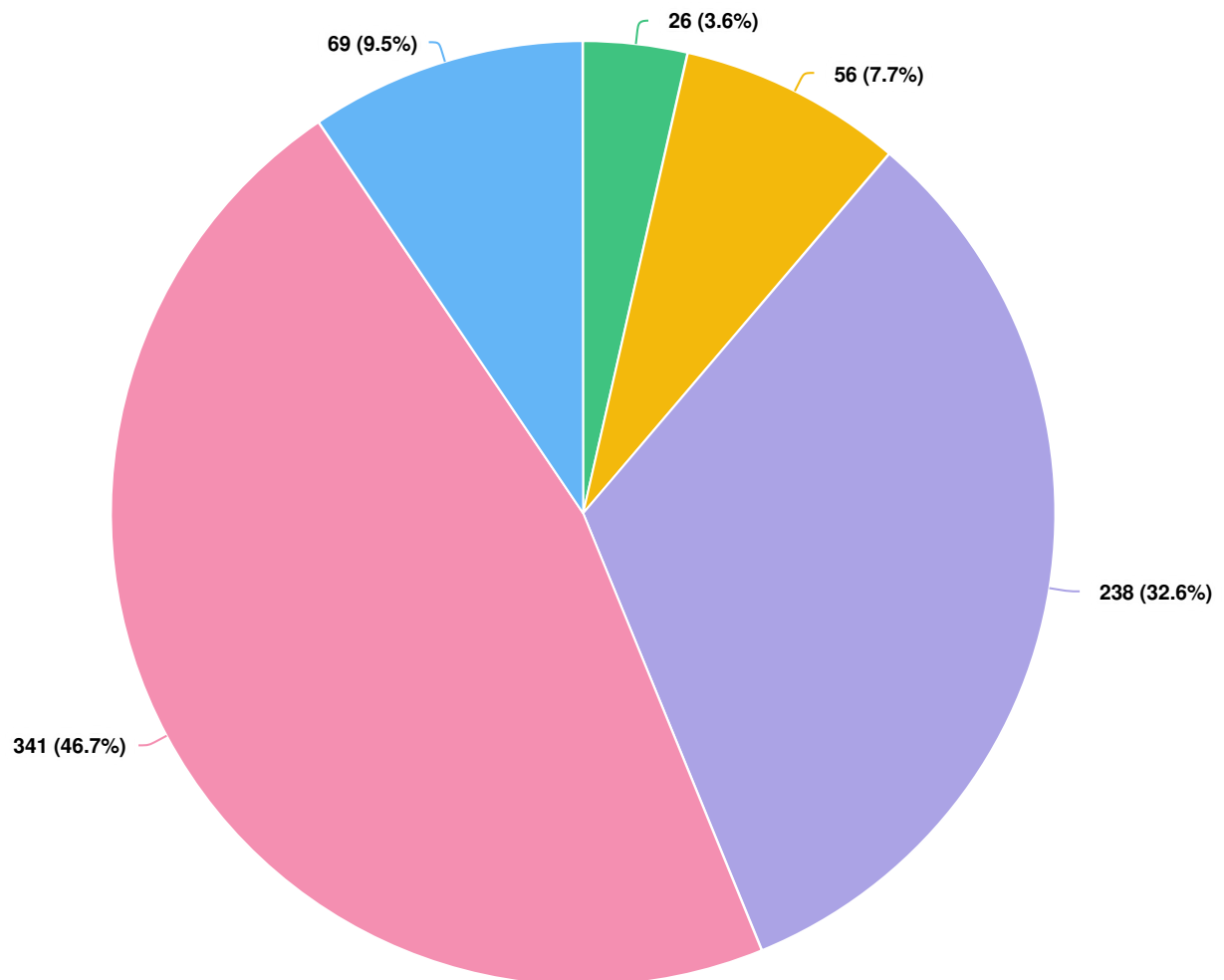
Question options

- Vacation rentals
- Climate change
- Unightly premises
- Homelessness
- Dogs at large, no clean up, barking
- Residential growth
- Water quality and protection
- Crime prevention
- Water
- Sewer
- Health care
- Land preservation/agriculture
- Taxes
- Environment
- Recreation (parks and trails)
- Emergency preparedness, planning, response
- Other (please specify)

Optional question (728 response(s), 12 skipped)

Question type: Dropdown Question

Q28 Parks and trails

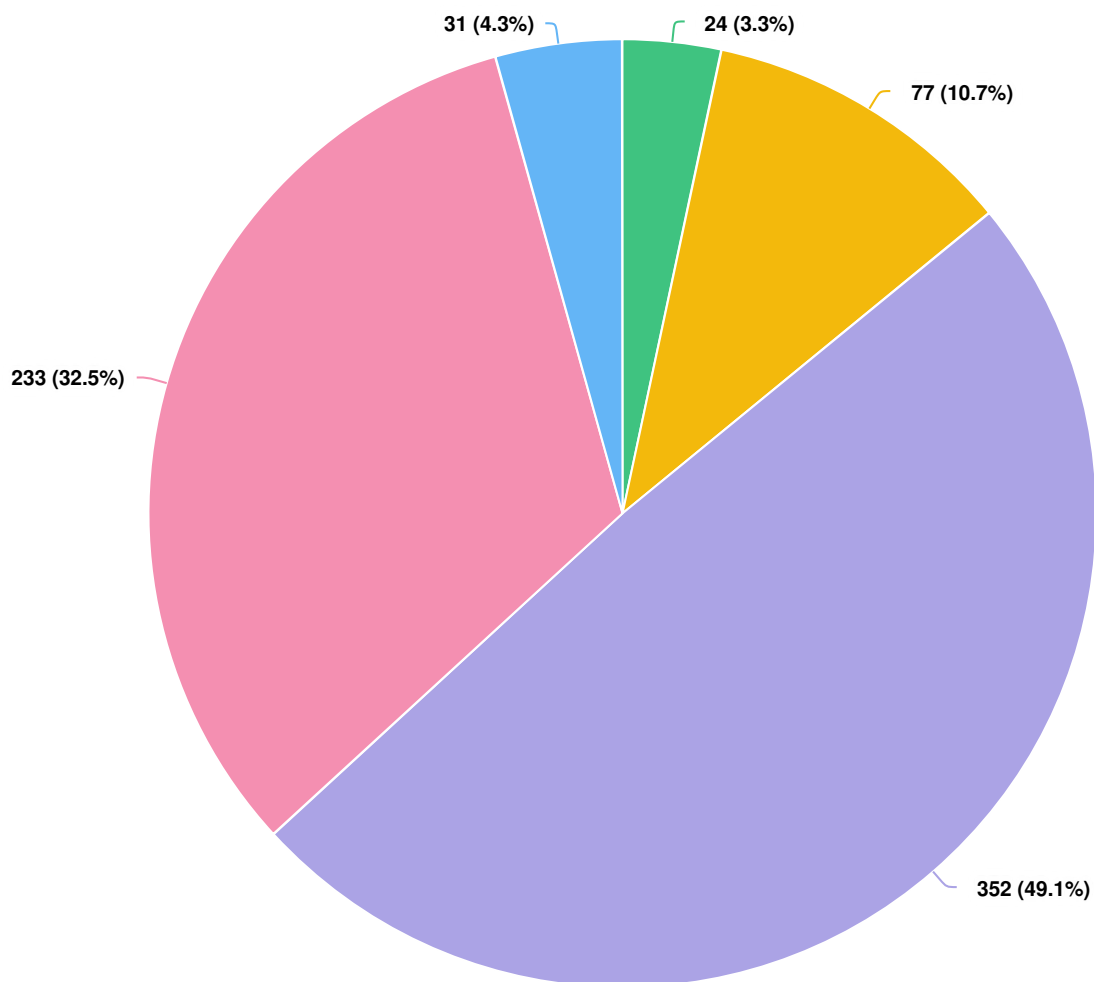


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (730 response(s), 10 skipped)
Question type: Dropdown Question

Q29 Recreation facilities and programming



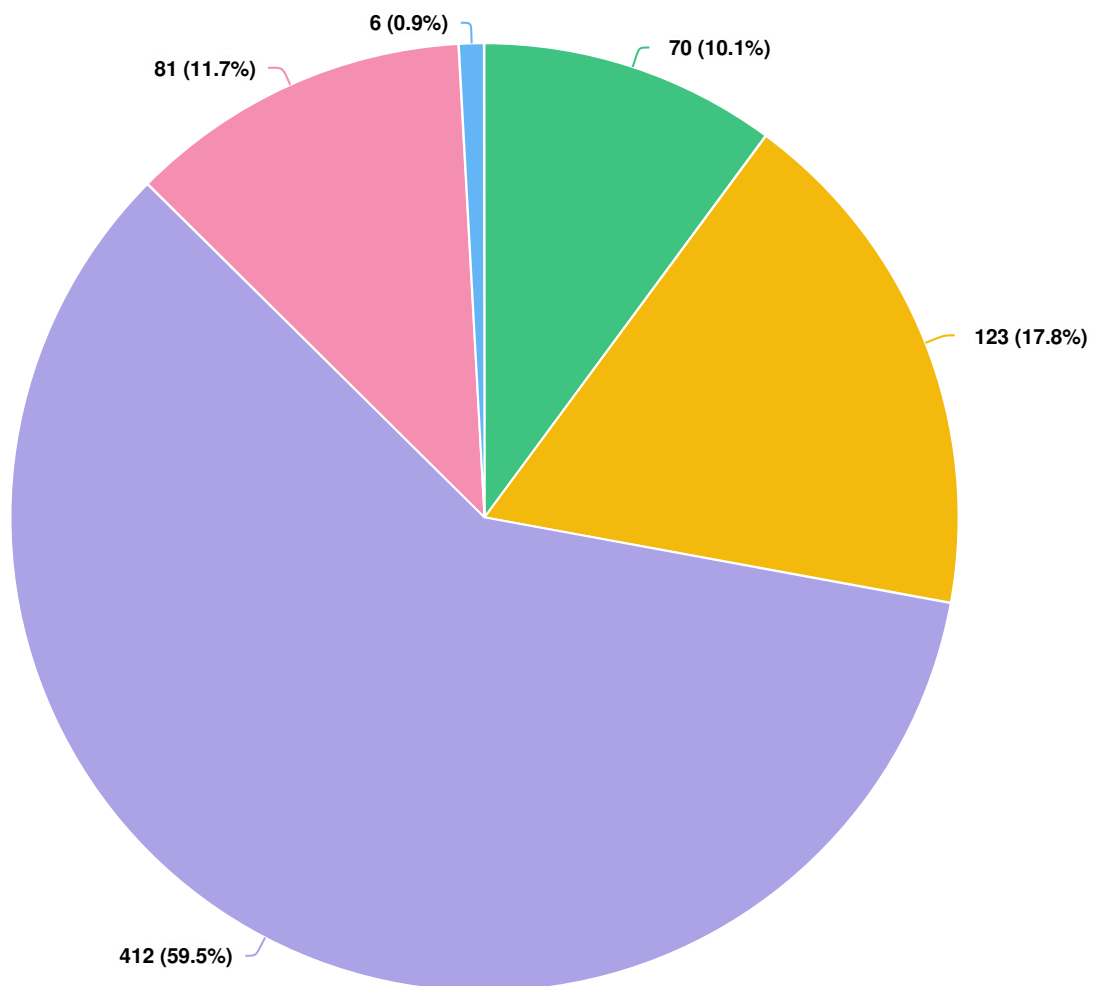
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (717 response(s), 23 skipped)

Question type: Dropdown Question

Q30 | Public transit

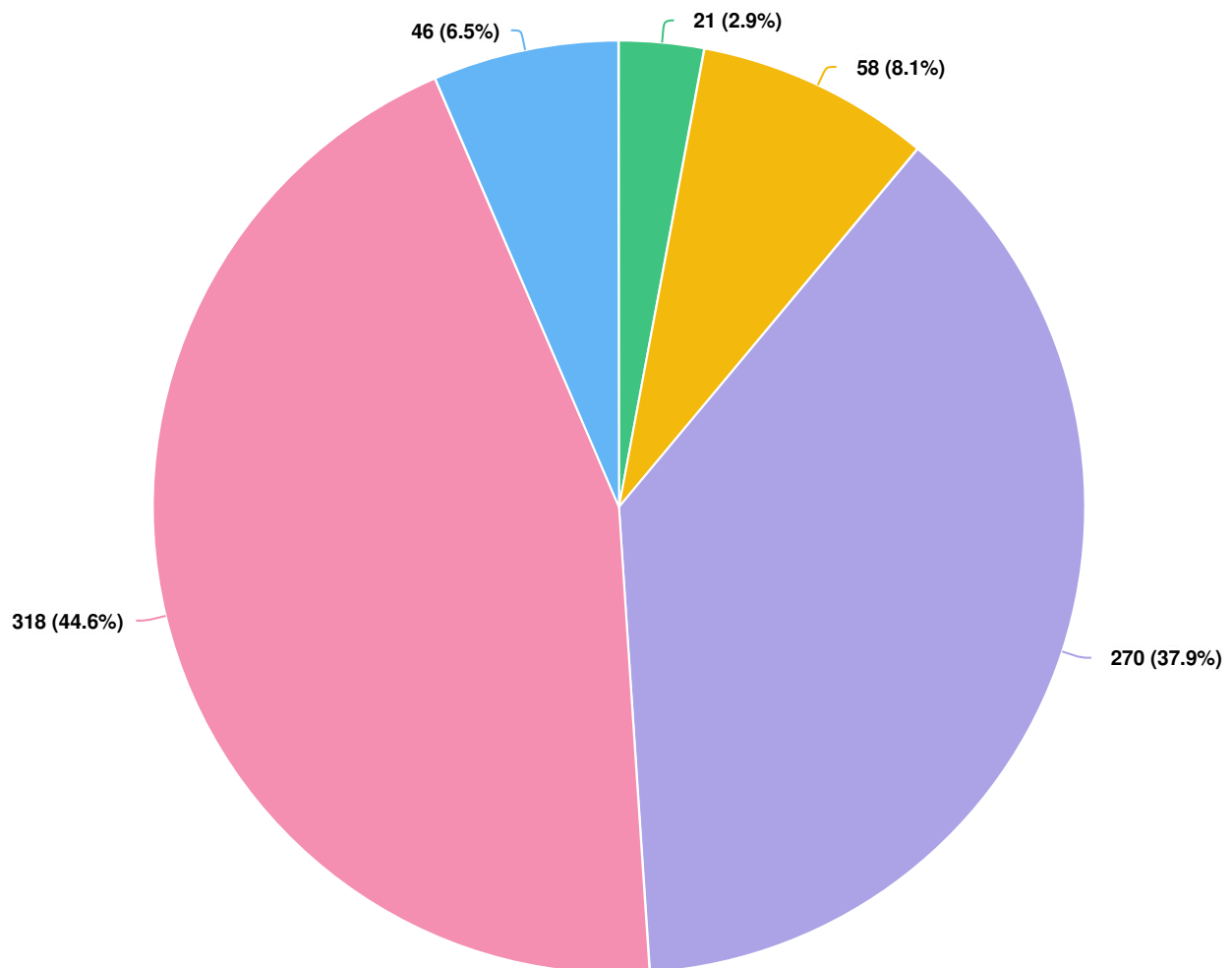


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (692 response(s), 48 skipped)
Question type: Dropdown Question

Q31 | Emergency planning and response

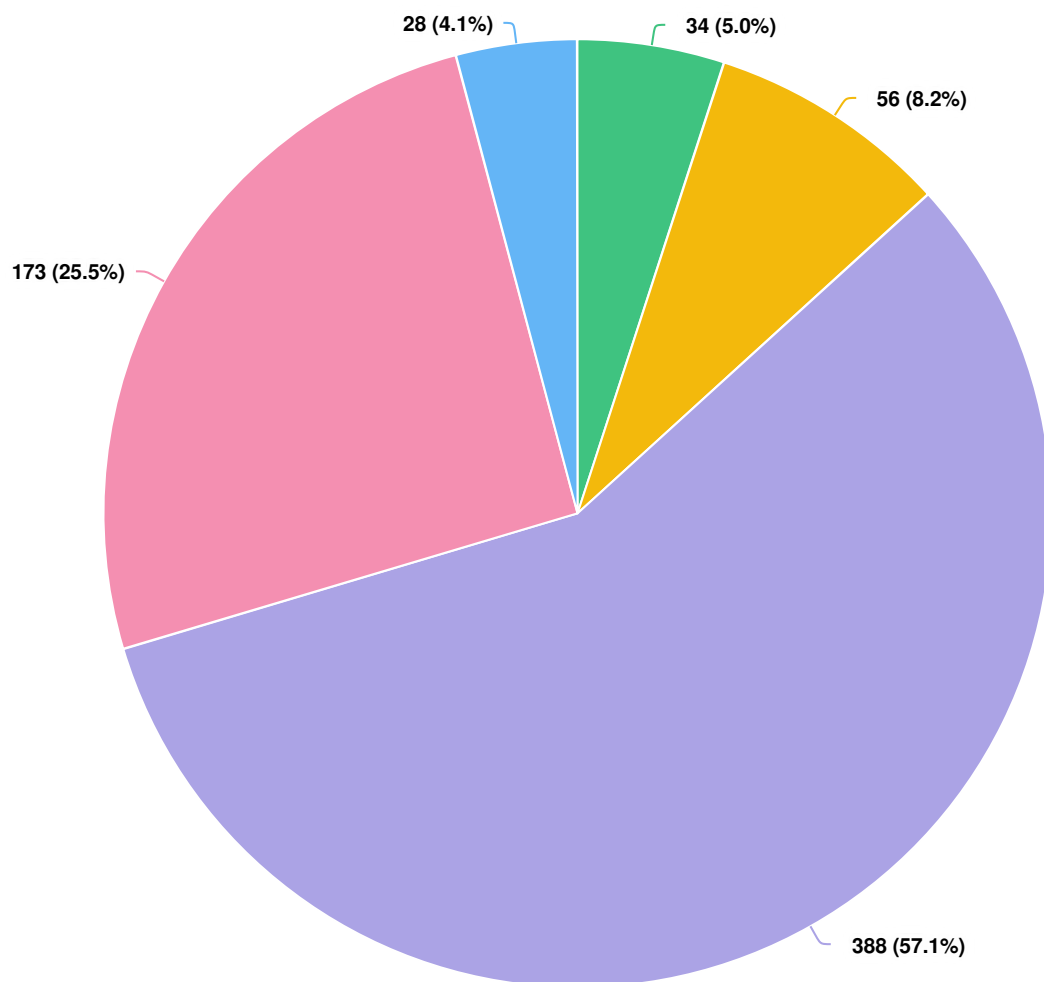


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (713 response(s), 27 skipped)
Question type: Dropdown Question

Q32 | **Flooding response and recovery**



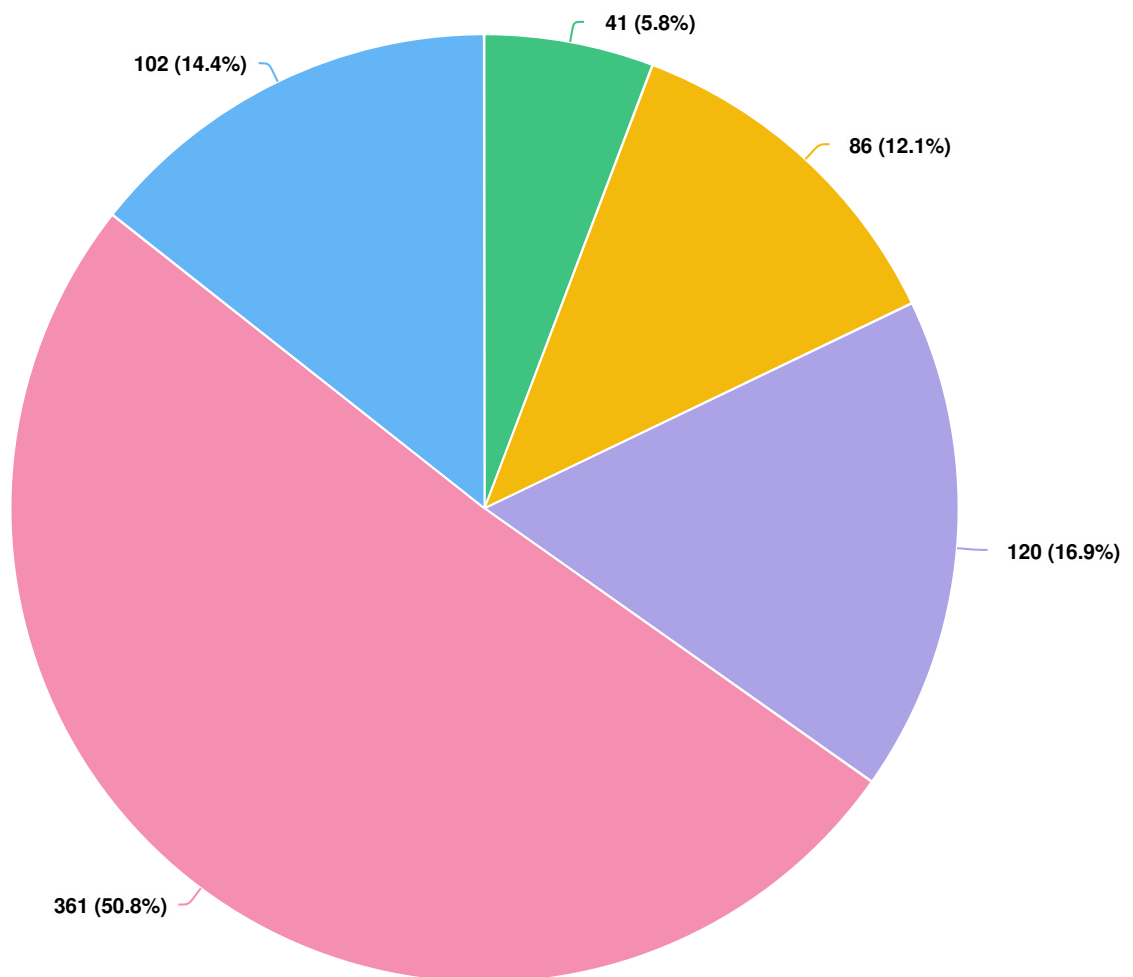
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (679 response(s), 61 skipped)

Question type: Dropdown Question

Q33 Recycling/garbage curbside collection

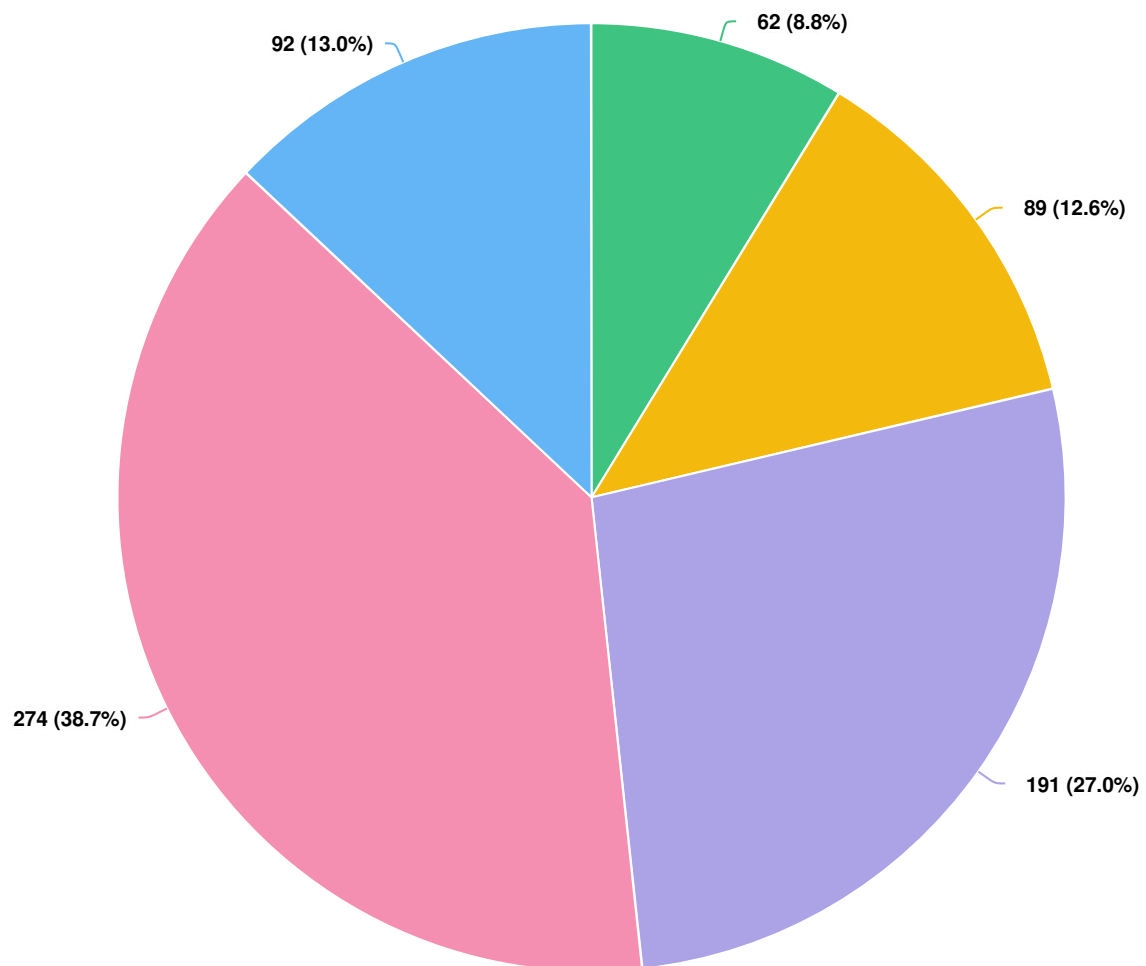


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (710 response(s), 30 skipped)
Question type: Dropdown Question

Q34 | **Water quality**



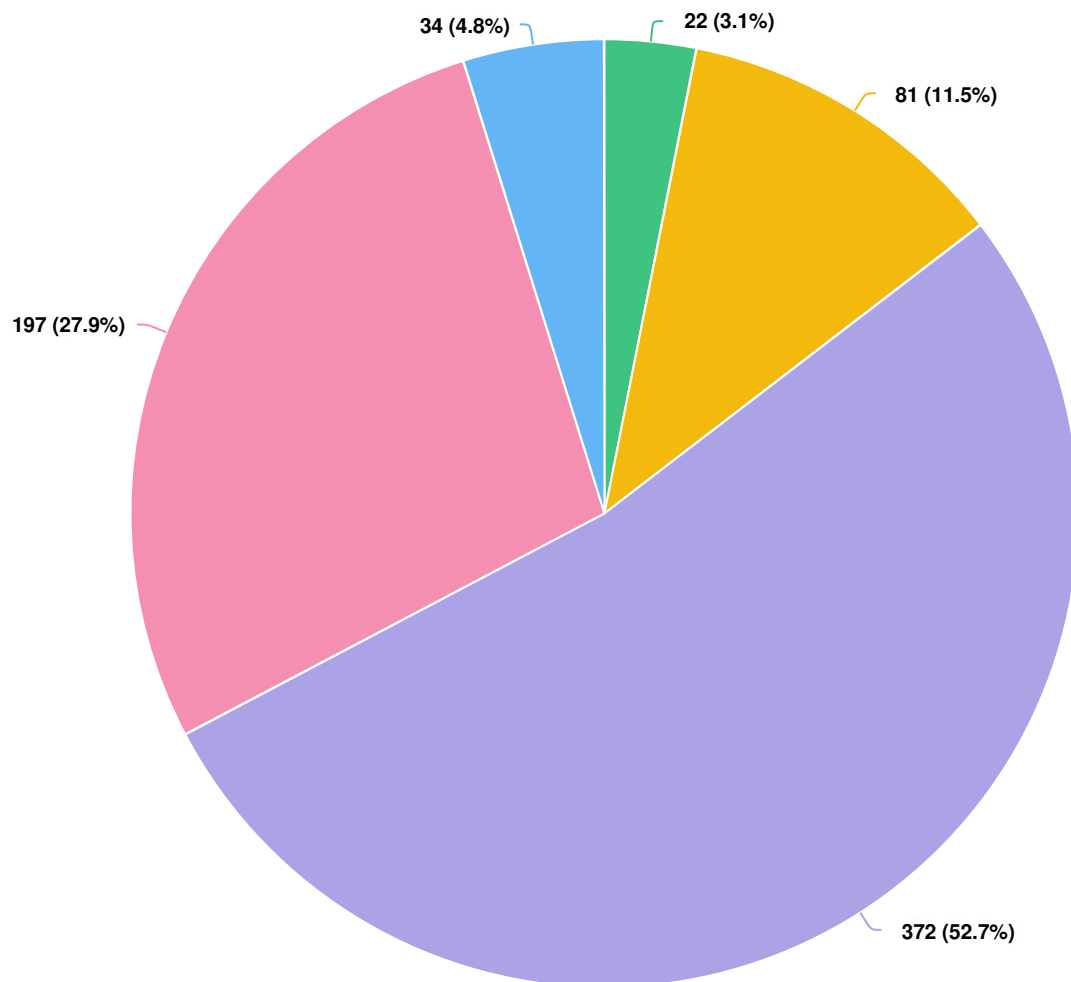
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (708 response(s), 32 skipped)

Question type: Dropdown Question

Q35 Mosquito control

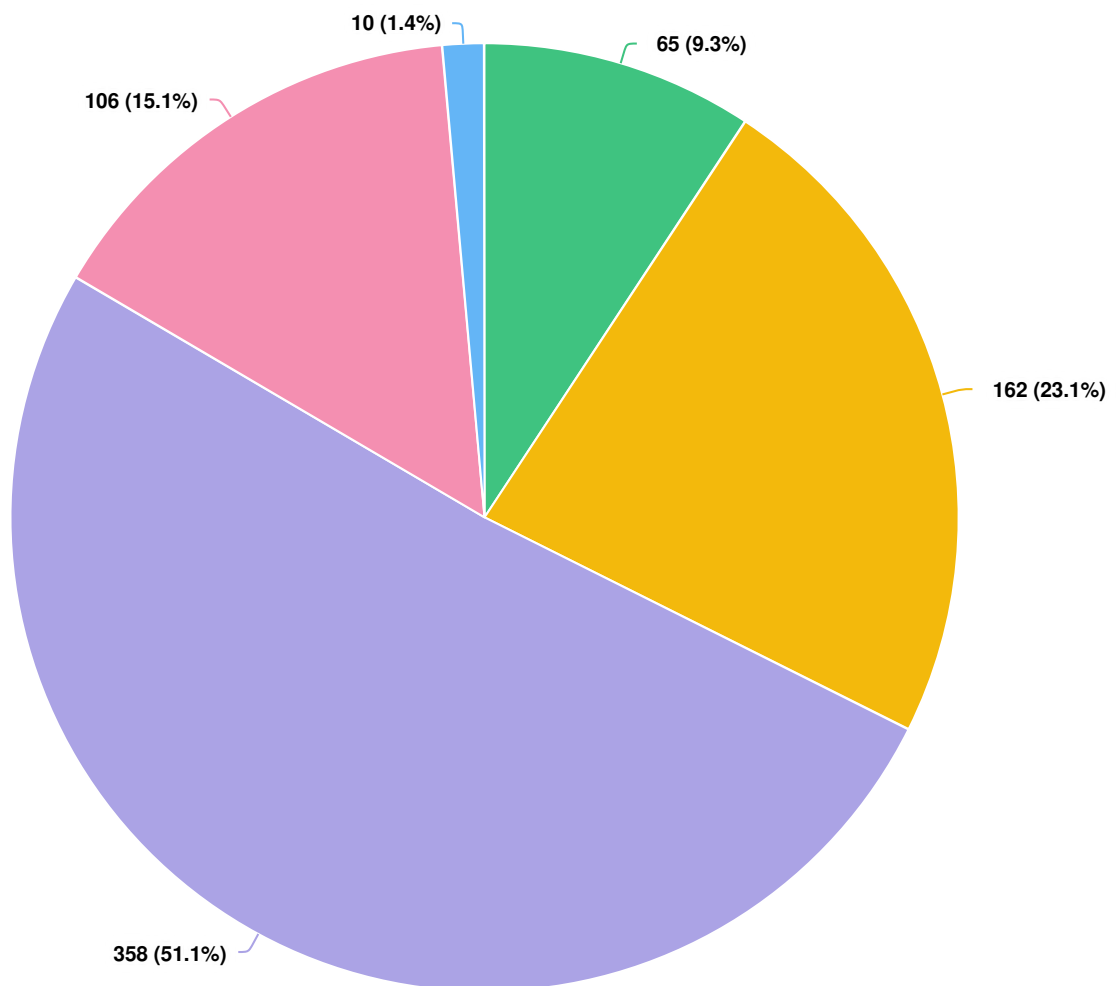


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (706 response(s), 34 skipped)
Question type: Dropdown Question

Q36 | **Bylaw enforcement**

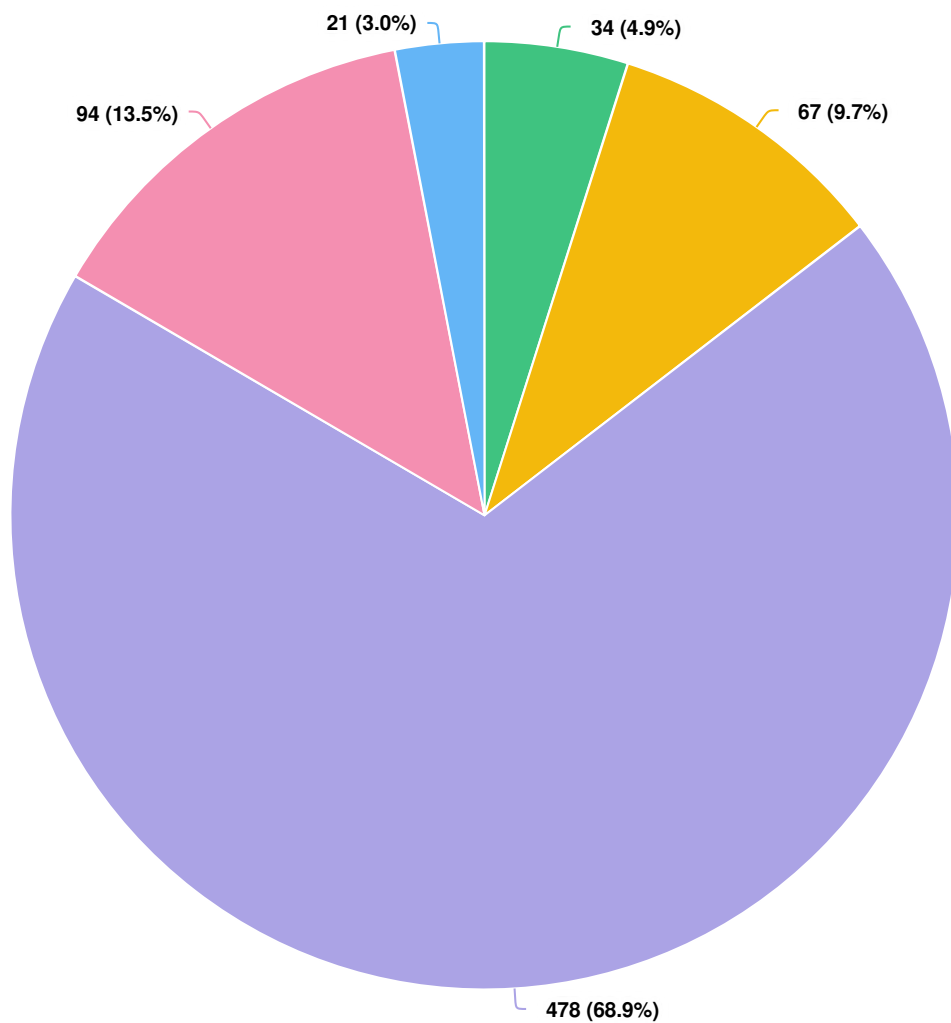


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (701 response(s), 39 skipped)
Question type: Dropdown Question

Q37 Building inspections

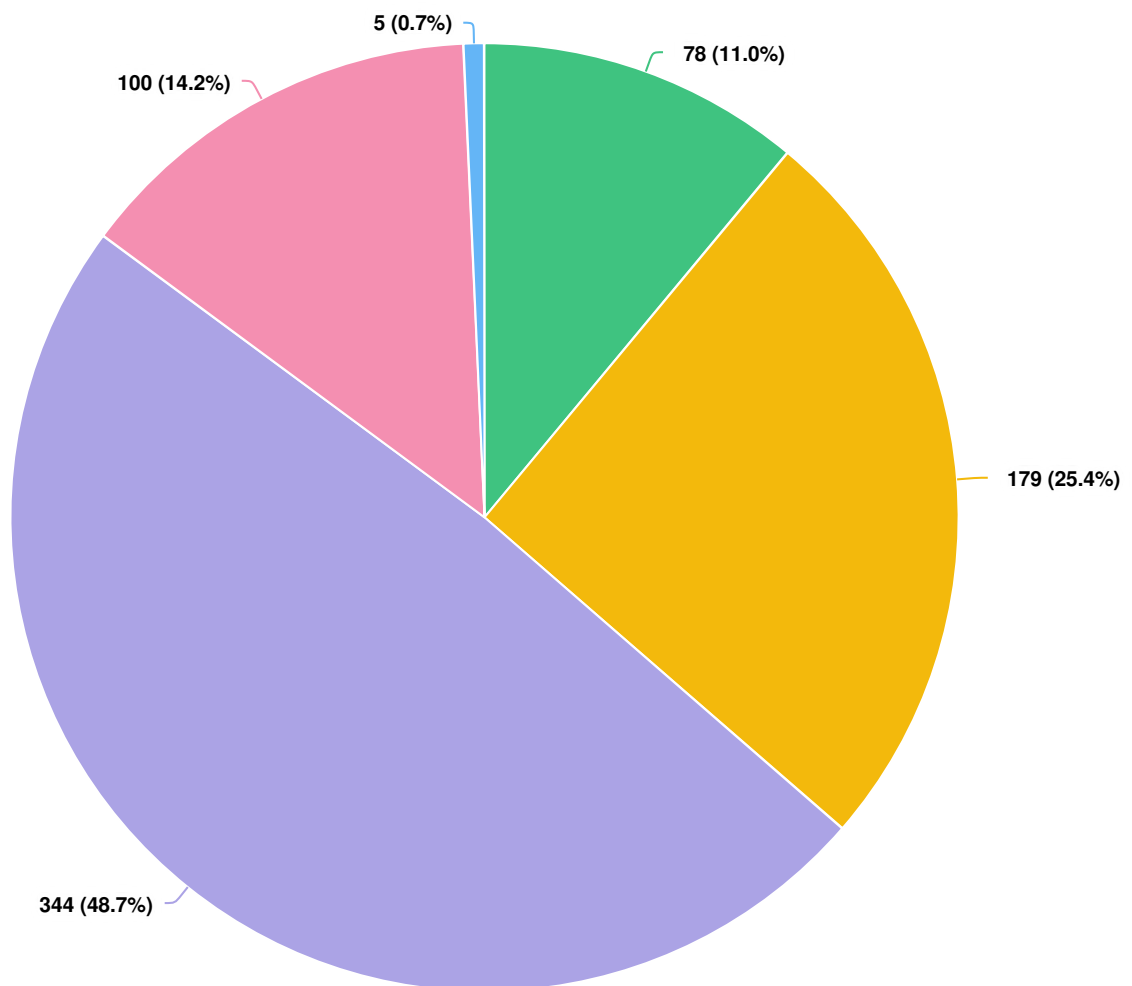


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (694 response(s), 46 skipped)
Question type: Dropdown Question

Q38 Land use planning and development

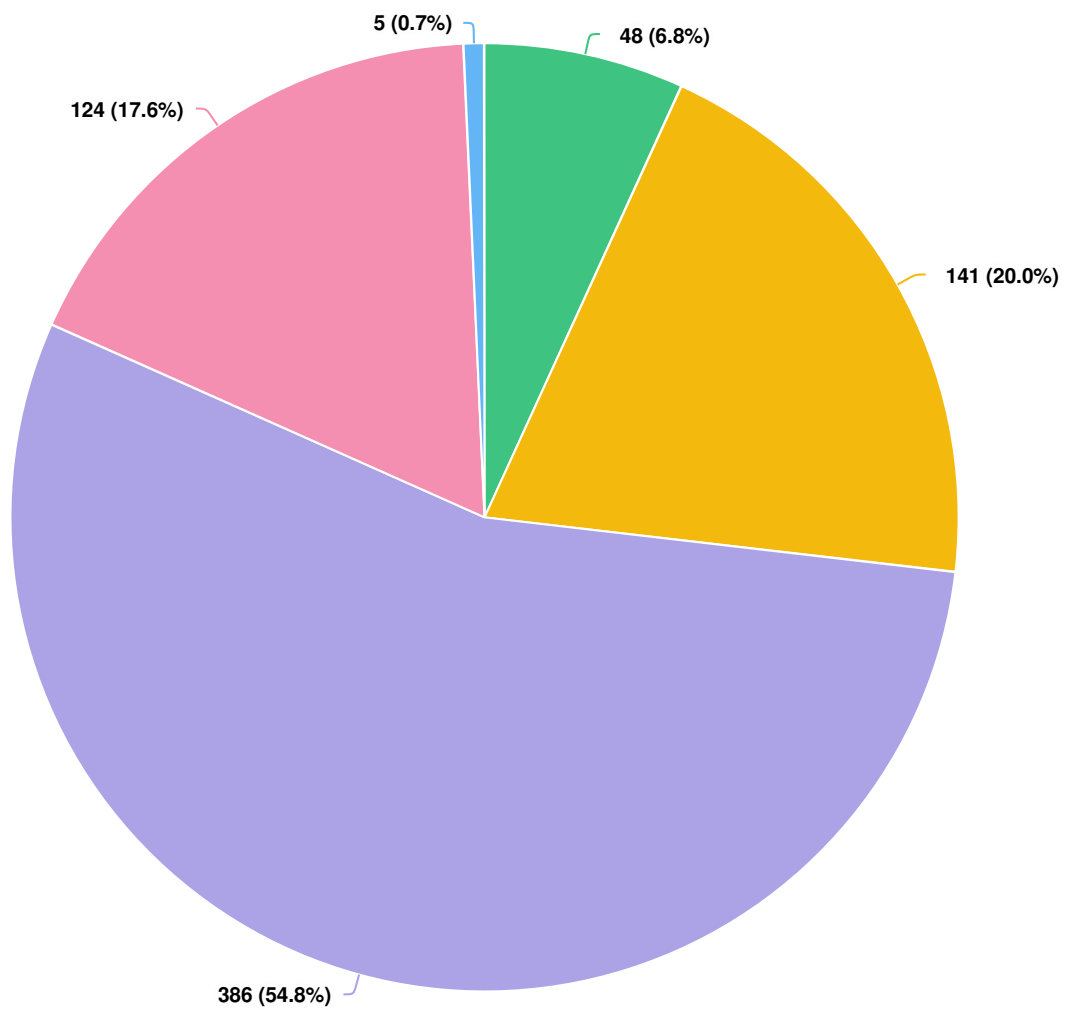


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (706 response(s), 34 skipped)
Question type: Dropdown Question

Q39 Invasive plants



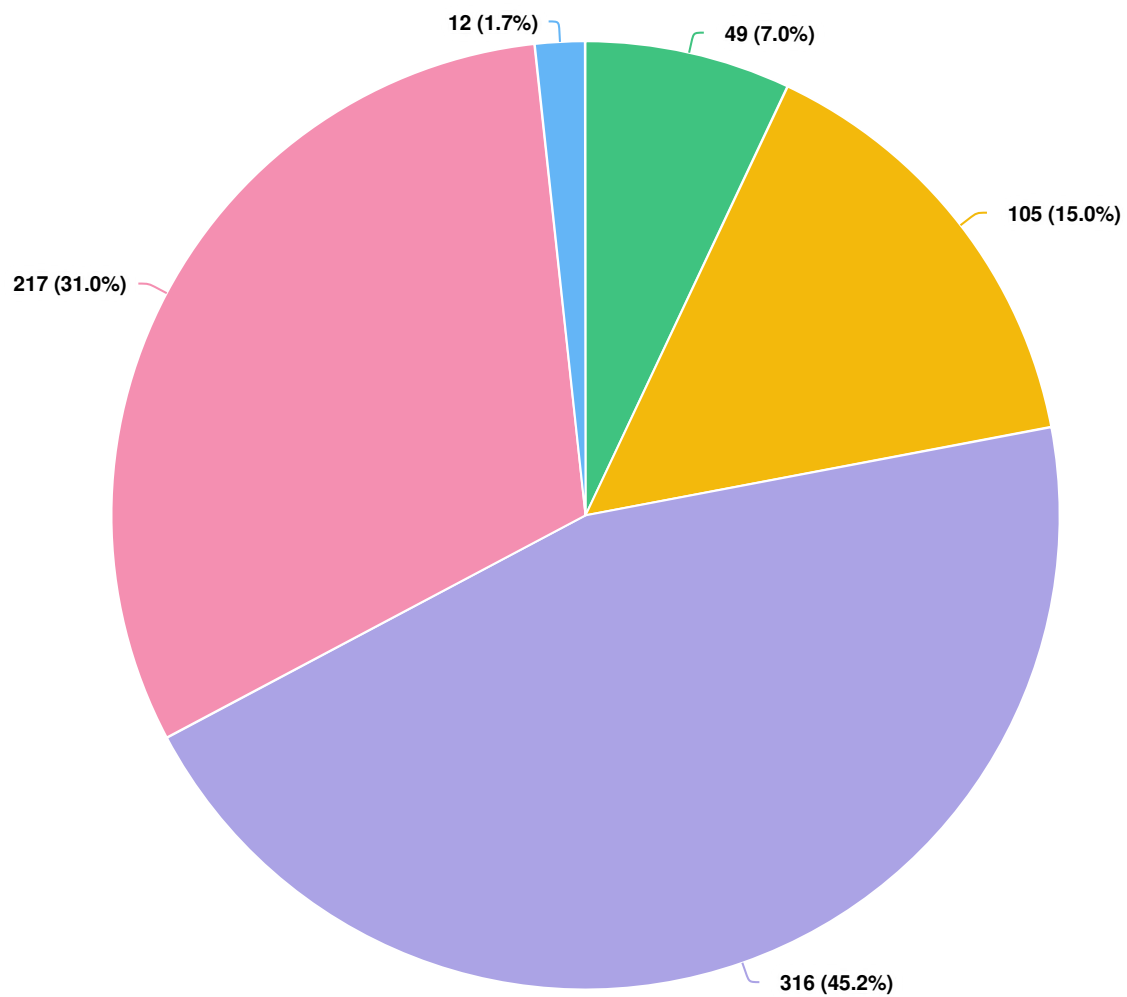
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (704 response(s), 36 skipped)

Question type: Dropdown Question

Q40 Preserving environmentally sensitive areas

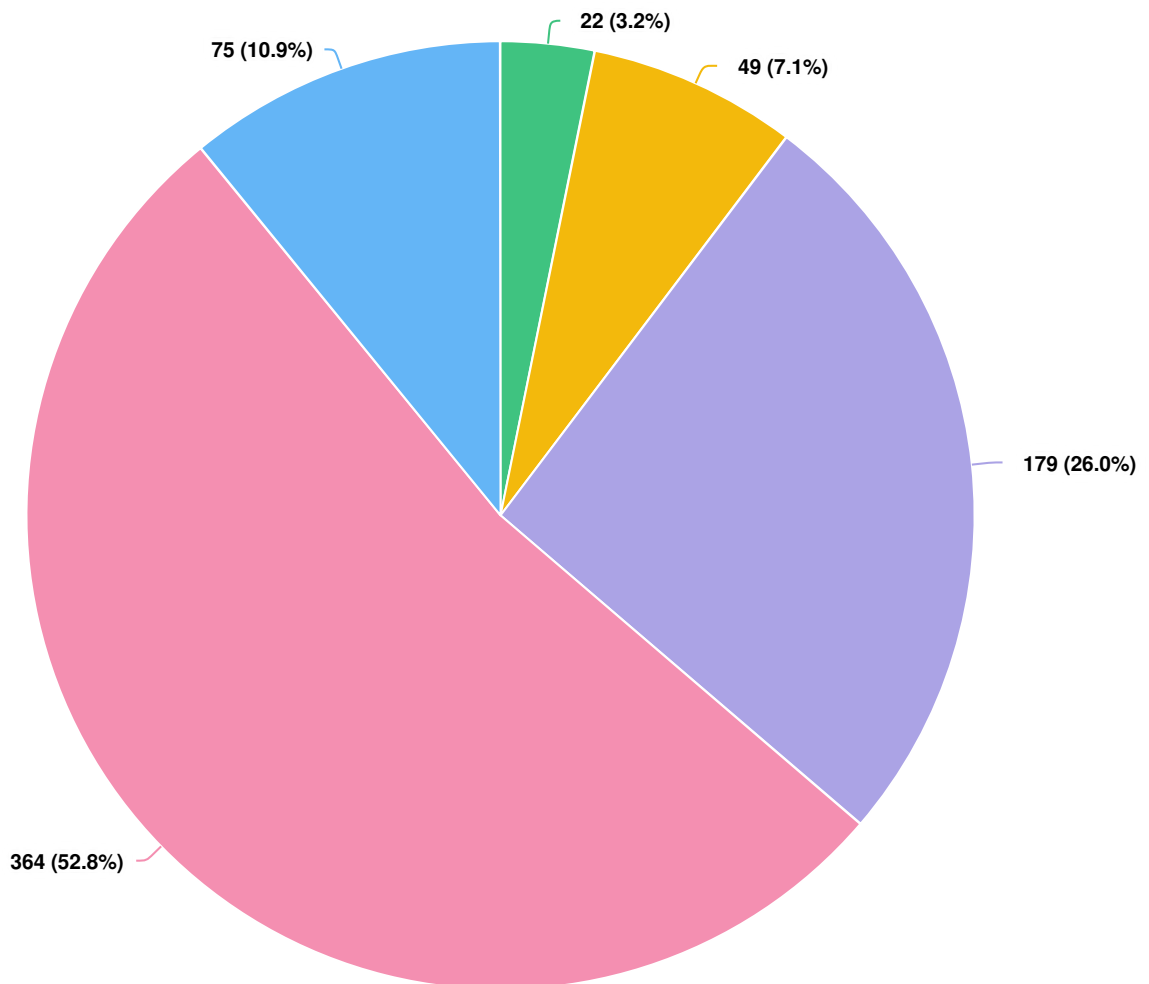


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (699 response(s), 41 skipped)
Question type: Dropdown Question

Q41 Fire service areas

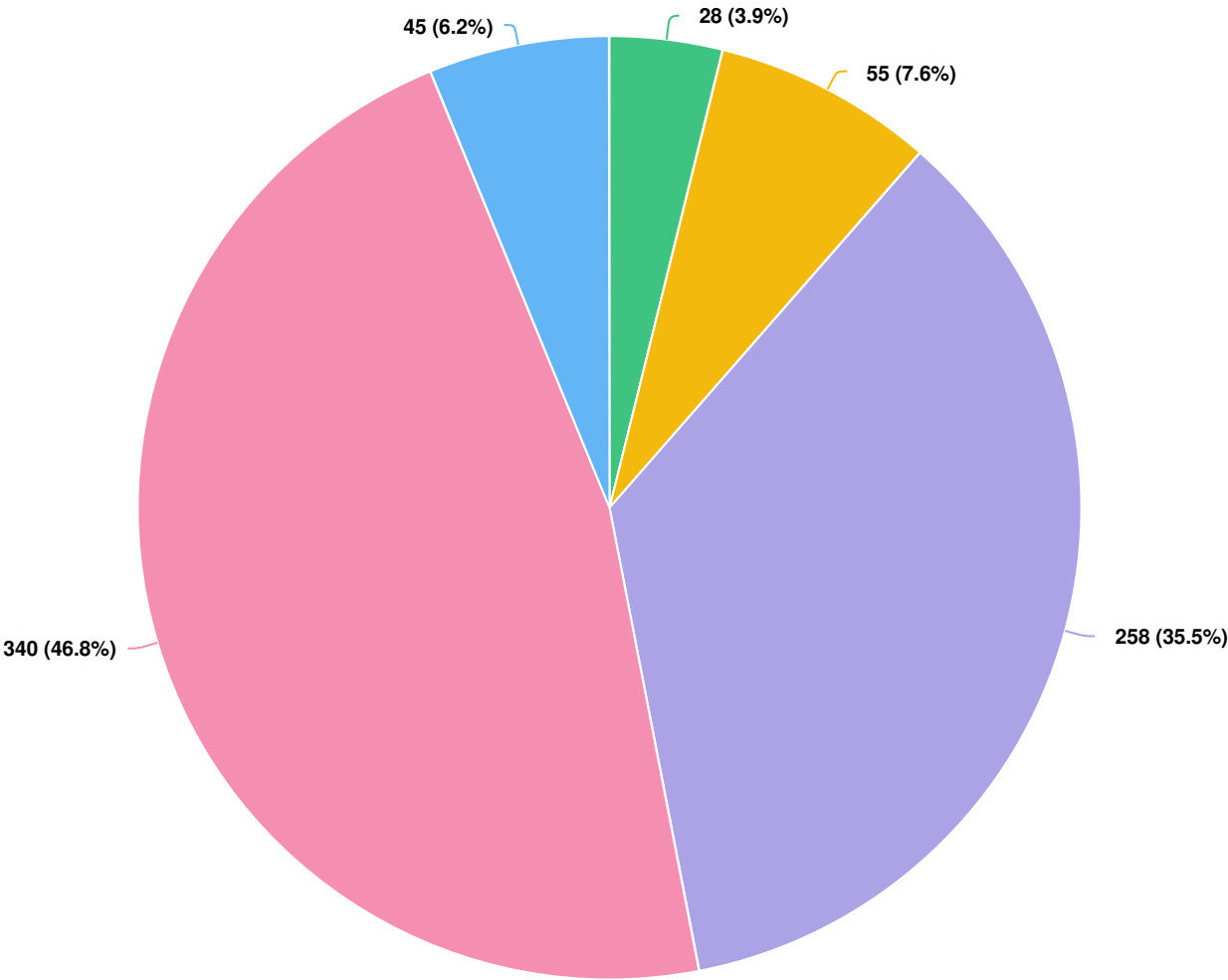


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (689 response(s), 51 skipped)
Question type: Dropdown Question

Q43 | **How satisfied are you with maintenance of parks and trails in the Regional District?**

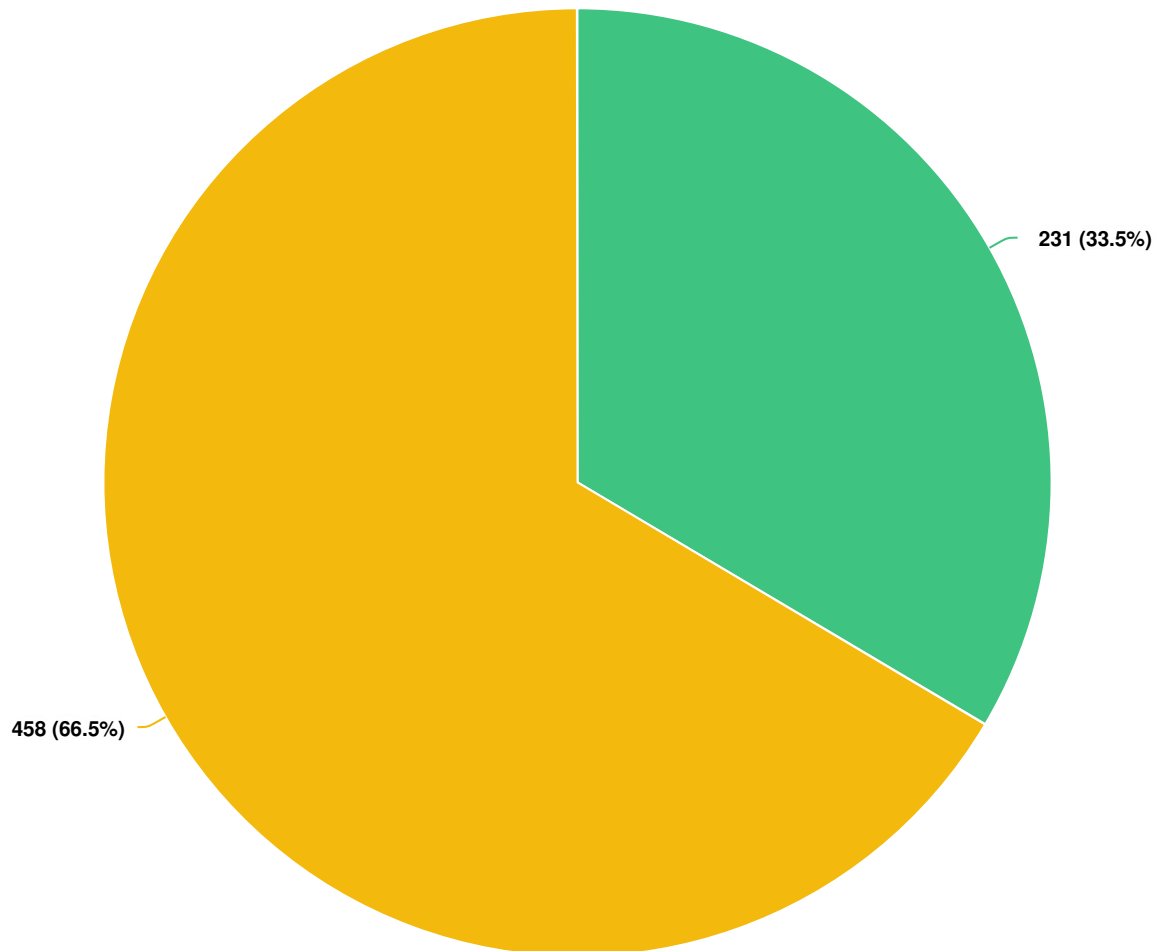


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (726 response(s), 14 skipped)
Question type: Dropdown Question

Q44 | Would you be willing to pay more for increased maintenance of parks and trails in the Regional District?

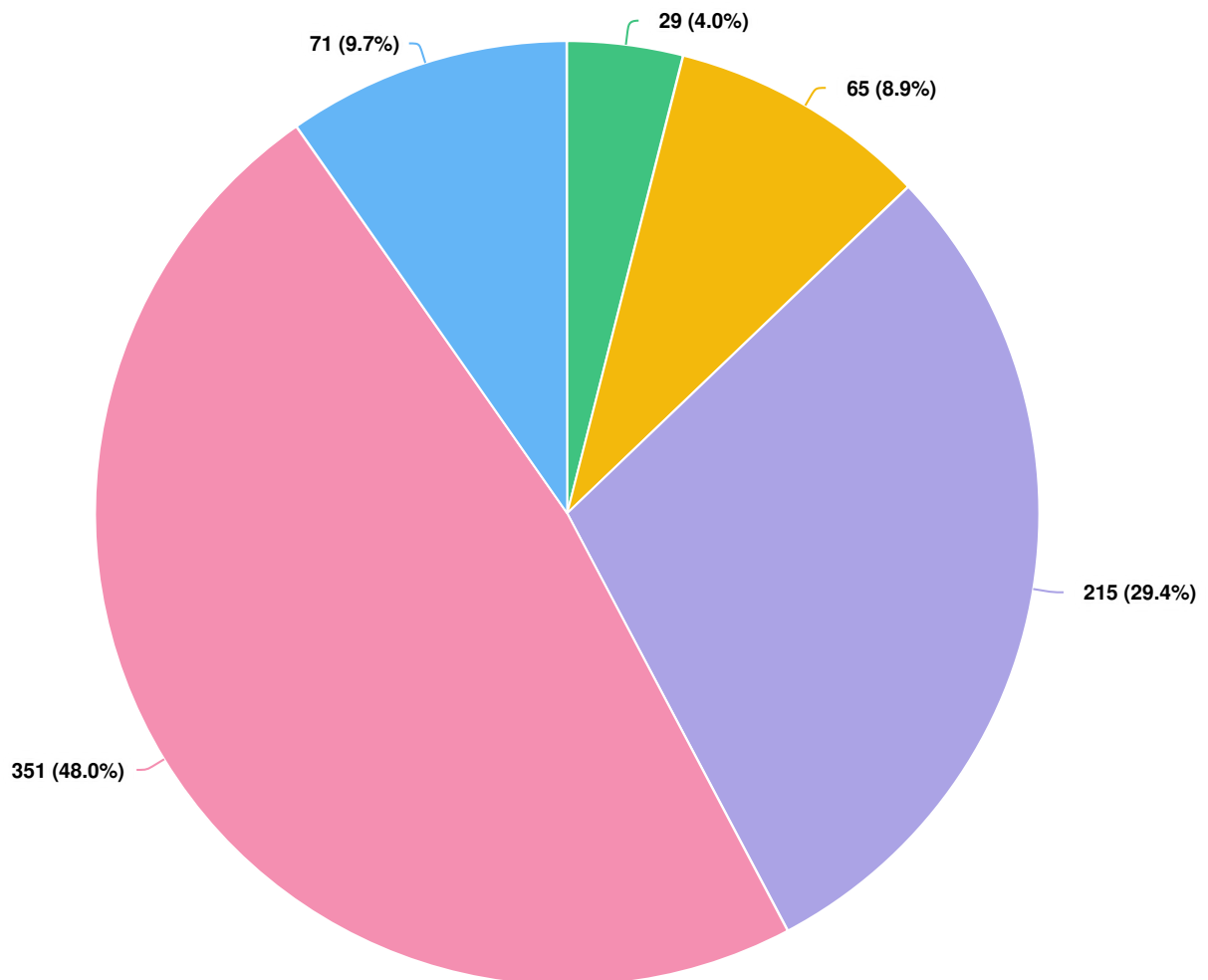


Question options

● Yes ● No

Optional question (689 response(s), 51 skipped)
Question type: Dropdown Question

Q45 Informing you of important information and decisions.

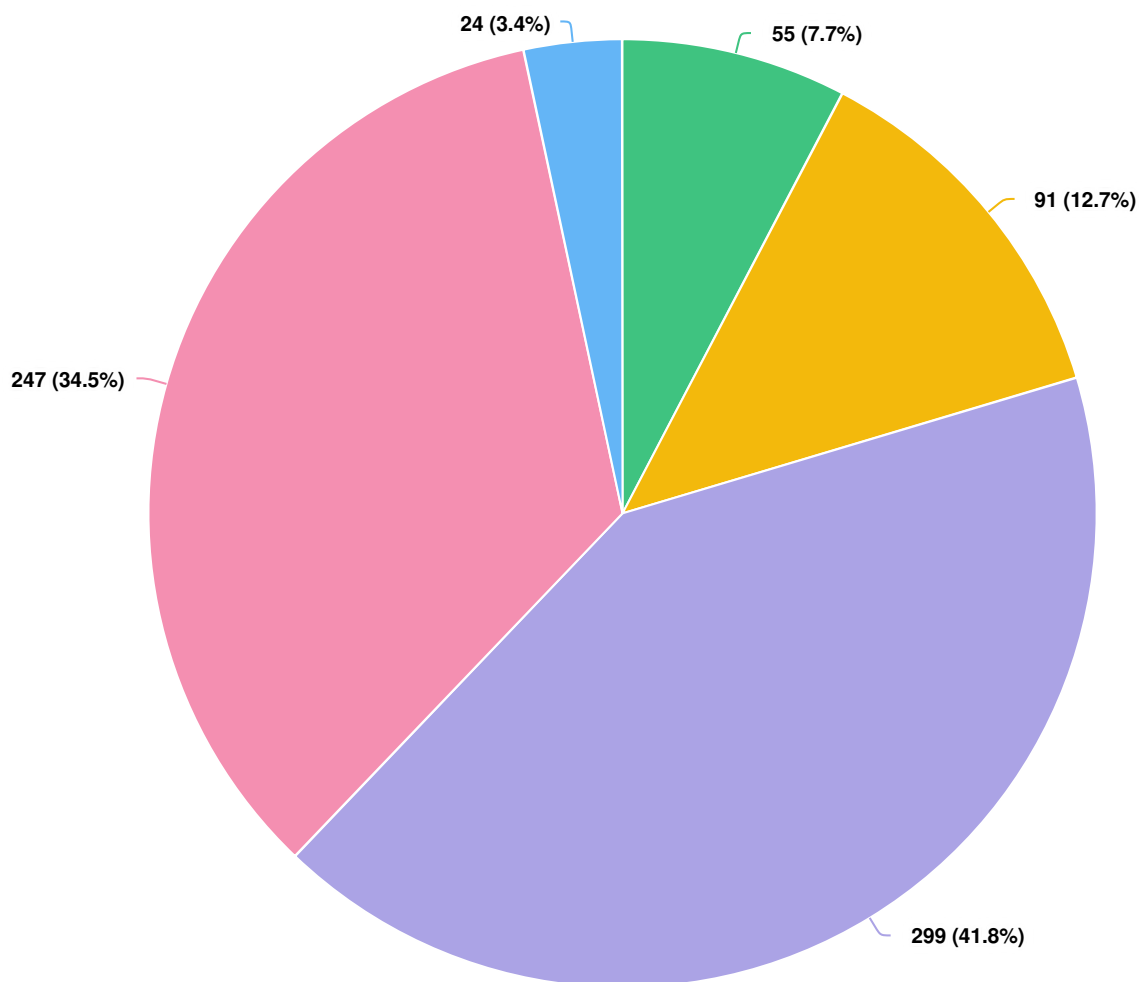


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (731 response(s), 9 skipped)
Question type: Dropdown Question

Q46 Involving you in the decision-making process.



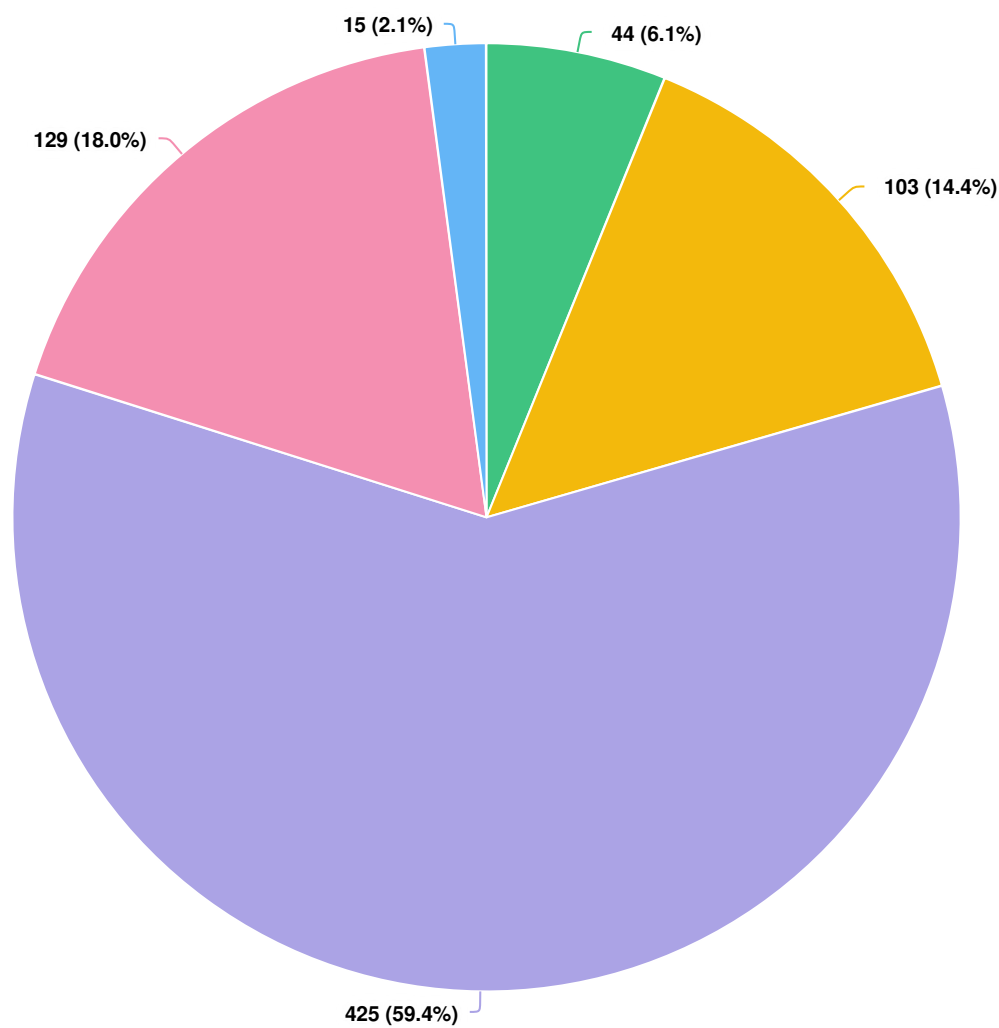
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (716 response(s), 24 skipped)

Question type: Dropdown Question

Q47 Responding to your feedback on topics and decisions.

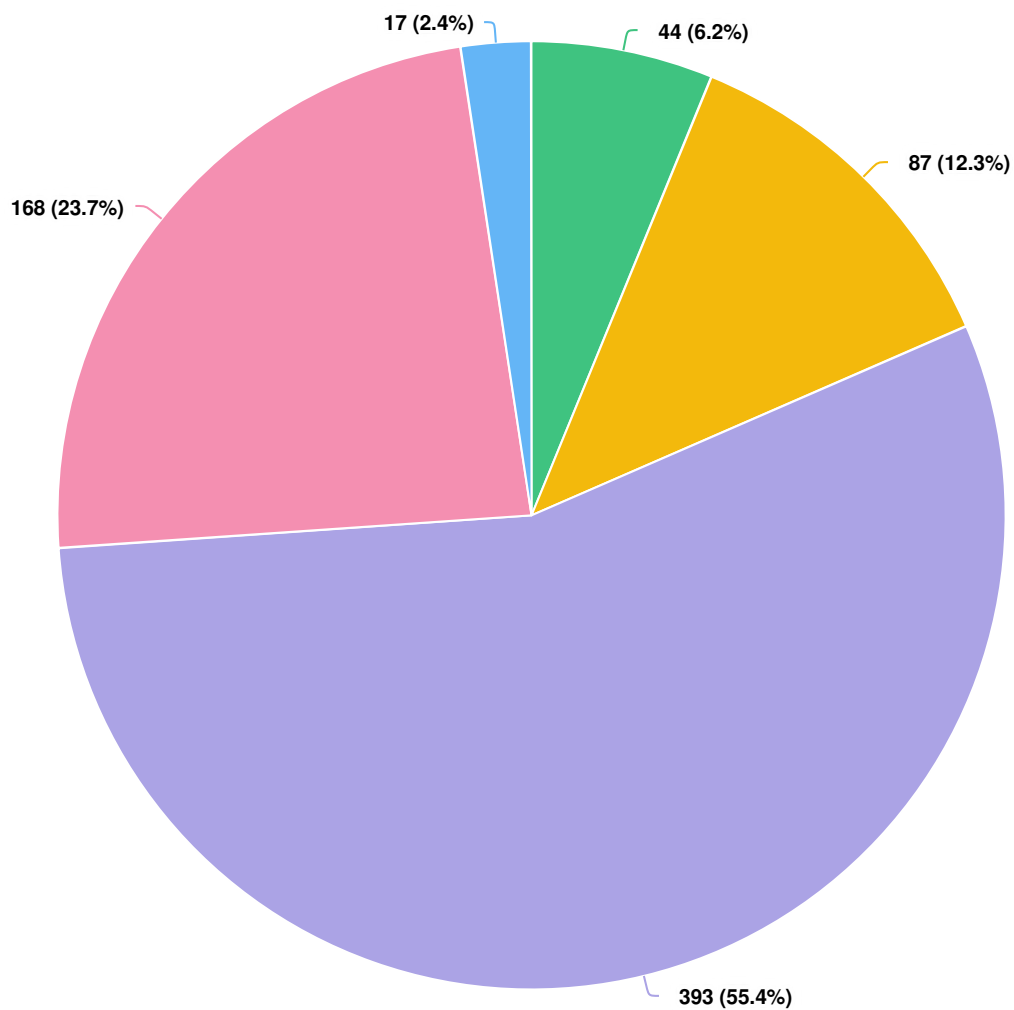


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (716 response(s), 24 skipped)
Question type: Dropdown Question

Q48 Informing you of the results of your feedback on topics and decisions.



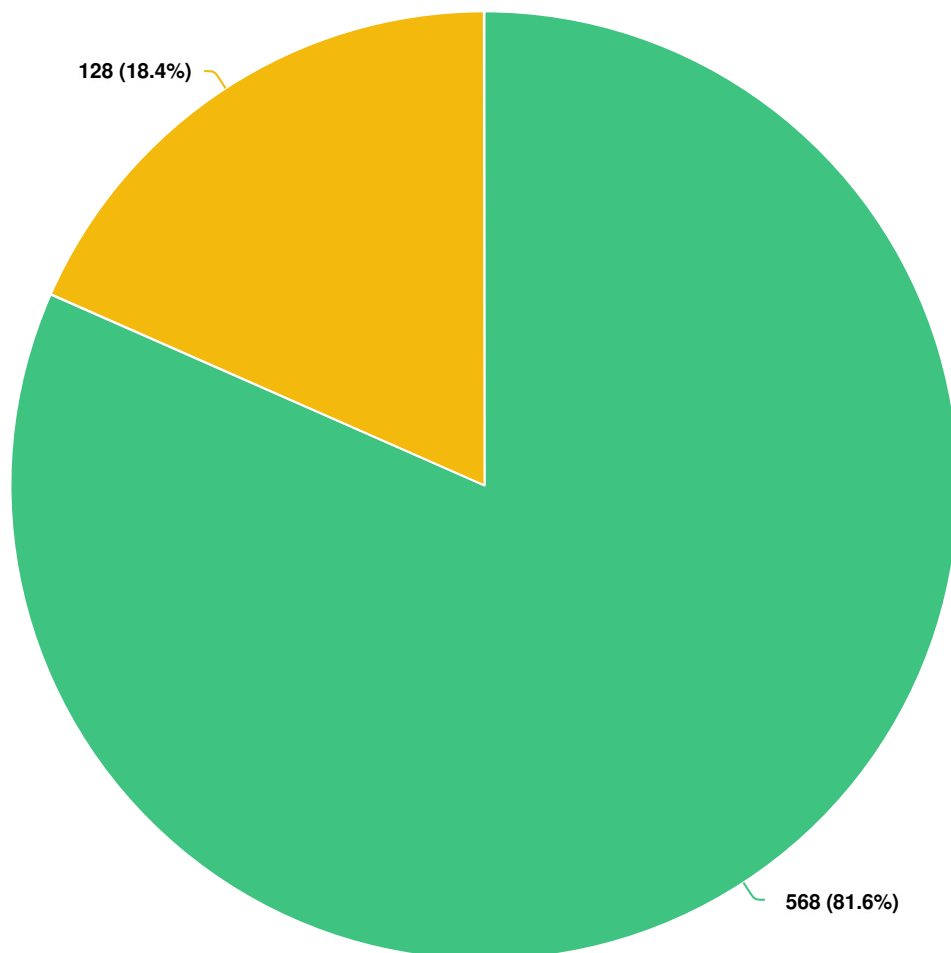
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (709 response(s), 31 skipped)

Question type: Dropdown Question

Q49 | I am aware of the mass notification system Voyent Alert! Learn more about Voyent Alert! Registering for Voyent Alert! allows users to receive emergency or routine notifications via text, phone, or email. Users decide the types of notifications they w...



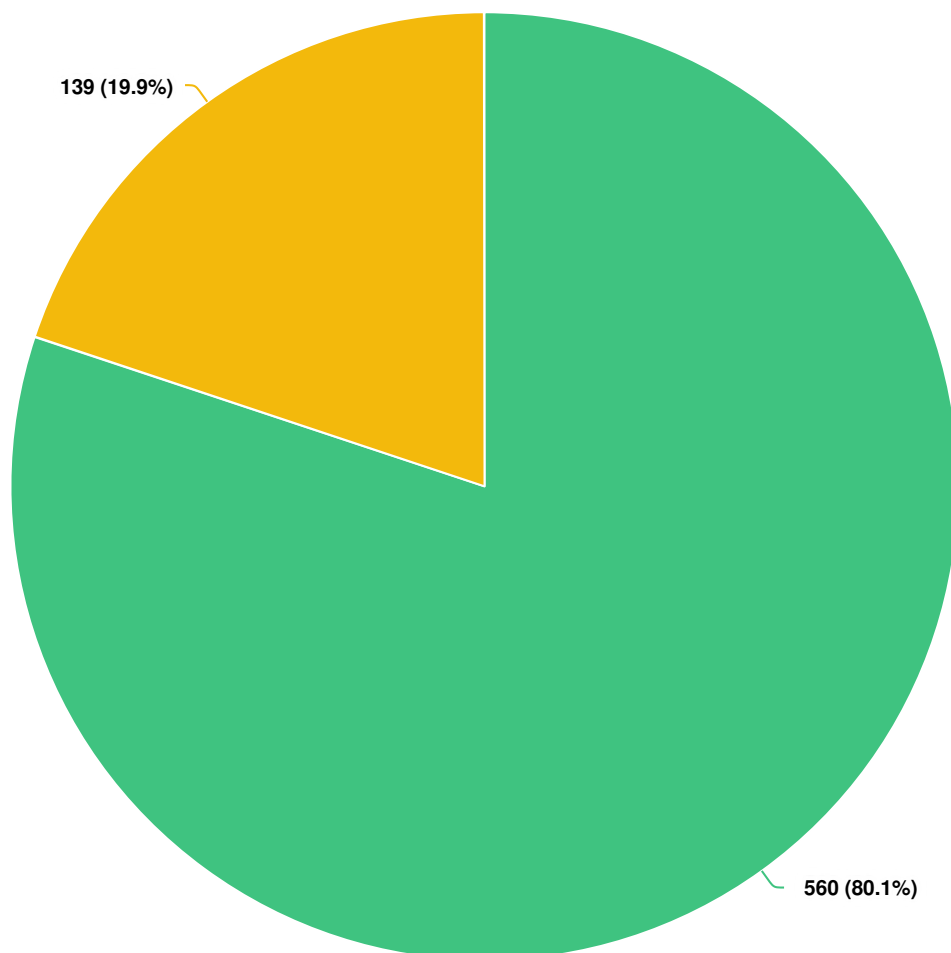
Question options

Yes No

Optional question (696 response(s), 44 skipped)

Question type: Dropdown Question

Q50 | I have signed up with Voyent Alert! to receive emergency and/or routine notifications.

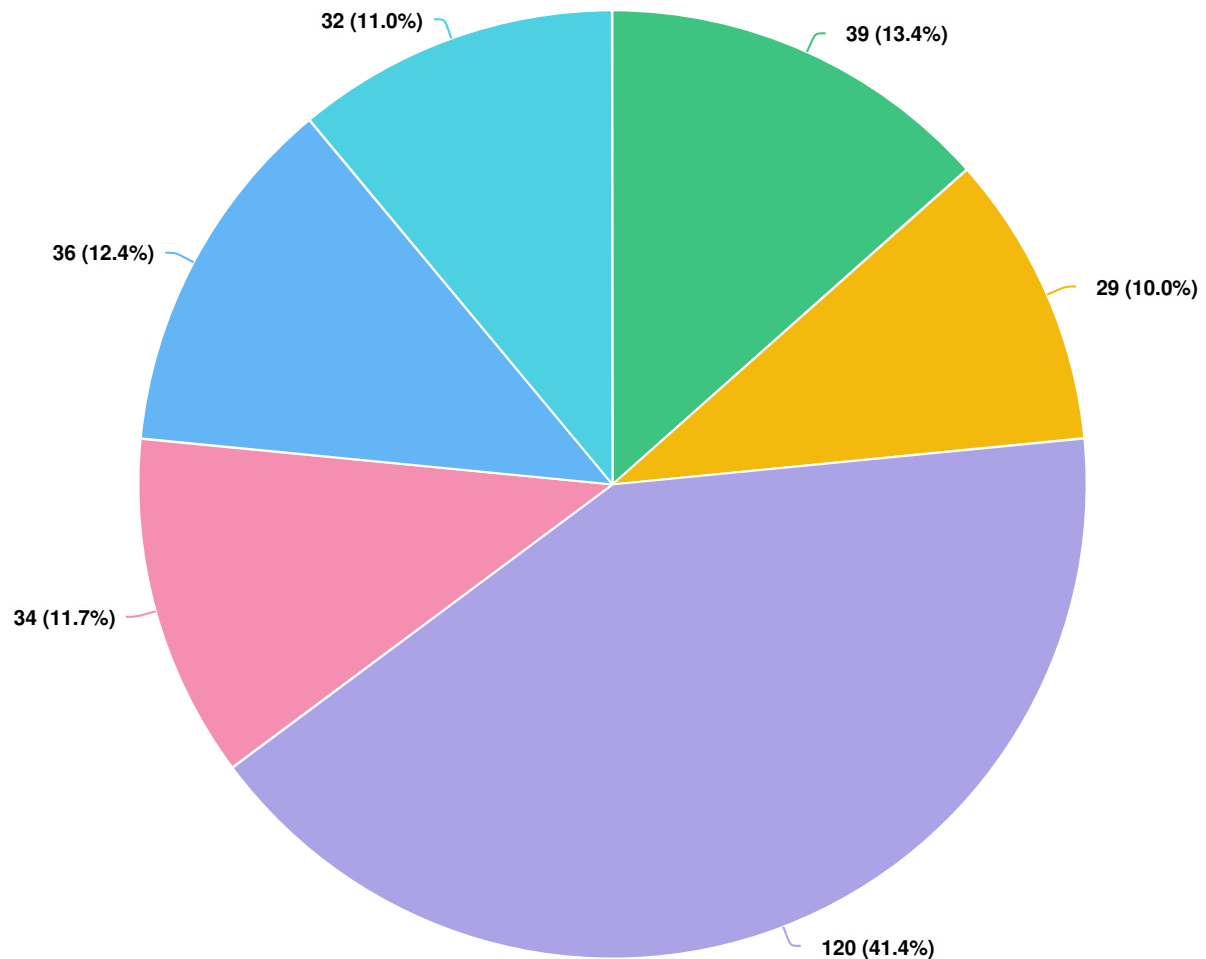


Question options

● Yes ● No

*Optional question (699 response(s), 41 skipped)
Question type: Dropdown Question*

Q53 How did you contact the RDOS?

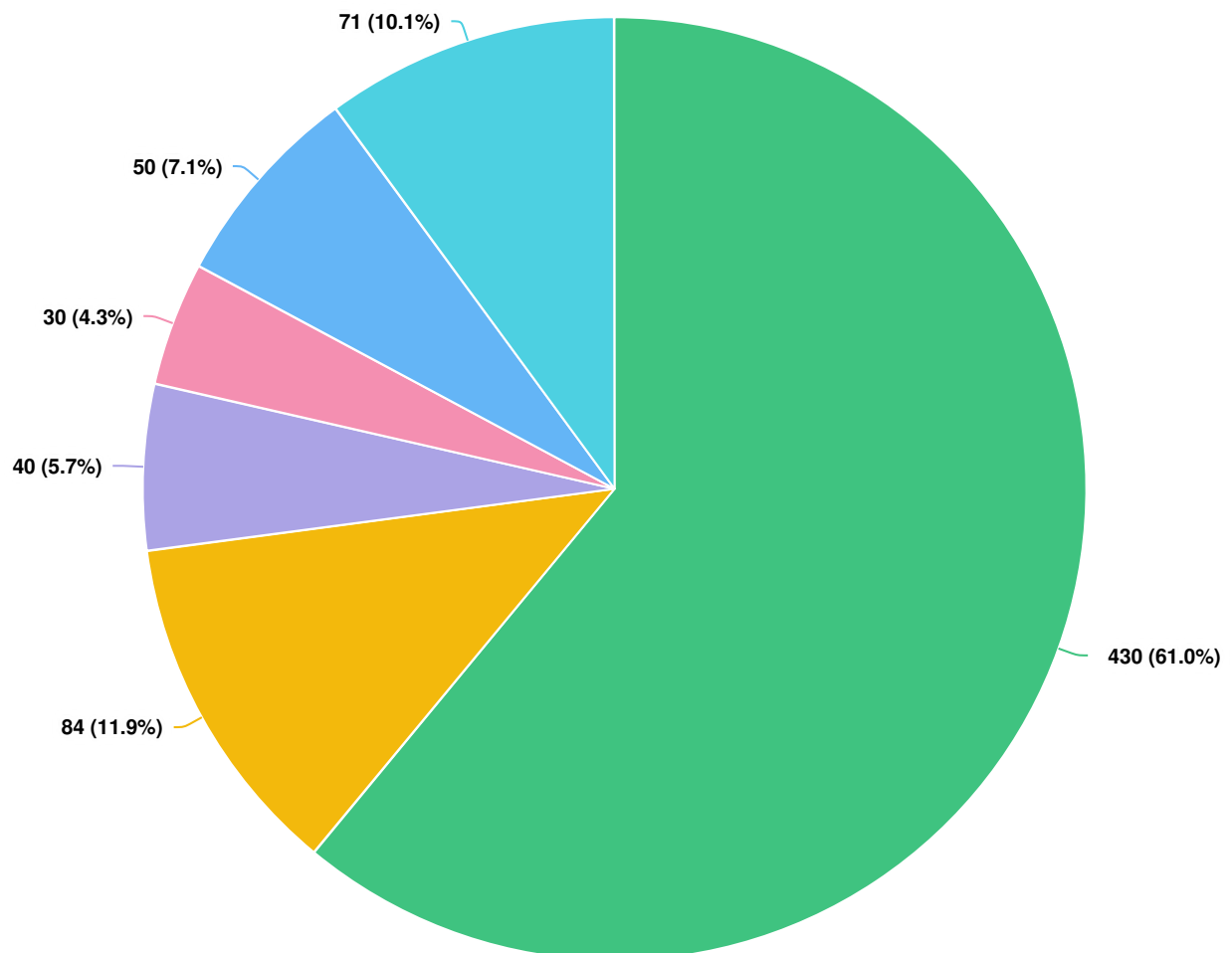


Question options

- In person at an RDOS facility (Penticton, Okanagan Falls, other)
- In person at a community event (Open House or Public Information Meeting)
- RDOS website
- Telephone
- Mail
- Social media

Optional question (290 response(s), 450 skipped)
Question type: Dropdown Question

Q54 | How many times have you used an RDOS recreation service or program within the last 12 months?

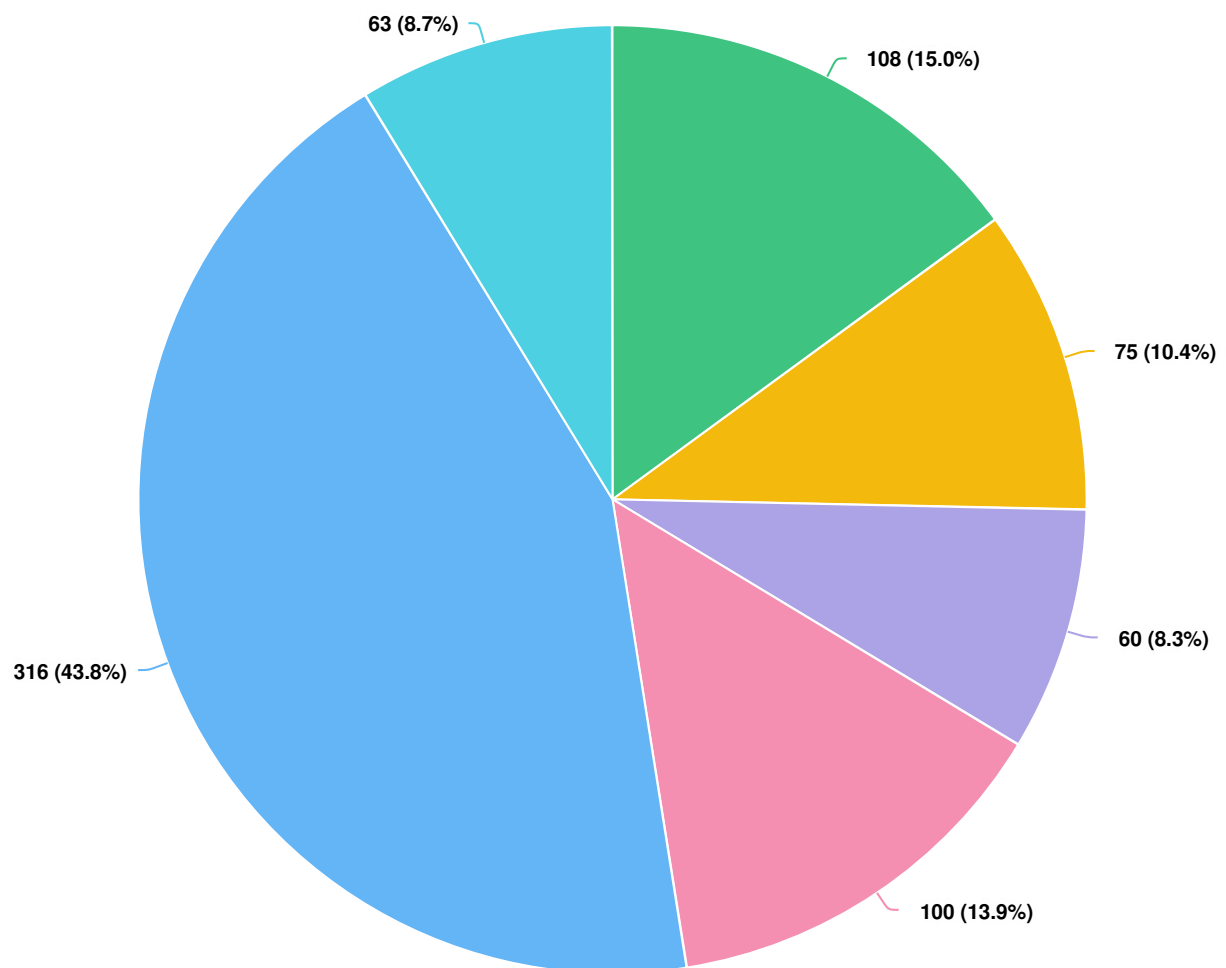


Question options

Never 1-2 3-4 5-11 12 or more Not sure if service or program is administered by the RDOS

Optional question (705 response(s), 35 skipped)
Question type: Dropdown Question

Q56 How many times have you used an RDOS park, trail, or beach?

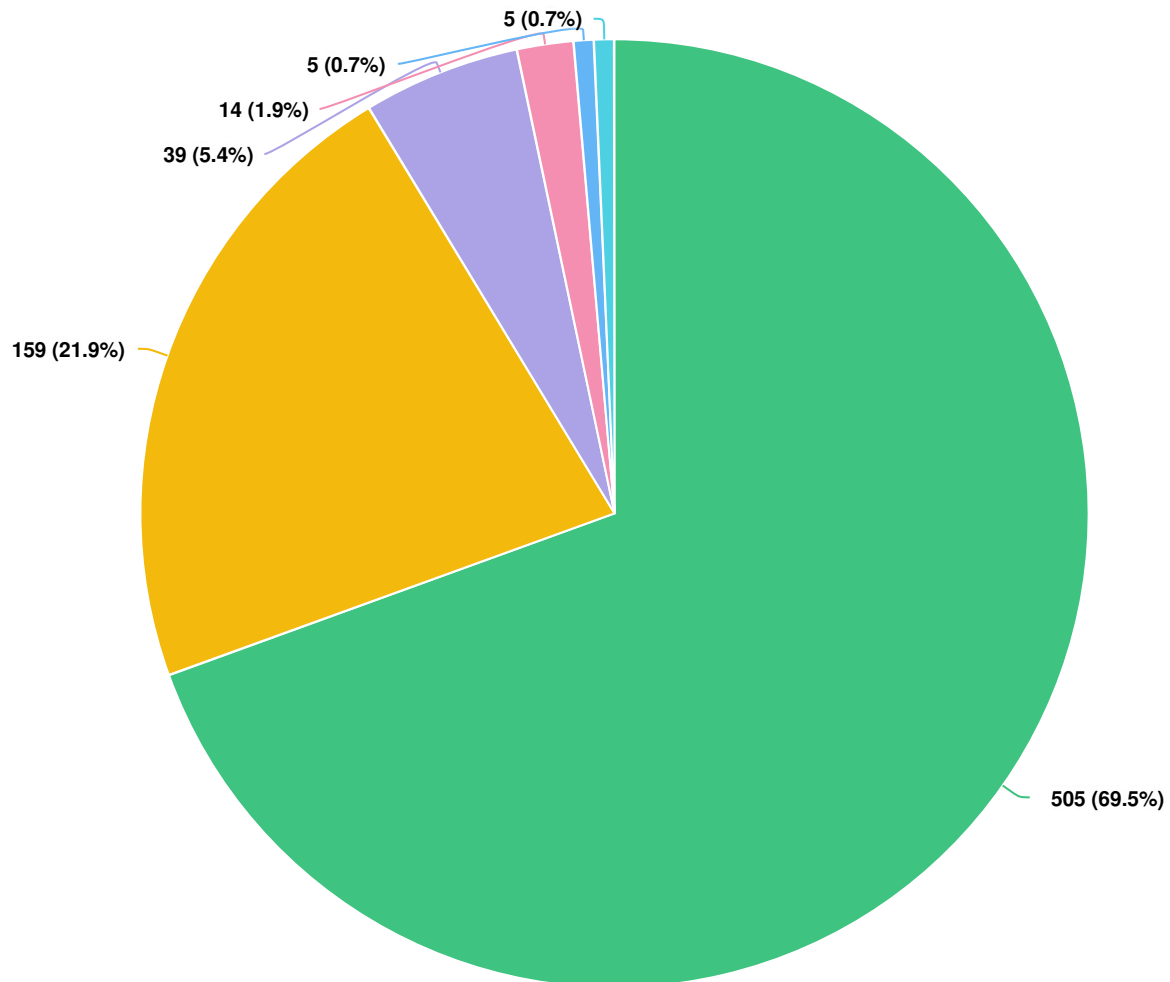


Question options

Never 1-2 3-4 5-11 12 or more Not sure if service or program is administered by the RDOS

Optional question (722 response(s), 18 skipped)
Question type: Dropdown Question

Q58 How many times have you attended a public meeting about RDOS matters within the last 12 months?



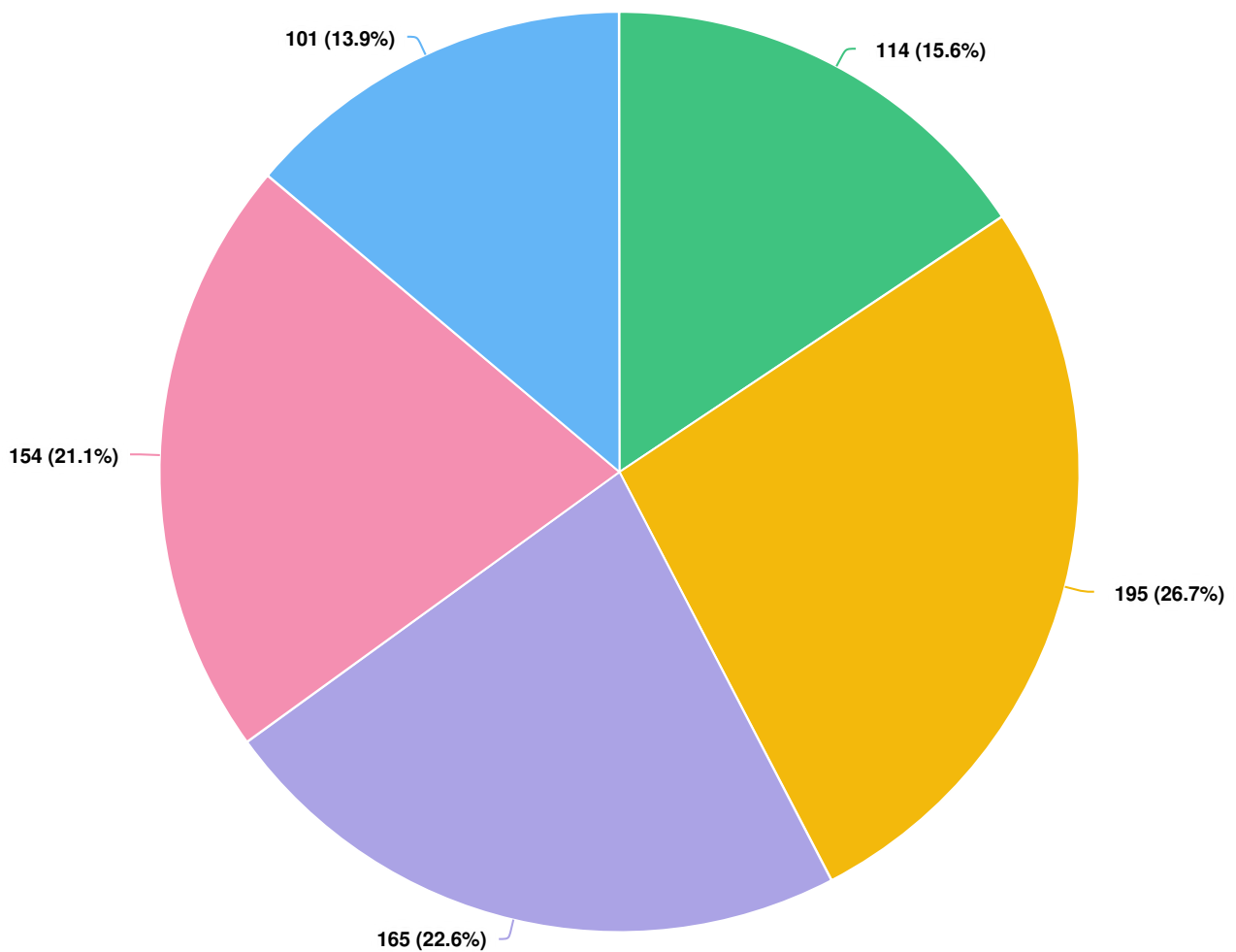
Question options

Never 1-2 3-4 5-11 12 or more Not sure if service or program is administered by the RDOS

Optional question (727 response(s), 13 skipped)

Question type: Dropdown Question

Q59 How many times have you visited a landfill in the last 12 months?



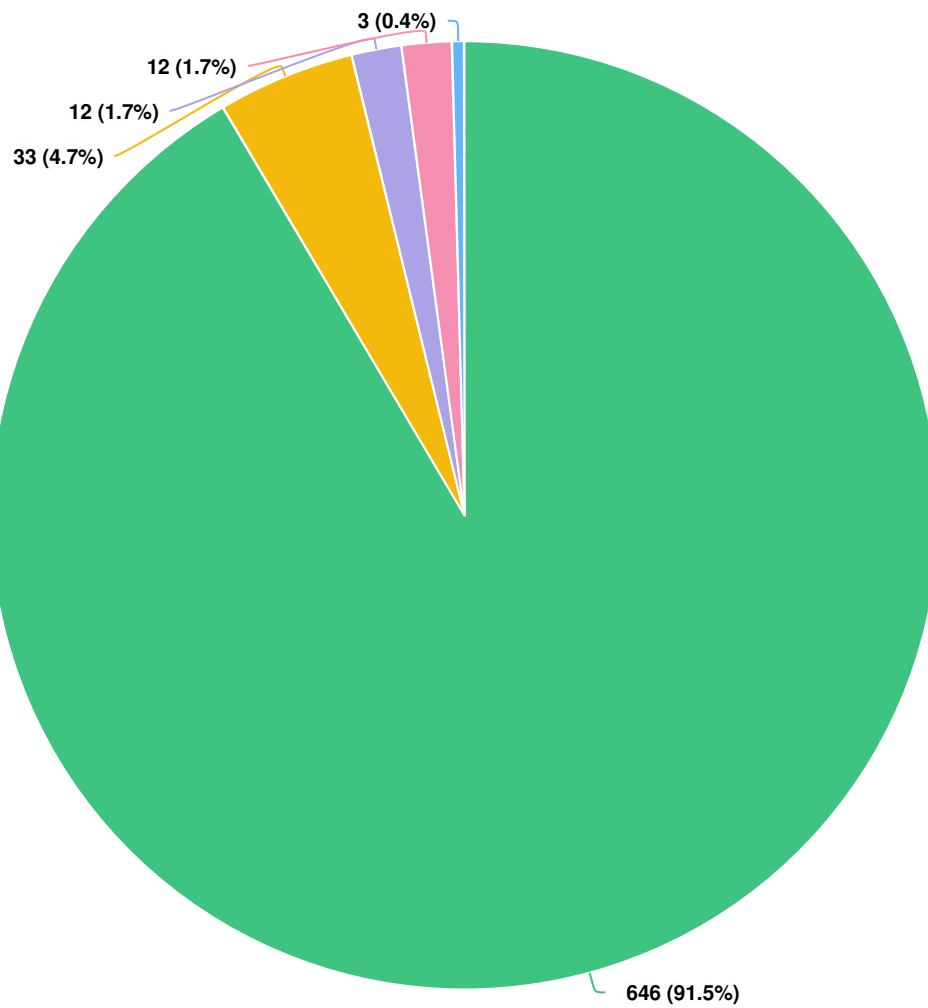
Question options

Never 1-2 3-4 5-11 12 or more

Optional question (729 response(s), 11 skipped)

Question type: Dropdown Question

Q60 How many times have you used regional transit in the last 12 months?

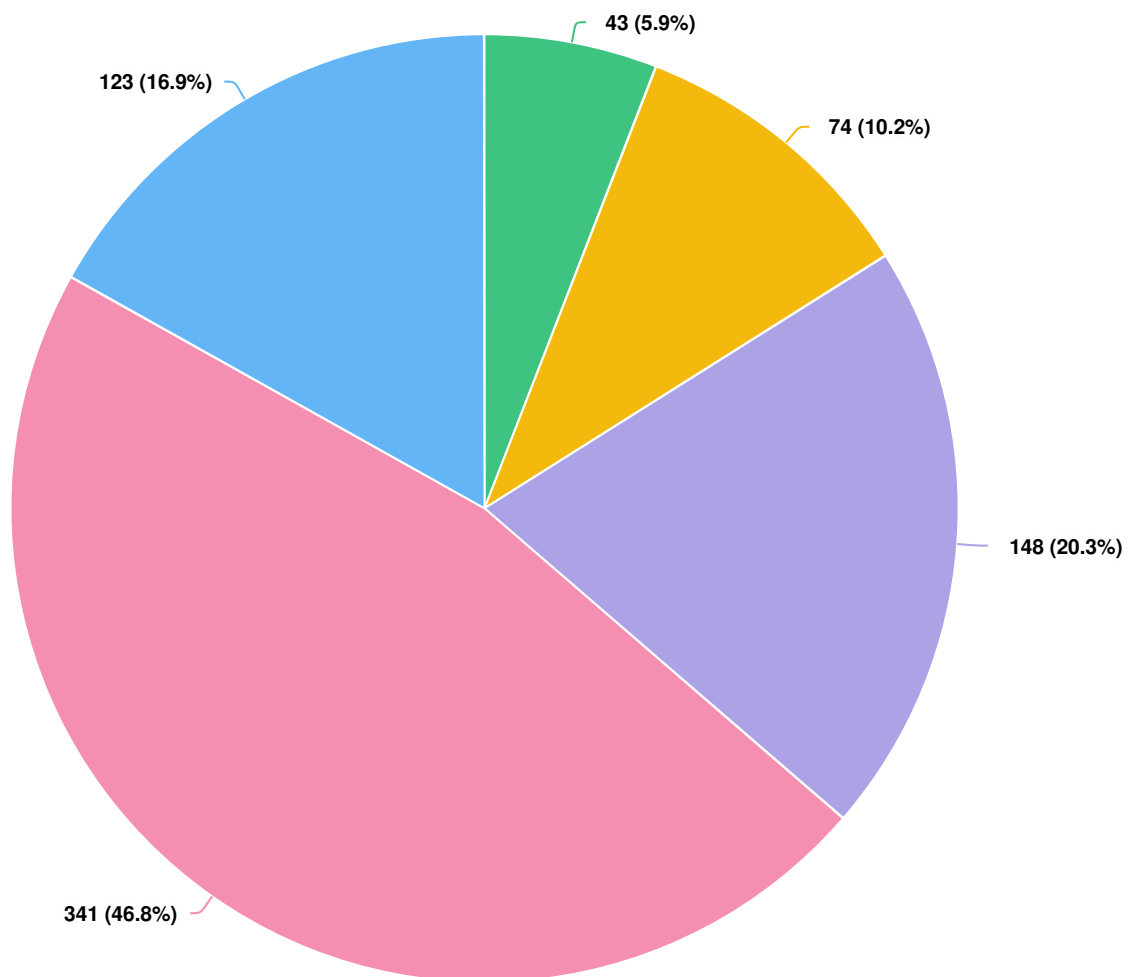


Question options

Never 1-2 3-4 5-11 12 or more

Optional question (706 response(s), 34 skipped)
Question type: Dropdown Question

Q61 | Curbside garbage and recycling



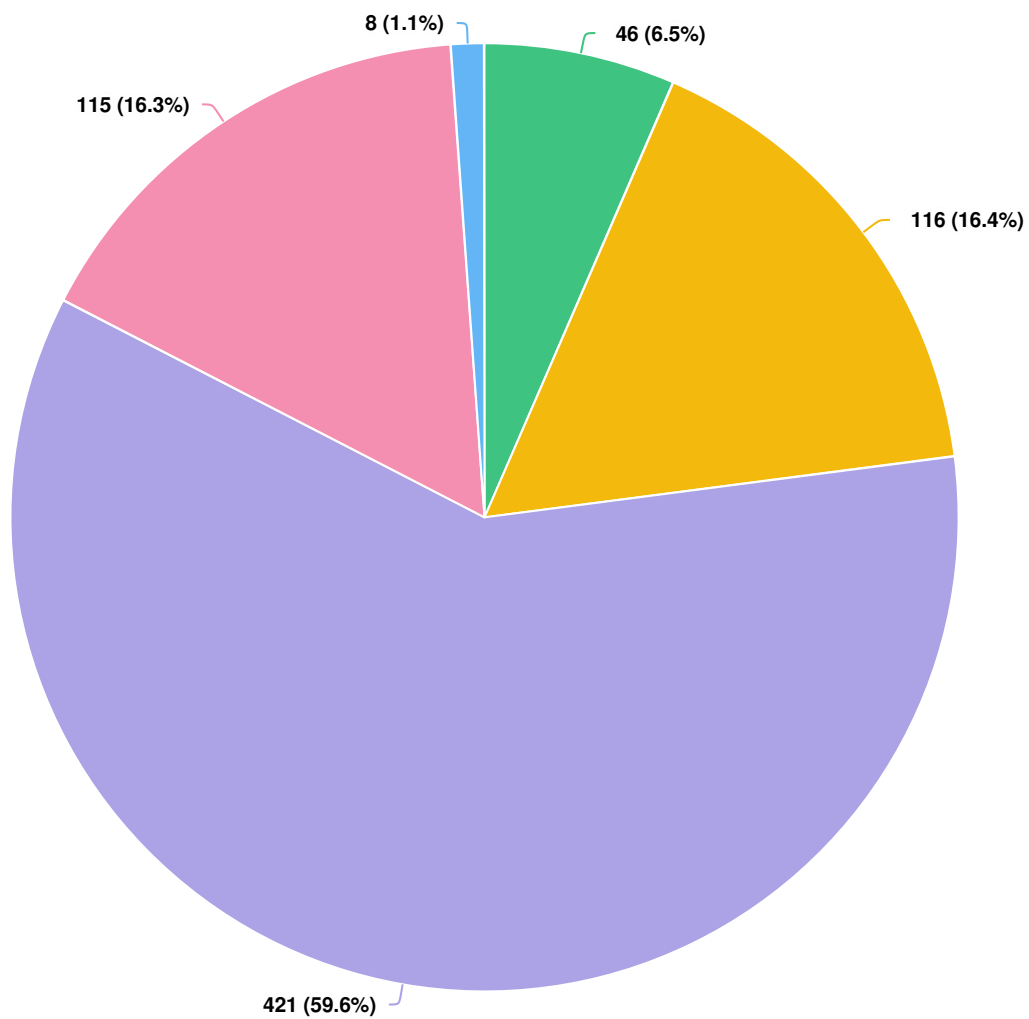
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (729 response(s), 11 skipped)

Question type: Dropdown Question

Q62 Treatment of invasive, unwanted plant species



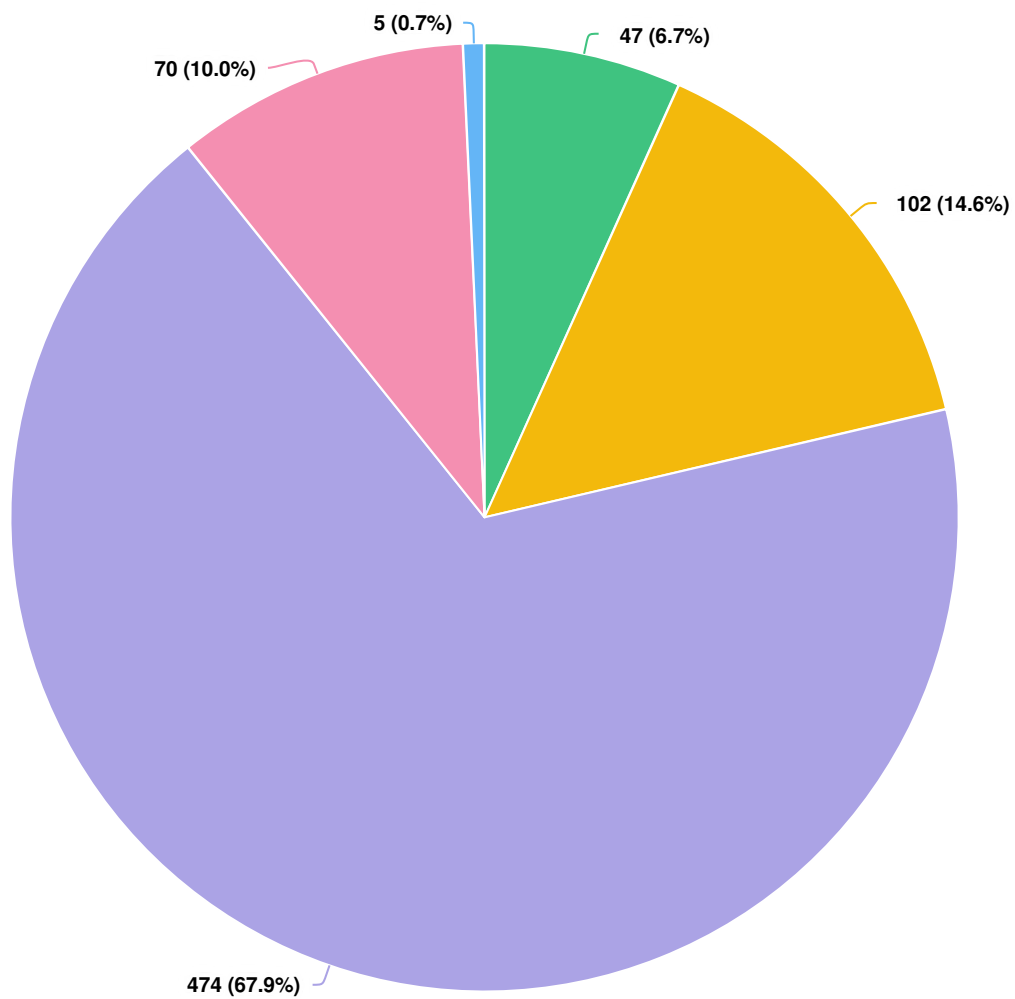
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (706 response(s), 34 skipped)

Question type: Dropdown Question

Q63 Development services in the RDOS

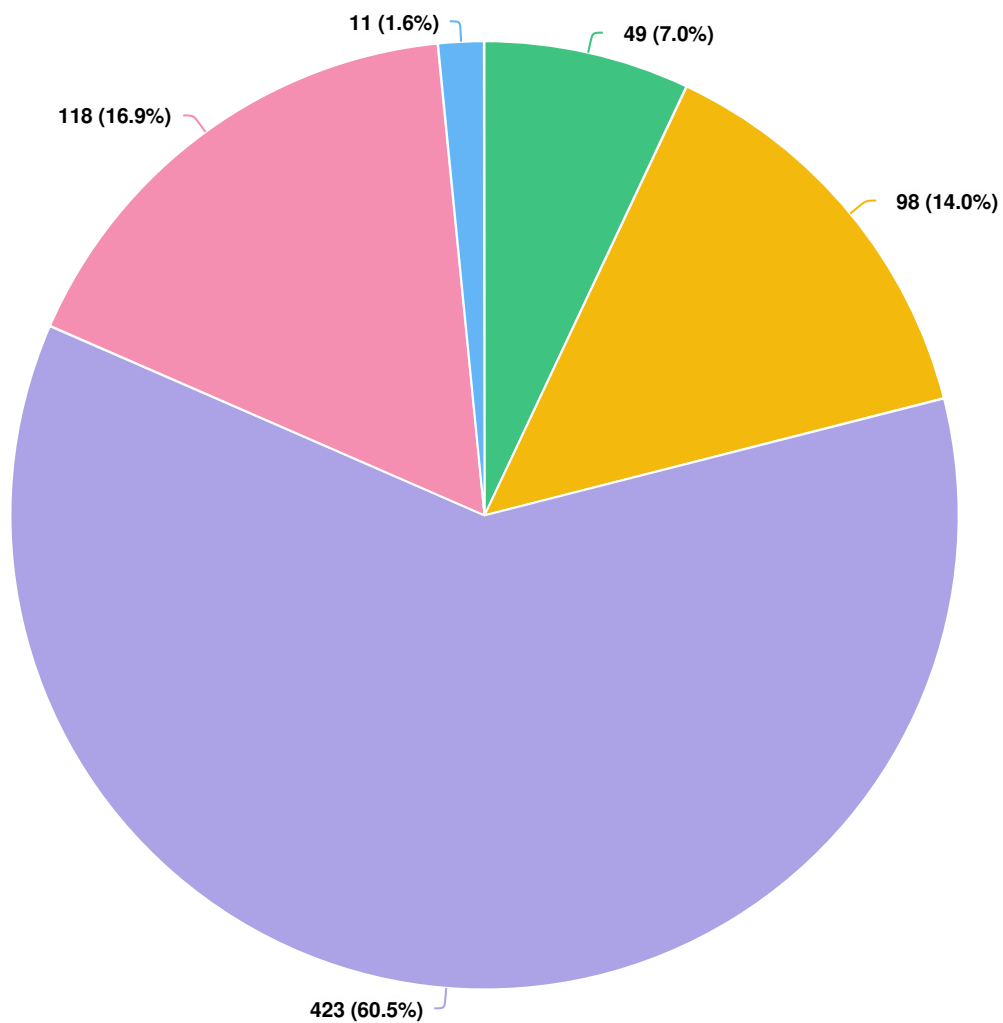


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (698 response(s), 42 skipped)
Question type: Dropdown Question

Q64 | Bylaw enforcement - dog/animal control



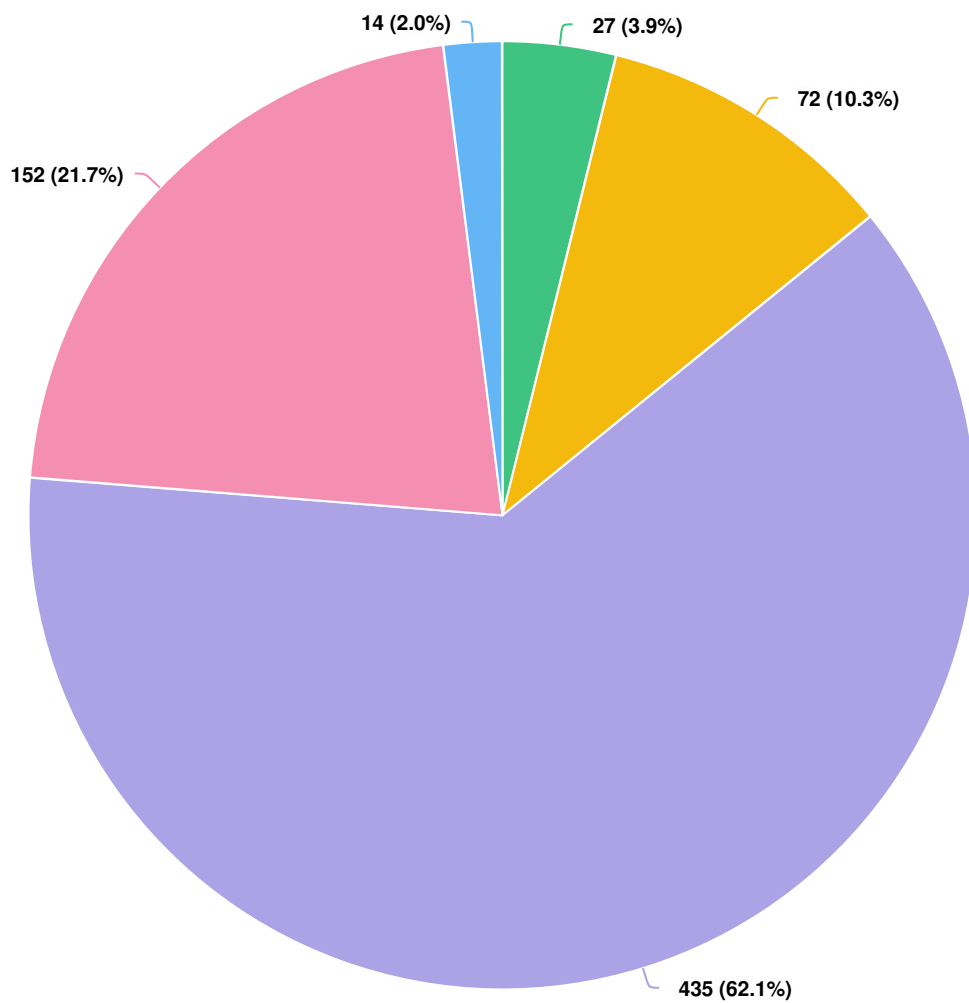
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (699 response(s), 41 skipped)

Question type: Dropdown Question

Q65 Mosquito control

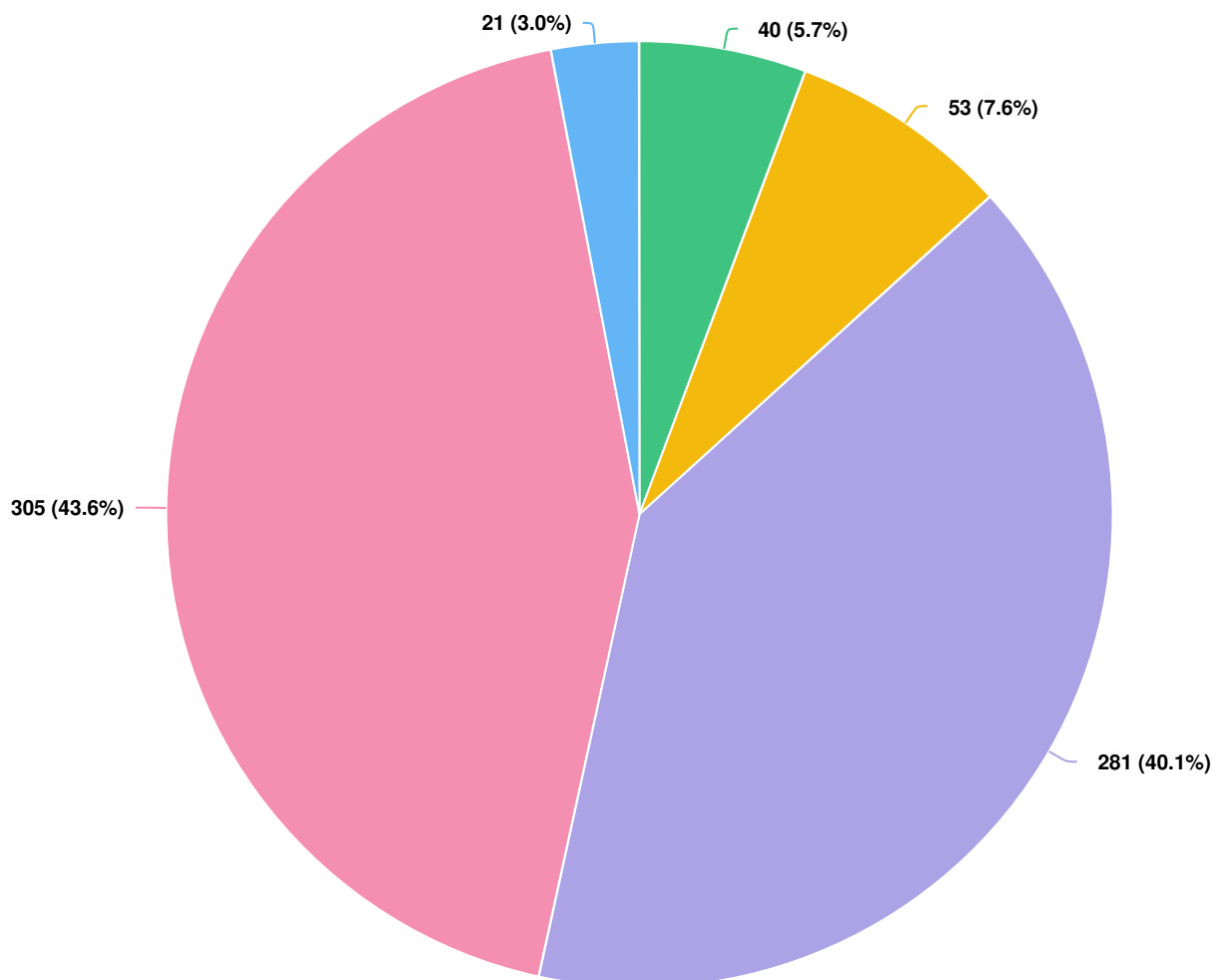


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (700 response(s), 40 skipped)
Question type: Dropdown Question

Q66 Parks (playground equipment, trails, and green space maintenance) in the RDOS



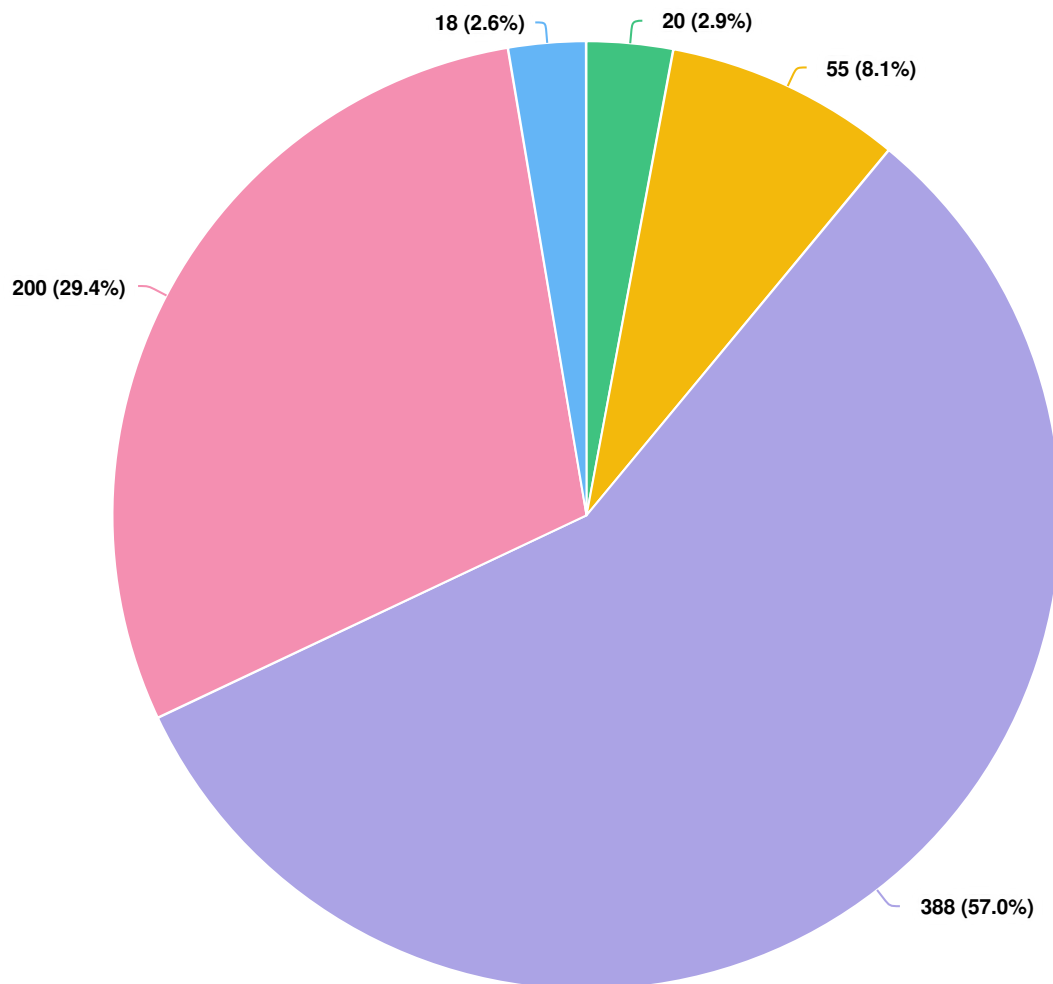
Question options

Very happy Unhappy Neutral Happy Very unhappy

Optional question (700 response(s), 40 skipped)

Question type: Dropdown Question

Q67 Recreation (facilities, programs, and events)

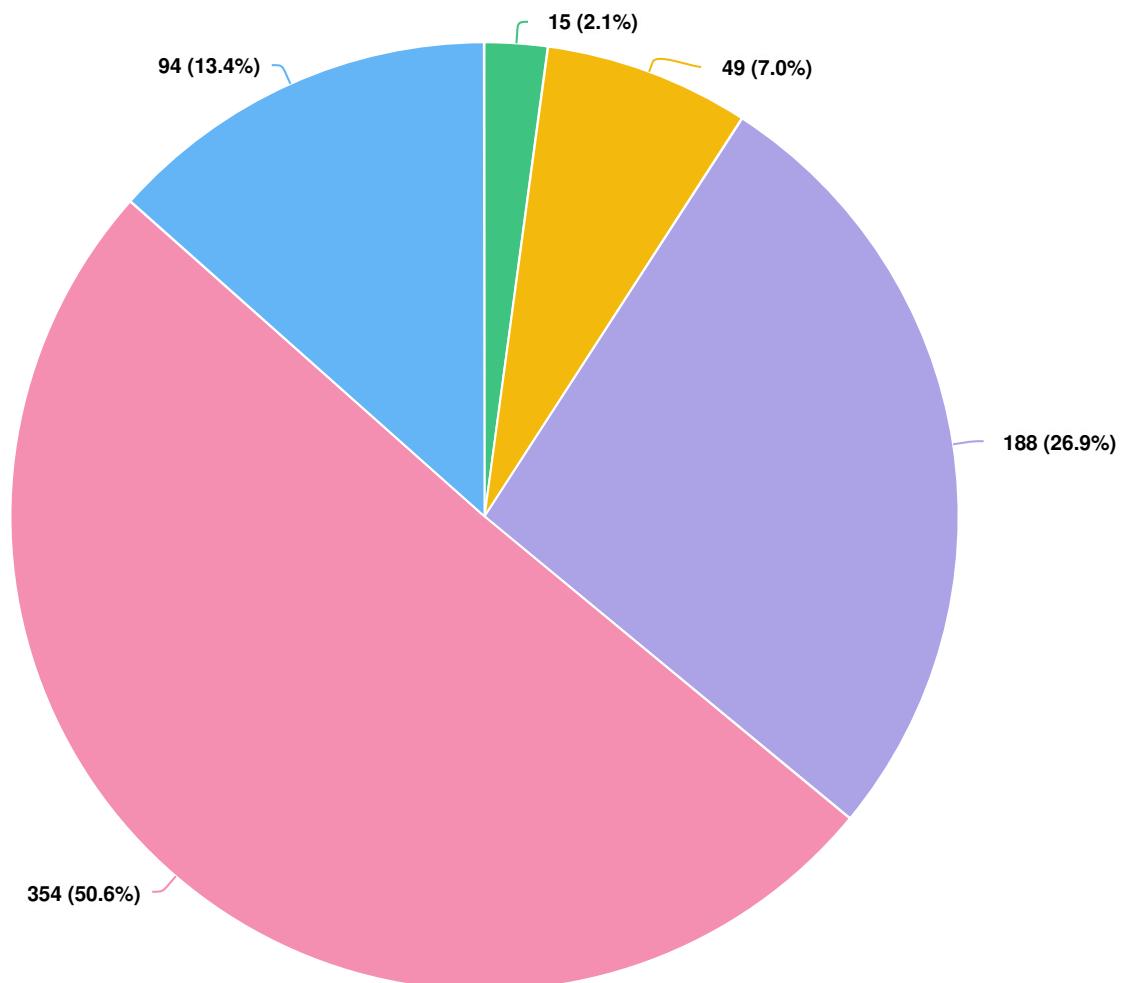


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (681 response(s), 59 skipped)
Question type: Dropdown Question

Q68 | Protective services (fire departments, Emergency Support Services (ESS), emergency planning and preparedness)



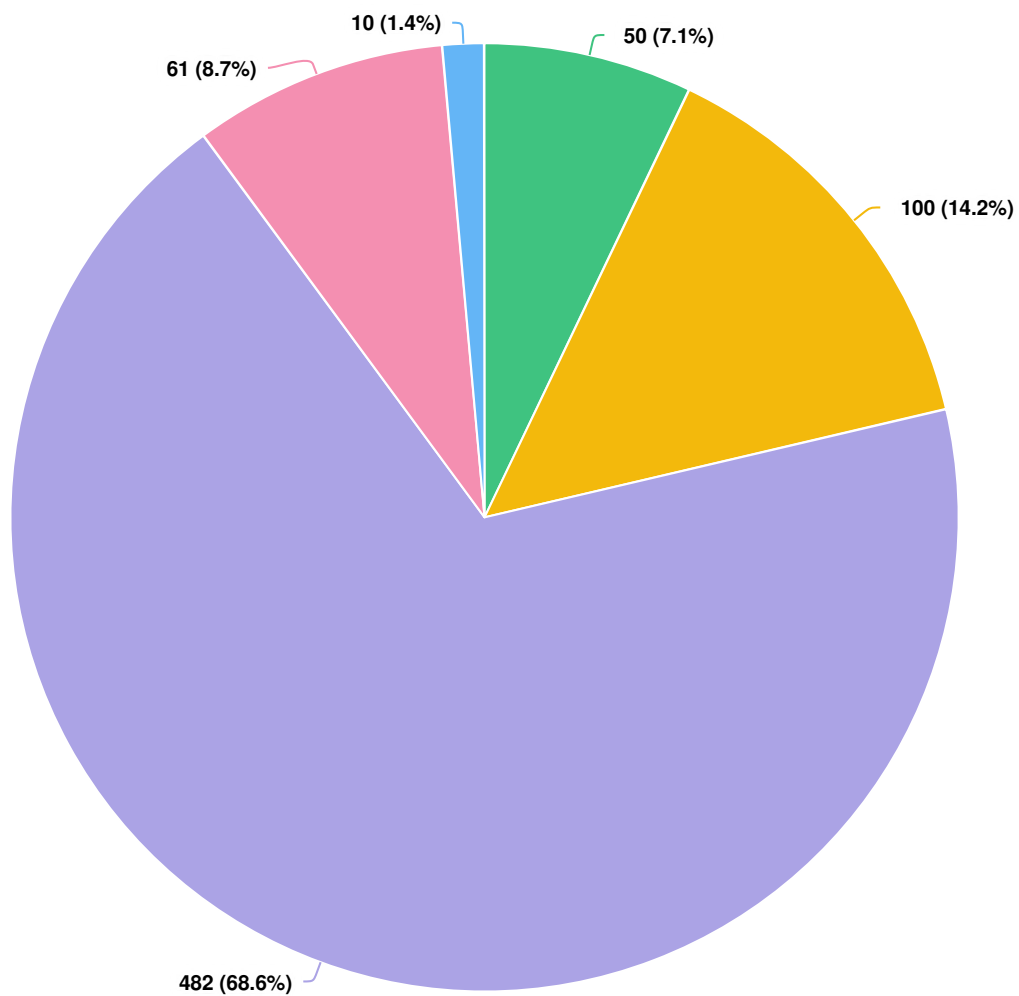
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (700 response(s), 40 skipped)

Question type: Dropdown Question

Q69 | **Regional transit**

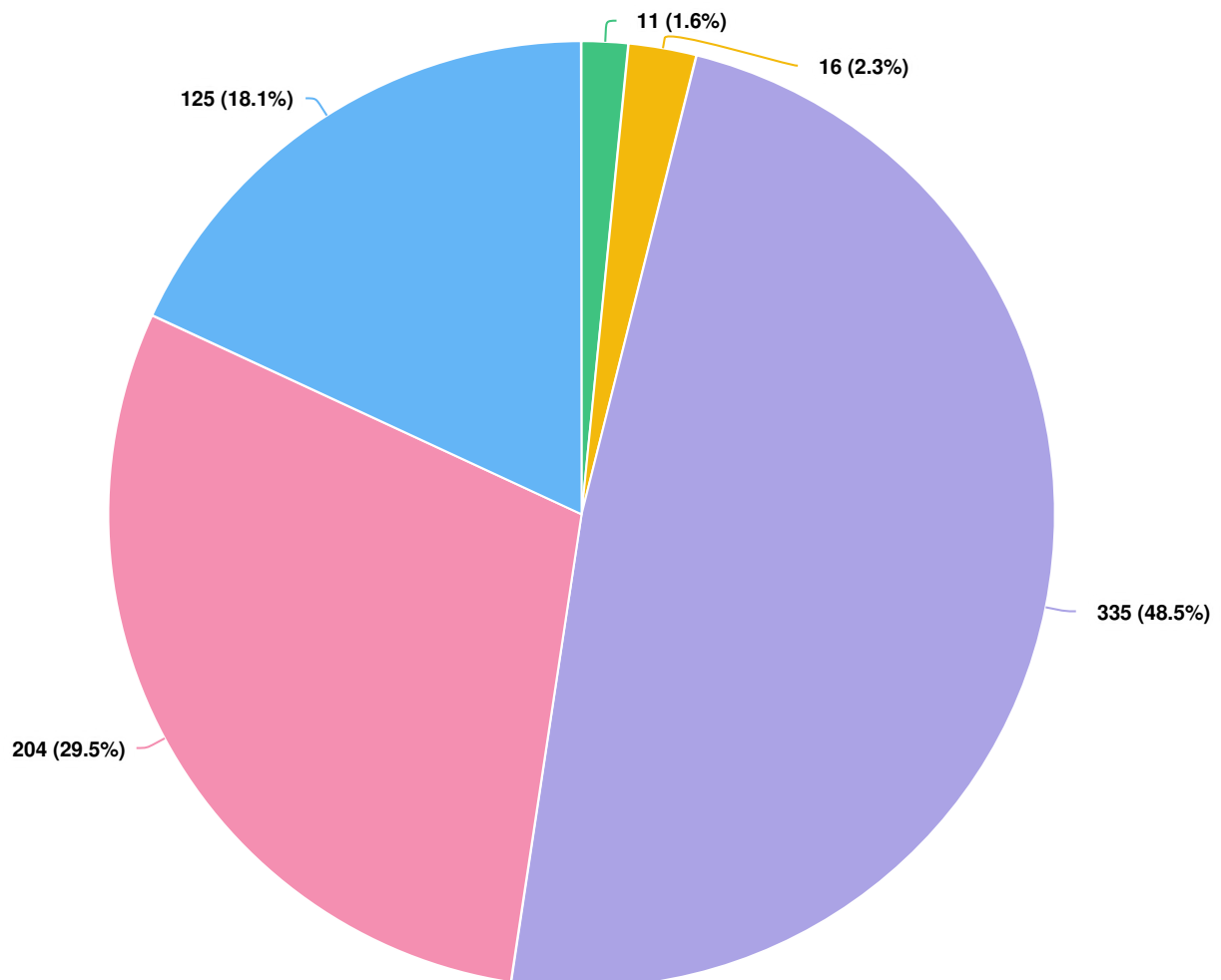


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (703 response(s), 37 skipped)
Question type: Dropdown Question

Q70 Okanagan Regional Library

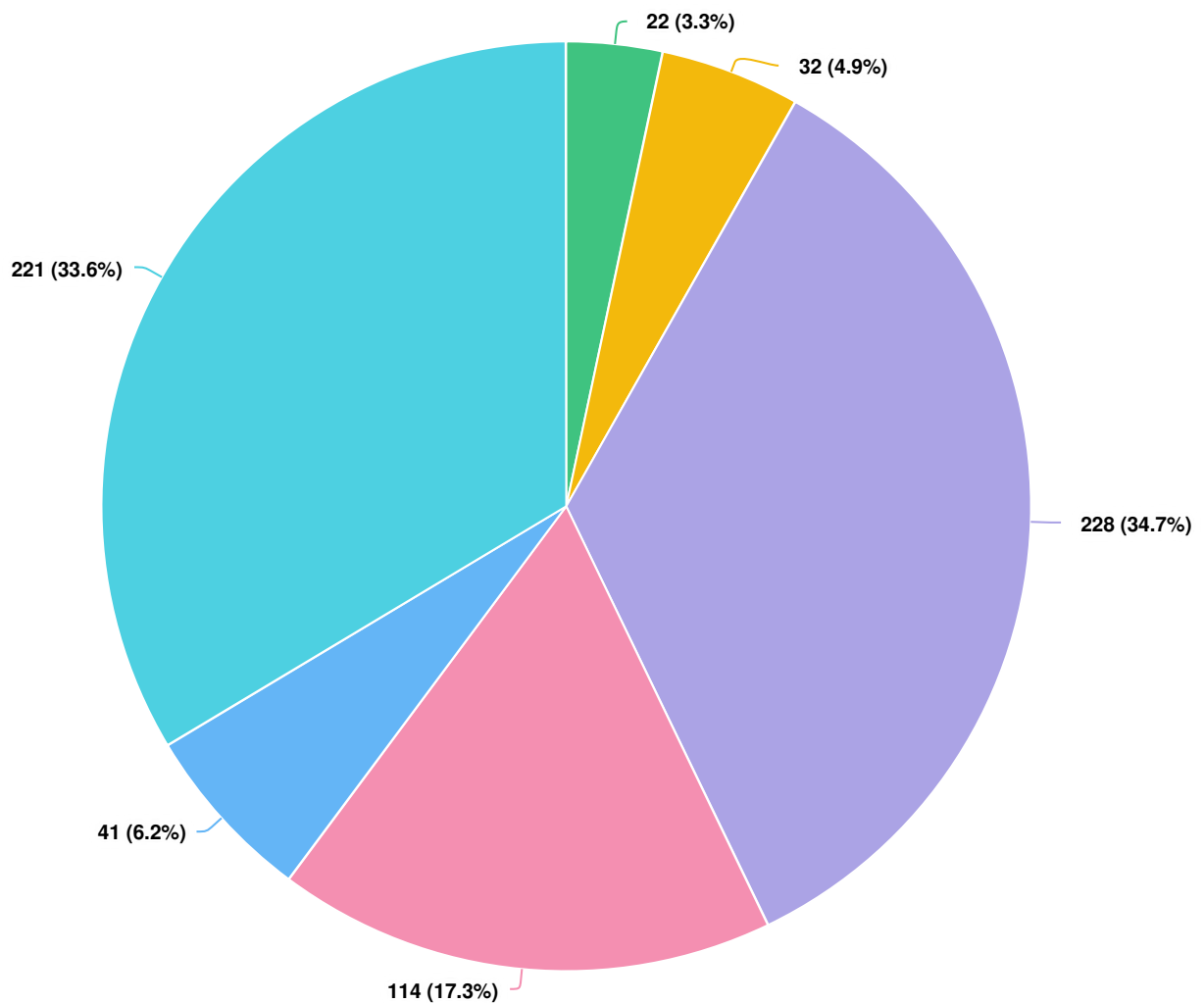


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (691 response(s), 49 skipped)
Question type: Dropdown Question

Q71 | Water systems (Naramata, Faulder, Apex, West Bench, Olalla, Sun Valley, Willowbrook, Gallagher Lake, Missezula Lake)



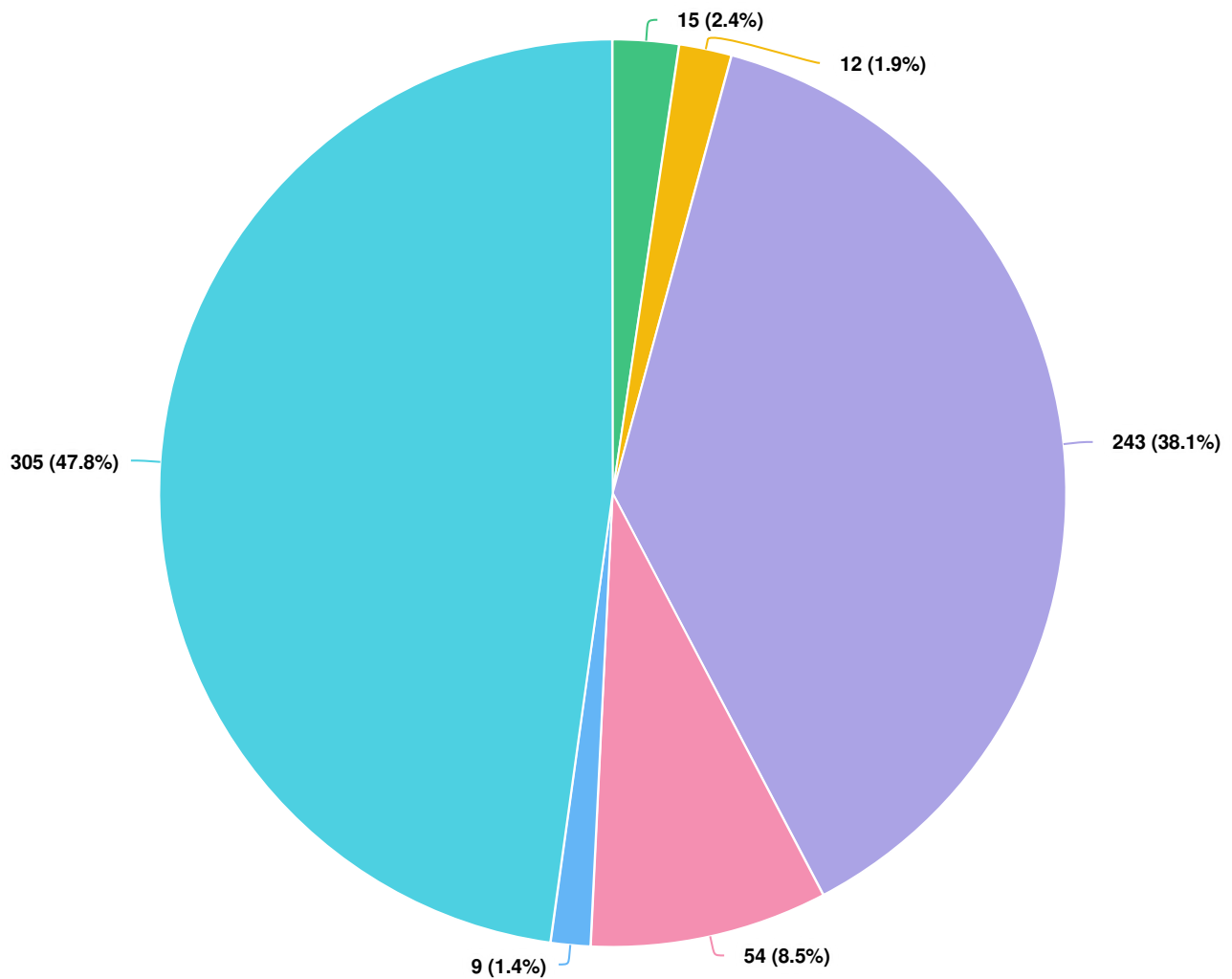
Question options

Very unhappy Unhappy Neutral Happy Very happy Not applicable

Optional question (658 response(s), 82 skipped)

Question type: Dropdown Question

Q72 Sewer system (Okanagan Falls Wastewater Treatment Plant)



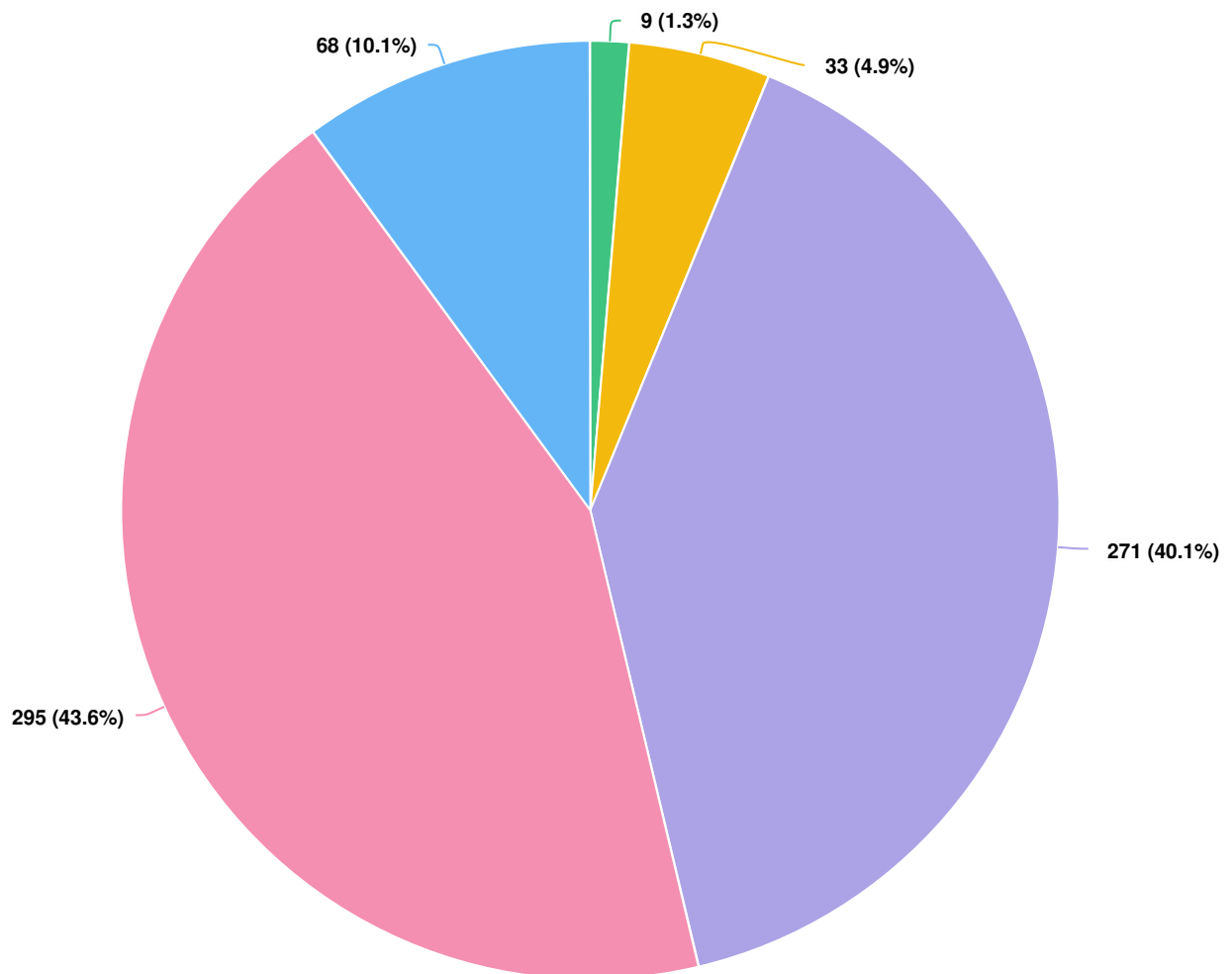
Question options

Very unhappy Unhappy Neutral Happy Very happy Not applicable

Optional question (638 response(s), 102 skipped)

Question type: Dropdown Question

Q73 | Landfill operations (Campbell Mountain, Okanagan Falls, Oliver, Keremeos)



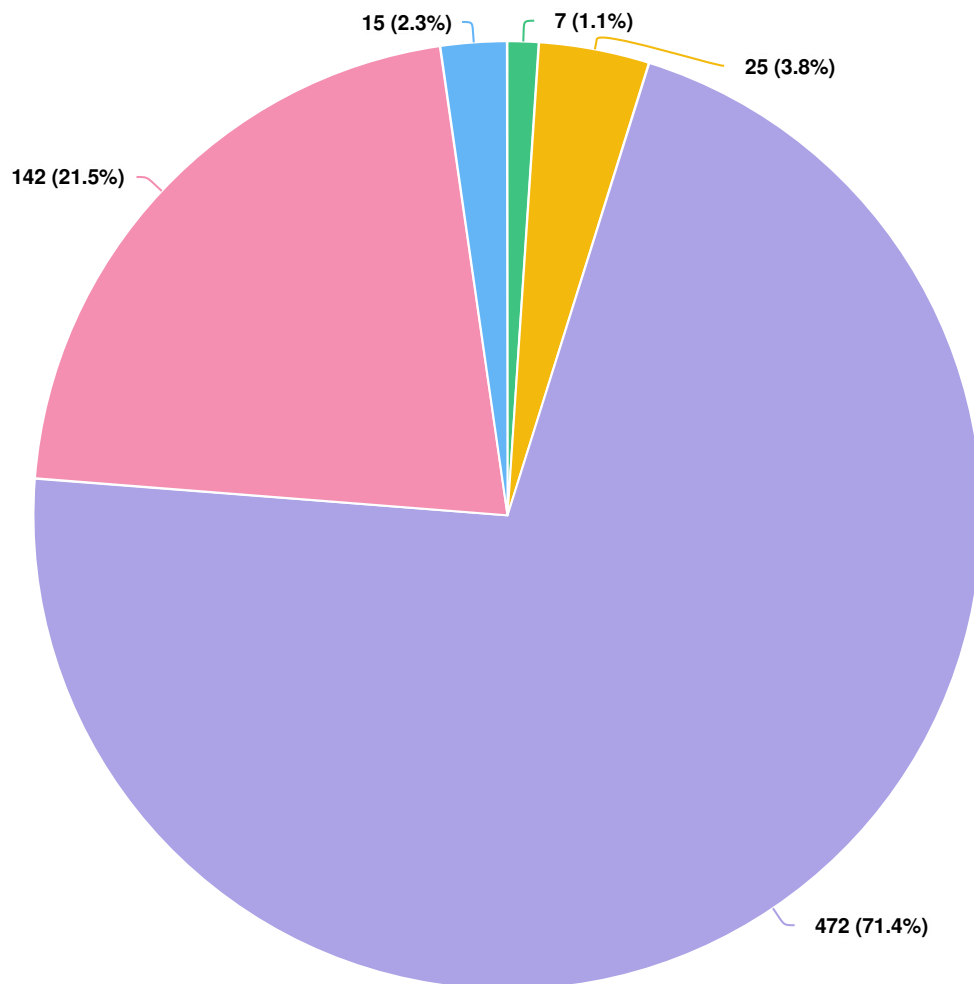
Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (676 response(s), 64 skipped)

Question type: Dropdown Question

Q74 WildSafe program

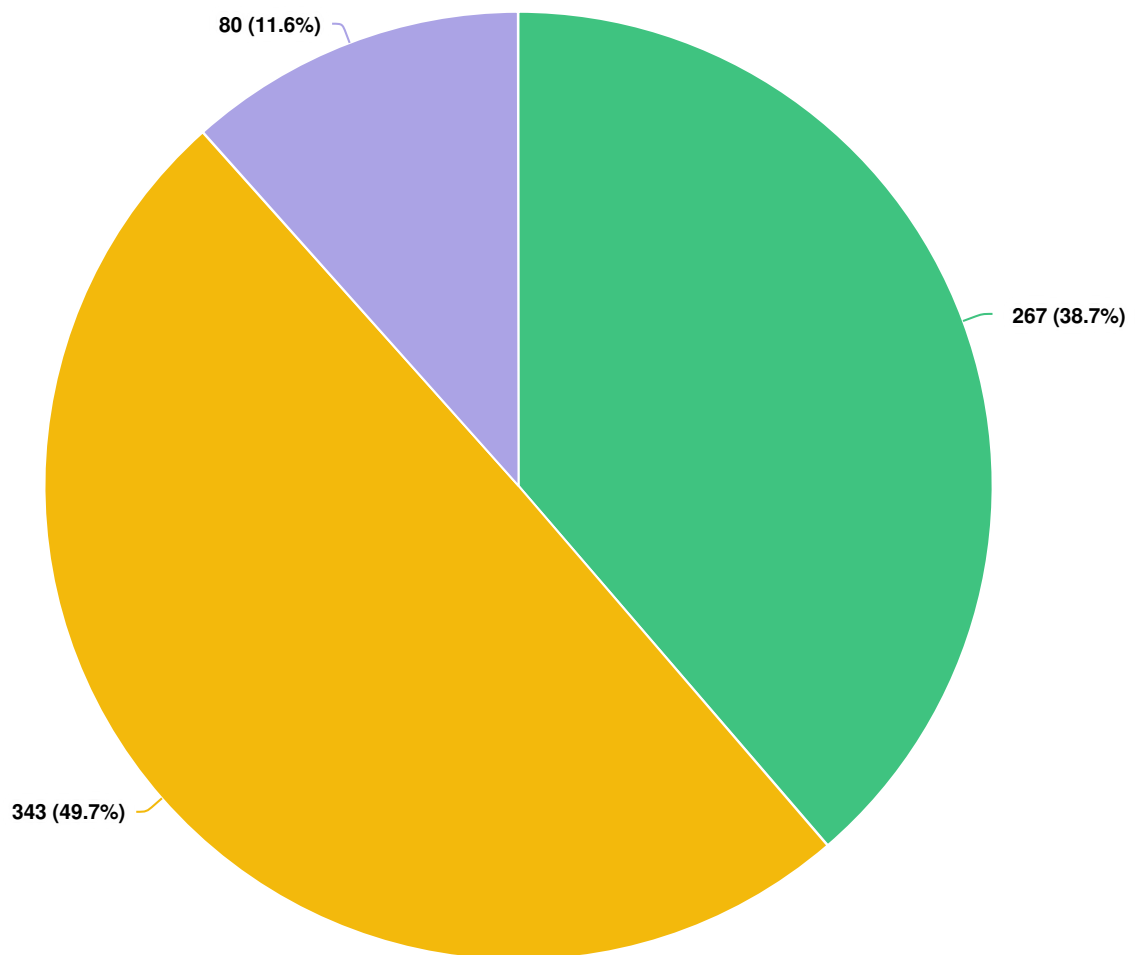


Question options

Very unhappy Unhappy Neutral Happy Very happy

Optional question (661 response(s), 79 skipped)
Question type: Dropdown Question

Q76 If faced with the following realistic choices, what would you advise the RDOS to do?

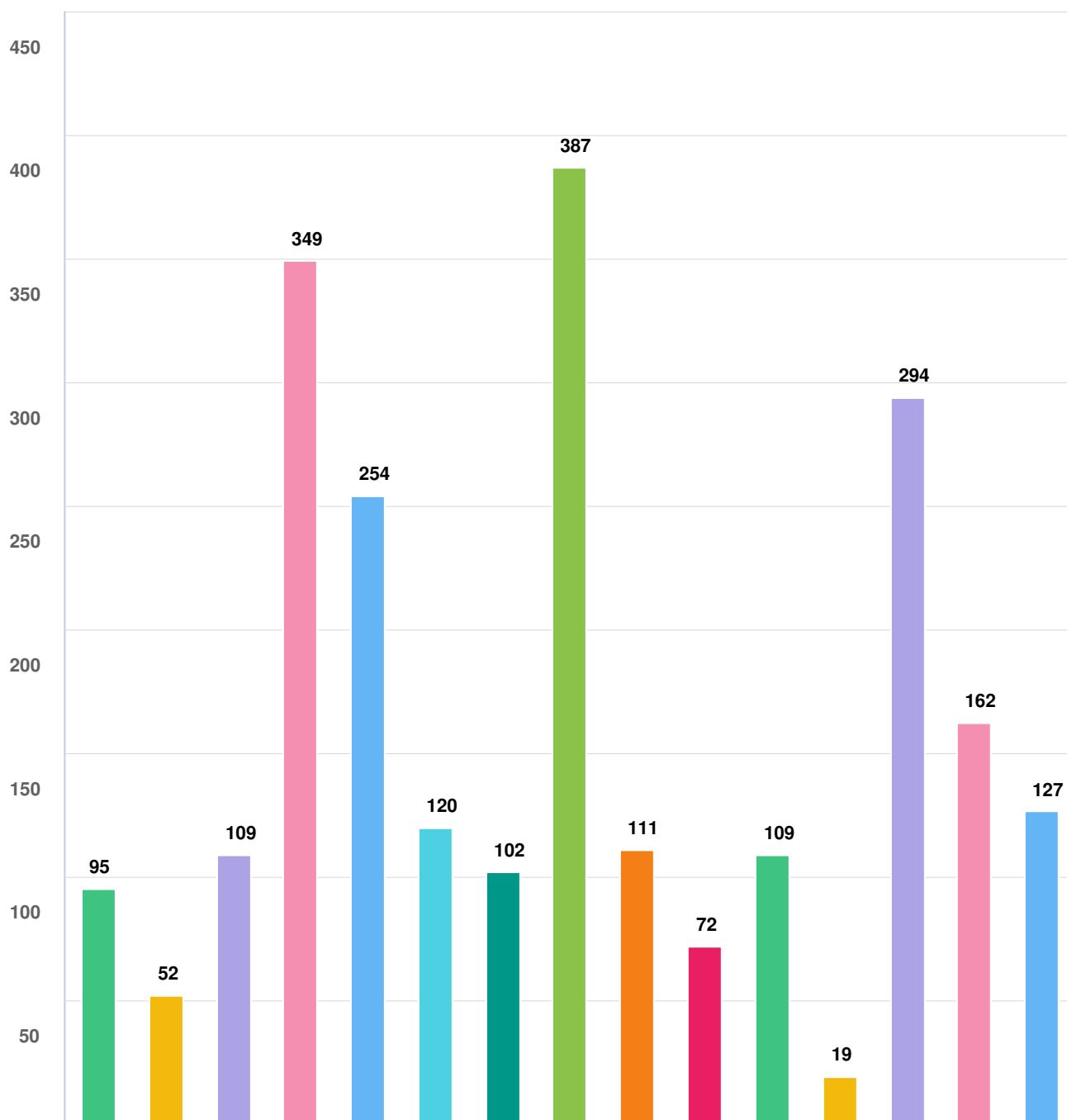


Question options

- Increase taxes to improve or expand services
- Keep taxes the same with levels unchanged
- Reduce taxes and provide fewer services

Optional question (690 response(s), 50 skipped)
Question type: Dropdown Question

Q77 How do you learn about local government issues? (please select all that apply)

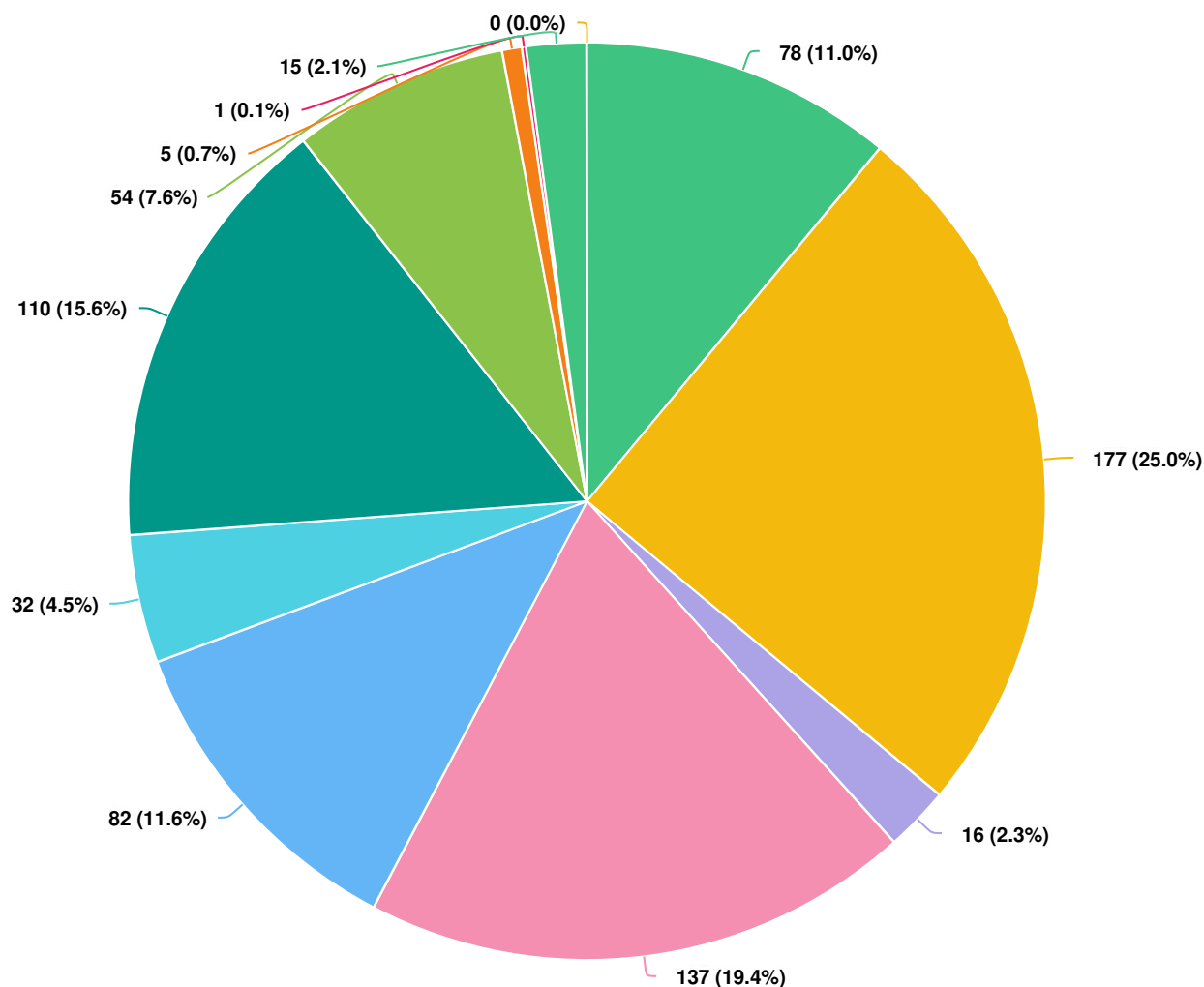


Question options

- Contact RDOS staff
 ● Contact RDOS board member(s)
 ● Community association
 ● RDOS website
- RDOS social media
 ● TV
 ● Community bulletin board
 ● Word of mouth: neighbours, friends
- Through my Area Director's website (personal web page or blog/Facebook page)
 ● Radio
 ● Attend public meeting
- Community Champion
 ● Online news service
 ● Newspaper
 ● If newspaper or online news service, please specify:

Optional question (705 response(s), 35 skipped)
Question type: Checkbox Question

Q78 What is your preferred method of engagement regarding RDOS initiatives and projects?

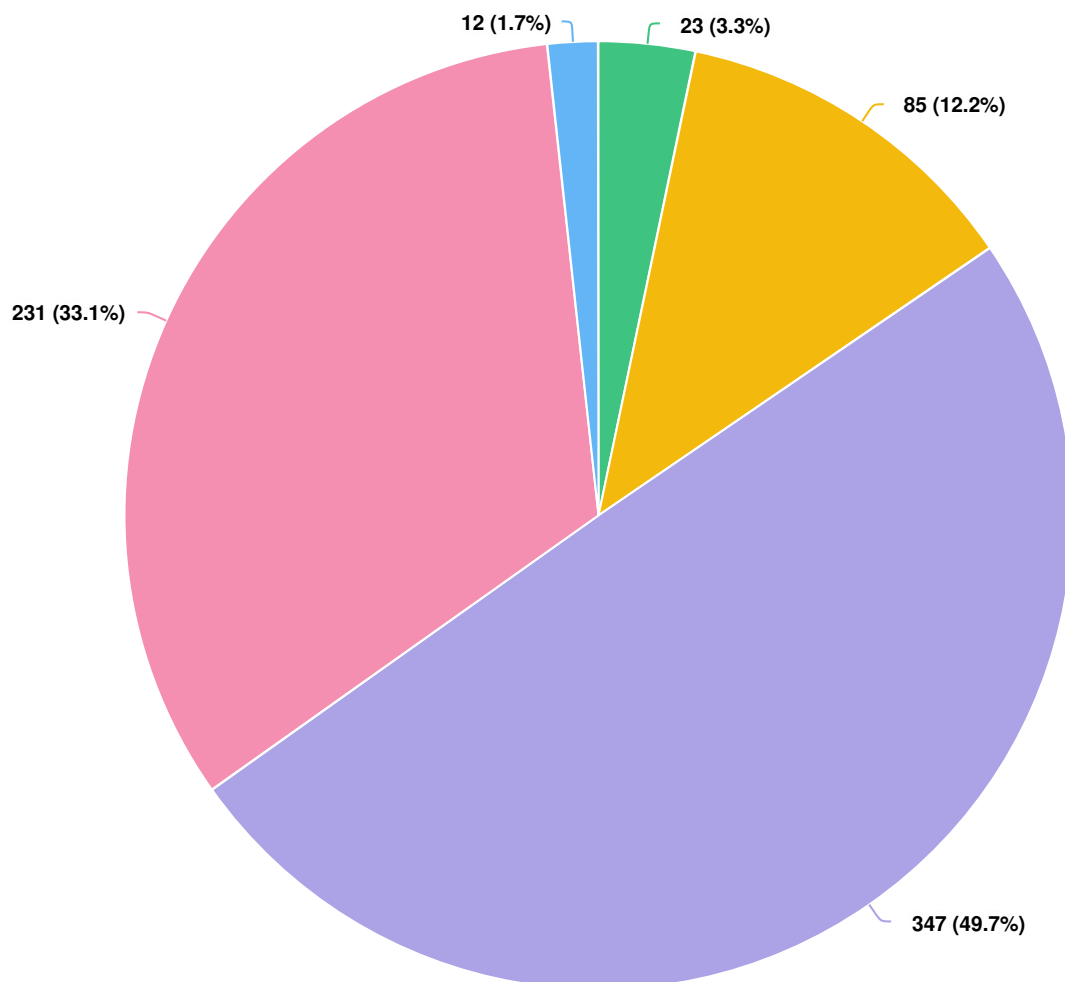


Question options

- Town hall/public meetings
 ● RDOS website (www.rdos.bc.ca)
- RDOS Regional Connections (www.regionalconnections.ca)
 ● Social media
 ● Newsletter
 ● Newspaper
- Voyent Alert!
 ● Online surveys
 ● Electronic meetings
 ● Phone survey
 ● Other (please specify)
- Comment card

Optional question (707 response(s), 33 skipped)
Question type: Dropdown Question

Q79 The RDOS website (www.rdos.bc.ca) is easy to navigate.

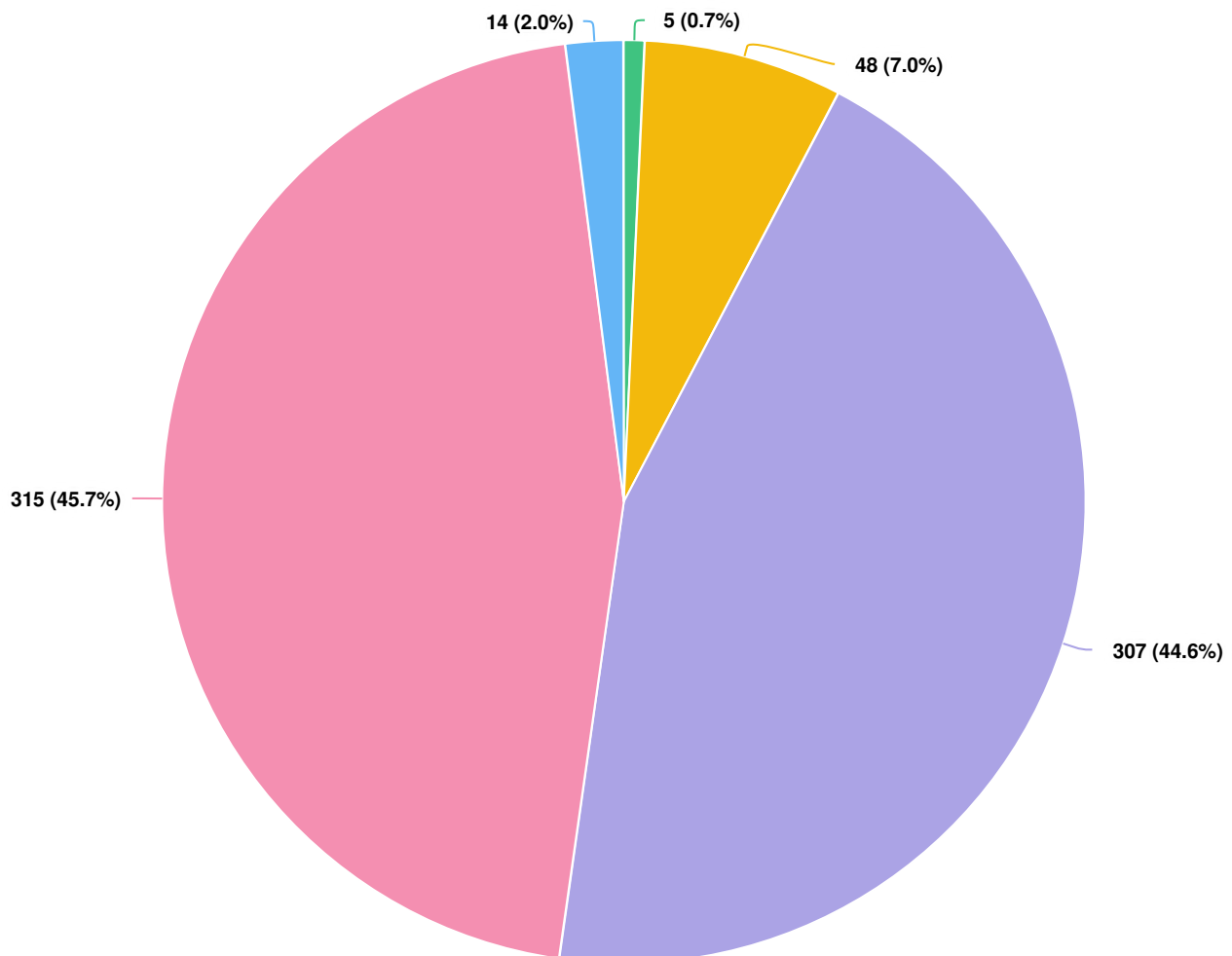


Question options

Strongly disagree Disagree Neutral Agree Strongly agree

Optional question (698 response(s), 42 skipped)
Question type: Dropdown Question

Q80 The information on the RDOS website is useful and relevant.

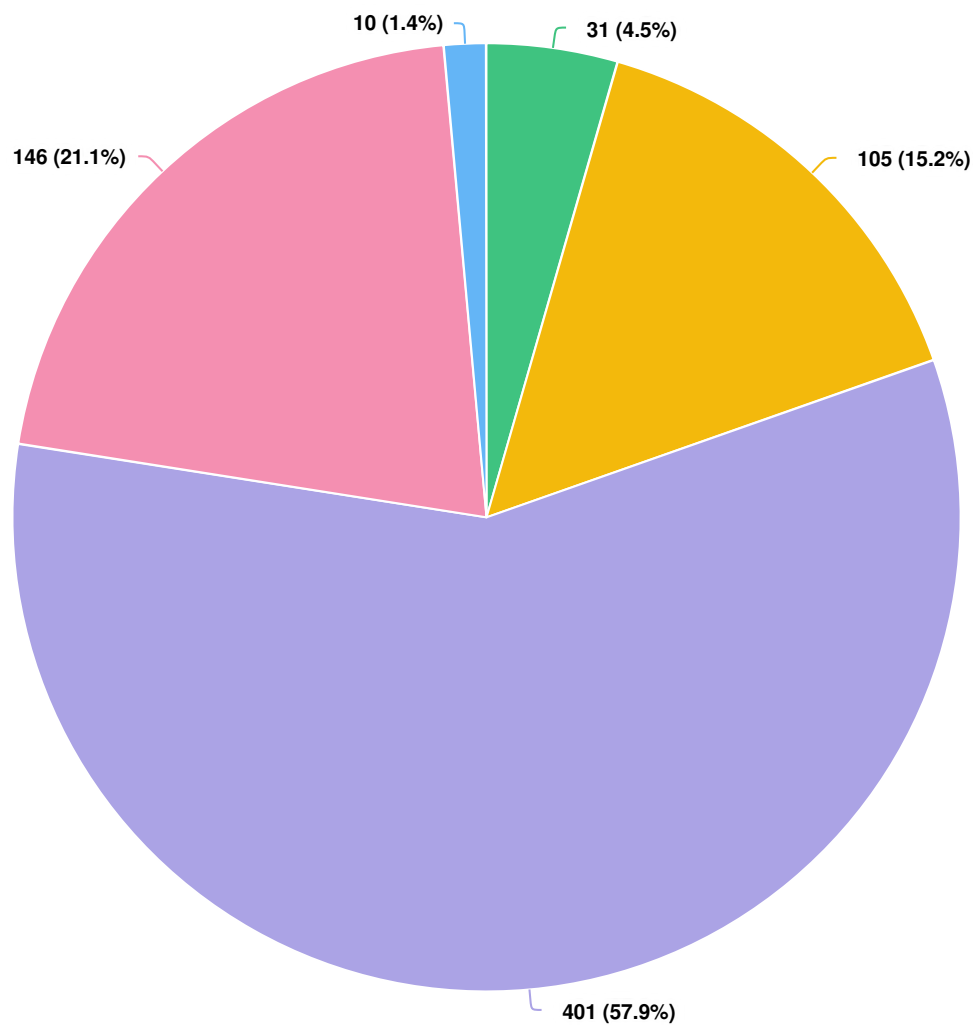


Question options

Strongly disagree Disagree Neutral Agree Strongly agree

Optional question (689 response(s), 51 skipped)
Question type: Dropdown Question

Q81 | **My community is well represented on the RDOS website.**

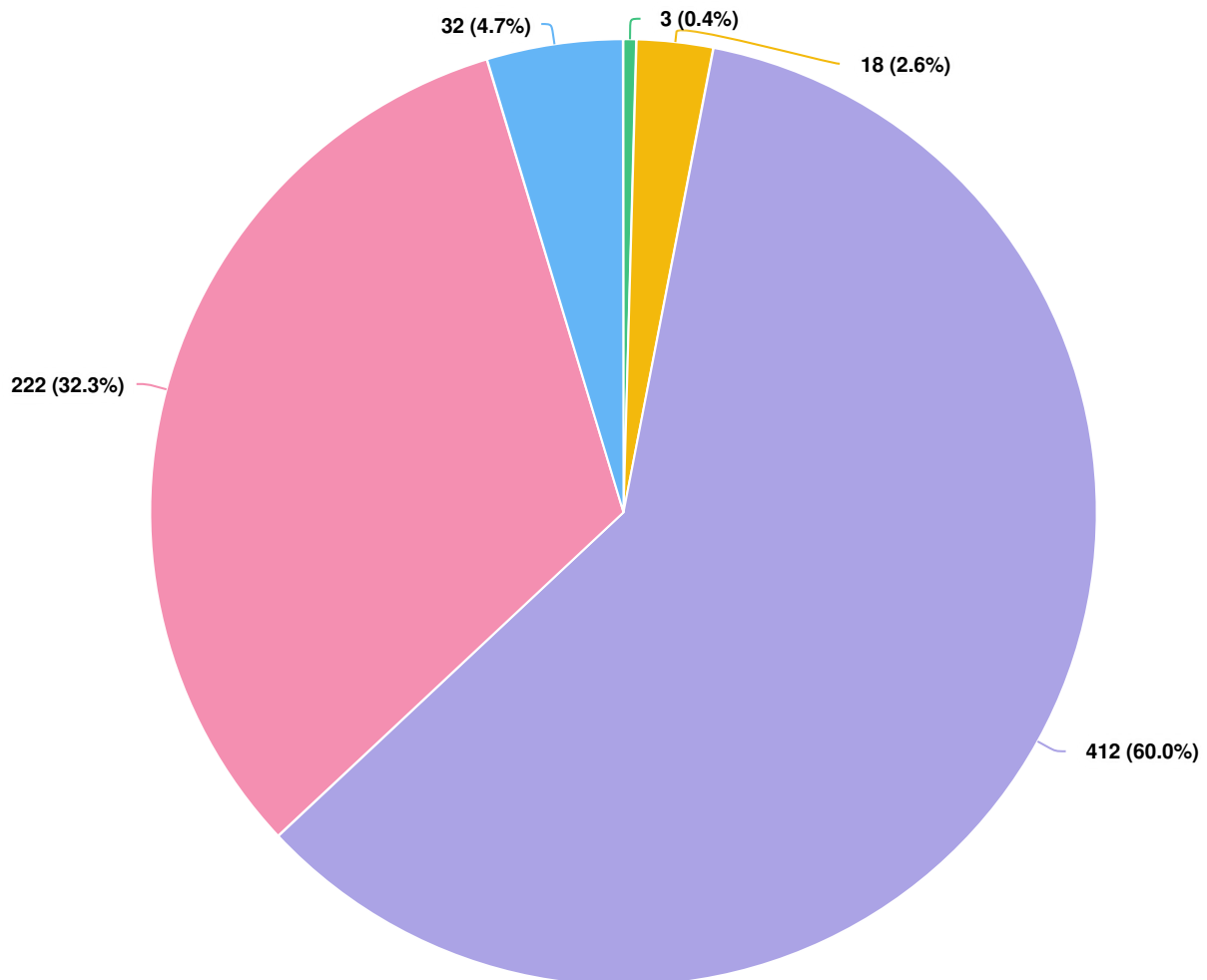


Question options

Strongly disagree Disagree Neutral Agree Strongly agree

Optional question (693 response(s), 47 skipped)
Question type: Dropdown Question

Q82 The RDOS online payment system is an easy and convenient option to pay my bills and other payments.



Question options

Strongly disagree Disagree Neutral Agree Strongly agree

Optional question (687 response(s), 53 skipped)
Question type: Dropdown Question